

SCR Summary for:

Release:Latitude 24.2 Built on:11-Nov-2024

Changes included in 24.2

The table below summarizes the changes made for this release.

The "Device/Install Hint" after each SCR indicates the device and installs to run to apply updated code for that issue. See the <u>Device Install Hint</u> page for details.

SCR Description/Details

Component: AIM

LAT-12259 New "Consent for Pre-recorded messages" field in AIM

Exchange Users can now use the new field named "AllowPreRecMes" in AIM mapping and load the value for specific Phonenumber.

LAT-12253 ACLS and ASTS Records fail Importing an Excel file to AIM

AIM excel files fail to import if "Record_Type" in the header row is not in lower case. This ticket removes this requirement so that any excel file can import without an issue

Component: Custodian

LAT-12241 create a new task within the Custodian to update the date dimension table.

Added a new task in Custodian to update the date dimension table.

LAT-12231 New Custodian task to re-evaluate Statute of Limitation for open accounts

New Custodian task to re-evaluate Statute of Limitation for open charged off accounts when a new payment is processed (provided the configured debtor state permits it) or debtor's current state of residence changes (provided the configured debtor state is the debtor's current state of residence)

Component: Dialers

LAT-12290 Customer reported few issues with the Dialer Update Service, that's not updating disposition and wrap ups accurately.

This ES will fix the issues with the Dialer Update Service updating the dispoisiton notes and other fields accurately.

Component: Exchange

LAT-12300 Collateral Panel - Foreclosure Bid Amount should Change to Foreclosure Min Bid Amount

Implemented the code changes to change Foreclosure Bid Amount to Foreclosure Min Bid Amount

LAT-12297 Issue when loading Phones in via exchange for clients created prior to 2024R1

For exchange clients that were created prior to 24r1, when the software is upgraded to 24r1 and phones is mapped, an error message that says: Column 'SMSOptInStatus' does not belong to table PHONES' is thrown. This ticket fixes the issue.

LAT-12258 New "Consent for Pre-recorded messages" field in Exchange

Exchange Users can now use the new field named "AllowPreRecMes" in NewBusiness and Maintenance mapping and load the value for specific Phonenumber.

LAT-12252 When creating a new exchange client and in that create a new export, you get an error when saving the exchange client

Handled the issue while creating new exchange clients

LAT-12244 Update to datatype of DeliveredReleasedTo column (RDN field)

DeliveredReleasedTo is an integer column in our database but is actually a string/text field in RDN environment and will cause an error if it is mapped in an Exchange client (New Business or Maintenance). This ticket updates Exchange to treat the DeliveredReleasedTo field as a string.

LAT-12045 Changes to Exchange to support loading Insurance information and Carrier details

Modified Exchange Manager tool to allow users to map new fields related to Insurance and Carrier when loading New Business and Maintenance files

LAT-12312 Purge Accounts process is deleting everything from the ScheduledPaymentDetail table

When purging accounts using LMSE Wizard, all records from ScheduledPaymentDetail table are getting deleted irrespective of what accounts are selected. This ticket fixes the bug in the process causing the issue

LAT-12299 Changes to Archive Config tool to include Healthcare tables

Updated the Latitude Archive Configuration tool to include the newly created healthcare and insurance carrier tables

LAT-12273 Exchange Financial Import and AIM Payment Import only work for 1st database even if there are multiple databases configured

If the WebClient application has multiple databases configured, AIM and Exchange payment import only work for 1st database configured and not for the others because AIM and Exchange were not sending the DB connection name to the API. Using this ticket we have added the capability so that payment imports work for multiple databases

LAT-12270 The Validation Notice Expiration Merge Field is Missing and can't use in Letter Template.

The Validation Notice Expiration Merge Field now added.

Now Customer can use Validation Notice Expiration Merge Fields in Letter while printing letter.

Statistics Console requires changes in the reports name.

LAT-12254 Customer Collections -> Client Collections

Customer Collections by Branch -> Client Collections by Branch.

Collector Commissions By Customer -> Collector Commissions By Customer.

Reports Name has been Modified.

Customer Collections -> Client Collections

Customer Collections by Branch -> Client Collections by Branch.

Collector Commissions By Customer -> Collector Commissions By Customer.

LAT-12237 Adding a phone number to an account simultaneously with adding consent fails to log the consent addition in the notes section.

Code changes are implemented to ensure that when adding a phone number to an account concurrently with adding consent, the notes section now accurately reflects the addition or update of consent.

LAT-12232 Promises, pdc and credit card reports was fetching data from older tables.

Changed the procedures and queries to fetch data from newly created tables.

LAT-12228 Upgrade Latitude components to build with .NET Framework 4.8

Upgrade below Latitude components to build with .NET Framework 4.8

- 1. AIM
- 2. AIM Reciever
- 3. Exchange
- 4. Job Manager and Job Service
- 5. Latitude Legal Interface
- 6. Overpayment Manager
- 7. Reporting Viewer and Console
- 8. Latitude Archive and Restore Tool
- 9. Latitude Management Suite
- 10. Custodian
- 11. Document Attacher and Exporter
- 12. Letter Console and Letter File Writer
- 13. CBR Tools

LAT-12226 Upon modifying a letter template in the Letter Console, an error is encountered when attempting to create a new letter by clicking the "New" button.

Clicking the "New" button upon updating the letter template successfully resolved the issue associated with generating a new letter.

LAT-12223 The Custom Group Editor in the invoice application is currently referencing an incorrect permission.

The necessary permissions have been implemented to the Custom Group Editor in the invoice application.

LAT-12175 Phone attempts and compliance panel is not updating when dialer results are processed from Dialer update service

This will fix the issue with phone attempts and compliance panel not being updated when processing dialer results

Component: Letters

When requesting a letter from Letter console on Linked accounts, if any one of the linked accounts is closed, letter will not be printed to vendor and throws an error saying - "Account Closed"

Letter requester will honor the Allow on closed accounts option of the Letter pool and request the letters appropriately

Component: Work Flow

LAT-12289 When Workflow is logged in using SSO, activities are not loaded

Updated the SSO login flow to load the activities