

## New Features for:

**Release:** Liquid Latitude 24.2

**Built on:** 12-Nov-2024

## New features included in release 24.2

The table below summarizes the new features added in this release

**SCR**                      **Description/Details**

### Component: DBUpdate

<b>LIQ-10169</b>	<b>DBUpdate should retain Custom Indexes and Triggers</b> DBUpdate is updated to retain Custom Indexes and Triggers on core tables that start with Custom_ name. i.e. Any custom index and trigger on a core data table, that is not part of the model database, if it's name starts with CUSTOM_, DBUpdate now tries to retain it!
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### Component: Database

<b>LIQ-10166</b>	<b>Evaluate Statute of Limitation on New Business Import</b> 1. New fields have been added to the New Business and Maintenance import process in Exchange. Users can now import DebtOriginationState, ContactState, ContractType and OutOfStatuteDate under master node and StateAtDebtOrigination under Debtor node  2. When importing New Business using Exchange, if OutOfStatuteDate is not mapped and necessary configurations exist, Statute of Limitation will be calculated for the account being loaded
<b>LIQ-10164</b>	<b>The "Auto Close Account" permission to be enabled by default in the blank/model database</b> Updated the blank/model database configuration to enable the "Auto Close Account" permission by default.
<b>LIQ-10160</b>	<b>create a new task within the Custodian to update the date dimension table.</b> Added a new task in Custodian to update the date dimension table.
<b>LIQ-10153</b>	<b>When migrating customer from Cider to Liquid, Date Dimension has data only from 2020-01-01 which is causing stair step reports to not show data which is older than 2020</b> Updated the date dimension population logic to use minimum of received date as start date
<b>LIQ-10116</b>	<b>Collector Queue should queue all accounts and not just ones with call preferences</b> Removed filter on call preferences when fetching accounts for collector queue, call preferences are looked at when displaying warnings on the account

### Component: Liquid Center

<b>LIQ-10163</b>	<b>New custom panels to show possible links based on SSN or Phonetic Name matches</b> Created 2 new custom panels that display other accounts that should possibly be linked to the current account based on SSN or phonetic name matches but aren't because they do not meet the link threshold
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### Component: Liquid Portal

<b>LIQ-10313</b>	<b>Payment failure on a linked payment should put all accounts in the arrangement in NSF status based on permissions</b> When a payment fails on a linked account arrangement, where payments are applied to the oldest debt first, only the accounts receiving the payment are marked as NSF (Non-Sufficient Funds) based on the current settings. However, all accounts in the arrangement should have their status updated. This feature ensures that all accounts are correctly marked when a payment fails.
<b>LIQ-10276</b>	<b>New Anchor card to show balances for medical accounts</b> New anchor card created for Agent Desktop for medical accounts showing 1. Self-pay balance (From master table) 2. Total payable by insurance (Sum of all carrier balances)

3. By carrier, carrier name, and outstanding payable balance

<b>LIQ-10247</b>	<b>Included healthcare tables in purge process</b> Added the Carrier Summary, Claim and Claim Details tables to the purge process along with the Insurance tables!
<b>LIQ-10232</b>	<b>Re-evaluate Statute of Limitation on change of debtor's current state of residence</b> Statute of Limitation will be recalculated when the debtor's current state of residence changes if the permission to calculate SOL is enabled and the debtor state configured is the debtor's current state of residence
<b>LIQ-10228</b>	<b>New events panel in Healthcare tab</b> Events panel will show up in the healthcare tab and also allows the user to add a note to multiple accounts
<b>LIQ-10227</b>	<b>Synchronize changes to CCCS tab across linked accounts</b> Any changes to the CCCS tab under Customer task panel should prompt the user to select if it needs to be synced to other accounts in the link
<b>LIQ-10226</b>	<b>Synchronize changes to Assets tab across linked accounts</b> Any changes to the Assets tab under Customer task panel should prompt the user to select if it needs to be synced to other accounts in the link
<b>LIQ-10225</b>	<b>Synchronize changes to Deceased tab across linked accounts</b> Any changes to the Deceased tab under Customer task panel should prompt the user to select if it needs to be synced to other accounts in the link
<b>LIQ-10224</b>	<b>Synchronize changes to Bankruptcy tab across linked accounts</b> Any changes to the Bankruptcy tab under Customer task panel should prompt the user to select if it needs to be synced to other accounts in the link
<b>LIQ-10223</b>	<b>Synchronize changes to Attorney tab across linked accounts</b> Any changes to the Attorney tab under Customer task panel should prompt the user to select if it needs to be synced to other accounts in the link
<b>LIQ-10222</b>	<b>Synchronize spouse data across linked accounts</b> Any changes to the Spouse Information tab should prompt the user to select if it needs to be synced to other accounts in the link
<b>LIQ-10219</b>	<b>Ability to see the AIM Recall button on closed status type accounts</b> Added ability in Liquid Latitude to manually recall an account from the workform even if it is closed provided it is configured in the AIM Place/Recall permission
<b>LIQ-10205</b>	<b>Change the close account button to Close Interaction.</b> Close account button is changed to Close Interaction.
<b>LIQ-10177</b>	<b>The permission Access account by customer code is not implemented in Liquid.</b> The new feature is implemented in such a way that user can access accounts that belong to selected customer codes when the policy - Access account by customer code is enabled.
<b>LIQ-10175</b>	<b>New "Consent for Pre-recorded messages" condition in Account Analysis</b> User can now see a new condition in Account Analysis named "Consent for Pre-recorded messages" that will filter the accounts based on the condition when applied.
<b>LIQ-10174</b>	<b>New Pre-recorded consent field in Phones Panel</b> Users can now see a new Consent field in Phones panel named "Consent for Pre-recorded messages" when enabled and saved, that will be recorded against specific phone number.
<b>LIQ-10172</b>	<b>New tools menu option and new Healthcare tool</b> A new menu option Tools is available in the landing page and a new Healthcare tool can be accessed from the Tools menu which can be used to manage Healthcare Queues and Assignments
<b>LIQ-10170</b>	<b>When attempting to configure permissions that are not applicable to certain scopes, the system displays a message indicating that the permission cannot be configured at the current scope. However, the message does not specify at which scope level the permission can be configured.</b> Now, when a user attempts to configure a permission at an incompatible scope, the system will display a comprehensive message. This message not only indicates that the permission cannot be set at the current scope, but also specifies the appropriate scopes where the permission can be configured.
<b>LIQ-10145</b>	<b>Merge one Link Id with another</b> Ability given to users to enter a Link Id in the Liquid Workform to which another existing Link Id can be merged
<b>LIQ-10143</b>	<b>Collateral Panel - Foreclosure Bid Amount should Change to Foreclosure Min Bid Amount</b> Implemented the code changes to change Foreclosure Bid Amount to Foreclosure Min Bid Amount

<b>LIQ-10127</b>	<b>Administration changes for Statute of Limitation configuration</b> <ol style="list-style-type: none"> <li>1. New permission has been added to enable calculation of Statute of Limitation for an account and configure which state must be used at a Client and Debtor level</li> <li>2. New setting has been added to manage Purchased Accounts information for Debt Purchasers</li> <li>3. Added new fields to existing Client setting - Registered State and Default Contract Type</li> <li>4. Renamed existing State Restriction setting to State and added ability to create States using this setting. This setting lets users add state restrictions and statute of limitation values for each state</li> </ol>
<b>LIQ-10123</b>	<b>Modifications to the Communications Panel</b> <p>Modified the Communication panel so that the recipient is selected first and then the e-mail / Phone number is selected. Also the recipient could be:</p> <ol style="list-style-type: none"> <li>1. The current debtor/party</li> <li>2. Other responsible debtors</li> <li>3. Authorized third parties for the current debtor/party</li> </ol> <p>Any Phone number or email that is shown should belong to the recipient and not have a BAD status. The dropdown now also shows the type along with the phone number / email (ex. "Home - someone@somewhere.com") and defaults to Correspondence email / phone, when available!</p>
<b>LIQ-10117</b>	<b>Liquid cookies should include the samesite option</b> <p>Liquid cookies now includes the samesite option set to Lax</p>
<b>LIQ-10110</b>	<b>The customer encountered challenges when deleting the desks that were currently assigned to users with modified roles from Liquid.</b> <p>The customer has been given the capability to delete desks for users in the Liquid.</p>
<b>LIQ-10050</b>	<b>Request from the end user to make the dialer ribbon its own window to have more accessible screen space.</b> <p>Included a icon on dialer ribbon to make the dialer ribbon moveable.</p>
<b>LIQ-9895</b>	<b>New Add Carrier permission in Administration</b> <p>New permission created to add Carrier Information from Workform Medical Panel</p>
<b>LIQ-9877</b>	<b>New Healthcare tab populated with carriers and accounts when accessed</b> <p>When a Carrier is opened, multiple accounts will be shown (based on the Max Account Numbers value set in Carrier table). If multiple agents are working on the same carrier, all of them will be queued different accounts</p>
<b>LIQ-9873</b>	<b>New permission and policy to Allow access to new Healthcare tab</b> <p>Created new permission and policy to allow the user to access the new Healthcare tab</p>
<b>LIQ-9872</b>	<b>New System Codes/Settings page in Administration to manage Healthcare Information</b> <p>A new System Codes/Settings page in Administration will be available to manage Healthcare Information. It will also have an option to specify the max number of accounts that can be discussed per call.</p>

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#### Component: Liquid Task Scheduler

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<b>LIQ-10133</b>	<b>Re-evaluate Statute of Limitation on payment posting</b> <p>Statute of Limitation will be recalculated when a payment is processed if the permission to calculate SOL is enabled and SOL recalculation is allowed for the configured debtor state</p>
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