

SCR Summary for:

Release:Latitude 23.1
Built on:04-May-2023

Changes included in 23.1

The table below summarizes the changes made for this release.

The "Device/Install Hint" after each SCR indicates the device and installs to run to apply updated code for that issue. See the [Device Install Hint](#) page for details.

SCR	Description/Details
Component: Enhanced Dashboard - Dashboard	
LAT-11889	Update in Dashboard to use System Queries Updated Dashboard to only show system queries when setting up a Saved Query as a Datasource. Any user queries associated with existing dashboards have been migrated as system queries and also created copies as user queries.
Component: Exchange	
LAT-11909	Address table in Exchange Maintenance schema is missing debtor lookup fields Address table allows only updates of existing records and not adding of new records via Maintenance and doesn't contain debtor lookup fields to select the debtor
LAT-11821	For some Exchange file imports, customer is getting "Cannot find central directory" error When importing large Exchange files, the history is being written correctly in the Custom_BatchHistory table but we're getting "Cannot find central directory" error when reading the history. This ES fixes the issue and successfully shows the history, provided it's been captured correctly in the DB. If there's some custom pre-processing logic because of which history is not written correctly, this fix will not handle such a scenario.
Component: Latitude	
LAT-11933	While exporting contacts from Listbuilder using Genesys cloud plugin. It throws an error. This fix will eliminate the issue while exporting contacts through Genesys cloud plugin.
LAT-11917	Web Access and Dashboard will have capability to perform SSO authentication. User can login to Web Access and Dashboard leveraging the SSO configuration.
LAT-11903	Change the misc extra data condition type to add title as part of the misc extra join. Created a new condition type that includes title in inner join for misc extra data condition type.
LAT-11900	The existing permission for System Configuration will allow user to configure setting for SAML/SSO Configuration User with System Configuration permission enabled can setup or modify SAML/SSO Configuration.
LAT-11875	Entering a note on a linked account (link driver) and then the screen to pick which accounts this applies to comes up and all links are selected. If you apply and then click ok the driver compliance panel looks ok, but the rest are not updated properly/the same. When the note entered for a linked account and multiple accounts are selected in contact panel, It should consider as attempted and contacted for all selected accounts. i. e. For all selected accounts, It should increase the count for both Attempted and Contacted in compliance panel. For linked accounts, it should consider the primary debtor and for current account, it should consider the focused debtor.
LAT-11857	When Tokenizer is configured against the same database from multiple servers, the pruning and the renewing process will corrupt the tokens Tokenizer can no longer be configured for a same database from multiple instances. If an instance of Tokenizer is running and if another instance of Tokenizer tries to connect to the same DB, the application will prevent it from happening and throw an exception
LAT-11841	When running standard built export for exchange manually, don't get a pop up telling you when the export is done and the export form does not automatically close. We will get a pop up for standard built export when export is done and form closes automatically.
LAT-11819	Added "Purge Process" feature to physically delete all references of account from database Added "Purge Process" feature to physically delete all references of account from database. It contains database and application changes

LAT-11817	Issue with Dialer configuration with 2 latitude instances Dialer update service is not updating the queue date as expected when it is configured with 2 latitude instances.
LAT-11803	Performance issues with List builder exporting List builder is performing too slow while exporting results to GC after addition additional call preferences columns.
LAT-11768	When a co-debtor has entries in the Phonecall_Attempts table for their Debtor ID, the system will not allow you to delete a co-debtor on the workform. User will be able to delete Co-Debtor.

Component: Payment Vendor Gateway

LAT-11908	SendPaymentRequest in PayRazr plugin doesn't return failure message correctly Update Payrazr plugin to correctly send failure message in the response for SendPaymentRequest. Also, Payrazr merchants who are not configured for fees should have "feenotallowed=Y" (apart from certid and zid) in Vendor Info Parameter 2 field under ACH/Credit Card Vendor Information setting. Other merchants can either ignore this or have "feenotallowed=N".
LAT-11827	Updated Repay plugin to add Customer Key to LAT token string Updated Repay plugin's code to parse the Customer Key from the token string instead of getting it from auxiliary info. This change will impact new tokens only , existing tokens will work as they did before.

Component: Work Flow

LAT-11878	The Release button in workflow is not getting disabled even after disabling the permission "Manually Release WorkFlow". Release button is now disabled if the permission "Manually Release WorkFlow" is disabled/Not configured.
LAT-11871	Add Email Attachment option in Send Correspondence Workflow Action Add a new option in the Send Correspondence workflow action using which a user can do the following: 1. Select a document type. If a document of this type is attached to the account, it will be attached to the email sent out for the account 2. Select if a standard letter should be attached. If this option is checked, PDF of a standard letter template for the selected letter type will be attached to the email sent out for the account
LAT-11842	Issue 1: 'Send correspondence' activity in workflow is not populating email items and SMS items properly. Issue 2: Getting error in running workflow For Issue 1, Added code to populate the items properly. For Issue 2, Added code to handle the error getting while running workflow.