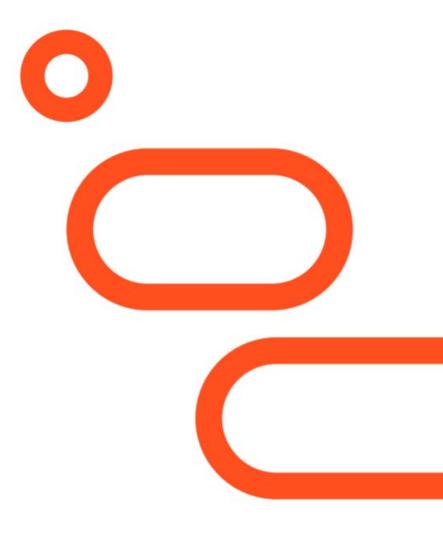
## Latitude by Genesys Vendor Integrations



## **About Genesys**

Genesys® powers more than 25 billion of the world's best customer experiences each year. Our success comes from connecting employee and customer conversations on any channel, every day. Over 10,000 companies in more than 100 countries trust our #1 customer experience platform to drive great business outcomes. Genesys on-premise and cloud solutions are built to be fluid, instinctive, and profoundly empowering. Combining the best of technology and human ingenuity, we work the way you think.

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## **Deployment made easy**

Dramatically reduce the effort to build custom interfaces to letter, data, and payment vendors.

Fusion provides pre-built plug-ins to the vendors that you rely on for receivables processing. Each plug-in is extremely flexible and easily modified to meet your unique business needs.

Data Providers	*MasterFiles – New in 2013	Letter Vendors
Accutrac Inc.	*Phin Solution – New in 2013	*CompuMail
Acxiom	Talx	Datamatx
*CBC Innovis	The Work Number	Diversified Data
• RPC	*Transunion (SC)	*Focus One
*eBureau (SC)	• CPE	High Cotton
• eLinkScore	Direct Credit Reports	Lason
*Equifax	• Full	*PCI Group
Direct Credit Reports	Collector	*Renkim
• Full	• SSN (NOW!)	*RevSpring
Collector	• *Interactive Data – Now known as TLO	• Dantom
*Experian (SC)	Insight America	PSC InfoGroup
Collection Advantage	*Verifacts	Payment Processing Vendors
Direct Credit Report	Dialers	*Autoscribe/ Payment Vision
• Full	Access!	*Billing Tree
Collection	Aspect	*Online Resources / ITS / Pay My Bill/ORCC
First Data (SC)	Avaya	*Regal Technologies
FastBatch	*Dial Connection	*ClearComm
infoUSA	*Global Connect (VM)	Service Providers
Intelligent Results/Analytics	IAT	LCI
*Interactive Data	**PureConnect	Proof of Claim (new in 2013)
ID Info Batch	*LiveVox (VM)	Re-PROS/MBSI, Inc
*LCI – New in 2013	Noble Systems / Touchstar	
Bankruptcy	Prairie Interactive Messaging	
Deceased	SER	
Military	SoundBite Communications (VM)	(SC) = Scoring also available
*LexisNexis (SC)	TeleDirect	(VM) = Voice Messaging available
Accurint	TCN	*Denotes fully integrated vendors
Accolaid		** Packaged integration to Interaction Dialer®
• Banko		at no additional cost
Deceased		
• EDA		
LexisNexis Batch		
• NCOA		
• PCOA		

