

Line Group Summary and Detail



Date Time Range: 9/26/2010 12:00:00 AM - 9/26/2017 11:59:59 PM
 Subtotal By: By Month, By Week Number
 Show Detail: True

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
Group:	lg	1	65:01:21:10	65:01:21:30	4:17:16:07	7.25%	125	11	8.80%	00:54:22	4	1.30%	0.00%
	May	1	03:13:23	03:13:24	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%
	Week #18	1	03:13:23	03:13:24	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%
	5/2/2017	1	03:13:23	03:13:24	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%
5/2/2017 10:00:00 AM		1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%
5/2/2017 10:30:00 AM		1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%
5/2/2017 11:00:00 AM		1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%
5/2/2017 11:30:00 AM		1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%
5/2/2017 12:30:00 PM		1	00:26:17	00:26:17	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%
5/2/2017 1:42:53 PM		1	00:17:06	00:17:07	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%
5/2/2017 2:00:00 PM		1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%
	June	1	23:03:01:13	23:03:01:23	4:16:54:04	20.34%	115	9	7.83%	00:58:54	4	3.67%	0.00%
	Week #23	1	3:23:20:05	3:23:20:06	2:05:13:39	55.83%	46	3	6.52%	01:09:26	4	0.63%	0.00%
	6/6/2017	1	15:50:05	15:50:06	00:31:57	3.36%	3	0	0.00%	00:10:39	2	0.11%	0.00%
6/6/2017 7:00:00 AM		1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%
6/6/2017 7:30:00 AM		1	00:00:35	00:00:35	00:00:35	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%
6/6/2017 7:40:29 AM		1	00:19:30	00:19:31	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%
6/6/2017 8:00:00 AM		1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%
6/6/2017 9:00:00 AM		1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%
6/6/2017 9:30:00 AM		1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%
6/6/2017 10:00:00 AM		1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%
6/6/2017 10:30:00 AM		1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%
6/6/2017 11:00:00 AM		1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%
6/6/2017 11:30:00 AM		1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%
6/6/2017 12:00:00 PM		1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%
6/6/2017 12:30:00 PM		1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%
6/6/2017 1:00:00 PM		1	00:30:00	00:30:00	00:00:39	2.17%	2	0	0.00%	00:00:20	2	1.11%	0.00%
6/6/2017 1:30:00 PM		1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
6/6/2017 2:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/6/2017 2:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/6/2017 3:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/6/2017 3:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/6/2017 4:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/6/2017 4:30:00 PM	1	00:30:00	00:30:00	00:00:43	2.39%	1	0	0.00%	00:00:43	1	2.39%	0.00%	
6/6/2017 5:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/6/2017 5:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/6/2017 6:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/6/2017 6:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/6/2017 7:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/6/2017 7:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/6/2017 8:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/6/2017 8:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/6/2017 9:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/6/2017 9:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/6/2017 10:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/6/2017 11:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/6/2017 11:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/7/2017	1	18:30:00	18:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/7/2017 12:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/7/2017 1:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/7/2017 2:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/7/2017 3:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/7/2017 3:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/7/2017 4:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/7/2017 4:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/7/2017 5:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/7/2017 5:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/7/2017 6:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/7/2017 6:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/7/2017 7:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/7/2017 8:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
6/7/2017 8:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/7/2017 9:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/7/2017 9:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/7/2017 10:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/7/2017 11:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/7/2017 11:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/7/2017 12:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/7/2017 1:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/7/2017 1:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/7/2017 2:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/7/2017 2:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/7/2017 3:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/7/2017 4:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/7/2017 5:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/7/2017 6:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/7/2017 6:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/7/2017 7:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/7/2017 7:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/7/2017 8:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/7/2017 8:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/7/2017 9:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/7/2017 9:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/7/2017 10:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/7/2017 11:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/8/2017	1	20:00:00	20:00:00	11:11:51	55.99%	23	3	13.04%	00:29:13	4	1.53%	0.00%	
6/8/2017 12:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/8/2017 12:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/8/2017 1:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/8/2017 1:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/8/2017 2:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/8/2017 2:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/8/2017 3:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/8/2017 4:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
6/8/2017 4:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/8/2017 5:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/8/2017 5:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/8/2017 6:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/8/2017 6:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/8/2017 7:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/8/2017 7:30:00 AM	1	00:30:00	00:30:00	00:07:49	26.06%	2	1	50.00%	00:03:54	2	0.39%	0.00%	
6/8/2017 8:00:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/8/2017 9:00:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/8/2017 9:30:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/8/2017 10:30:00 AM	1	00:30:00	00:30:00	00:28:02	93.44%	2	0	0.00%	00:14:01	3	0.06%	0.00%	
6/8/2017 11:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/8/2017 12:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/8/2017 1:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/8/2017 1:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/8/2017 2:00:00 PM	1	00:30:00	00:30:00	00:42:55	143.06%	9	1	11.11%	00:04:46	3	46.56%	0.00%	
6/8/2017 2:30:00 PM	1	00:30:00	00:30:00	00:41:42	139.00%	10	1	10.00%	00:04:10	4	14.39%	0.00%	
6/8/2017 3:00:00 PM	1	00:30:00	00:30:00	00:41:23	137.94%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/8/2017 4:00:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/8/2017 4:30:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/8/2017 5:00:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/8/2017 5:30:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/8/2017 6:00:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/8/2017 6:30:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/8/2017 7:00:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/8/2017 7:30:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/8/2017 8:00:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/8/2017 8:30:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/8/2017 9:30:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/8/2017 10:00:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/8/2017 10:30:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/8/2017 11:00:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/9/2017	1	20:00:00	20:00:00	20:29:51	102.49%	20	0	0.00%	01:01:30	3	1.38%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
6/9/2017 12:00:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/9/2017 12:30:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/9/2017 2:00:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/9/2017 2:30:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/9/2017 3:00:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/9/2017 3:30:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/9/2017 4:00:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/9/2017 5:00:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/9/2017 5:30:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/9/2017 6:00:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/9/2017 7:00:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	2	0	0.00%	00:15:00	3	5.44%	0.00%	
6/9/2017 7:30:00 AM	1	00:30:00	00:30:00	00:38:43	129.06%	4	0	0.00%	00:09:41	3	14.50%	0.00%	
6/9/2017 8:00:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/9/2017 8:30:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/9/2017 9:00:00 AM	1	00:30:00	00:30:00	00:34:00	113.33%	2	0	0.00%	00:17:00	3	6.67%	0.00%	
6/9/2017 9:30:00 AM	1	00:30:00	00:30:00	00:38:51	129.50%	7	0	0.00%	00:05:33	3	14.17%	0.00%	
6/9/2017 10:00:00 AM	1	00:30:00	00:30:00	00:30:17	100.94%	1	0	0.00%	00:30:17	2	0.94%	0.00%	
6/9/2017 10:30:00 AM	1	00:30:00	00:30:00	00:38:00	126.67%	4	0	0.00%	00:09:30	3	13.33%	0.00%	
6/9/2017 11:00:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/9/2017 11:30:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/9/2017 12:00:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/9/2017 1:00:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/9/2017 1:30:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/9/2017 2:00:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/9/2017 2:30:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/9/2017 3:00:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/9/2017 4:00:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/9/2017 4:30:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/9/2017 5:30:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/9/2017 6:00:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/9/2017 6:30:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/9/2017 7:00:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/9/2017 7:30:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/9/2017 8:00:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
6/9/2017 8:30:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/9/2017 9:00:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/9/2017 9:30:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/9/2017 10:00:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/9/2017 10:30:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/9/2017 11:30:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/10/2017	1	21:00:00	21:00:00	21:00:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/10/2017 12:00:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/10/2017 1:00:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/10/2017 1:30:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/10/2017 2:00:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/10/2017 2:30:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/10/2017 3:00:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/10/2017 3:30:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/10/2017 4:00:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/10/2017 4:30:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/10/2017 5:00:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/10/2017 5:30:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/10/2017 6:30:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/10/2017 7:00:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/10/2017 8:00:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/10/2017 8:30:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/10/2017 9:00:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/10/2017 9:30:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/10/2017 10:00:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/10/2017 10:30:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/10/2017 11:00:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/10/2017 11:30:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/10/2017 12:00:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/10/2017 12:30:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/10/2017 1:00:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/10/2017 2:00:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/10/2017 2:30:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
6/10/2017 3:30:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/10/2017 4:00:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/10/2017 4:30:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/10/2017 5:00:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/10/2017 5:30:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/10/2017 6:00:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/10/2017 6:30:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/10/2017 7:00:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/10/2017 7:30:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/10/2017 8:00:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/10/2017 8:30:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/10/2017 9:00:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/10/2017 9:30:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/10/2017 10:00:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/10/2017 10:30:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/10/2017 11:30:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
Week #24	1	7:15:06:44	7:15:06:47	2:11:29:00	32.48%	57	5	8.77%	01:02:37	3	10.69%	0.00%	
6/11/2017	1	20:30:00	20:30:00	20:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/11/2017 12:00:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/11/2017 12:30:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/11/2017 1:00:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/11/2017 1:30:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/11/2017 2:00:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/11/2017 2:30:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/11/2017 3:00:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/11/2017 3:30:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/11/2017 4:00:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/11/2017 5:00:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/11/2017 5:30:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/11/2017 6:00:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/11/2017 7:00:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/11/2017 7:30:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/11/2017 8:00:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/11/2017 9:00:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
6/11/2017 9:30:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/11/2017 10:30:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/11/2017 11:00:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/11/2017 11:30:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/11/2017 12:00:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/11/2017 12:30:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/11/2017 1:00:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/11/2017 1:30:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/11/2017 2:00:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/11/2017 2:30:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/11/2017 3:00:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/11/2017 4:00:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/11/2017 4:30:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/11/2017 5:00:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/11/2017 5:30:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/11/2017 6:00:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/11/2017 7:00:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/11/2017 7:30:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/11/2017 8:00:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/11/2017 8:30:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/11/2017 9:00:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/11/2017 9:30:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/11/2017 10:00:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/11/2017 10:30:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/11/2017 11:30:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/12/2017	1	22:30:00	22:30:00	07:00:00	31.11%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/12/2017 12:00:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/12/2017 12:30:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/12/2017 1:00:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/12/2017 1:30:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/12/2017 2:00:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/12/2017 2:30:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/12/2017 3:00:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
6/12/2017 3:30:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/12/2017 4:00:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/12/2017 4:30:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/12/2017 5:00:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/12/2017 5:30:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/12/2017 6:00:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/12/2017 6:30:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/12/2017 7:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/12/2017 8:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/12/2017 9:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/12/2017 9:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/12/2017 10:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/12/2017 10:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/12/2017 11:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/12/2017 11:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/12/2017 12:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/12/2017 12:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/12/2017 1:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/12/2017 1:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/12/2017 2:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/12/2017 2:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/12/2017 3:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/12/2017 3:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/12/2017 4:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/12/2017 4:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/12/2017 5:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/12/2017 5:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/12/2017 6:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/12/2017 6:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/12/2017 7:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/12/2017 7:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/12/2017 8:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/12/2017 8:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/12/2017 9:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
6/12/2017 10:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/12/2017 10:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/12/2017 11:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/12/2017 11:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/13/2017	1	1:00:09:35	1:00:09:38	09:28:23	39.21%	4	0	0.00%	02:22:06	1	39.21%	0.00%	
6/13/2017 12:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/13/2017 12:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/13/2017 1:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/13/2017 2:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/13/2017 2:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/13/2017 3:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/13/2017 3:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/13/2017 4:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/13/2017 4:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/13/2017 5:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/13/2017 5:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/13/2017 6:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/13/2017 6:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/13/2017 7:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/13/2017 7:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/13/2017 9:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/13/2017 9:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/13/2017 10:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/13/2017 11:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/13/2017 11:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/13/2017 12:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/13/2017 12:30:00 PM	1	00:30:00	00:30:00	00:01:50	6.11%	1	0	0.00%	00:01:50	1	6.11%	0.00%	
6/13/2017 1:00:00 PM	1	00:30:00	00:30:00	00:02:20	7.78%	2	0	0.00%	00:01:10	1	7.78%	0.00%	
6/13/2017 1:30:00 PM	1	00:30:00	00:30:00	00:24:13	80.72%	1	0	0.00%	00:24:13	1	80.72%	0.00%	
6/13/2017 2:00:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	100.00%	0.00%	
6/13/2017 2:30:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	100.00%	0.00%	
6/13/2017 3:00:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	100.00%	0.00%	
6/13/2017 3:30:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	100.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
6/13/2017 4:00:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	100.00%	0.00%	
6/13/2017 5:00:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	100.00%	0.00%	
6/13/2017 5:30:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	100.00%	0.00%	
6/13/2017 6:00:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	100.00%	0.00%	
6/13/2017 6:30:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	100.00%	0.00%	
6/13/2017 7:00:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	100.00%	0.00%	
6/13/2017 7:18:04 PM	1	00:11:56	00:11:56	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/13/2017 7:30:00 PM	1	00:10:57	00:10:58	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/13/2017 7:30:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	100.00%	0.00%	
6/13/2017 8:24:48 PM	1	00:05:11	00:05:12	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/13/2017 8:30:00 PM	1	00:21:05	00:21:06	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/13/2017 8:30:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	100.00%	0.00%	
6/13/2017 9:00:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	100.00%	0.00%	
6/13/2017 9:30:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	100.00%	0.00%	
6/13/2017 9:30:50 PM	1	00:21:04	00:21:04	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/13/2017 10:00:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	100.00%	0.00%	
6/13/2017 10:00:38 PM	1	00:29:22	00:29:22	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/13/2017 10:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/13/2017 10:30:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	100.00%	0.00%	
6/13/2017 11:00:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	100.00%	0.00%	
6/13/2017 11:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/13/2017 11:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/13/2017 11:30:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	100.00%	0.00%	
6/14/2017	1	1:20:00:00	1:20:00:00	11:18:50	25.71%	8	2	25.00%	01:24:51	3	22.08%	0.00%	
6/14/2017 12:00:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	100.00%	0.00%	
6/14/2017 12:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/14/2017 12:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/14/2017 12:30:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	100.00%	0.00%	
6/14/2017 1:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/14/2017 1:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/14/2017 1:30:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	100.00%	0.00%	
6/14/2017 2:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/14/2017 2:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
6/14/2017 2:30:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	100.00%	0.00%	
6/14/2017 3:00:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	100.00%	0.00%	
6/14/2017 3:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/14/2017 3:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/14/2017 3:30:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	100.00%	0.00%	
6/14/2017 4:00:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	100.00%	0.00%	
6/14/2017 4:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/14/2017 4:30:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	100.00%	0.00%	
6/14/2017 5:00:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	100.00%	0.00%	
6/14/2017 5:30:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	100.00%	0.00%	
6/14/2017 5:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/14/2017 6:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/14/2017 6:00:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	100.00%	0.00%	
6/14/2017 6:30:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	100.00%	0.00%	
6/14/2017 7:00:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	100.00%	0.00%	
6/14/2017 7:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/14/2017 7:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/14/2017 7:30:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	100.00%	0.00%	
6/14/2017 8:00:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	100.00%	0.00%	
6/14/2017 8:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/14/2017 8:30:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	100.00%	0.00%	
6/14/2017 9:00:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	100.00%	0.00%	
6/14/2017 9:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/14/2017 9:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/14/2017 9:30:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	2	1	50.00%	00:15:00	3	54.56%	0.00%	
6/14/2017 10:00:00 AM	1	00:30:00	00:30:00	00:46:47	155.94%	1	1	100.00%	00:46:47	3	0.00%	0.00%	
6/14/2017 10:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/14/2017 10:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/14/2017 10:30:00 AM	1	00:30:00	00:30:00	00:18:45	62.50%	1	0	0.00%	00:18:45	2	6.67%	0.00%	
6/14/2017 11:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/14/2017 11:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/14/2017 11:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/14/2017 11:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/14/2017 12:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
6/14/2017 12:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/14/2017 12:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/14/2017 12:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/14/2017 1:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/14/2017 1:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/14/2017 1:30:00 PM	1	00:30:00	00:30:00	00:00:22	1.22%	1	0	0.00%	00:00:22	1	1.22%	0.00%	
6/14/2017 1:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/14/2017 2:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/14/2017 2:00:00 PM	1	00:30:00	00:30:00	00:28:32	95.11%	1	0	0.00%	00:28:32	1	95.11%	0.00%	
6/14/2017 2:30:00 PM	1	00:30:00	00:30:00	00:32:00	106.67%	1	0	0.00%	00:32:00	2	85.33%	0.00%	
6/14/2017 2:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/14/2017 3:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/14/2017 3:00:00 PM	1	00:30:00	00:30:00	00:12:24	41.33%	1	0	0.00%	00:12:24	1	0.06%	0.00%	
6/14/2017 3:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/14/2017 3:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/14/2017 4:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/14/2017 4:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/14/2017 4:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/14/2017 4:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/14/2017 5:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/14/2017 5:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/14/2017 5:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/14/2017 5:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/14/2017 6:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/14/2017 6:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/14/2017 6:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/14/2017 6:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/14/2017 7:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/14/2017 7:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/14/2017 7:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/14/2017 7:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/14/2017 8:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/14/2017 8:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/14/2017 8:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
6/14/2017 9:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/14/2017 9:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/14/2017 9:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/14/2017 10:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/14/2017 10:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/14/2017 10:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/14/2017 10:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/14/2017 11:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/14/2017 11:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/14/2017 11:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/14/2017 11:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/15/2017	1	1:10:57:09	1:10:57:09	02:19:50	6.67%	27	2	7.41%	00:05:11	3	0.54%	0.00%	
6/15/2017 12:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/15/2017 12:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/15/2017 12:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/15/2017 12:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/15/2017 1:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/15/2017 1:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/15/2017 1:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/15/2017 1:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/15/2017 2:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/15/2017 2:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/15/2017 2:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/15/2017 2:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/15/2017 3:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/15/2017 3:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/15/2017 3:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/15/2017 3:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/15/2017 4:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/15/2017 4:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/15/2017 4:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/15/2017 4:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/15/2017 5:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
6/15/2017 5:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/15/2017 5:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/15/2017 5:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/15/2017 6:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/15/2017 6:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/15/2017 6:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/15/2017 7:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/15/2017 7:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/15/2017 7:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/15/2017 7:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/15/2017 8:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/15/2017 8:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/15/2017 8:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/15/2017 8:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/15/2017 9:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/15/2017 9:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/15/2017 9:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/15/2017 10:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/15/2017 10:00:00 AM	1	00:30:00	00:30:00	00:04:00	13.33%	2	0	0.00%	00:02:00	2	6.67%	0.00%	
6/15/2017 10:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/15/2017 10:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/15/2017 11:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/15/2017 11:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/15/2017 11:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/15/2017 11:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/15/2017 12:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/15/2017 12:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/15/2017 12:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/15/2017 12:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/15/2017 1:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/15/2017 1:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/15/2017 1:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/15/2017 1:30:00 PM	1	00:30:00	00:30:00	00:30:10	100.56%	11	0	0.00%	00:02:45	3	15.39%	0.00%	
6/15/2017 2:00:00 PM	1	00:30:00	00:30:00	00:11:14	37.44%	3	0	0.00%	00:03:45	2	1.89%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
6/15/2017 2:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/15/2017 2:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/15/2017 2:30:00 PM	1	00:30:00	00:30:00	00:14:26	48.11%	6	1	16.67%	00:02:24	2	6.44%	0.00%	
6/15/2017 3:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/15/2017 3:00:00 PM	1	00:30:00	00:30:00	00:04:41	15.61%	3	0	0.00%	00:01:34	2	6.67%	0.00%	
6/15/2017 3:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/15/2017 4:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/15/2017 4:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/15/2017 5:00:00 PM	1	00:05:32	00:05:32	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/15/2017 8:38:23 PM	1	00:21:37	00:21:37	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/15/2017 9:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/15/2017 9:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/15/2017 10:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/15/2017 10:30:00 PM	1	00:30:00	00:30:00	00:15:19	51.06%	2	1	50.00%	00:07:40	2	0.39%	0.00%	
6/15/2017 11:00:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/15/2017 11:30:00 PM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/16/2017	1	21:30:00	21:30:00	08:51:57	41.24%	18	1	5.56%	00:29:33	2	0.94%	0.00%	
6/16/2017 12:00:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/16/2017 12:30:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/16/2017 1:00:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/16/2017 1:30:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/16/2017 2:30:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/16/2017 3:00:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/16/2017 3:30:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/16/2017 4:00:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/16/2017 4:30:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/16/2017 5:30:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/16/2017 6:00:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/16/2017 6:30:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/16/2017 7:00:00 AM	1	00:30:00	00:30:00	00:31:13	104.06%	2	0	0.00%	00:15:36	2	4.06%	0.00%	
6/16/2017 7:30:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/16/2017 8:00:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	
6/16/2017 8:30:00 AM	1	00:30:00	00:30:00	00:30:00	100.00%	0	0	0.00%	00:00:00	1	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
6/16/2017 9:00:00 AM	1	00:30:00	00:30:00	00:32:01	106.72%	2	0	0.00%	00:16:00	2	9.33%	0.00%	
6/16/2017 9:30:00 AM	1	00:30:00	00:30:00	00:00:25	1.39%	2	1	50.00%	00:00:12	2	0.00%	0.00%	
6/16/2017 10:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/16/2017 11:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/16/2017 11:30:00 AM	1	00:30:00	00:30:00	00:08:56	29.78%	6	0	0.00%	00:01:29	2	13.61%	0.00%	
6/16/2017 12:00:00 PM	1	00:30:00	00:30:00	00:09:22	31.22%	6	0	0.00%	00:01:34	2	13.33%	0.00%	
6/16/2017 12:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/16/2017 1:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/16/2017 1:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/16/2017 2:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/16/2017 2:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/16/2017 3:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/16/2017 3:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/16/2017 4:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/16/2017 4:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/16/2017 5:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/16/2017 6:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/16/2017 6:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/16/2017 7:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/16/2017 8:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/16/2017 8:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/16/2017 9:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/16/2017 9:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/16/2017 10:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/16/2017 10:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/16/2017 11:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/16/2017 11:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/17/2017	1	15:30:00	15:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/17/2017 12:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/17/2017 1:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/17/2017 1:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/17/2017 2:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/17/2017 2:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
6/17/2017 3:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/17/2017 4:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/17/2017 5:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/17/2017 5:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/17/2017 6:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/17/2017 6:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/17/2017 7:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/17/2017 7:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/17/2017 8:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/17/2017 8:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/17/2017 9:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/17/2017 9:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/17/2017 10:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/17/2017 10:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/17/2017 11:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/17/2017 12:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/17/2017 1:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/17/2017 1:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/17/2017 2:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/17/2017 2:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/17/2017 3:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/17/2017 3:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/17/2017 4:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/17/2017 5:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/17/2017 6:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/17/2017 6:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
Week #25	1	6:02:52:21	6:02:52:22	00:00:10	0.00%	2	1	50.00%	00:00:05	2	0.00%	0.00%	
6/18/2017	1	16:00:00	16:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/18/2017 5:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/18/2017 6:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/18/2017 6:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/18/2017 7:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/18/2017 8:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/18/2017 8:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
6/18/2017 9:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/18/2017 9:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/18/2017 10:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/18/2017 10:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/18/2017 11:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/18/2017 12:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/18/2017 1:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/18/2017 1:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/18/2017 2:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/18/2017 2:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/18/2017 3:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/18/2017 3:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/18/2017 4:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/18/2017 5:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/18/2017 5:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/18/2017 6:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/18/2017 6:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/18/2017 7:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/18/2017 7:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/18/2017 8:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/18/2017 8:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/18/2017 9:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/18/2017 10:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/18/2017 10:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/18/2017 11:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/18/2017 11:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/19/2017	1	19:30:00	19:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/19/2017 12:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/19/2017 12:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/19/2017 1:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/19/2017 1:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/19/2017 2:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/19/2017 2:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
6/19/2017 3:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/19/2017 3:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/19/2017 4:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/19/2017 4:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/19/2017 5:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/19/2017 5:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/19/2017 7:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/19/2017 7:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/19/2017 8:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/19/2017 9:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/19/2017 9:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/19/2017 10:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/19/2017 11:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/19/2017 11:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/19/2017 12:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/19/2017 12:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/19/2017 1:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/19/2017 2:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/19/2017 2:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/19/2017 3:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/19/2017 3:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/19/2017 4:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/19/2017 4:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/19/2017 5:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/19/2017 5:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/19/2017 6:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/19/2017 6:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/19/2017 7:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/19/2017 7:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/19/2017 8:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/19/2017 8:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/19/2017 9:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/19/2017 11:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
6/20/2017		1	21:30:00	21:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%
6/20/2017 12:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/20/2017 1:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/20/2017 1:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/20/2017 2:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/20/2017 2:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/20/2017 3:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/20/2017 3:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/20/2017 4:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/20/2017 5:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/20/2017 5:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/20/2017 6:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/20/2017 6:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/20/2017 7:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/20/2017 7:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/20/2017 8:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/20/2017 9:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/20/2017 9:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/20/2017 10:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/20/2017 10:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/20/2017 11:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/20/2017 11:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/20/2017 12:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/20/2017 12:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/20/2017 1:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/20/2017 1:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/20/2017 2:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/20/2017 2:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/20/2017 3:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/20/2017 3:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/20/2017 4:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/20/2017 5:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/20/2017 6:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
6/20/2017 6:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/20/2017 7:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/20/2017 7:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/20/2017 8:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/20/2017 8:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/20/2017 9:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/20/2017 9:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/20/2017 10:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/20/2017 10:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/20/2017 11:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/20/2017 11:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/21/2017	1	21:00:00	21:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/21/2017 12:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/21/2017 12:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/21/2017 1:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/21/2017 2:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/21/2017 3:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/21/2017 3:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/21/2017 4:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/21/2017 4:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/21/2017 5:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/21/2017 5:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/21/2017 6:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/21/2017 6:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/21/2017 7:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/21/2017 7:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/21/2017 8:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/21/2017 8:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/21/2017 9:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/21/2017 9:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/21/2017 10:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/21/2017 10:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/21/2017 11:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
6/21/2017 11:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/21/2017 12:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/21/2017 12:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/21/2017 1:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/21/2017 1:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/21/2017 2:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/21/2017 2:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/21/2017 3:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/21/2017 3:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/21/2017 4:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/21/2017 4:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/21/2017 5:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/21/2017 5:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/21/2017 6:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/21/2017 7:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/21/2017 8:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/21/2017 9:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/21/2017 9:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/21/2017 10:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/21/2017 10:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/21/2017 11:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/22/2017	1	21:22:21	21:22:22	00:00:10	0.01%	2	1	50.00%	00:00:05	2	0.00%	0.00%	
6/22/2017 12:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/22/2017 12:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/22/2017 1:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/22/2017 1:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/22/2017 2:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/22/2017 2:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/22/2017 3:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/22/2017 3:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/22/2017 4:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/22/2017 4:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/22/2017 5:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
6/22/2017 5:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/22/2017 6:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/22/2017 6:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/22/2017 7:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/22/2017 7:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/22/2017 8:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/22/2017 8:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/22/2017 10:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/22/2017 10:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/22/2017 11:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/22/2017 12:00:00 PM	1	00:24:50	00:24:50	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/22/2017 12:32:28 PM	1	00:27:31	00:27:32	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/22/2017 1:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/22/2017 1:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/22/2017 2:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/22/2017 3:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/22/2017 3:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/22/2017 4:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/22/2017 4:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/22/2017 5:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/22/2017 5:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/22/2017 6:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/22/2017 6:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/22/2017 7:00:00 PM	1	00:30:00	00:30:00	00:00:10	0.56%	2	1	50.00%	00:00:05	2	0.00%	0.00%	
6/22/2017 7:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/22/2017 8:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/22/2017 8:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/22/2017 9:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/22/2017 9:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/22/2017 10:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/22/2017 11:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/22/2017 11:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/23/2017	1	23:30:00	23:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
6/23/2017 12:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/23/2017 1:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/23/2017 1:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/23/2017 2:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/23/2017 2:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/23/2017 3:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/23/2017 3:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/23/2017 4:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/23/2017 4:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/23/2017 5:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/23/2017 5:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/23/2017 6:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/23/2017 6:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/23/2017 7:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/23/2017 7:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/23/2017 8:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/23/2017 8:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/23/2017 9:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/23/2017 9:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/23/2017 10:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/23/2017 10:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/23/2017 11:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/23/2017 11:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/23/2017 12:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/23/2017 12:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/23/2017 1:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/23/2017 1:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/23/2017 2:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/23/2017 2:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/23/2017 3:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/23/2017 3:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/23/2017 4:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/23/2017 4:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/23/2017 5:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
6/23/2017 5:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/23/2017 6:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/23/2017 6:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/23/2017 7:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/23/2017 7:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/23/2017 8:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/23/2017 8:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/23/2017 9:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/23/2017 9:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/23/2017 10:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/23/2017 10:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/23/2017 11:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/23/2017 11:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/24/2017	1	1:00:00:00	1:00:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/24/2017 12:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/24/2017 12:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/24/2017 1:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/24/2017 1:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/24/2017 2:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/24/2017 2:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/24/2017 3:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/24/2017 3:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/24/2017 4:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/24/2017 4:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/24/2017 5:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/24/2017 5:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/24/2017 6:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/24/2017 6:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/24/2017 7:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/24/2017 7:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/24/2017 8:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/24/2017 8:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/24/2017 9:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
6/24/2017 9:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/24/2017 10:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/24/2017 10:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/24/2017 11:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/24/2017 11:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/24/2017 12:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/24/2017 12:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/24/2017 1:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/24/2017 1:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/24/2017 2:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/24/2017 2:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/24/2017 3:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/24/2017 3:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/24/2017 4:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/24/2017 4:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/24/2017 5:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/24/2017 5:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/24/2017 6:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/24/2017 6:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/24/2017 7:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/24/2017 7:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/24/2017 8:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/24/2017 8:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/24/2017 9:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/24/2017 9:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/24/2017 10:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/24/2017 10:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/24/2017 11:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/24/2017 11:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
Week #26	1	5:09:42:03	5:09:42:08	00:11:15	0.14%	10	0	0.00%	00:01:08	2	0.13%	0.00%	
6/25/2017	1	23:30:00	23:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/25/2017 12:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/25/2017 12:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/25/2017 1:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
6/25/2017 1:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/25/2017 2:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/25/2017 2:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/25/2017 3:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/25/2017 3:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/25/2017 4:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/25/2017 4:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/25/2017 5:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/25/2017 5:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/25/2017 6:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/25/2017 6:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/25/2017 7:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/25/2017 7:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/25/2017 8:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/25/2017 8:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/25/2017 9:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/25/2017 9:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/25/2017 10:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/25/2017 10:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/25/2017 11:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/25/2017 11:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/25/2017 12:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/25/2017 12:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/25/2017 1:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/25/2017 1:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/25/2017 2:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/25/2017 2:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/25/2017 3:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/25/2017 3:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/25/2017 4:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/25/2017 4:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/25/2017 5:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/25/2017 5:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/25/2017 6:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
6/25/2017 6:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/25/2017 7:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/25/2017 7:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/25/2017 8:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/25/2017 9:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/25/2017 9:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/25/2017 10:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/25/2017 10:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/25/2017 11:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/25/2017 11:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/26/2017	1	16:31:26	16:31:26	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/26/2017 12:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/26/2017 12:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/26/2017 1:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/26/2017 1:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/26/2017 2:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/26/2017 2:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/26/2017 3:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/26/2017 3:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/26/2017 4:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/26/2017 4:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/26/2017 5:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/26/2017 5:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/26/2017 6:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/26/2017 6:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/26/2017 7:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/26/2017 7:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/26/2017 8:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/26/2017 8:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/26/2017 9:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/26/2017 9:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/26/2017 10:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/26/2017 10:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
6/26/2017 11:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/26/2017 11:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/26/2017 7:28:34 PM	1	00:01:26	00:01:26	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/26/2017 7:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/26/2017 8:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/26/2017 8:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/26/2017 9:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/26/2017 9:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/26/2017 10:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/26/2017 10:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/26/2017 11:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/26/2017 11:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/27/2017	1	1:00:00:00	1:00:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/27/2017 12:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/27/2017 12:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/27/2017 1:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/27/2017 1:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/27/2017 2:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/27/2017 2:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/27/2017 3:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/27/2017 3:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/27/2017 4:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/27/2017 4:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/27/2017 5:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/27/2017 5:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/27/2017 6:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/27/2017 6:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/27/2017 7:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/27/2017 7:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/27/2017 8:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/27/2017 8:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/27/2017 9:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/27/2017 9:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
6/27/2017 10:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/27/2017 10:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/27/2017 11:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/27/2017 11:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/27/2017 12:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/27/2017 12:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/27/2017 1:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/27/2017 1:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/27/2017 2:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/27/2017 2:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/27/2017 3:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/27/2017 3:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/27/2017 4:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/27/2017 4:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/27/2017 5:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/27/2017 5:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/27/2017 6:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/27/2017 6:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/27/2017 7:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/27/2017 7:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/27/2017 8:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/27/2017 8:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/27/2017 9:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/27/2017 9:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/27/2017 10:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/27/2017 10:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/27/2017 11:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/27/2017 11:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/28/2017	1	1:00:00:00	1:00:00:00	00:08:18	0.58%	8	0	0.00%	00:01:02	2	0.50%	0.00%	
6/28/2017 12:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/28/2017 12:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/28/2017 1:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/28/2017 1:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
6/28/2017 2:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/28/2017 2:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/28/2017 3:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/28/2017 3:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/28/2017 4:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/28/2017 4:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/28/2017 5:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/28/2017 5:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/28/2017 6:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/28/2017 6:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/28/2017 7:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/28/2017 7:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/28/2017 8:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/28/2017 8:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/28/2017 9:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/28/2017 9:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/28/2017 10:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/28/2017 10:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/28/2017 11:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/28/2017 11:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/28/2017 12:00:00 PM	1	00:30:00	00:30:00	00:00:25	1.39%	2	0	0.00%	00:00:12	2	0.72%	0.00%	
6/28/2017 12:30:00 PM	1	00:30:00	00:30:00	00:01:17	4.28%	2	0	0.00%	00:00:38	2	1.11%	0.00%	
6/28/2017 1:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/28/2017 1:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/28/2017 2:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/28/2017 2:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/28/2017 3:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/28/2017 3:30:00 PM	1	00:30:00	00:30:00	00:03:39	12.17%	2	0	0.00%	00:01:50	1	12.17%	0.00%	
6/28/2017 4:00:00 PM	1	00:30:00	00:30:00	00:02:57	9.83%	2	0	0.00%	00:01:28	1	9.83%	0.00%	
6/28/2017 4:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/28/2017 5:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/28/2017 5:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/28/2017 6:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/28/2017 6:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
6/28/2017 7:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/28/2017 7:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/28/2017 8:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/28/2017 8:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/28/2017 9:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/28/2017 9:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/28/2017 10:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/28/2017 10:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/28/2017 11:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/28/2017 11:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/29/2017	1	1:00:00:00	1:00:00:05	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/29/2017 12:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/29/2017 12:30:00 AM	1	00:30:00	00:30:05	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/29/2017 1:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/29/2017 1:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/29/2017 2:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/29/2017 2:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/29/2017 3:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/29/2017 3:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/29/2017 4:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/29/2017 4:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/29/2017 5:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/29/2017 5:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/29/2017 6:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/29/2017 6:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/29/2017 7:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/29/2017 7:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/29/2017 8:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/29/2017 8:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/29/2017 9:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/29/2017 9:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/29/2017 10:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/29/2017 10:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
6/29/2017 11:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/29/2017 11:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/29/2017 12:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/29/2017 12:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/29/2017 1:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/29/2017 1:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/29/2017 2:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/29/2017 2:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/29/2017 3:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/29/2017 3:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/29/2017 4:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/29/2017 4:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/29/2017 5:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/29/2017 5:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/29/2017 6:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/29/2017 6:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/29/2017 7:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/29/2017 7:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/29/2017 8:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/29/2017 8:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/29/2017 9:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/29/2017 9:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/29/2017 10:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/29/2017 10:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/29/2017 11:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/29/2017 11:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/30/2017	1	17:40:37	17:40:37	00:02:57	0.28%	2	0	0.00%	00:01:28	1	0.28%	0.00%	
6/30/2017 12:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/30/2017 12:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/30/2017 1:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/30/2017 1:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/30/2017 2:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/30/2017 2:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
6/30/2017 3:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/30/2017 3:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/30/2017 4:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/30/2017 4:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/30/2017 5:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/30/2017 5:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/30/2017 6:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/30/2017 6:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/30/2017 7:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/30/2017 7:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/30/2017 8:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/30/2017 8:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/30/2017 9:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/30/2017 9:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/30/2017 10:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/30/2017 10:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/30/2017 11:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/30/2017 11:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/30/2017 12:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/30/2017 12:30:00 PM	1	00:30:00	00:30:00	00:02:57	9.83%	2	0	0.00%	00:01:28	1	9.83%	0.00%	
6/30/2017 1:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/30/2017 1:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/30/2017 2:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/30/2017 2:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/30/2017 3:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/30/2017 3:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/30/2017 4:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/30/2017 4:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/30/2017 5:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
6/30/2017 5:30:00 PM	1	00:10:37	00:10:37	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
July	1	25:16:33:44	25:16:33:50	00:22:03	0.06%	10	2	20.00%	00:02:12	2	0.00%	0.00%	
Week #27	1	3:14:24:04	3:14:24:04	00:15:44	0.30%	8	1	12.50%	00:01:58	2	0.03%	0.00%	
7/5/2017	1	14:24:04	14:24:04	00:00:21	0.04%	3	1	33.33%	00:00:07	2	0.02%	0.00%	
7/5/2017 9:35:56 AM	1	00:24:04	00:24:04	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
7/5/2017 10:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/5/2017 10:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/5/2017 11:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/5/2017 11:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/5/2017 12:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/5/2017 12:30:00 PM	1	00:30:00	00:30:00	00:00:08	0.44%	1	0	0.00%	00:00:08	1	0.44%	0.00%	
7/5/2017 1:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/5/2017 1:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/5/2017 2:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/5/2017 2:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/5/2017 3:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/5/2017 3:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/5/2017 4:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/5/2017 4:30:00 PM	1	00:30:00	00:30:00	00:00:13	0.72%	2	1	50.00%	00:00:06	2	0.00%	0.00%	
7/5/2017 5:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/5/2017 5:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/5/2017 6:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/5/2017 6:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/5/2017 7:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/5/2017 7:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/5/2017 8:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/5/2017 8:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/5/2017 9:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/5/2017 9:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/5/2017 10:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/5/2017 10:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/5/2017 11:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/5/2017 11:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/6/2017	1	1:00:00:00	1:00:00:00	00:15:23	1.07%	5	0	0.00%	00:03:05	2	0.10%	0.00%	
7/6/2017 12:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/6/2017 12:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/6/2017 1:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/6/2017 1:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
7/6/2017 2:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/6/2017 2:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/6/2017 3:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/6/2017 3:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/6/2017 4:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/6/2017 4:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/6/2017 5:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/6/2017 5:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/6/2017 6:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/6/2017 6:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/6/2017 7:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/6/2017 7:30:00 AM	1	00:30:00	00:30:00	00:00:34	1.89%	4	0	0.00%	00:00:08	2	1.11%	0.00%	
7/6/2017 8:00:00 AM	1	00:30:00	00:30:00	00:14:21	47.83%	0	0	0.00%	00:00:00	1	2.28%	0.00%	
7/6/2017 8:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/6/2017 9:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/6/2017 9:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/6/2017 10:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/6/2017 10:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/6/2017 11:00:00 AM	1	00:30:00	00:30:00	00:00:28	1.56%	1	0	0.00%	00:00:28	1	1.56%	0.00%	
7/6/2017 11:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/6/2017 12:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/6/2017 12:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/6/2017 1:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/6/2017 1:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/6/2017 2:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/6/2017 2:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/6/2017 3:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/6/2017 3:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/6/2017 4:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/6/2017 4:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/6/2017 5:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/6/2017 5:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/6/2017 6:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/6/2017 6:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
7/6/2017 7:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/6/2017 7:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/6/2017 8:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/6/2017 8:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/6/2017 9:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/6/2017 9:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/6/2017 10:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/6/2017 10:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/6/2017 11:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/6/2017 11:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/7/2017	1	1:00:00:00	1:00:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/7/2017 12:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/7/2017 12:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/7/2017 1:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/7/2017 1:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/7/2017 2:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/7/2017 2:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/7/2017 3:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/7/2017 3:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/7/2017 4:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/7/2017 4:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/7/2017 5:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/7/2017 5:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/7/2017 6:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/7/2017 6:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/7/2017 7:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/7/2017 7:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/7/2017 8:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/7/2017 8:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/7/2017 9:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/7/2017 9:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/7/2017 10:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/7/2017 10:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
7/7/2017 11:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/7/2017 11:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/7/2017 12:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/7/2017 12:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/7/2017 1:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/7/2017 1:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/7/2017 2:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/7/2017 2:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/7/2017 3:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/7/2017 3:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/7/2017 4:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/7/2017 4:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/7/2017 5:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/7/2017 5:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/7/2017 6:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/7/2017 6:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/7/2017 7:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/7/2017 7:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/7/2017 8:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/7/2017 8:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/7/2017 9:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/7/2017 9:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/7/2017 10:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/7/2017 10:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/7/2017 11:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/7/2017 11:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/8/2017	1	1:00:00:00	1:00:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/8/2017 12:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/8/2017 12:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/8/2017 1:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/8/2017 1:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/8/2017 2:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/8/2017 2:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
7/8/2017 3:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/8/2017 3:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/8/2017 4:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/8/2017 4:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/8/2017 5:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/8/2017 5:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/8/2017 6:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/8/2017 6:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/8/2017 7:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/8/2017 7:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/8/2017 8:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/8/2017 8:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/8/2017 9:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/8/2017 9:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/8/2017 10:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/8/2017 10:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/8/2017 11:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/8/2017 11:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/8/2017 12:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/8/2017 12:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/8/2017 1:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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7/8/2017 2:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/8/2017 2:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/8/2017 3:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/8/2017 3:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/8/2017 4:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/8/2017 4:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/8/2017 5:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/8/2017 5:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/8/2017 6:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/8/2017 6:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/8/2017 7:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/8/2017 7:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
7/8/2017 8:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/8/2017 8:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/8/2017 9:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/8/2017 9:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/8/2017 10:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/8/2017 10:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/8/2017 11:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/8/2017 11:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
Week #28	1	6:22:17:51	6:22:17:56	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/9/2017	1	1:00:00:00	1:00:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/9/2017 12:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/9/2017 12:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/9/2017 1:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/9/2017 1:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/9/2017 2:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/9/2017 2:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/9/2017 3:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/9/2017 3:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/9/2017 4:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/9/2017 4:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/9/2017 5:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/9/2017 5:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/9/2017 6:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/9/2017 6:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/9/2017 7:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/9/2017 7:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/9/2017 8:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/9/2017 8:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/9/2017 9:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/9/2017 9:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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7/9/2017 10:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/9/2017 11:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/9/2017 11:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
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7/9/2017 12:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/9/2017 12:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/9/2017 1:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/9/2017 1:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/9/2017 2:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/9/2017 2:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/9/2017 3:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/9/2017 3:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/9/2017 4:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/9/2017 4:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/9/2017 5:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/9/2017 5:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/9/2017 6:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/9/2017 6:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/9/2017 7:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/9/2017 7:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/9/2017 8:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/9/2017 8:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/9/2017 9:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/9/2017 9:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/9/2017 10:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/9/2017 10:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/9/2017 11:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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7/10/2017	1	1:00:00:00	1:00:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/10/2017 12:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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7/10/2017 2:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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7/10/2017 3:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
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7/10/2017 4:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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7/10/2017 5:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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7/10/2017 6:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/10/2017 7:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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7/10/2017 8:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/10/2017 9:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/10/2017 9:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/10/2017 10:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/10/2017 10:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/10/2017 11:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/10/2017 11:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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7/10/2017 12:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/10/2017 1:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/10/2017 1:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/10/2017 2:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/10/2017 2:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/10/2017 3:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/10/2017 3:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/10/2017 4:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/10/2017 4:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/10/2017 5:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/10/2017 5:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/10/2017 6:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/10/2017 6:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/10/2017 7:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/10/2017 7:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/10/2017 8:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/10/2017 8:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
7/10/2017 9:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/10/2017 9:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/10/2017 10:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/10/2017 10:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/10/2017 11:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/10/2017 11:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/11/2017	1	1:00:00:00	1:00:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/11/2017 12:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/11/2017 12:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/11/2017 1:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/11/2017 1:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/11/2017 2:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/11/2017 2:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/11/2017 3:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/11/2017 3:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/11/2017 4:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/11/2017 4:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/11/2017 5:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/11/2017 5:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/11/2017 6:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/11/2017 6:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/11/2017 7:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/11/2017 7:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/11/2017 8:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/11/2017 8:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/11/2017 9:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/11/2017 9:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/11/2017 10:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/11/2017 10:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/11/2017 11:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/11/2017 11:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/11/2017 12:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/11/2017 12:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
7/11/2017 1:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/11/2017 1:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/11/2017 2:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/11/2017 2:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/11/2017 3:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/11/2017 3:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/11/2017 4:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/11/2017 4:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/11/2017 5:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/11/2017 5:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/11/2017 6:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/11/2017 6:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/11/2017 7:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/11/2017 7:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/11/2017 8:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/11/2017 8:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/11/2017 9:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/11/2017 9:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/11/2017 10:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/11/2017 10:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/11/2017 11:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/11/2017 11:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/12/2017	1	22:17:51	22:17:52	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/12/2017 12:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/12/2017 12:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/12/2017 1:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/12/2017 1:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/12/2017 2:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/12/2017 2:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/12/2017 3:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/12/2017 3:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/12/2017 4:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/12/2017 4:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
7/12/2017 5:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/12/2017 5:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/12/2017 6:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/12/2017 6:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/12/2017 7:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/12/2017 7:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/12/2017 8:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/12/2017 8:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/12/2017 9:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/12/2017 9:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/12/2017 10:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/12/2017 10:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/12/2017 11:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/12/2017 11:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/12/2017 12:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/12/2017 12:30:00 PM	1	00:09:30	00:09:31	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/12/2017 2:21:39 PM	1	00:08:21	00:08:21	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/12/2017 2:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/12/2017 3:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/12/2017 3:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/12/2017 4:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/12/2017 4:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/12/2017 5:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/12/2017 5:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/12/2017 6:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/12/2017 6:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/12/2017 7:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/12/2017 7:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/12/2017 8:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/12/2017 8:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/12/2017 9:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/12/2017 9:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/12/2017 10:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/12/2017 10:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
7/12/2017 11:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/12/2017 11:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/13/2017	1	1:00:00:00	1:00:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/13/2017 12:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/13/2017 12:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/13/2017 1:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/13/2017 1:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/13/2017 2:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/13/2017 2:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/13/2017 3:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/13/2017 3:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/13/2017 4:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/13/2017 4:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/13/2017 5:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/13/2017 5:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/13/2017 6:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/13/2017 6:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/13/2017 7:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/13/2017 7:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/13/2017 8:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/13/2017 8:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/13/2017 9:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/13/2017 9:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/13/2017 10:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/13/2017 10:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/13/2017 11:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/13/2017 11:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/13/2017 12:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/13/2017 12:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/13/2017 1:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/13/2017 1:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/13/2017 2:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/13/2017 2:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
7/13/2017 3:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/13/2017 3:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/13/2017 4:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/13/2017 4:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/13/2017 5:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/13/2017 5:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/13/2017 6:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/13/2017 6:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/13/2017 7:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/13/2017 7:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/13/2017 8:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/13/2017 8:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/13/2017 9:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/13/2017 9:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/13/2017 10:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/13/2017 10:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/13/2017 11:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/13/2017 11:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/14/2017	1	1:00:00:00	1:00:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/14/2017 12:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/14/2017 12:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/14/2017 1:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/14/2017 1:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/14/2017 2:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/14/2017 2:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/14/2017 3:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/14/2017 3:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/14/2017 4:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/14/2017 4:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/14/2017 5:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/14/2017 5:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/14/2017 6:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/14/2017 6:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
7/14/2017 7:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/14/2017 7:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/14/2017 8:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/14/2017 8:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/14/2017 9:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/14/2017 9:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/14/2017 10:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/14/2017 10:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/14/2017 11:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/14/2017 11:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/14/2017 12:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/14/2017 12:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/14/2017 1:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/14/2017 1:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/14/2017 2:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/14/2017 2:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/14/2017 3:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/14/2017 3:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/14/2017 4:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/14/2017 4:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/14/2017 5:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/14/2017 5:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/14/2017 6:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/14/2017 6:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/14/2017 7:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/14/2017 7:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/14/2017 8:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/14/2017 8:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/14/2017 9:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/14/2017 9:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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7/14/2017 10:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/14/2017 11:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/14/2017 11:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
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	7/15/2017	1	1:00:00:00	1:00:00:04	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%
7/15/2017 12:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/15/2017 12:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/15/2017 1:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/15/2017 1:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/15/2017 2:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/15/2017 2:30:00 AM	1	00:30:00	00:30:04	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/15/2017 3:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/15/2017 3:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/15/2017 4:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/15/2017 4:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/15/2017 5:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/15/2017 5:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/15/2017 6:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/15/2017 6:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/15/2017 7:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/15/2017 7:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/15/2017 8:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/15/2017 8:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/15/2017 9:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/15/2017 9:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/15/2017 10:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/15/2017 10:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/15/2017 11:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/15/2017 11:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/15/2017 12:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/15/2017 12:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/15/2017 1:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/15/2017 1:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/15/2017 2:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/15/2017 2:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/15/2017 3:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/15/2017 3:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
7/15/2017 4:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/15/2017 4:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/15/2017 5:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/15/2017 5:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/15/2017 6:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/15/2017 6:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/15/2017 7:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/15/2017 7:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/15/2017 8:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/15/2017 8:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/15/2017 9:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/15/2017 9:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/15/2017 10:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/15/2017 10:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/15/2017 11:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/15/2017 11:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
Week #29	1	7:00:00:00	7:00:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/16/2017	1	1:00:00:00	1:00:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/16/2017 12:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/16/2017 12:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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7/16/2017 2:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/16/2017 2:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/16/2017 3:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/16/2017 3:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/16/2017 4:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/16/2017 4:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/16/2017 5:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/16/2017 5:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/16/2017 6:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/16/2017 6:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/16/2017 7:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/16/2017 7:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
7/16/2017 8:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/16/2017 8:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/16/2017 9:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/16/2017 9:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/16/2017 10:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/16/2017 10:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/16/2017 11:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/16/2017 11:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/16/2017 12:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/16/2017 12:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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7/16/2017 1:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/16/2017 2:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/16/2017 2:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/16/2017 3:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/16/2017 3:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/16/2017 4:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/16/2017 4:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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7/16/2017 6:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/16/2017 6:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/16/2017 7:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/16/2017 7:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/16/2017 8:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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7/16/2017 11:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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7/17/2017	1	1:00:00:00	1:00:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
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7/17/2017 12:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/17/2017 12:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/17/2017 1:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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7/17/2017 2:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/17/2017 2:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/17/2017 3:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/17/2017 3:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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7/17/2017 5:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/17/2017 5:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/17/2017 6:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/17/2017 6:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/17/2017 7:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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7/17/2017 8:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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7/17/2017 12:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/17/2017 1:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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7/17/2017 3:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/17/2017 4:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
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7/17/2017 5:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/17/2017 5:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/17/2017 6:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/17/2017 6:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/17/2017 7:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/17/2017 7:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/17/2017 8:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/17/2017 8:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/17/2017 9:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/17/2017 9:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/17/2017 10:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/17/2017 10:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/17/2017 11:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/17/2017 11:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/18/2017	1	1:00:00:00	1:00:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/18/2017 12:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/18/2017 12:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/18/2017 1:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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7/18/2017 2:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/18/2017 2:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/18/2017 3:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/18/2017 3:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/18/2017 4:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/18/2017 4:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/18/2017 5:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/18/2017 5:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/18/2017 6:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/18/2017 6:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/18/2017 7:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/18/2017 7:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/18/2017 8:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/18/2017 8:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
7/18/2017 9:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/18/2017 9:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/18/2017 10:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/18/2017 10:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/18/2017 11:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/18/2017 11:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/18/2017 12:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/18/2017 12:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/18/2017 1:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/18/2017 1:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/18/2017 2:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/18/2017 2:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/18/2017 3:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/18/2017 3:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/18/2017 4:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/18/2017 4:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/18/2017 5:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/18/2017 5:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/18/2017 6:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/18/2017 6:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/18/2017 7:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/18/2017 7:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/18/2017 8:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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7/18/2017 9:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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7/18/2017 10:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/18/2017 11:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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7/19/2017	1	1:00:00:00	1:00:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/19/2017 12:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/19/2017 12:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
7/19/2017 1:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/19/2017 1:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/19/2017 2:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/19/2017 2:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/19/2017 3:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/19/2017 3:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/19/2017 4:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/19/2017 4:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/19/2017 5:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/19/2017 5:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/19/2017 6:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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7/19/2017 7:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/19/2017 7:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/19/2017 8:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/19/2017 8:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/19/2017 9:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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7/19/2017 10:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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7/19/2017 11:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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7/19/2017 12:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/19/2017 12:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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7/19/2017 2:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/19/2017 2:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/19/2017 3:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/19/2017 3:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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7/19/2017 4:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/19/2017 5:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/19/2017 5:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
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7/19/2017 6:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/19/2017 6:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/19/2017 7:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/19/2017 7:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/19/2017 8:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/19/2017 8:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/19/2017 9:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/19/2017 9:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/19/2017 10:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/19/2017 10:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/19/2017 11:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/19/2017 11:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/20/2017	1	1:00:00:00	1:00:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/20/2017 12:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/20/2017 12:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/20/2017 1:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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7/20/2017 2:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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7/20/2017 3:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/20/2017 3:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/20/2017 4:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/20/2017 4:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/20/2017 5:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/20/2017 5:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/20/2017 6:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/20/2017 6:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/20/2017 7:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/20/2017 7:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/20/2017 8:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/20/2017 8:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/20/2017 9:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/20/2017 9:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
7/20/2017 10:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/20/2017 10:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/20/2017 11:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/20/2017 11:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/20/2017 12:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/20/2017 12:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/20/2017 1:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/20/2017 1:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/20/2017 2:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/20/2017 2:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/20/2017 3:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/20/2017 3:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/20/2017 4:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/20/2017 4:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/20/2017 5:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/20/2017 5:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/20/2017 6:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/20/2017 6:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/20/2017 7:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/20/2017 7:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/20/2017 8:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/20/2017 8:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/20/2017 9:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/20/2017 9:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/20/2017 10:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/20/2017 10:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/20/2017 11:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/20/2017 11:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/21/2017	1	1:00:00:00	1:00:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/21/2017 12:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/21/2017 12:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/21/2017 1:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/21/2017 1:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
7/21/2017 2:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/21/2017 2:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/21/2017 3:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/21/2017 3:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/21/2017 4:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/21/2017 4:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/21/2017 5:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/21/2017 5:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/21/2017 6:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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7/21/2017 7:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/21/2017 7:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/21/2017 8:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/21/2017 8:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/21/2017 9:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/21/2017 9:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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7/21/2017 10:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/21/2017 11:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/21/2017 11:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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7/21/2017 12:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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7/21/2017 1:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/21/2017 2:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/21/2017 2:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/21/2017 3:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/21/2017 3:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/21/2017 4:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/21/2017 4:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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7/21/2017 5:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/21/2017 6:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/21/2017 6:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
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7/21/2017 7:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/21/2017 7:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/21/2017 8:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/21/2017 8:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/21/2017 9:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/21/2017 9:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/21/2017 10:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/21/2017 10:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/21/2017 11:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/21/2017 11:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/22/2017	1	1:00:00:00	1:00:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/22/2017 12:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/22/2017 12:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/22/2017 1:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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7/22/2017 3:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/22/2017 3:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/22/2017 4:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/22/2017 4:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/22/2017 5:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/22/2017 5:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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7/22/2017 6:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/22/2017 7:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/22/2017 7:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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7/22/2017 8:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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7/22/2017 9:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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7/22/2017 10:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
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7/22/2017 11:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/22/2017 11:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/22/2017 12:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/22/2017 12:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/22/2017 1:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/22/2017 1:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/22/2017 2:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/22/2017 2:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/22/2017 3:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/22/2017 3:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/22/2017 4:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/22/2017 4:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/22/2017 5:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/22/2017 5:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/22/2017 6:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/22/2017 6:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/22/2017 7:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/22/2017 7:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/22/2017 8:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/22/2017 8:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/22/2017 9:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/22/2017 9:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/22/2017 10:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/22/2017 10:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/22/2017 11:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/22/2017 11:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
Week #30	1	6:03:51:49	6:03:51:50	00:06:19	0.07%	2	1	50.00%	00:03:10	2	0.00%	0.00%	
7/23/2017	1	1:00:00:00	1:00:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/23/2017 12:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/23/2017 12:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/23/2017 1:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/23/2017 1:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/23/2017 2:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/23/2017 2:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
7/23/2017 3:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/23/2017 3:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/23/2017 4:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/23/2017 4:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/23/2017 5:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/23/2017 5:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/23/2017 6:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/23/2017 6:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/23/2017 7:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/23/2017 7:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/23/2017 8:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/23/2017 8:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/23/2017 9:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/23/2017 9:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/23/2017 10:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/23/2017 10:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/23/2017 11:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/23/2017 11:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/23/2017 12:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/23/2017 12:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/23/2017 1:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/23/2017 1:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/23/2017 2:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/23/2017 2:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/23/2017 3:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/23/2017 3:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/23/2017 4:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/23/2017 4:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/23/2017 5:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/23/2017 5:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/23/2017 6:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/23/2017 6:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/23/2017 7:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/23/2017 7:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
7/23/2017 8:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/23/2017 8:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/23/2017 9:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/23/2017 9:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/23/2017 10:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/23/2017 10:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/23/2017 11:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/23/2017 11:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/24/2017	1	15:00:00	15:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/24/2017 12:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/24/2017 12:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/24/2017 1:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/24/2017 1:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/24/2017 2:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/24/2017 2:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/24/2017 3:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/24/2017 3:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/24/2017 4:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/24/2017 4:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/24/2017 5:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/24/2017 5:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/24/2017 6:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/24/2017 6:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/24/2017 7:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/24/2017 7:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/24/2017 8:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/24/2017 8:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/24/2017 9:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/24/2017 9:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/24/2017 10:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/24/2017 10:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/24/2017 11:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/24/2017 11:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
7/24/2017 12:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/24/2017 12:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/24/2017 1:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/24/2017 1:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/24/2017 2:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/24/2017 2:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/25/2017	1	12:51:49	12:51:50	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/25/2017 9:36:15 AM	1	00:23:44	00:23:45	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/25/2017 10:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/25/2017 10:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/25/2017 11:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/25/2017 11:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/25/2017 12:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/25/2017 12:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/25/2017 1:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/25/2017 1:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/25/2017 2:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/25/2017 2:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/25/2017 3:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/25/2017 3:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/25/2017 4:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/25/2017 4:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/25/2017 5:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/25/2017 5:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/25/2017 6:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/25/2017 6:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/25/2017 7:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/25/2017 7:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/25/2017 8:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/25/2017 8:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/25/2017 9:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/25/2017 11:01:55 PM	1	00:28:05	00:28:05	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/25/2017 11:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
	7/26/2017	1	1:00:00:00	1:00:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%
7/26/2017 12:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/26/2017 12:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/26/2017 1:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/26/2017 1:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/26/2017 2:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/26/2017 2:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/26/2017 3:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/26/2017 3:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/26/2017 4:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/26/2017 4:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/26/2017 5:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/26/2017 5:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/26/2017 6:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/26/2017 6:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/26/2017 7:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/26/2017 7:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/26/2017 8:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/26/2017 8:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/26/2017 9:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/26/2017 9:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/26/2017 10:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/26/2017 10:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/26/2017 11:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/26/2017 11:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/26/2017 12:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/26/2017 12:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/26/2017 1:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/26/2017 1:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/26/2017 2:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/26/2017 2:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/26/2017 3:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/26/2017 3:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
7/26/2017 4:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/26/2017 4:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/26/2017 5:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/26/2017 5:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/26/2017 6:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/26/2017 6:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/26/2017 7:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/26/2017 7:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/26/2017 8:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/26/2017 8:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/26/2017 9:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/26/2017 9:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/26/2017 10:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/26/2017 10:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/26/2017 11:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/26/2017 11:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/27/2017	1	1:00:00:00	1:00:00:00	00:06:19	0.44%	2	1	50.00%	00:03:10	2	0.00%	0.00%	
7/27/2017 12:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/27/2017 12:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/27/2017 1:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/27/2017 1:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/27/2017 2:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/27/2017 2:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/27/2017 3:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/27/2017 3:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/27/2017 4:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/27/2017 4:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/27/2017 5:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/27/2017 5:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/27/2017 6:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/27/2017 6:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/27/2017 7:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/27/2017 7:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
7/27/2017 8:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/27/2017 8:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/27/2017 9:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/27/2017 9:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/27/2017 10:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/27/2017 10:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/27/2017 11:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/27/2017 11:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/27/2017 12:00:00 PM	1	00:30:00	00:30:00	00:06:19	21.06%	2	1	50.00%	00:03:10	2	0.00%	0.00%	
7/27/2017 12:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/27/2017 1:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/27/2017 1:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/27/2017 2:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/27/2017 2:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/27/2017 3:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/27/2017 3:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/27/2017 4:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/27/2017 4:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/27/2017 5:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/27/2017 5:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/27/2017 6:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/27/2017 6:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/27/2017 7:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/27/2017 7:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/27/2017 8:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/27/2017 8:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/27/2017 9:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/27/2017 9:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/27/2017 10:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/27/2017 10:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/27/2017 11:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/27/2017 11:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/28/2017	1	1:00:00:00	1:00:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
7/28/2017 12:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/28/2017 12:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/28/2017 1:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/28/2017 1:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/28/2017 2:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/28/2017 2:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/28/2017 3:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/28/2017 3:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/28/2017 4:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/28/2017 4:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/28/2017 5:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/28/2017 5:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/28/2017 6:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/28/2017 6:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/28/2017 7:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/28/2017 7:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/28/2017 8:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/28/2017 8:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/28/2017 9:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/28/2017 9:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/28/2017 10:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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7/28/2017 11:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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7/28/2017 12:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/28/2017 12:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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7/28/2017 2:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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7/28/2017 3:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/28/2017 3:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/28/2017 4:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/28/2017 4:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
7/28/2017 5:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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7/28/2017 6:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/28/2017 7:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/28/2017 7:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/28/2017 8:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/28/2017 8:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/28/2017 9:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/28/2017 9:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/28/2017 10:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/28/2017 10:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/28/2017 11:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/28/2017 11:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/29/2017	1	1:00:00:00	1:00:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/29/2017 12:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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7/29/2017 1:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/29/2017 2:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/29/2017 2:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/29/2017 3:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/29/2017 3:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/29/2017 4:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/29/2017 4:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/29/2017 5:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/29/2017 5:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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7/29/2017 8:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
7/29/2017 9:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/29/2017 9:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/29/2017 10:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/29/2017 10:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/29/2017 11:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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7/29/2017 12:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/29/2017 12:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/29/2017 1:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/29/2017 1:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/29/2017 2:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/29/2017 2:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/29/2017 3:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/29/2017 3:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/29/2017 4:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/29/2017 4:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/29/2017 5:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/29/2017 5:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/29/2017 6:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/29/2017 6:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/29/2017 7:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/29/2017 7:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/29/2017 8:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/29/2017 8:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/29/2017 9:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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7/29/2017 10:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/29/2017 10:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/29/2017 11:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/29/2017 11:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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7/30/2017	1	1:00:00:00	1:00:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
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7/30/2017 1:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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7/30/2017 3:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/30/2017 4:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/30/2017 4:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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7/30/2017 5:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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7/30/2017 6:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/30/2017 7:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/30/2017 7:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/30/2017 8:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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7/30/2017 9:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/30/2017 9:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/30/2017 10:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/30/2017 10:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/30/2017 11:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/30/2017 11:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/30/2017 12:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/30/2017 12:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/30/2017 1:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/30/2017 1:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/30/2017 2:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/30/2017 2:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/30/2017 3:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/30/2017 3:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/30/2017 4:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/30/2017 4:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/30/2017 5:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/30/2017 5:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
7/30/2017 6:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/30/2017 6:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/30/2017 7:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/30/2017 7:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/30/2017 8:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/30/2017 8:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/30/2017 9:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/30/2017 9:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/30/2017 10:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/30/2017 10:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/30/2017 11:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/30/2017 11:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/31/2017	1	1:00:00:00	1:00:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/31/2017 12:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/31/2017 12:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/31/2017 1:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/31/2017 1:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/31/2017 2:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/31/2017 2:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/31/2017 3:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/31/2017 3:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/31/2017 4:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/31/2017 4:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/31/2017 5:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/31/2017 5:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/31/2017 6:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/31/2017 6:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/31/2017 7:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/31/2017 7:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/31/2017 8:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/31/2017 8:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/31/2017 9:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/31/2017 9:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
7/31/2017 10:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/31/2017 10:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/31/2017 11:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/31/2017 11:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/31/2017 12:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/31/2017 12:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/31/2017 1:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/31/2017 1:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/31/2017 2:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/31/2017 2:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/31/2017 3:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/31/2017 3:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/31/2017 4:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/31/2017 4:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/31/2017 5:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/31/2017 5:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/31/2017 6:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/31/2017 6:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/31/2017 7:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/31/2017 7:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/31/2017 8:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/31/2017 8:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/31/2017 9:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/31/2017 9:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/31/2017 10:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/31/2017 10:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/31/2017 11:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
7/31/2017 11:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
August	1	16:02:32:50	16:02:32:53	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
Week #31	1	5:00:00:00	5:00:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/1/2017	1	1:00:00:00	1:00:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/1/2017 12:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/1/2017 12:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/1/2017 1:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
8/1/2017 1:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/1/2017 2:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/1/2017 2:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/1/2017 3:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/1/2017 3:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/1/2017 4:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/1/2017 4:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/1/2017 5:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/1/2017 5:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/1/2017 6:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/1/2017 6:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/1/2017 7:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/1/2017 7:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/1/2017 8:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/1/2017 8:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/1/2017 9:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/1/2017 9:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/1/2017 10:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/1/2017 10:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/1/2017 11:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/1/2017 11:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/1/2017 12:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/1/2017 12:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/1/2017 1:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/1/2017 1:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/1/2017 2:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/1/2017 2:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/1/2017 3:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/1/2017 3:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/1/2017 4:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/1/2017 4:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/1/2017 5:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/1/2017 5:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/1/2017 6:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
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8/1/2017 6:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/1/2017 7:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/1/2017 7:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/1/2017 8:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/1/2017 8:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/1/2017 9:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/1/2017 9:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/1/2017 10:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/1/2017 10:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/1/2017 11:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/1/2017 11:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/2/2017	1	1:00:00:00	1:00:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/2/2017 12:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/2/2017 12:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/2/2017 1:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/2/2017 1:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/2/2017 2:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/2/2017 2:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/2/2017 3:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/2/2017 3:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/2/2017 4:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/2/2017 4:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/2/2017 5:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/2/2017 5:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/2/2017 6:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/2/2017 6:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/2/2017 7:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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8/2/2017 8:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/2/2017 9:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/2/2017 9:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/2/2017 10:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
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8/2/2017 10:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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8/2/2017 11:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/2/2017 12:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/2/2017 12:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/2/2017 1:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/2/2017 1:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/2/2017 2:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/2/2017 2:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/2/2017 3:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/2/2017 3:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/2/2017 4:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/2/2017 4:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/2/2017 5:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/2/2017 5:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/2/2017 6:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/2/2017 6:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/2/2017 7:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/2/2017 7:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/2/2017 8:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/2/2017 8:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/2/2017 9:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/2/2017 9:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/2/2017 10:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/2/2017 10:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/2/2017 11:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/2/2017 11:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/3/2017	1	1:00:00:00	1:00:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/3/2017 12:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/3/2017 12:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/3/2017 1:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/3/2017 1:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/3/2017 2:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
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8/3/2017 2:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/3/2017 3:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/3/2017 3:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/3/2017 4:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/3/2017 4:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/3/2017 5:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/3/2017 5:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/3/2017 6:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/3/2017 6:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/3/2017 7:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/3/2017 7:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/3/2017 8:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/3/2017 8:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/3/2017 9:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/3/2017 9:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/3/2017 10:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/3/2017 10:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/3/2017 11:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/3/2017 11:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/3/2017 12:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/3/2017 12:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/3/2017 1:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/3/2017 1:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/3/2017 2:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/3/2017 2:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/3/2017 3:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/3/2017 3:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/3/2017 4:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/3/2017 4:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/3/2017 5:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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8/3/2017 6:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/3/2017 6:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
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8/3/2017 7:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/3/2017 8:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/3/2017 8:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/3/2017 9:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/3/2017 9:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/3/2017 10:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/3/2017 10:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/3/2017 11:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/3/2017 11:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/4/2017	1	1:00:00:00	1:00:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/4/2017 12:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/4/2017 12:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/4/2017 1:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/4/2017 1:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/4/2017 2:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/4/2017 2:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/4/2017 3:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/4/2017 3:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/4/2017 4:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/4/2017 4:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/4/2017 5:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/4/2017 5:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/4/2017 6:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/4/2017 6:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/4/2017 7:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/4/2017 7:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/4/2017 8:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/4/2017 8:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/4/2017 9:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/4/2017 9:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/4/2017 10:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/4/2017 10:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/4/2017 11:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
8/4/2017 11:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/4/2017 12:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/4/2017 12:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/4/2017 1:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/4/2017 1:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/4/2017 2:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/4/2017 2:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/4/2017 3:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/4/2017 3:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/4/2017 4:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/4/2017 4:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/4/2017 5:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/4/2017 5:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/4/2017 6:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/4/2017 6:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/4/2017 7:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/4/2017 7:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/4/2017 8:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/4/2017 8:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/4/2017 9:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/4/2017 9:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/4/2017 10:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/4/2017 10:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/4/2017 11:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/4/2017 11:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/5/2017	1	1:00:00:00	1:00:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/5/2017 12:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/5/2017 12:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/5/2017 1:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/5/2017 1:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/5/2017 2:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/5/2017 2:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/5/2017 3:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
8/5/2017 3:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/5/2017 4:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/5/2017 4:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/5/2017 5:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/5/2017 5:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/5/2017 6:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/5/2017 6:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/5/2017 7:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/5/2017 7:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/5/2017 8:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/5/2017 8:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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8/5/2017 10:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/5/2017 11:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/5/2017 11:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/5/2017 12:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/5/2017 12:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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8/5/2017 1:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/5/2017 2:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/5/2017 2:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/5/2017 3:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/5/2017 3:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/5/2017 4:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/5/2017 4:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/5/2017 5:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/5/2017 5:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/5/2017 6:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/5/2017 6:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/5/2017 7:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/5/2017 7:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/5/2017 8:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
8/5/2017 8:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/5/2017 9:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/5/2017 9:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/5/2017 10:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/5/2017 10:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/5/2017 11:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/5/2017 11:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
Week #32	1	7:00:00:00	7:00:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/6/2017	1	1:00:00:00	1:00:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/6/2017 12:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/6/2017 12:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/6/2017 1:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/6/2017 1:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/6/2017 2:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/6/2017 2:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/6/2017 3:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/6/2017 3:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/6/2017 4:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/6/2017 4:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/6/2017 5:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/6/2017 5:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/6/2017 6:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/6/2017 6:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/6/2017 7:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/6/2017 7:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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8/6/2017 9:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/6/2017 9:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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8/6/2017 10:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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8/6/2017 11:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/6/2017 12:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
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8/6/2017 12:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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8/6/2017 1:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/6/2017 2:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/6/2017 2:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/6/2017 3:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/6/2017 3:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/6/2017 4:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/6/2017 4:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/6/2017 5:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/6/2017 5:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/6/2017 6:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/6/2017 6:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/6/2017 7:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/6/2017 7:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/6/2017 8:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/6/2017 8:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/6/2017 9:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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8/6/2017 11:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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8/7/2017 3:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/7/2017 4:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
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8/7/2017 6:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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8/7/2017 7:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/7/2017 8:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/7/2017 8:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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8/7/2017 10:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/7/2017 11:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/7/2017 11:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/7/2017 12:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/7/2017 12:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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8/7/2017 2:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/7/2017 2:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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8/7/2017 3:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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8/7/2017 8:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/7/2017 8:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
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8/7/2017 9:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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8/7/2017 10:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/7/2017 11:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/7/2017 11:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/8/2017	1	1:00:00:00	1:00:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
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8/8/2017 1:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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8/8/2017 8:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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8/8/2017 11:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/9/2017	1	1:00:00:00	1:00:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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8/9/2017 1:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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8/9/2017 2:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/9/2017 2:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/9/2017 3:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/9/2017 3:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/9/2017 4:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/9/2017 4:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/9/2017 5:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
8/9/2017 5:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/9/2017 6:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/9/2017 6:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/9/2017 7:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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8/9/2017 8:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/9/2017 8:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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8/9/2017 2:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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8/9/2017 4:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/9/2017 4:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/9/2017 5:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/9/2017 5:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/9/2017 6:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/9/2017 6:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/9/2017 7:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/9/2017 7:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/9/2017 8:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/9/2017 8:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/9/2017 9:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/9/2017 9:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/9/2017 10:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
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8/9/2017 10:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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8/9/2017 11:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/10/2017	1	1:00:00:00	1:00:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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8/10/2017 12:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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8/10/2017 1:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
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8/10/2017 2:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/10/2017 3:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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8/10/2017 7:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/10/2017 7:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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8/10/2017 8:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
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Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
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8/11/2017 10:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/11/2017 11:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/11/2017 11:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/11/2017 12:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/11/2017 12:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/11/2017 1:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/11/2017 1:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/11/2017 2:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/11/2017 2:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/11/2017 3:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/11/2017 3:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/11/2017 4:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/11/2017 4:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/11/2017 5:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/11/2017 5:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/11/2017 6:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/11/2017 6:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/11/2017 7:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/11/2017 7:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/11/2017 8:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/11/2017 8:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/11/2017 9:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/11/2017 9:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/11/2017 10:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/11/2017 10:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/11/2017 11:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
8/11/2017 11:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/12/2017	1	1:00:00:00	1:00:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/12/2017 12:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/12/2017 12:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/12/2017 1:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/12/2017 1:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/12/2017 2:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/12/2017 2:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/12/2017 3:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/12/2017 3:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/12/2017 4:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/12/2017 4:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/12/2017 5:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/12/2017 5:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/12/2017 6:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/12/2017 6:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/12/2017 7:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/12/2017 7:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/12/2017 8:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/12/2017 8:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/12/2017 9:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/12/2017 9:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/12/2017 10:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/12/2017 10:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/12/2017 11:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/12/2017 11:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/12/2017 12:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/12/2017 12:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/12/2017 1:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/12/2017 1:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/12/2017 2:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/12/2017 2:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/12/2017 3:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
8/12/2017 3:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/12/2017 4:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/12/2017 4:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/12/2017 5:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/12/2017 5:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/12/2017 6:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/12/2017 6:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/12/2017 7:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/12/2017 7:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/12/2017 8:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/12/2017 8:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/12/2017 9:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/12/2017 9:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/12/2017 10:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/12/2017 10:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/12/2017 11:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/12/2017 11:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
Week #33	1	4:02:32:50	4:02:32:53	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/13/2017	1	1:00:00:00	1:00:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/13/2017 12:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/13/2017 12:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/13/2017 1:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/13/2017 1:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/13/2017 2:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/13/2017 2:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/13/2017 3:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/13/2017 3:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/13/2017 4:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/13/2017 4:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/13/2017 5:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/13/2017 5:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/13/2017 6:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/13/2017 6:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/13/2017 7:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
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8/13/2017 7:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/13/2017 8:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/13/2017 8:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/13/2017 9:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/13/2017 9:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/13/2017 10:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/13/2017 10:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/13/2017 11:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/13/2017 11:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/13/2017 12:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/13/2017 12:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/13/2017 1:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/13/2017 1:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/13/2017 2:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/13/2017 2:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/13/2017 3:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/13/2017 3:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/13/2017 4:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/13/2017 4:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/13/2017 5:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/13/2017 5:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/13/2017 6:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/13/2017 6:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/13/2017 7:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/13/2017 7:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/13/2017 8:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/13/2017 8:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/13/2017 9:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/13/2017 9:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/13/2017 10:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/13/2017 10:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/13/2017 11:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/13/2017 11:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
	8/14/2017	1	1:00:00:00	1:00:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%
8/14/2017 12:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/14/2017 12:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/14/2017 1:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/14/2017 1:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/14/2017 2:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/14/2017 2:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/14/2017 3:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/14/2017 3:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/14/2017 4:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/14/2017 4:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/14/2017 5:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/14/2017 5:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/14/2017 6:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/14/2017 6:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/14/2017 7:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/14/2017 7:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/14/2017 8:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/14/2017 8:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/14/2017 9:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/14/2017 9:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/14/2017 10:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/14/2017 10:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/14/2017 11:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/14/2017 11:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/14/2017 12:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/14/2017 12:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/14/2017 1:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/14/2017 1:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/14/2017 2:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/14/2017 2:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/14/2017 3:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/14/2017 3:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
8/14/2017 4:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/14/2017 4:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/14/2017 5:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/14/2017 5:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/14/2017 6:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/14/2017 6:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/14/2017 7:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/14/2017 7:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/14/2017 8:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/14/2017 8:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/14/2017 9:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/14/2017 9:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/14/2017 10:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/14/2017 10:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/14/2017 11:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/14/2017 11:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/15/2017	1	1:00:00:00	1:00:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/15/2017 12:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/15/2017 12:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/15/2017 1:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/15/2017 1:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/15/2017 2:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/15/2017 2:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/15/2017 3:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/15/2017 3:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/15/2017 4:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/15/2017 4:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/15/2017 5:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/15/2017 5:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/15/2017 6:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/15/2017 6:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/15/2017 7:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/15/2017 7:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
8/15/2017 8:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/15/2017 8:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/15/2017 9:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/15/2017 9:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/15/2017 10:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/15/2017 10:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/15/2017 11:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/15/2017 11:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/15/2017 12:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/15/2017 12:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/15/2017 1:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/15/2017 1:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/15/2017 2:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/15/2017 2:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/15/2017 3:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/15/2017 3:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/15/2017 4:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/15/2017 4:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/15/2017 5:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/15/2017 5:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/15/2017 6:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/15/2017 6:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/15/2017 7:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/15/2017 7:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/15/2017 8:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/15/2017 8:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/15/2017 9:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/15/2017 9:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/15/2017 10:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/15/2017 10:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/15/2017 11:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/15/2017 11:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/16/2017	1	20:18:57	20:18:58	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
8/16/2017 12:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/16/2017 12:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/16/2017 1:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/16/2017 1:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/16/2017 2:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/16/2017 2:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/16/2017 3:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/16/2017 3:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/16/2017 4:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/16/2017 4:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/16/2017 5:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/16/2017 5:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/16/2017 6:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/16/2017 6:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/16/2017 7:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/16/2017 7:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/16/2017 8:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/16/2017 8:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/16/2017 9:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/16/2017 9:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/16/2017 10:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/16/2017 10:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/16/2017 11:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/16/2017 11:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/16/2017 12:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/16/2017 12:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/16/2017 1:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/16/2017 1:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/16/2017 2:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/16/2017 2:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/16/2017 3:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/16/2017 3:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/16/2017 4:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/16/2017 4:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	

Site ID:	1	Avg Lines Available	Duration Per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	Max Calls Entered	% All Busy	% Out Blocked
					dd:hh:mm:ss	%		#	%				
8/16/2017 5:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/16/2017 5:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/16/2017 6:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/16/2017 6:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/16/2017 7:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/16/2017 7:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/16/2017 8:00:00 PM	1	00:17:26	00:17:27	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/16/2017 9:28:29 PM	1	00:01:31	00:01:31	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/17/2017	1	06:13:53	06:13:55	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/17/2017 1:22:52 PM	1	00:07:07	00:07:08	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/17/2017 1:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/17/2017 2:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/17/2017 2:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/17/2017 3:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/17/2017 3:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/17/2017 8:23:13 PM	1	00:06:46	00:06:47	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/17/2017 8:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/17/2017 9:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/17/2017 9:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/17/2017 10:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/17/2017 10:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/17/2017 11:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	
8/17/2017 11:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0	0.00%	0.00%	