New Features for:

Release: Liquid Latitude 23.2
Built on: 20-Nov-2023

New features included in release 23.2

The table below summarizes the new features added in this release

SCR	Description/Details
Component: Database	
LIQ-9869	**Upon successful configuration, Dialer service will pull non-agent dialed calls from Genesys Cloud on timely fashion.**
LIQ-9862	**In View Aim Work Efforts page, the below new columns have been added:** **1. Debtor Name: The Debtor Name to whom the work effort is added** **2. Communication Method: Phone Number or Email used in the Communication** **3. Communication Type: Phone Type or Email Type or Letter Type used in the Communication** **4. Template Description: Description of Phone Template or Email Template or Letter Template** **5. Result Code: Result Code**
LIQ-9861	**AIM Receiver will include OutboundEmail, OutboundSMS, InboundEmail, InboundSMS and PhoneCall records** **OutboundEmail and OutboundSMS records will contain data from LetterRequest table** **InboundEmail records will contain data from EmailLog table** **InboundSMS records will contain data from SMSLog table** **PhoneCalls records will contain data from DialerHistory table**
LIQ-9835	**Custodian procedures are modified add an optional Customer ID parameter. If the parameter is provided, the process will be executed for the selected CustomerIDs, otherwise will execute it for all available customers**
Component: Liquid Center	
LIQ-9783	**Modify the table lookup to be more user friendly in Account Analysis so that if large set of data is selected should be able to access easily.** Modified UI to be user friendly by adding filter and sort for selected items.
LIQ-9741	**Need a new workflow activity for Hold and Unhold of accounts.** New workflow activity for Hold and Unhold of accounts provided
Component: Liquid Portal	
LIQ-9928	**RDN Case Id Update** RDN Case Id's data type has been updated in the Latitude database since it is being updated in the RDN environment
LIQ-9923	**the arrangement History Panel displays arrangement as CC rather than pulling the description of DEBIT CARD from dbo.pmehtod table.** The arrangement history panel now displays payment method from table as the condition for CC is removed.
LIQ-9920	**Modify migration scripts** **-to add default anchor (Party Navigator, Account Summary, Hot Note, Account Status).** **-To add all task panels and set arrangement as default** **-to remove the modules of permission which arent in use (Letters, Payment Processing,Accounts)** The postscript for permissions is modified
LIQ-9906	**Disposition notes from Genesys Cloud dialer will be auto-captured**

LIQ-9896   Added a new feature to Purge system events. Any event older than the configured no. of days (defaulted to 30) are purged.

LIQ-9831   **Implement Email and SMS tasks under Task Scheduler service**
Email and SMS tasks like SendEmailTask, FetchEmailTask, SendSMSTask, FetchSMSTask etc have been created under the Task Scheduler service. These will be called based on how the tasks have been configured in the Administration section

LIQ-9828   **Create a Custodian Task under Task Scheduler Service**
A Custodian task is created under the Task Scheduler service. Unlike the existing custodian service, this can be configured to execute the end-of-day processes for different customer codes at different times. All configuration can be managed through the administration section of the web application

LIQ-9827   **Create a Clean Expired Wallet Items task under Task Scheduler Service**
A new task is created under Task Scheduler which can be used to identify and delete wallets that have a token which was pruned from the Tokenizer service. This can be configured from the administration section of the web application

LIQ-9825   **Create a configuration page to create Schedules and configure Tasks**
A new configuration section is created to manage Schedules and Tasks in the administration section

LIQ-9819   **Create TaskScheduler service**
A new Task Scheduler service is created. This can be used to configure various predefined tasks to executed at customizable schedules. All configuration for this can be done from the administration section. Customers can install this service using the new TaskScheduler_SU*.msi

LIQ-9805   **Real-time phone number removal on payment activity for Genesys Cloud**
When a payment is made, the debtors phone number is automatically removed from all campaings

LIQ-9790   **Set the My Account page as the default page for Self Service Portal upon login**
Debtors will be shown My Account page after login

LIQ-9789   **View default date for monthly picker based on start date**
Automatically displays the day of the monthly picker as the day of the selected start date. When date is 25th May with Monthly frequency, day should be Day 25 as per the selected date 25th May.

LIQ-9788   **Show current balance when setting up an arrangement**
Current balance is displayed while setting up a payment arrangement

LIQ-9787   **E-Sign from debtor while setting up Payment Arrangement from Self Service Portal**
User approval is obtained to process the payment and the same is captured in the form on a new event

LIQ-9786   **Self Service Portal - Add a new image for page back ground**
A new image type can be uploaded in the Portal Customization Permission which will be used as a background image for every screen in portal

Type is restricted to jpg, jpeg and png and size the image is restricted to Width should not exceed 1300 px and height should not exceed 900 px.

LIQ-9784   **Self Service Portal - User friendly messages for rule violations when setting up payment arrangments**
Debtors are shown friendly messages for rule violations when setting up payment arrangements