

Account Code Call Summary by User



Users: <All>
Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Account Code Range: <All>
Site ID Range: <All>
Purpose Code Range: <All>

Account Code : 0006
Customer Name: 0006

User: [REDACTED]
Extension: [REDACTED]

Date	Total Calls	Total Duration	Avg Duration	Outbound Calls	Outbound Duration	Avg Out Duration	Inbound Calls	Inbound Duration	Avg In Duration
10/27/2015	1	:00:35	:00:35	1	:00:35	:00:35	0	:00:00	:00:00

Number of Calls:	1	Number Out Calls:	1	Number Incoming Calls:	0
Avg. Duration (hh:mm:ss):	:00:35	Avg. Outbound Duration:	:00:35	Avg. Inbound Duration:	:00:00

Account Code : 0006

Customer Name: 0006

Number of Calls:	1	Number Out Calls:	1	Number Incoming Calls:	0
Avg. Duration (hh:mm:ss):	:00:35	Avg. Outbound Duration:	:00:35	Avg. Inbound Duration:	:00:00

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Account Code Range: <All>
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Account Code : -
Customer Name: -

User: -
Extension:

Date	Total Calls	Total Duration	Avg Duration	Outbound Calls	Outbound Duration	Avg Out Duration	Inbound Calls	Inbound Duration	Avg In Duration
10/27/2015	1,911	13:11:55	:00:25	135	01:52:07	:00:50	1,776	11:19:48	:00:23

Number of Calls: 1,911 **Number Out Calls:** 135 **Number Incoming Calls:** 1,776
Avg. Duration (hh:mm:ss): :00:25 **Avg. Outbound Duration:** :00:50 **Avg. Inbound Duration:** :00:23

User: **Extension:**

Date	Total Calls	Total Duration	Avg Duration	Outbound Calls	Outbound Duration	Avg Out Duration	Inbound Calls	Inbound Duration	Avg In Duration
10/27/2015	1	:07:40	:07:40	0	:00:00	:00:00	1	:07:40	:07:40

Number of Calls: 1 **Number Out Calls:** 0 **Number Incoming Calls:** 1
Avg. Duration (hh:mm:ss): :07:40 **Avg. Outbound Duration:** :00:00 **Avg. Inbound Duration:** :07:40

User: **Extension:**

Date	Total Calls	Total Duration	Avg Duration	Outbound Calls	Outbound Duration	Avg Out Duration	Inbound Calls	Inbound Duration	Avg In Duration
10/27/2015	54	04:19:40	:04:49	0	:00:00	:00:00	54	04:19:40	:04:49

Number of Calls: 54 **Number Out Calls:** 0 **Number Incoming Calls:** 54
Avg. Duration (hh:mm:ss): :04:49 **Avg. Outbound Duration:** :00:00 **Avg. Inbound Duration:** :04:49

User: **Extension:**

Date	Total Calls	Total Duration	Avg Duration	Outbound Calls	Outbound Duration	Avg Out Duration	Inbound Calls	Inbound Duration	Avg In Duration
10/27/2015	889	19:53:16	:01:21	438	01:49:20	:00:15	451	18:03:56	:02:24

Number of Calls: 889 **Number Out Calls:** 438 **Number Incoming Calls:** 451
Avg. Duration (hh:mm:ss): :01:21 **Avg. Outbound Duration:** :00:15 **Avg. Inbound Duration:** :02:24