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**SCR Summary for:****Release:**Latitude 20.2 SU 1**Built on:**21-Oct-2020**Changes included in 20.2 SU 1**

The table below summarizes the changes made for this release.

The "Device/Install Hint" after each SCR indicates the device and installs to run to apply updated code for that issue. See the [Device Install Hint](#) page for details.

SCR	Description/Details
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**All included changes from prior releases**

Below is the complete description of all prior release changes that are included in this update.

**Changes in 20.2**

SCR	Description/Details
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**Component: AIM****LAT-10790****We have noticed that if we close accounts into a RCL status without closing and returning the system is not changing the queue level of the accounts.**

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**Component: Credit Bureau Reporting****LAT-10789****With the effect of changes made in AIM Receiver. business brought into via AIM receiver into an agency will have last paid date set as NULL and client last paid date will be set to last paid from the file used for import**

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**Midwest Fidelity Services - Case # 0002733531****We have identified several accounts that we need to change delinquency or last paid dates to report to CBR. I have tested this and when we send an update from the CBR Wizard, the date does not send the corrected date. It is only sending the original date in the Metro2 file.****LAT-10739****Here is a good example. 1154672****If you see we changed the Delinquency Date in the account to 9/18/2019**

**If you look in the CB Detail panel, it does not change from what it was even after we reevaluate the account.**

Delinquencydate has been added to cbr\_accounts on getting update in master

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### Component: Custodian

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**LAT-10741**      **Custodian getting failed for Debtor CBR Evaluation task**  
Run the Custodian. Check the Debtor CB Evaluation task and it will fail.

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### Component: Job Manager

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**LAT-10605**      **Midwest Fidelity is experiencing an issue with Job Manager because of an OutOfMemoryException issue.**  
Midwest Fidelity is experiencing an issue with Job Manager because of an OutOfMemoryException issue. To fix this we are exporting records to the file in batches.

Note: Please ensure that the setting "ExportFileRowLimit" is configured in ExchangeManager.exe.config file as seen below.

```
<add key="ExportFileRowLimit" value="10000" />
```

This indicates how many rows can be exported in each batch. If this setting is not configured, 10000 rows would be considered for each batch.

**LAT-10124**      **Updated SFTP Library provider**  
Updated the underlying provider for SFTP. This should help in connecting to all SFTP sites properly.

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### Component: Latitude

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**LAT-10775**      **NRS reported that when a surcharge fee is declined due to errors such as "Insufficient Funds", "Do not Honor" and "Lost/Stolen" the main transaction which is the principal payment won't automatically post to Latitude because of the surcharge decline error.**  
**The way Latitude currently views the transaction is that the payment and the surcharge fee are one transaction, so if one declines, they both do. Instead it needs to be viewed as 2 separate transactions, with the principal payment as the primary transaction. This way if the primary transaction declines, they both decline. However, if the primary transaction is approved and the fee transaction is not, then the transaction is still viewed as successful.**

**The partial payment status should be posted in Latitude**

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The partial payment status should be posted in Latitude

**LAT-10766**      **Client is reporting an issue with their Arizona accounts showing up before they should. Client is located on timezone Central Standard Time, which advanced one hour on March 8th, 2020.**

One of their collectors reported - "Latitude is bringing up accounts from Arizona when we push next queue. Arizona is now 2 hours behind instead of 1. So it should show up in the Collectors queue only after 10AM in client time.

AZ zipcode now has time zone 8. After, we change the earlytimezone on the debtors table to equal 8, it worked for a while, but once new account was imported, they have to constantly run the update for AZ

accounts in the debtors table. Client then reported that issue is still happening, even though it is not a new account. Per checking, whenever client's collector work on the AZ account on the queue, it defaults it back to the time zone of Arizona, which is 7