

# Latitude by Genesys Vendor Integrations



## About Genesys

Genesys® powers more than 25 billion of the world's best customer experiences each year. Our success comes from connecting employee and customer conversations on any channel, every day. Over 10,000 companies in more than 100 countries trust our #1 customer experience platform to drive great business outcomes. Genesys on-premise and cloud solutions are built to be fluid, instinctive, and profoundly empowering. Combining the best of technology and human ingenuity, we work the way you think.

Latitude by Genesys  
7601 Interactive Way  
Indianapolis, IN 46278  
+1 (317) 872.3000 phone and fax  
800.267.1364 toll free

Genesys Telecommunications Laboratories, Inc.  
2001 Junipero Serra Boulevard  
Daly City, CA 94014  
+1.888.436.3797  
[www.genesys.com](http://www.genesys.com)

## Deployment made easy

*Dramatically reduce the effort to build custom interfaces to letter, data, and payment vendors.*

Fusion provides pre-built plug-ins to the vendors that you rely on for receivables processing. Each plug-in is extremely flexible and easily modified to meet your unique business needs.

<p><b>Data Providers</b></p> <p>Accutrac Inc.</p> <p>Axiom</p> <p>*CBC Innovis</p> <ul style="list-style-type: none"> <li>• RPC</li> </ul> <p>*eBureau (SC)</p> <ul style="list-style-type: none"> <li>• eLinkScore</li> </ul> <p>*Equifax</p> <ul style="list-style-type: none"> <li>• Direct Credit Reports</li> <li>• Full</li> <li>• Collector</li> </ul> <p>*Experian (SC)</p> <ul style="list-style-type: none"> <li>• Collection Advantage</li> <li>• Direct Credit Report</li> <li>• Full</li> <li>• Collection</li> </ul> <p>First Data (SC)</p> <ul style="list-style-type: none"> <li>• FastBatch</li> </ul> <p>infoUSA</p> <p>Intelligent Results/Analytics</p> <p>*Interactive Data</p> <ul style="list-style-type: none"> <li>• ID Info Batch</li> </ul> <p>*LCI – New in 2013</p> <ul style="list-style-type: none"> <li>• Bankruptcy</li> <li>• Deceased</li> <li>• Military</li> </ul> <p>*LexisNexis (SC)</p> <ul style="list-style-type: none"> <li>• Accurant</li> <li>• Accolaid</li> <li>• Banko</li> <li>• Deceased</li> <li>• EDA</li> <li>• LexisNexis Batch</li> <li>• NCOA</li> <li>• PCOA</li> </ul>	<p>*MasterFiles – New in 2013</p> <p>*Phin Solution – New in 2013</p> <p>Talx</p> <ul style="list-style-type: none"> <li>• The Work Number</li> </ul> <p>*Transunion (SC)</p> <ul style="list-style-type: none"> <li>• CPE</li> <li>• Direct Credit Reports</li> <li>• Full</li> <li>• Collector</li> <li>• SSN (NOW!)</li> <li>• *Interactive Data – Now known as TLO</li> <li>• Insight America</li> </ul> <p>*Verifacts</p> <p><b>Dialers</b></p> <p>Access!</p> <p>Aspect</p> <p>Avaya</p> <p>*Dial Connection</p> <p>*Global Connect (VM)</p> <p>IAT</p> <p>**PureConnect</p> <p>*LiveVox (VM)</p> <p>Noble Systems / Touchstar</p> <p>Prairie Interactive Messaging</p> <p>SER</p> <p>SoundBite Communications (VM)</p> <p>TeleDirect</p> <p>TCN</p>	<p><b>Letter Vendors</b></p> <p>*CompuMail</p> <p>Datamatx</p> <p>Diversified Data</p> <p>*Focus One</p> <p>High Cotton</p> <p>Lason</p> <p>*PCI Group</p> <p>*Renkim</p> <p>*RevSpring</p> <ul style="list-style-type: none"> <li>• Dantom</li> <li>• PSC InfoGroup</li> </ul> <p><b>Payment Processing Vendors</b></p> <p>*Autoscribe/ Payment Vision</p> <p>*Billing Tree</p> <p>*Online Resources / ITS / Pay My Bill/ORCC</p> <p>*Regal Technologies</p> <p>*ClearComm</p> <p><b>Service Providers</b></p> <p>LCI</p> <ul style="list-style-type: none"> <li>• Proof of Claim (new in 2013)</li> </ul> <p>Re-PROS/MBSI, Inc</p> <p>(SC) = Scoring also available</p> <p>(VM) = Voice Messaging available</p> <p>*Denotes fully integrated vendors</p> <p>** Packaged integration to Interaction Dialer® at no additional cost</p>
--	--	--