Tracker Interaction Segment Summary for Admin

Sorted By: Start Date Time and Initiator ICUserID

Chat

12/31/1999 7:00:00 PM

:00:03

Interact

Initiator



<All> <All> IC User Range and Discrete: First Name Range and Discrete: 1/1/2000 12:00:00 AM - 1/1/2000 11:59:59 PM <All> Date Range and Discrete: Last Name Range and Discrete: 0-9 Type Range and Discrete: <All> **Location Name Range and Discrete:** <All> Display Name Range and Discrete: Organization Name Range and Discrete: <All> <All> <All> **IAddress Range and Discrete:** Incident ID Range and Discrete: **Duration Range and Discrete:** <All> Conference ID Range and Discrete: 0-2147483647 0-255 0-255 **Direction Range and Discrete:** Segment Type Range and Discrete: <All> <All> Workgroup Range and Discrete: Interaction ID Key Range and Discrete: **Account Code Range and Discrete:** <All> <All> Site ID Range and Discrete: 0-255 How Ended Range and Discrete: Station Range and Discrete: <All> <All> <All> City Range and Discrete: Wrap-up Code Range and Discrete: <All> State Range and Discrete: Postal Code Range and Discrete: <All> Country Range and Discrete: <All> Segment Initiator Type Date/Time Duration Initiator Respondent Respondent IAddress Type **IAddress** Start Date Time 1999-12-31 19:00:00 Initiator ICUserID UserID tracker1 Chat 12/31/1999 7:00:00 PM :00:03 Respondant Interact Initiator Initiator Respondant

Initiator

Respondant

Respondant

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Туре	Date/Time	Duration	Segment Type	Initiator	Initiator IAddress	Respondent	Respondent IAddress
Total Duration :		:00:06					
Total Interactions :		2					
Average Duration :		:00:03					
Total Users	:	2					

Interaction segment is part of a conference and may contain additional participants. A complete list of participants can be viewed using the Interaction Tracker client.