Agent Activation by Workgroup

Date Time Range: 10/17/2010 12:00:00 AM - 10/17/2017 11:59:59 PM

Activity Time Range: 00:00:00-23:59:59

Site ID Range: <All>

Agent Range: <All>

Workgroup Range: <All>

GENESYS

Site ID: 1

WorkGroup CompanyOperator

First Change: 10/4/2016 12:00:00AM Last Change: 10/4/2016 12:00:00AM Total Changes: 1

<u>Date Time</u> <u>Agent</u> <u>Has Queue ?</u> <u>Activated</u> <u>By Whom ?</u>

10/4/2016 12:00:00AM Operator Yes Yes Operator