



INTERACTIVE INTELLIGENCE

Deliberately Innovative

New Features for:

Release:Liquid Latitude 20.2 SU 1

Built on:16-Oct-2020

New features included in release 20.2 SU 1

The table below summarizes the new features added in this release

SCR	Description/Details
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All new features from prior releases

Below is the complete description of all prior releases new features that are included in this update.

New features in release 20.2

SCR	Description/Details
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Component: Database

LIQ-7783

Client is reporting an issue with their Arizona accounts showing up before they should. Client is located on timezone Central Standard Time, which advanced one hour on March 8th, 2020.

One of their collectors reported - "Latitude is bringing up accounts from Arizona when we push next queue. Arizona is now 2 hours behind instead of 1. So it should show up in the Collectors queue only after 10AM in client time.

AZ zipcode now has time zone 8. After, we change the earlytimezone on the debtors table to equal 8, it worked for a while, but once new account was imported, they have to constantly run the update for AZ accounts in the debtors table. Client then reported that issue is still happening, even though it is not a new account. Per checking, whenever client's collector work on the AZ account on the queue, it defaults it back to the time zone of Arizona, which is 7