



Campaign Success Results

DateTime: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Campaign: Is not null
Period Type: Half Hour
Display Legends: No

Site ID: HQSimroom

Campaign: ARM Collections

Date/Time Range		Agents	#Dials	Contacts		Right Party Contacts			Successes			Results			Abandons			
Day	Time			#	%Dials	#	%Dials	%Cnts	#	%Dials	%RPC	#	Per RPC	Per Agt	#	% Dials	%Dets	%Cnts
10/21/2015	17:00	1	1	1	100.0%	0	0.0%	0.0%	0	0.0%	0.0%	0.00	0.00	0.00	0	0.0%	0.0%	0.0%
	17:30	1	1	0	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0.00	0.00	0.00	0	0.0%	0.0%	0.0%
	18:00	2	6	4	66.7%	2	33.3%	50.0%	1	16.7%	50.0%	0.00	0.00	0.00	0	0.0%	0.0%	0.0%
Day Total/Avg		1	8	5	62.5%	2	25.0%	40.0%	1	12.5%	50.0%	0.00	0.00	0.00	0	0.0%	0.0%	0.0%
Cmp Total/Avg		1	8	5	62.5%	2	25.0%	40.0%	1	12.5%	50.0%	0.00	0.00	0.00	0	0.0%	0.0%	0.0%

Site ID: HQSimroom

Campaign: DH Collections

Date/Time Range		Agents	#Dials	Contacts		Right Party Contacts			Successes			Results			Abandons			
Day	Time			#	%Dials	#	%Dials	%Cnts	#	%Dials	%RPC	#	Per RPC	Per Agt	#	% Dials	%Dets	%Cnts
10/21/2015	17:30	1	1	0	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0.00	0.00	0.00	0	0.0%	0.0%	0.0%
Day Total/Avg		1	1	0	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0.00	0.00	0.00	0	0.0%	0.0%	0.0%
Cmp Total/Avg		1	1	0	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0.00	0.00	0.00	0	0.0%	0.0%	0.0%

Site ID: HQSimroom

Campaign: Dialer

Date/Time Range		Agents	#Dials	Contacts		Right Party Contacts			Successes			Results			Abandons			
Day	Time			#	%Dials	#	%Dials	%Cnts	#	%Dials	%RPC	#	Per RPC	Per Agt	#	% Dials	%Dets	%Cnts
10/21/2015	11:00	6	60	34	56.7%	34	56.7%	100.0%	0	0.0%	0.0%	57.00	1.68	9.50	0	0.0%	0.0%	0.0%
	11:30	6	65	34	52.3%	33	50.8%	97.1%	0	0.0%	0.0%	28.00	0.85	4.67	8	12.3%	19.5%	23.5%
	12:00	6	44	29	65.9%	29	65.9%	100.0%	0	0.0%	0.0%	42.00	1.45	7.00	0	0.0%	0.0%	0.0%
	12:30	6	55	31	56.4%	31	56.4%	100.0%	0	0.0%	0.0%	52.00	1.68	8.67	1	1.8%	3.1%	3.2%
	13:00	6	46	28	60.9%	28	60.9%	100.0%	0	0.0%	0.0%	45.00	1.61	7.50	0	0.0%	0.0%	0.0%
	13:30	6	50	31	62.0%	31	62.0%	100.0%	0	0.0%	0.0%	47.00	1.52	7.83	2	4.0%	6.1%	6.5%
	14:00	6	50	34	68.0%	34	68.0%	100.0%	0	0.0%	0.0%	50.00	1.47	8.33	0	0.0%	0.0%	0.0%
	14:30	6	44	29	65.9%	29	65.9%	100.0%	0	0.0%	0.0%	40.00	1.38	6.67	0	0.0%	0.0%	0.0%
	15:00	6	60	33	55.0%	33	55.0%	100.0%	0	0.0%	0.0%	57.00	1.73	9.50	3	5.0%	8.3%	9.1%
	15:30	6	54	31	57.4%	30	55.6%	96.8%	0	0.0%	0.0%	51.00	1.70	8.50	9	16.7%	23.1%	29.0%
	16:00	6	49	30	61.2%	30	61.2%	100.0%	0	0.0%	0.0%	45.00	1.50	7.50	1	2.0%	3.2%	3.3%

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Date/Time Range		Agents	#Dials	Contacts		Right Party Contacts			Successes			Results			Abandons			
Day	Time			#	%Dials	#	%Dials	%Cnts	#	%Dials	%RPC	#	Per RPC	Per Agt	#	% Dials	%Dets	%Cnts
	16:30	6	42	28	66.7%	28	66.7%	100.0%	0	0.0%	0.0%	35.00	1.25	5.83	2	4.8%	6.7%	7.1%
	17:00	6	53	32	60.4%	32	60.4%	100.0%	0	0.0%	0.0%	53.00	1.66	8.83	0	0.0%	0.0%	0.0%
	17:30	6	60	34	56.7%	34	56.7%	100.0%	0	0.0%	0.0%	58.00	1.71	9.67	5	8.3%	12.8%	14.7%
	18:00	6	49	27	55.1%	27	55.1%	100.0%	0	0.0%	0.0%	46.00	1.70	7.67	1	2.0%	3.6%	3.7%
	18:30	6	51	34	66.7%	34	66.7%	100.0%	0	0.0%	0.0%	48.00	1.41	8.00	2	3.9%	5.6%	5.9%
	19:00	6	48	31	64.6%	31	64.6%	100.0%	0	0.0%	0.0%	48.00	1.55	8.00	2	4.2%	6.1%	6.5%
	19:30	6	40	25	62.5%	25	62.5%	100.0%	0	0.0%	0.0%	38.00	1.52	6.33	1	2.5%	3.8%	4.0%
	20:00	6	49	31	63.3%	31	63.3%	100.0%	0	0.0%	0.0%	49.00	1.58	8.17	0	0.0%	0.0%	0.0%
	20:30	6	45	26	57.8%	26	57.8%	100.0%	0	0.0%	0.0%	40.00	1.54	6.67	1	2.2%	3.7%	3.8%
	21:00	6	62	34	54.8%	34	54.8%	100.0%	0	0.0%	0.0%	55.00	1.62	9.17	5	8.1%	12.8%	14.7%
	21:30	6	54	33	61.1%	33	61.1%	100.0%	0	0.0%	0.0%	49.00	1.48	8.17	3	5.6%	8.3%	9.1%
	22:00	6	46	26	56.5%	26	56.5%	100.0%	0	0.0%	0.0%	44.00	1.69	7.33	1	2.2%	3.7%	3.8%
	22:30	6	49	29	59.2%	29	59.2%	100.0%	0	0.0%	0.0%	47.00	1.62	7.83	1	2.0%	3.3%	3.4%
	23:00	6	53	32	60.4%	32	60.4%	100.0%	0	0.0%	0.0%	51.00	1.59	8.50	0	0.0%	0.0%	0.0%
	23:30	6	62	35	56.5%	35	56.5%	100.0%	0	0.0%	0.0%	46.00	1.31	7.67	4	6.5%	10.3%	11.4%
Day Total/Avg		6	1,340	801	59.8%	799	59.6%	99.8%	0	0.0%	0.0%	1,221.00	1.53	203.50	52	3.9%	6.1%	6.5%
10/22/2015	0:00	6	53	32	60.4%	32	60.4%	100.0%	0	0.0%	0.0%	51.00	1.59	8.50	1	1.9%	3.0%	3.1%
	0:30	6	51	32	62.7%	32	62.7%	100.0%	0	0.0%	0.0%	47.00	1.47	7.83	0	0.0%	0.0%	0.0%
	1:00	6	43	26	60.5%	26	60.5%	100.0%	0	0.0%	0.0%	39.00	1.50	6.50	1	2.3%	3.7%	3.8%
	1:30	6	49	32	65.3%	32	65.3%	100.0%	0	0.0%	0.0%	47.00	1.47	7.83	1	2.0%	3.0%	3.1%
	2:00	6	58	35	60.3%	35	60.3%	100.0%	0	0.0%	0.0%	57.00	1.63	9.50	3	5.2%	7.9%	8.6%
	2:30	6	44	28	63.6%	28	63.6%	100.0%	0	0.0%	0.0%	44.00	1.57	7.33	3	6.8%	9.7%	10.7%
	3:00	6	60	33	55.0%	33	55.0%	100.0%	0	0.0%	0.0%	55.00	1.67	9.17	3	5.0%	8.3%	9.1%
	3:30	6	48	27	56.3%	26	54.2%	96.3%	0	0.0%	0.0%	45.00	1.73	7.50	3	6.3%	10.3%	11.1%
	4:00	6	62	34	54.8%	34	54.8%	100.0%	0	0.0%	0.0%	61.00	1.79	10.17	3	4.8%	8.1%	8.8%
	4:30	6	51	28	54.9%	28	54.9%	100.0%	0	0.0%	0.0%	50.00	1.79	8.33	3	5.9%	9.7%	10.7%
	5:00	6	53	35	66.0%	35	66.0%	100.0%	0	0.0%	0.0%	53.00	1.51	8.83	2	3.8%	5.4%	5.7%
	5:30	6	47	27	57.4%	27	57.4%	100.0%	0	0.0%	0.0%	45.00	1.67	7.50	2	4.3%	6.9%	7.4%
	6:00	6	49	29	59.2%	29	59.2%	100.0%	0	0.0%	0.0%	45.00	1.55	7.50	0	0.0%	0.0%	0.0%
	6:30	6	44	27	61.4%	27	61.4%	100.0%	0	0.0%	0.0%	42.00	1.56	7.00	2	4.5%	6.9%	7.4%
	7:00	6	55	32	58.2%	31	56.4%	96.9%	0	0.0%	0.0%	53.00	1.71	8.83	5	9.1%	13.9%	15.6%
	7:30	6	47	29	61.7%	29	61.7%	100.0%	0	0.0%	0.0%	46.00	1.59	7.67	2	4.3%	6.5%	6.9%
	8:00	6	42	28	66.7%	28	66.7%	100.0%	0	0.0%	0.0%	36.00	1.29	6.00	0	0.0%	0.0%	0.0%

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Day	Time			#	%Dials	#	%Dials	%Cnts	#	%Dials	%RPC	#	Per RPC	Per Agt	#	% Dials	%Dets	%Cnts
	8:30	6	58	34	58.6%	34	58.6%	100.0%	0	0.0%	0.0%	47.00	1.38	7.83	4	6.9%	10.5%	11.8%
	9:00	6	49	30	61.2%	30	61.2%	100.0%	0	0.0%	0.0%	48.00	1.60	8.00	0	0.0%	0.0%	0.0%
	9:30	6	52	31	59.6%	31	59.6%	100.0%	0	0.0%	0.0%	45.00	1.45	7.50	1	1.9%	3.1%	3.2%
	10:00	6	43	27	62.8%	27	62.8%	100.0%	0	0.0%	0.0%	41.00	1.52	6.83	0	0.0%	0.0%	0.0%
	10:30	6	54	30	55.6%	30	55.6%	100.0%	0	0.0%	0.0%	51.00	1.70	8.50	5	9.3%	14.3%	16.7%
	11:00	6	52	30	57.7%	30	57.7%	100.0%	0	0.0%	0.0%	47.00	1.57	7.83	5	9.6%	14.3%	16.7%
	11:30	6	52	34	65.4%	34	65.4%	100.0%	0	0.0%	0.0%	48.00	1.41	8.00	2	3.8%	5.6%	5.9%
	12:00	6	50	29	58.0%	29	58.0%	100.0%	0	0.0%	0.0%	44.00	1.52	7.33	0	0.0%	0.0%	0.0%
	12:30	6	44	29	65.9%	29	65.9%	100.0%	0	0.0%	0.0%	41.00	1.41	6.83	2	4.5%	6.5%	6.9%
	13:00	6	58	32	55.2%	32	55.2%	100.0%	0	0.0%	0.0%	43.00	1.34	7.17	1	1.7%	3.0%	3.1%
	13:30	6	51	32	62.7%	32	62.7%	100.0%	0	0.0%	0.0%	46.00	1.44	7.67	2	3.9%	5.9%	6.3%
	14:00	6	43	28	65.1%	28	65.1%	100.0%	0	0.0%	0.0%	37.00	1.32	6.17	2	4.7%	6.7%	7.1%
	14:30	6	46	33	71.7%	33	71.7%	100.0%	0	0.0%	0.0%	42.00	1.27	7.00	1	2.2%	2.9%	3.0%
	15:00	6	56	35	62.5%	35	62.5%	100.0%	0	0.0%	0.0%	54.00	1.54	9.00	2	3.6%	5.4%	5.7%
	15:30	6	49	31	63.3%	31	63.3%	100.0%	0	0.0%	0.0%	48.00	1.55	8.00	3	6.1%	8.8%	9.7%
	16:00	6	52	30	57.7%	30	57.7%	100.0%	0	0.0%	0.0%	50.00	1.67	8.33	0	0.0%	0.0%	0.0%
	16:30	6	50	28	56.0%	28	56.0%	100.0%	0	0.0%	0.0%	43.00	1.54	7.17	1	2.0%	3.4%	3.6%
	17:00	6	55	33	60.0%	33	60.0%	100.0%	0	0.0%	0.0%	54.00	1.64	9.00	1	1.8%	2.9%	3.0%
	17:30	6	63	33	52.4%	33	52.4%	100.0%	0	0.0%	0.0%	60.00	1.82	10.00	2	3.2%	5.7%	6.1%
	18:00	6	52	30	57.7%	30	57.7%	100.0%	0	0.0%	0.0%	50.00	1.67	8.33	2	3.8%	6.3%	6.7%
	18:30	6	63	31	49.2%	31	49.2%	100.0%	0	0.0%	0.0%	54.00	1.74	9.00	3	4.8%	8.8%	9.7%
	19:00	6	50	28	56.0%	28	56.0%	100.0%	0	0.0%	0.0%	46.00	1.64	7.67	4	8.0%	12.5%	14.3%
	19:30	6	52	30	57.7%	30	57.7%	100.0%	0	0.0%	0.0%	45.00	1.50	7.50	3	5.8%	9.1%	10.0%
	20:00	6	52	33	63.5%	33	63.5%	100.0%	0	0.0%	0.0%	50.00	1.52	8.33	2	3.8%	5.7%	6.1%
	20:30	6	55	29	52.7%	29	52.7%	100.0%	0	0.0%	0.0%	47.00	1.62	7.83	2	3.6%	6.5%	6.9%
	21:00	6	52	32	61.5%	32	61.5%	100.0%	0	0.0%	0.0%	50.00	1.56	8.33	1	1.9%	3.0%	3.1%
	21:30	6	48	31	64.6%	31	64.6%	100.0%	0	0.0%	0.0%	41.00	1.32	6.83	1	2.1%	3.1%	3.2%
	22:00	6	50	29	58.0%	29	58.0%	100.0%	0	0.0%	0.0%	40.00	1.38	6.67	1	2.0%	3.3%	3.4%
	22:30	6	56	35	62.5%	35	62.5%	100.0%	0	0.0%	0.0%	43.00	1.23	7.17	4	7.1%	10.3%	11.4%
	23:00	6	41	25	61.0%	24	58.5%	96.0%	0	0.0%	0.0%	40.00	1.67	6.67	3	7.3%	11.1%	12.0%
	23:30	6	52	31	59.6%	31	59.6%	100.0%	0	0.0%	0.0%	44.00	1.42	7.33	2	3.8%	6.1%	6.5%
Day Total/Avg		6	2,456	1,467	59.7%	1,464	59.6%	99.8%	0	0.0%	0.0%	2,255.00	1.54	375.83	96	3.9%	6.2%	6.5%
10/23/2015	0:00	6	49	33	67.3%	33	67.3%	100.0%	0	0.0%	0.0%	45.00	1.36	7.50	0	0.0%	0.0%	0.0%

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Day	Time			#	%Dials	#	%Dials	%Cnts	#	%Dials	%RPC	#	Per RPC	Per Agt	#	% Dials	%Dets	%Cnts
	0:30	6	50	31	62.0%	31	62.0%	100.0%	0	0.0%	0.0%	47.00	1.52	7.83	2	4.0%	6.1%	6.5%
	1:00	6	45	25	55.6%	25	55.6%	100.0%	0	0.0%	0.0%	36.00	1.44	6.00	1	2.2%	3.8%	4.0%
	1:30	6	66	39	59.1%	39	59.1%	100.0%	0	0.0%	0.0%	45.00	1.15	7.50	1	1.5%	2.5%	2.6%
	2:00	6	48	30	62.5%	30	62.5%	100.0%	0	0.0%	0.0%	33.00	1.10	5.50	3	6.3%	9.1%	10.0%
	2:30	6	47	26	55.3%	26	55.3%	100.0%	0	0.0%	0.0%	26.00	1.00	4.33	6	12.8%	18.8%	23.1%
	3:00	6	54	35	64.8%	35	64.8%	100.0%	0	0.0%	0.0%	46.00	1.31	7.67	1	1.9%	2.8%	2.9%
	3:30	6	59	35	59.3%	35	59.3%	100.0%	0	0.0%	0.0%	57.00	1.63	9.50	2	3.4%	5.4%	5.7%
	4:00	6	50	30	60.0%	30	60.0%	100.0%	0	0.0%	0.0%	45.00	1.50	7.50	1	2.0%	3.2%	3.3%
	4:30	6	50	32	64.0%	32	64.0%	100.0%	0	0.0%	0.0%	36.00	1.13	6.00	0	0.0%	0.0%	0.0%
	5:00	6	59	29	49.2%	29	49.2%	100.0%	0	0.0%	0.0%	42.00	1.45	7.00	4	6.8%	12.1%	13.8%
	5:30	6	61	31	50.8%	31	50.8%	100.0%	0	0.0%	0.0%	50.00	1.61	8.33	3	4.9%	8.8%	9.7%
	6:00	6	61	33	54.1%	33	54.1%	100.0%	0	0.0%	0.0%	48.00	1.45	8.00	2	3.3%	5.7%	6.1%
	6:30	6	51	28	54.9%	28	54.9%	100.0%	0	0.0%	0.0%	33.00	1.18	5.50	6	11.8%	17.6%	21.4%
	7:00	6	54	35	64.8%	35	64.8%	100.0%	0	0.0%	0.0%	28.00	0.80	4.67	1	1.9%	2.8%	2.9%
	7:30	6	45	29	64.4%	29	64.4%	100.0%	0	0.0%	0.0%	34.00	1.17	5.67	2	4.4%	6.5%	6.9%
	8:00	6	39	28	71.8%	28	71.8%	100.0%	0	0.0%	0.0%	39.00	1.39	6.50	0	0.0%	0.0%	0.0%
	8:30	6	60	31	51.7%	31	51.7%	100.0%	0	0.0%	0.0%	42.00	1.35	7.00	4	6.7%	11.4%	12.9%
	9:00	6	52	29	55.8%	29	55.8%	100.0%	0	0.0%	0.0%	32.00	1.10	5.33	1	1.9%	3.3%	3.4%
	9:30	6	45	28	62.2%	28	62.2%	100.0%	0	0.0%	0.0%	38.00	1.36	6.33	2	4.4%	6.7%	7.1%
	10:00	6	55	31	56.4%	31	56.4%	100.0%	0	0.0%	0.0%	47.00	1.52	7.83	3	5.5%	8.8%	9.7%
	10:30	6	61	30	49.2%	30	49.2%	100.0%	0	0.0%	0.0%	41.00	1.37	6.83	0	0.0%	0.0%	0.0%
	11:00	6	52	28	53.8%	28	53.8%	100.0%	0	0.0%	0.0%	30.00	1.07	5.00	0	0.0%	0.0%	0.0%
	11:30	6	49	28	57.1%	28	57.1%	100.0%	0	0.0%	0.0%	38.00	1.36	6.33	3	6.1%	9.7%	10.7%
	12:00	6	55	32	58.2%	32	58.2%	100.0%	0	0.0%	0.0%	43.00	1.34	7.17	0	0.0%	0.0%	0.0%
	12:30	6	58	33	56.9%	33	56.9%	100.0%	0	0.0%	0.0%	51.00	1.55	8.50	3	5.2%	8.3%	9.1%
	13:00	6	66	37	56.1%	37	56.1%	100.0%	0	0.0%	0.0%	53.00	1.43	8.83	2	3.0%	5.1%	5.4%
	13:30	6	53	31	58.5%	31	58.5%	100.0%	0	0.0%	0.0%	47.00	1.52	7.83	2	3.8%	6.1%	6.5%
	14:00	6	57	30	52.6%	30	52.6%	100.0%	0	0.0%	0.0%	51.00	1.70	8.50	3	5.3%	9.1%	10.0%
	14:30	6	70	36	51.4%	35	50.0%	97.2%	0	0.0%	0.0%	66.00	1.89	11.00	5	7.1%	12.5%	13.9%
	15:00	6	57	34	59.6%	34	59.6%	100.0%	0	0.0%	0.0%	53.00	1.56	8.83	2	3.5%	5.6%	5.9%
	15:30	6	51	33	64.7%	33	64.7%	100.0%	0	0.0%	0.0%	44.00	1.33	7.33	2	3.9%	5.7%	6.1%
	16:00	6	53	31	58.5%	31	58.5%	100.0%	0	0.0%	0.0%	48.00	1.55	8.00	2	3.8%	6.1%	6.5%
	16:30	6	41	28	68.3%	28	68.3%	100.0%	0	0.0%	0.0%	31.00	1.11	5.17	1	2.4%	3.4%	3.6%

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Date/Time Range		Agents	#Dials	Contacts		Right Party Contacts			Successes			Results			Abandons			
Day	Time			#	%Dials	#	%Dials	%Cnts	#	%Dials	%RPC	#	Per RPC	Per Agt	#	% Dials	%Dets	%Cnts
	17:00	6	42	30	71.4%	30	71.4%	100.0%	0	0.0%	0.0%	35.00	1.17	5.83	1	2.4%	3.2%	3.3%
	17:30	6	48	32	66.7%	32	66.7%	100.0%	0	0.0%	0.0%	36.00	1.13	6.00	2	4.2%	5.9%	6.3%
	18:00	6	60	32	53.3%	32	53.3%	100.0%	0	0.0%	0.0%	53.00	1.66	8.83	2	3.3%	5.9%	6.3%
	18:30	6	51	29	56.9%	29	56.9%	100.0%	0	0.0%	0.0%	41.00	1.41	6.83	3	5.9%	9.4%	10.3%
	19:00	6	49	30	61.2%	30	61.2%	100.0%	0	0.0%	0.0%	36.00	1.20	6.00	0	0.0%	0.0%	0.0%
	19:30	6	46	29	63.0%	29	63.0%	100.0%	0	0.0%	0.0%	27.00	0.93	4.50	1	2.2%	3.3%	3.4%
	20:00	6	52	34	65.4%	34	65.4%	100.0%	0	0.0%	0.0%	46.00	1.35	7.67	1	1.9%	2.9%	2.9%
	20:30	6	51	28	54.9%	28	54.9%	100.0%	0	0.0%	0.0%	45.00	1.61	7.50	2	3.9%	6.7%	7.1%
	21:00	6	47	33	70.2%	33	70.2%	100.0%	0	0.0%	0.0%	38.00	1.15	6.33	0	0.0%	0.0%	0.0%
	21:30	6	46	26	56.5%	26	56.5%	100.0%	0	0.0%	0.0%	37.00	1.42	6.17	2	4.3%	7.1%	7.7%
	22:00	6	58	30	51.7%	30	51.7%	100.0%	0	0.0%	0.0%	51.00	1.70	8.50	4	6.9%	11.8%	13.3%
	22:30	6	56	31	55.4%	31	55.4%	100.0%	0	0.0%	0.0%	34.00	1.10	5.67	5	8.9%	13.9%	16.1%
	23:00	6	42	27	64.3%	27	64.3%	100.0%	0	0.0%	0.0%	29.00	1.07	4.83	0	0.0%	0.0%	0.0%
	23:30	6	46	30	65.2%	30	65.2%	100.0%	0	0.0%	0.0%	40.00	1.33	6.67	0	0.0%	0.0%	0.0%
Day Total/Avg		6	2,517	1,480	58.8%	1,479	58.8%	99.9%	0	0.0%	0.0%	1,993.00	1.35	332.17	93	3.7%	5.9%	6.3%
10/24/2015	0:00	6	54	32	59.3%	32	59.3%	100.0%	0	0.0%	0.0%	48.00	1.50	8.00	3	5.6%	8.6%	9.4%
	0:30	6	54	31	57.4%	31	57.4%	100.0%	0	0.0%	0.0%	41.00	1.32	6.83	4	7.4%	11.4%	12.9%
	1:00	6	50	31	62.0%	31	62.0%	100.0%	0	0.0%	0.0%	41.00	1.32	6.83	1	2.0%	3.1%	3.2%
	1:30	6	63	35	55.6%	35	55.6%	100.0%	0	0.0%	0.0%	53.00	1.51	8.83	3	4.8%	7.9%	8.6%
	2:00	6	52	30	57.7%	30	57.7%	100.0%	0	0.0%	0.0%	32.00	1.07	5.33	2	3.8%	6.3%	6.7%
	2:30	6	57	34	59.6%	34	59.6%	100.0%	0	0.0%	0.0%	49.00	1.44	8.17	6	10.5%	15.0%	17.6%
	3:00	6	51	28	54.9%	28	54.9%	100.0%	0	0.0%	0.0%	42.00	1.50	7.00	2	3.9%	6.7%	7.1%
	3:30	6	46	30	65.2%	30	65.2%	100.0%	0	0.0%	0.0%	36.00	1.20	6.00	0	0.0%	0.0%	0.0%
	4:00	6	42	25	59.5%	25	59.5%	100.0%	0	0.0%	0.0%	29.00	1.16	4.83	1	2.4%	3.8%	4.0%
	4:30	6	49	32	65.3%	32	65.3%	100.0%	0	0.0%	0.0%	29.00	0.91	4.83	1	2.0%	3.0%	3.1%
	5:00	6	50	31	62.0%	31	62.0%	100.0%	0	0.0%	0.0%	26.00	0.84	4.33	3	6.0%	8.8%	9.7%
	5:30	6	53	33	62.3%	33	62.3%	100.0%	0	0.0%	0.0%	37.00	1.12	6.17	2	3.8%	5.7%	6.1%
	6:00	6	58	30	51.7%	30	51.7%	100.0%	0	0.0%	0.0%	38.00	1.27	6.33	3	5.2%	9.1%	10.0%
	6:30	6	57	32	56.1%	32	56.1%	100.0%	0	0.0%	0.0%	37.00	1.16	6.17	3	5.3%	8.6%	9.4%
	7:00	6	64	34	53.1%	34	53.1%	100.0%	0	0.0%	0.0%	28.00	0.82	4.67	4	6.3%	10.5%	11.8%
	7:30	6	42	30	71.4%	30	71.4%	100.0%	0	0.0%	0.0%	17.00	0.57	2.83	0	0.0%	0.0%	0.0%
	8:00	6	52	33	63.5%	33	63.5%	100.0%	0	0.0%	0.0%	49.00	1.48	8.17	1	1.9%	2.9%	3.0%
	8:30	6	47	32	68.1%	32	68.1%	100.0%	0	0.0%	0.0%	39.00	1.22	6.50	0	0.0%	0.0%	0.0%

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Date/Time Range		Agents	#Dials	Contacts		Right Party Contacts			Successes			Results			Abandons			
Day	Time			#	%Dials	#	%Dials	%Cnts	#	%Dials	%RPC	#	Per RPC	Per Agt	#	% Dials	%Dets	%Cnts
	9:00	6	44	31	70.5%	31	70.5%	100.0%	0	0.0%	0.0%	35.00	1.13	5.83	0	0.0%	0.0%	0.0%
	9:30	6	52	30	57.7%	30	57.7%	100.0%	0	0.0%	0.0%	36.00	1.20	6.00	1	1.9%	3.2%	3.3%
	10:00	6	52	29	55.8%	29	55.8%	100.0%	0	0.0%	0.0%	31.00	1.07	5.17	3	5.8%	9.4%	10.3%
	10:30	6	51	31	60.8%	31	60.8%	100.0%	0	0.0%	0.0%	27.00	0.87	4.50	4	7.8%	11.4%	12.9%
	11:00	6	48	28	58.3%	28	58.3%	100.0%	0	0.0%	0.0%	30.00	1.07	5.00	3	6.3%	9.7%	10.7%
	11:30	6	55	30	54.5%	30	54.5%	100.0%	0	0.0%	0.0%	32.00	1.07	5.33	5	9.1%	14.3%	16.7%
	12:00	6	68	35	51.5%	35	51.5%	100.0%	0	0.0%	0.0%	27.00	0.77	4.50	3	4.4%	7.9%	8.6%
	12:30	6	53	30	56.6%	30	56.6%	100.0%	0	0.0%	0.0%	21.00	0.70	3.50	3	5.7%	9.1%	10.0%
	13:00	6	61	37	60.7%	36	59.0%	97.3%	0	0.0%	0.0%	24.00	0.67	4.00	4	6.6%	10.0%	10.8%
	13:30	6	47	27	57.4%	27	57.4%	100.0%	0	0.0%	0.0%	21.00	0.78	3.50	2	4.3%	6.9%	7.4%
	14:00	6	56	36	64.3%	36	64.3%	100.0%	0	0.0%	0.0%	32.00	0.89	5.33	1	1.8%	2.7%	2.8%
	14:30	6	50	33	66.0%	33	66.0%	100.0%	0	0.0%	0.0%	24.00	0.73	4.00	0	0.0%	0.0%	0.0%
	15:00	6	50	32	64.0%	32	64.0%	100.0%	0	0.0%	0.0%	25.00	0.78	4.17	1	2.0%	3.0%	3.1%
	15:30	6	49	28	57.1%	28	57.1%	100.0%	0	0.0%	0.0%	29.00	1.04	4.83	5	10.2%	15.2%	17.9%
	16:00	6	54	34	63.0%	34	63.0%	100.0%	0	0.0%	0.0%	41.00	1.21	6.83	0	0.0%	0.0%	0.0%
	16:30	6	49	28	57.1%	28	57.1%	100.0%	0	0.0%	0.0%	22.00	0.79	3.67	1	2.0%	3.4%	3.6%
	17:00	6	57	33	57.9%	33	57.9%	100.0%	0	0.0%	0.0%	29.00	0.88	4.83	3	5.3%	8.3%	9.1%
	17:30	6	49	30	61.2%	30	61.2%	100.0%	0	0.0%	0.0%	25.00	0.83	4.17	3	6.1%	9.1%	10.0%
	18:00	6	50	28	56.0%	28	56.0%	100.0%	0	0.0%	0.0%	24.00	0.86	4.00	3	6.0%	9.7%	10.7%
	18:30	6	48	30	62.5%	30	62.5%	100.0%	0	0.0%	0.0%	29.00	0.97	4.83	1	2.1%	3.2%	3.3%
	19:00	6	63	34	54.0%	33	52.4%	97.1%	0	0.0%	0.0%	42.00	1.27	7.00	3	4.8%	8.3%	8.8%
	19:30	6	62	37	59.7%	37	59.7%	100.0%	0	0.0%	0.0%	38.00	1.03	6.33	1	1.6%	2.6%	2.7%
	20:00	6	53	33	62.3%	33	62.3%	100.0%	0	0.0%	0.0%	32.00	0.97	5.33	0	0.0%	0.0%	0.0%
	20:30	6	53	31	58.5%	31	58.5%	100.0%	0	0.0%	0.0%	32.00	1.03	5.33	2	3.8%	6.1%	6.5%
	21:00	6	45	30	66.7%	30	66.7%	100.0%	0	0.0%	0.0%	19.00	0.63	3.17	2	4.4%	6.3%	6.7%
	21:30	6	52	31	59.6%	31	59.6%	100.0%	0	0.0%	0.0%	34.00	1.10	5.67	2	3.8%	6.1%	6.5%
	22:00	6	65	35	53.8%	35	53.8%	100.0%	0	0.0%	0.0%	54.00	1.54	9.00	0	0.0%	0.0%	0.0%
	22:30	6	48	29	60.4%	29	60.4%	100.0%	0	0.0%	0.0%	33.00	1.14	5.50	2	4.2%	6.5%	6.9%
	23:00	6	49	30	61.2%	30	61.2%	100.0%	0	0.0%	0.0%	25.00	0.83	4.17	2	4.1%	6.3%	6.7%
	23:30	6	54	33	61.1%	33	61.1%	100.0%	0	0.0%	0.0%	48.00	1.45	8.00	3	5.6%	8.3%	9.1%
Day Total/Avg		6	2,528	1,506	59.6%	1,504	59.5%	99.9%	0	0.0%	0.0%	1,592.00	1.06	265.33	102	4.0%	6.4%	6.8%
10/25/2015	0:00	6	56	33	58.9%	33	58.9%	100.0%	0	0.0%	0.0%	37.00	1.12	6.17	3	5.4%	8.3%	9.1%
	0:30	6	59	33	55.9%	33	55.9%	100.0%	0	0.0%	0.0%	36.00	1.09	6.00	2	3.4%	5.7%	6.1%

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Date/Time Range		Agents	#Dials	Contacts		Right Party Contacts			Successes			Results				Abandons			
Day	Time			#	%Dials	#	%Dials	%Cnts	#	%Dials	%RPC	#	Per RPC	Per Agt		#	% Dials	%Dets	%Cnts
	1:00	6	53	29	54.7%	29	54.7%	100.0%	0	0.0%	0.0%	35.00	1.21	5.83		3	5.7%	9.4%	10.3%
	1:30	6	54	31	57.4%	31	57.4%	100.0%	0	0.0%	0.0%	32.00	1.03	5.33		2	3.7%	6.1%	6.5%
	2:00	6	56	33	58.9%	33	58.9%	100.0%	0	0.0%	0.0%	38.00	1.15	6.33		1	1.8%	2.9%	3.0%
	2:30	6	47	30	63.8%	29	61.7%	96.7%	0	0.0%	0.0%	40.00	1.38	6.67		3	6.4%	9.4%	10.0%
	3:00	6	41	27	65.9%	27	65.9%	100.0%	0	0.0%	0.0%	35.00	1.30	5.83		0	0.0%	0.0%	0.0%
	3:30	6	59	33	55.9%	33	55.9%	100.0%	0	0.0%	0.0%	25.00	0.76	4.17		5	8.5%	13.2%	15.2%
	4:00	6	57	29	50.9%	29	50.9%	100.0%	0	0.0%	0.0%	15.00	0.52	2.50		4	7.0%	12.1%	13.8%
	4:30	6	59	32	54.2%	32	54.2%	100.0%	0	0.0%	0.0%	17.00	0.53	2.83		2	3.4%	5.9%	6.3%
	5:00	6	49	29	59.2%	29	59.2%	100.0%	0	0.0%	0.0%	26.00	0.90	4.33		1	2.0%	3.3%	3.4%
	5:30	6	49	30	61.2%	30	61.2%	100.0%	0	0.0%	0.0%	29.00	0.97	4.83		0	0.0%	0.0%	0.0%
	6:00	6	49	29	59.2%	29	59.2%	100.0%	0	0.0%	0.0%	25.00	0.86	4.17		2	4.1%	6.5%	6.9%
	6:30	6	46	27	58.7%	27	58.7%	100.0%	0	0.0%	0.0%	14.00	0.52	2.33		3	6.5%	10.0%	11.1%
	7:00	6	47	29	61.7%	29	61.7%	100.0%	0	0.0%	0.0%	31.00	1.07	5.17		2	4.3%	6.5%	6.9%
	7:30	6	57	33	57.9%	33	57.9%	100.0%	0	0.0%	0.0%	31.00	0.94	5.17		1	1.8%	2.9%	3.0%
	8:00	6	41	29	70.7%	29	70.7%	100.0%	0	0.0%	0.0%	24.00	0.83	4.00		1	2.4%	3.3%	3.4%
	8:30	6	49	26	53.1%	26	53.1%	100.0%	0	0.0%	0.0%	39.00	1.50	6.50		1	2.0%	3.7%	3.8%
	9:00	6	48	29	60.4%	29	60.4%	100.0%	0	0.0%	0.0%	26.00	0.90	4.33		4	8.3%	12.1%	13.8%
	9:30	6	61	32	52.5%	32	52.5%	100.0%	0	0.0%	0.0%	36.00	1.13	6.00		5	8.2%	13.5%	15.6%
	10:00	6	65	38	58.5%	38	58.5%	100.0%	0	0.0%	0.0%	18.00	0.47	3.00		3	4.6%	7.3%	7.9%
	10:30	6	46	30	65.2%	30	65.2%	100.0%	0	0.0%	0.0%	26.00	0.87	4.33		1	2.2%	3.2%	3.3%
	11:00	6	48	32	66.7%	32	66.7%	100.0%	0	0.0%	0.0%	31.00	0.97	5.17		1	2.1%	3.0%	3.1%
	11:30	6	43	31	72.1%	31	72.1%	100.0%	0	0.0%	0.0%	22.00	0.71	3.67		2	4.7%	6.1%	6.5%
	12:00	6	48	29	60.4%	29	60.4%	100.0%	0	0.0%	0.0%	28.00	0.97	4.67		1	2.1%	3.3%	3.4%
	12:30	6	44	29	65.9%	29	65.9%	100.0%	0	0.0%	0.0%	19.00	0.66	3.17		0	0.0%	0.0%	0.0%
	13:00	6	75	38	50.7%	38	50.7%	100.0%	0	0.0%	0.0%	17.00	0.45	2.83		7	9.3%	15.6%	18.4%
	13:30	6	54	30	55.6%	30	55.6%	100.0%	0	0.0%	0.0%	20.00	0.67	3.33		6	11.1%	16.7%	20.0%
	14:00	6	49	29	59.2%	29	59.2%	100.0%	0	0.0%	0.0%	31.00	1.07	5.17		0	0.0%	0.0%	0.0%
	14:30	6	49	30	61.2%	30	61.2%	100.0%	0	0.0%	0.0%	33.00	1.10	5.50		0	0.0%	0.0%	0.0%
	15:00	6	53	31	58.5%	31	58.5%	100.0%	0	0.0%	0.0%	41.00	1.32	6.83		2	3.8%	6.1%	6.5%
	15:30	6	47	28	59.6%	28	59.6%	100.0%	0	0.0%	0.0%	22.00	0.79	3.67		1	2.1%	3.4%	3.6%
	16:00	6	57	33	57.9%	32	56.1%	97.0%	0	0.0%	0.0%	39.00	1.22	6.50		3	5.3%	8.6%	9.1%
	16:30	6	58	31	53.4%	31	53.4%	100.0%	0	0.0%	0.0%	27.00	0.87	4.50		6	10.3%	16.2%	19.4%
	17:00	6	55	33	60.0%	33	60.0%	100.0%	0	0.0%	0.0%	23.00	0.70	3.83		2	3.6%	5.7%	6.1%

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Date/Time Range		Agents	#Dials	Contacts		Right Party Contacts			Successes			Results			Abandons			
Day	Time			#	%Dials	#	%Dials	%Cnts	#	%Dials	%RPC	#	Per RPC	Per Agt	#	% Dials	%Dets	%Cnts
	17:30	6	61	35	57.4%	35	57.4%	100.0%	0	0.0%	0.0%	36.00	1.03	6.00	2	3.3%	5.4%	5.7%
	18:00	6	50	31	62.0%	31	62.0%	100.0%	0	0.0%	0.0%	29.00	0.94	4.83	2	4.0%	6.1%	6.5%
	18:30	6	51	28	54.9%	28	54.9%	100.0%	0	0.0%	0.0%	15.00	0.54	2.50	3	5.9%	9.7%	10.7%
	19:00	6	44	27	61.4%	27	61.4%	100.0%	0	0.0%	0.0%	9.00	0.33	1.50	2	4.5%	6.9%	7.4%
	19:30	6	62	37	59.7%	37	59.7%	100.0%	0	0.0%	0.0%	13.00	0.35	2.17	3	4.8%	7.5%	8.1%
	20:00	6	51	32	62.7%	32	62.7%	100.0%	0	0.0%	0.0%	18.00	0.56	3.00	2	3.9%	5.9%	6.3%
	20:30	6	50	30	60.0%	30	60.0%	100.0%	0	0.0%	0.0%	14.00	0.47	2.33	3	6.0%	9.1%	10.0%
	21:00	6	57	36	63.2%	36	63.2%	100.0%	0	0.0%	0.0%	28.00	0.78	4.67	2	3.5%	5.3%	5.6%
	21:30	6	51	33	64.7%	33	64.7%	100.0%	0	0.0%	0.0%	25.00	0.76	4.17	1	2.0%	2.9%	3.0%
	22:00	6	51	32	62.7%	32	62.7%	100.0%	0	0.0%	0.0%	18.00	0.56	3.00	1	2.0%	3.0%	3.1%
	22:30	6	46	31	67.4%	31	67.4%	100.0%	0	0.0%	0.0%	19.00	0.61	3.17	2	4.3%	6.1%	6.5%
	23:00	6	58	36	62.1%	36	62.1%	100.0%	0	0.0%	0.0%	22.00	0.61	3.67	3	5.2%	7.7%	8.3%
	23:30	6	40	29	72.5%	29	72.5%	100.0%	0	0.0%	0.0%	18.00	0.62	3.00	0	0.0%	0.0%	0.0%
Day Total/Avg		6	2,500	1,492	59.7%	1,490	59.6%	99.9%	0	0.0%	0.0%	1,252.00	0.84	208.67	106	4.2%	6.6%	7.1%
10/26/2015	0:00	6	39	24	61.5%	24	61.5%	100.0%	0	0.0%	0.0%	28.00	1.17	4.67	0	0.0%	0.0%	0.0%
	0:30	6	49	29	59.2%	29	59.2%	100.0%	0	0.0%	0.0%	48.00	1.66	8.00	0	0.0%	0.0%	0.0%
	1:00	6	51	32	62.7%	32	62.7%	100.0%	0	0.0%	0.0%	48.00	1.50	8.00	0	0.0%	0.0%	0.0%
	1:30	6	39	27	69.2%	27	69.2%	100.0%	0	0.0%	0.0%	39.00	1.44	6.50	0	0.0%	0.0%	0.0%
	2:00	6	52	34	65.4%	34	65.4%	100.0%	0	0.0%	0.0%	51.00	1.50	8.50	0	0.0%	0.0%	0.0%
	2:30	6	57	28	49.1%	28	49.1%	100.0%	0	0.0%	0.0%	51.00	1.82	8.50	5	8.8%	15.2%	17.9%
	3:00	6	53	31	58.5%	31	58.5%	100.0%	0	0.0%	0.0%	52.00	1.68	8.67	6	11.3%	16.2%	19.4%
	3:30	6	55	31	56.4%	31	56.4%	100.0%	0	0.0%	0.0%	52.00	1.68	8.67	3	5.5%	8.8%	9.7%
	4:00	6	58	32	55.2%	32	55.2%	100.0%	0	0.0%	0.0%	57.00	1.78	9.50	5	8.6%	13.5%	15.6%
	4:30	6	49	30	61.2%	30	61.2%	100.0%	0	0.0%	0.0%	46.00	1.53	7.67	2	4.1%	6.3%	6.7%
	5:00	6	59	35	59.3%	35	59.3%	100.0%	0	0.0%	0.0%	55.00	1.57	9.17	2	3.4%	5.4%	5.7%
	5:30	6	47	29	61.7%	29	61.7%	100.0%	0	0.0%	0.0%	45.00	1.55	7.50	0	0.0%	0.0%	0.0%
	6:00	6	51	31	60.8%	31	60.8%	100.0%	0	0.0%	0.0%	49.00	1.58	8.17	2	3.9%	6.1%	6.5%
	6:30	6	44	29	65.9%	29	65.9%	100.0%	0	0.0%	0.0%	44.00	1.52	7.33	0	0.0%	0.0%	0.0%
	7:00	6	59	32	54.2%	32	54.2%	100.0%	0	0.0%	0.0%	59.00	1.84	9.83	1	1.7%	3.0%	3.1%
	7:30	6	51	31	60.8%	31	60.8%	100.0%	0	0.0%	0.0%	48.00	1.55	8.00	2	3.9%	6.1%	6.5%
	8:00	6	42	27	64.3%	27	64.3%	100.0%	0	0.0%	0.0%	41.00	1.52	6.83	1	2.4%	3.6%	3.7%
	8:30	6	45	27	60.0%	26	57.8%	96.3%	0	0.0%	0.0%	43.00	1.65	7.17	5	11.1%	16.1%	18.5%
	9:00	6	53	31	58.5%	31	58.5%	100.0%	0	0.0%	0.0%	51.00	1.65	8.50	3	5.7%	8.8%	9.7%

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Date/Time Range		Agents	#Dials	Contacts		Right Party Contacts			Successes			Results			Abandons			
Day	Time			#	%Dials	#	%Dials	%Cnts	#	%Dials	%RPC	#	Per RPC	Per Agt	#	% Dials	%Dets	%Cnts
	9:30	6	54	31	57.4%	31	57.4%	100.0%	0	0.0%	0.0%	49.00	1.58	8.17	2	3.7%	6.1%	6.5%
	10:00	6	54	30	55.6%	30	55.6%	100.0%	0	0.0%	0.0%	53.00	1.77	8.83	3	5.6%	9.1%	10.0%
	10:30	6	58	35	60.3%	35	60.3%	100.0%	0	0.0%	0.0%	52.00	1.49	8.67	1	1.7%	2.8%	2.9%
	11:00	6	50	29	58.0%	29	58.0%	100.0%	0	0.0%	0.0%	48.00	1.66	8.00	2	4.0%	6.5%	6.9%
	11:30	6	54	34	63.0%	34	63.0%	100.0%	0	0.0%	0.0%	48.00	1.41	8.00	1	1.9%	2.9%	2.9%
	12:00	6	48	29	60.4%	29	60.4%	100.0%	0	0.0%	0.0%	45.00	1.55	7.50	4	8.3%	12.1%	13.8%
	12:30	6	54	30	55.6%	30	55.6%	100.0%	0	0.0%	0.0%	45.00	1.50	7.50	3	5.6%	9.1%	10.0%
	13:00	6	54	30	55.6%	30	55.6%	100.0%	0	0.0%	0.0%	46.00	1.53	7.67	1	1.9%	3.2%	3.3%
	13:30	6	40	25	62.5%	25	62.5%	100.0%	0	0.0%	0.0%	37.00	1.48	6.17	0	0.0%	0.0%	0.0%
	14:00	6	55	31	56.4%	31	56.4%	100.0%	0	0.0%	0.0%	41.00	1.32	6.83	1	1.8%	3.1%	3.2%
	14:30	6	55	29	52.7%	29	52.7%	100.0%	0	0.0%	0.0%	53.00	1.83	8.83	4	7.3%	12.1%	13.8%
	15:00	6	61	33	54.1%	33	54.1%	100.0%	0	0.0%	0.0%	38.00	1.15	6.33	3	4.9%	8.3%	9.1%
	15:30	6	52	30	57.7%	30	57.7%	100.0%	0	0.0%	0.0%	43.00	1.43	7.17	1	1.9%	3.2%	3.3%
	16:00	6	52	28	53.8%	28	53.8%	100.0%	0	0.0%	0.0%	41.00	1.46	6.83	3	5.8%	9.7%	10.7%
	16:30	6	53	31	58.5%	31	58.5%	100.0%	0	0.0%	0.0%	42.00	1.35	7.00	2	3.8%	6.1%	6.5%
	17:00	6	50	32	64.0%	32	64.0%	100.0%	0	0.0%	0.0%	49.00	1.53	8.17	1	2.0%	3.0%	3.1%
	17:30	6	51	31	60.8%	30	58.8%	96.8%	0	0.0%	0.0%	43.00	1.43	7.17	5	9.8%	14.3%	16.1%
	18:00	6	62	34	54.8%	34	54.8%	100.0%	0	0.0%	0.0%	43.00	1.26	7.17	1	1.6%	2.9%	2.9%
	18:30	6	46	31	67.4%	31	67.4%	100.0%	0	0.0%	0.0%	39.00	1.26	6.50	0	0.0%	0.0%	0.0%
	19:00	6	45	29	64.4%	29	64.4%	100.0%	0	0.0%	0.0%	39.00	1.34	6.50	1	2.2%	3.3%	3.4%
	19:30	6	61	32	52.5%	32	52.5%	100.0%	0	0.0%	0.0%	30.00	0.94	5.00	6	9.8%	15.8%	18.8%
	20:00	6	54	31	57.4%	31	57.4%	100.0%	0	0.0%	0.0%	42.00	1.35	7.00	1	1.9%	3.1%	3.2%
	20:30	6	53	31	58.5%	31	58.5%	100.0%	0	0.0%	0.0%	21.00	0.68	3.50	5	9.4%	13.9%	16.1%
	21:00	6	42	30	71.4%	30	71.4%	100.0%	0	0.0%	0.0%	32.00	1.07	5.33	0	0.0%	0.0%	0.0%
	21:30	6	51	33	64.7%	33	64.7%	100.0%	0	0.0%	0.0%	36.00	1.09	6.00	0	0.0%	0.0%	0.0%
	22:00	6	46	28	60.9%	28	60.9%	100.0%	0	0.0%	0.0%	22.00	0.79	3.67	0	0.0%	0.0%	0.0%
	22:30	6	46	34	73.9%	34	73.9%	100.0%	0	0.0%	0.0%	34.00	1.00	5.67	0	0.0%	0.0%	0.0%
	23:00	6	42	30	71.4%	30	71.4%	100.0%	0	0.0%	0.0%	30.00	1.00	5.00	1	2.4%	3.2%	3.3%
	23:30	6	50	31	62.0%	31	62.0%	100.0%	0	0.0%	0.0%	50.00	1.61	8.33	0	0.0%	0.0%	0.0%
Day Total/Avg		6	2,446	1,462	59.8%	1,460	59.7%	99.9%	0	0.0%	0.0%	2,098.00	1.44	349.67	89	3.6%	5.7%	6.1%
10/27/2015	0:00	6	58	33	56.9%	33	56.9%	100.0%	0	0.0%	0.0%	54.00	1.64	9.00	4	6.9%	10.8%	12.1%
	0:30	6	69	40	58.0%	40	58.0%	100.0%	0	0.0%	0.0%	62.00	1.55	10.33	3	4.3%	7.0%	7.5%
	1:00	6	56	28	50.0%	28	50.0%	100.0%	0	0.0%	0.0%	49.00	1.75	8.17	5	8.9%	15.2%	17.9%

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Date/Time Range		Agents	#Dials	Contacts		Right Party Contacts			Successes			Results			Abandons			
Day	Time			#	%Dials	#	%Dials	%Cnts	#	%Dials	%RPC	#	Per RPC	Per Agt	#	% Dials	%Dets	%Cnts
	1:30	6	61	36	59.0%	36	59.0%	100.0%	0	0.0%	0.0%	59.00	1.64	9.83	2	3.3%	5.3%	5.6%
	2:00	6	47	29	61.7%	29	61.7%	100.0%	0	0.0%	0.0%	45.00	1.55	7.50	4	8.5%	12.1%	13.8%
	2:30	6	57	34	59.6%	34	59.6%	100.0%	0	0.0%	0.0%	57.00	1.68	9.50	1	1.8%	2.9%	2.9%
	3:00	6	39	26	66.7%	26	66.7%	100.0%	0	0.0%	0.0%	37.00	1.42	6.17	3	7.7%	10.3%	11.5%
	3:30	6	55	33	60.0%	33	60.0%	100.0%	0	0.0%	0.0%	52.00	1.58	8.67	4	7.3%	10.8%	12.1%
	4:00	6	55	34	61.8%	34	61.8%	100.0%	0	0.0%	0.0%	55.00	1.62	9.17	1	1.8%	2.9%	2.9%
	4:30	6	46	29	63.0%	29	63.0%	100.0%	0	0.0%	0.0%	42.00	1.45	7.00	0	0.0%	0.0%	0.0%
	5:00	6	41	26	63.4%	26	63.4%	100.0%	0	0.0%	0.0%	38.00	1.46	6.33	1	2.4%	3.7%	3.8%
	5:30	6	53	29	54.7%	29	54.7%	100.0%	0	0.0%	0.0%	50.00	1.72	8.33	3	5.7%	9.4%	10.3%
	6:00	6	49	34	69.4%	34	69.4%	100.0%	0	0.0%	0.0%	45.00	1.32	7.50	1	2.0%	2.9%	2.9%
	6:30	6	50	25	50.0%	25	50.0%	100.0%	0	0.0%	0.0%	46.00	1.84	7.67	2	4.0%	7.4%	8.0%
	7:00	6	52	32	61.5%	32	61.5%	100.0%	0	0.0%	0.0%	39.00	1.22	6.50	1	1.9%	3.0%	3.1%
	7:30	6	46	27	58.7%	27	58.7%	100.0%	0	0.0%	0.0%	38.00	1.41	6.33	1	2.2%	3.6%	3.7%
	8:00	6	54	34	63.0%	34	63.0%	100.0%	0	0.0%	0.0%	43.00	1.26	7.17	3	5.6%	8.1%	8.8%
	8:30	6	55	31	56.4%	31	56.4%	100.0%	0	0.0%	0.0%	41.00	1.32	6.83	3	5.5%	8.8%	9.7%
	9:00	6	51	30	58.8%	30	58.8%	100.0%	0	0.0%	0.0%	25.00	0.83	4.17	1	2.0%	3.2%	3.3%
	9:30	6	45	28	62.2%	28	62.2%	100.0%	0	0.0%	0.0%	30.00	1.07	5.00	2	4.4%	6.7%	7.1%
	10:00	6	55	34	61.8%	34	61.8%	100.0%	0	0.0%	0.0%	42.00	1.24	7.00	1	1.8%	2.9%	2.9%
	10:30	6	57	34	59.6%	34	59.6%	100.0%	0	0.0%	0.0%	29.00	0.85	4.83	2	3.5%	5.6%	5.9%
	11:00	6	55	33	60.0%	33	60.0%	100.0%	0	0.0%	0.0%	34.00	1.03	5.67	1	1.8%	2.9%	3.0%
	11:30	6	58	32	55.2%	32	55.2%	100.0%	0	0.0%	0.0%	36.00	1.13	6.00	4	6.9%	11.1%	12.5%
	12:00	6	41	27	65.9%	27	65.9%	100.0%	0	0.0%	0.0%	18.00	0.67	3.00	2	4.9%	6.9%	7.4%
	12:30	6	57	37	64.9%	37	64.9%	100.0%	0	0.0%	0.0%	36.00	0.97	6.00	1	1.8%	2.6%	2.7%
	13:00	6	47	29	61.7%	29	61.7%	100.0%	0	0.0%	0.0%	19.00	0.66	3.17	2	4.3%	6.5%	6.9%
	13:30	6	50	30	60.0%	30	60.0%	100.0%	0	0.0%	0.0%	24.00	0.80	4.00	4	8.0%	11.8%	13.3%
	14:00	6	54	33	61.1%	33	61.1%	100.0%	0	0.0%	0.0%	37.00	1.12	6.17	0	0.0%	0.0%	0.0%
	14:30	6	51	30	58.8%	30	58.8%	100.0%	0	0.0%	0.0%	41.00	1.37	6.83	2	3.9%	6.3%	6.7%
	15:00	6	53	35	66.0%	35	66.0%	100.0%	0	0.0%	0.0%	47.00	1.34	7.83	0	0.0%	0.0%	0.0%
	15:30	6	35	26	74.3%	26	74.3%	100.0%	0	0.0%	0.0%	27.00	1.04	4.50	1	2.9%	3.7%	3.8%
	16:00	6	49	30	61.2%	30	61.2%	100.0%	0	0.0%	0.0%	23.00	0.77	3.83	1	2.0%	3.2%	3.3%
	16:30	6	49	28	57.1%	28	57.1%	100.0%	0	0.0%	0.0%	22.00	0.79	3.67	2	4.1%	6.7%	7.1%
	17:00	6	48	30	62.5%	30	62.5%	100.0%	0	0.0%	0.0%	42.00	1.40	7.00	0	0.0%	0.0%	0.0%
	17:30	6	47	28	59.6%	28	59.6%	100.0%	0	0.0%	0.0%	44.00	1.57	7.33	1	2.1%	3.4%	3.6%

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Site ID: HQSimroom

Campaign: Dialer

Date/Time Range		Agents	#Dials	Contacts		Right Party Contacts			Successes			Results			Abandons			
Day	Time			#	%Dials	#	%Dials	%Cnts	#	%Dials	%RPC	#	Per RPC	Per Agt	#	% Dials	%Dets	%Cnts
	18:00	6	74	33	44.6%	33	44.6%	100.0%	0	0.0%	0.0%	57.00	1.73	9.50	5	6.8%	13.2%	15.2%
	18:30	6	55	31	56.4%	31	56.4%	100.0%	0	0.0%	0.0%	38.00	1.23	6.33	3	5.5%	8.8%	9.7%
	19:00	6	45	27	60.0%	27	60.0%	100.0%	0	0.0%	0.0%	33.00	1.22	5.50	2	4.4%	6.9%	7.4%
	19:30	6	64	37	57.8%	37	57.8%	100.0%	0	0.0%	0.0%	54.00	1.46	9.00	4	6.3%	9.8%	10.8%
	20:00	6	44	27	61.4%	27	61.4%	100.0%	0	0.0%	0.0%	32.00	1.19	5.33	2	4.5%	6.9%	7.4%
	20:30	6	47	31	66.0%	31	66.0%	100.0%	0	0.0%	0.0%	27.00	0.87	4.50	1	2.1%	3.1%	3.2%
	21:00	6	54	33	61.1%	33	61.1%	100.0%	0	0.0%	0.0%	37.00	1.12	6.17	1	1.9%	2.9%	3.0%
	21:30	6	64	35	54.7%	35	54.7%	100.0%	0	0.0%	0.0%	39.00	1.11	6.50	6	9.4%	14.6%	17.1%
	22:00	6	44	27	61.4%	27	61.4%	100.0%	0	0.0%	0.0%	27.00	1.00	4.50	0	0.0%	0.0%	0.0%
	22:30	6	55	31	56.4%	31	56.4%	100.0%	0	0.0%	0.0%	35.00	1.13	5.83	2	3.6%	6.1%	6.5%
	23:00	6	45	27	60.0%	27	60.0%	100.0%	0	0.0%	0.0%	32.00	1.19	5.33	2	4.4%	6.9%	7.4%
	23:30	6	48	29	60.4%	29	60.4%	100.0%	0	0.0%	0.0%	45.00	1.55	7.50	1	2.1%	3.3%	3.4%
Day Total/Avg		6	2,484	1,482	59.7%	1,482	59.7%	100.0%	0	0.0%	0.0%	1,884.00	1.27	314.00	98	3.9%	6.2%	6.6%
Cmp Total/Avg		6	16,271	9,690	59.6%	9,678	59.5%	99.9%	0	0.0%	0.0%	12,295.00	1.27	2,049.17	636	3.9%	6.2%	6.6%

Site ID: HQSimroom

Campaign: Lead Gen

Date/Time Range		Agents	#Dials	Contacts		Right Party Contacts			Successes			Results			Abandons			
Day	Time			#	%Dials	#	%Dials	%Cnts	#	%Dials	%RPC	#	Per RPC	Per Agt	#	% Dials	%Dets	%Cnts
10/17/2015	20:00	1	2	1	50.0%	1	50.0%	100.0%	0	0.0%	0.0%	0.00	0.00	0.00	0	0.0%	0.0%	0.0%
Day Total/Avg		1	2	1	50.0%	1	50.0%	100.0%	0	0.0%	0.0%	0.00	0.00	0.00	0	0.0%	0.0%	0.0%
10/20/2015	13:30	1	2	2	100.0%	1	50.0%	50.0%	0	0.0%	0.0%	0.00	0.00	0.00	0	0.0%	0.0%	0.0%
	14:00	1	1	1	100.0%	1	100.0%	100.0%	0	0.0%	0.0%	0.00	0.00	0.00	0	0.0%	0.0%	0.0%
	15:00	1	2	2	100.0%	0	0.0%	0.0%	0	0.0%	0.0%	0.00	0.00	0.00	0	0.0%	0.0%	0.0%
	15:30	1	1	0	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0.00	0.00	0.00	0	0.0%	0.0%	0.0%
Day Total/Avg		1	6	5	83.3%	2	33.3%	40.0%	0	0.0%	0.0%	0.00	0.00	0.00	0	0.0%	0.0%	0.0%
10/21/2015	12:00	1	2	1	50.0%	0	0.0%	0.0%	0	0.0%	0.0%	0.00	0.00	0.00	0	0.0%	0.0%	0.0%
	17:30	1	1	0	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0.00	0.00	0.00	0	0.0%	0.0%	0.0%
	18:00	1	2	2	100.0%	1	50.0%	50.0%	0	0.0%	0.0%	0.00	0.00	0.00	0	0.0%	0.0%	0.0%
Day Total/Avg		1	5	3	60.0%	1	20.0%	33.3%	0	0.0%	0.0%	0.00	0.00	0.00	0	0.0%	0.0%	0.0%
10/22/2015	14:30	1	1	1	100.0%	1	100.0%	100.0%	0	0.0%	0.0%	0.00	0.00	0.00	0	0.0%	0.0%	0.0%
Day Total/Avg		1	1	1	100.0%	1	100.0%	100.0%	0	0.0%	0.0%	0.00	0.00	0.00	0	0.0%	0.0%	0.0%
10/23/2015	9:30	1	3	3	100.0%	1	33.3%	33.3%	0	0.0%	0.0%	0.00	0.00	0.00	0	0.0%	0.0%	0.0%
	10:00	1	1	1	100.0%	1	100.0%	100.0%	0	0.0%	0.0%	0.00	0.00	0.00	0	0.0%	0.0%	0.0%
	11:00	1	3	2	66.7%	0	0.0%	0.0%	0	0.0%	0.0%	0.00	0.00	0.00	0	0.0%	0.0%	0.0%

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Site ID: HQSimroom

Campaign: Lead Gen

Date/Time Range		Agents	#Dials	Contacts		Right Party Contacts			Successes			Results			Abandons			
Day	Time			#	%Dials	#	%Dials	%Cnts	#	%Dials	%RPC	#	Per RPC	Per Agt	#	% Dials	%Dets	%Cnts
	11:30	1	1	1	100.0%	0	0.0%	0.0%	0	0.0%	0.0%	0.00	0.00	0.00	0	0.0%	0.0%	0.0%
Day Total/Avg		1	8	7	87.5%	2	25.0%	28.6%	0	0.0%	0.0%	0.00	0.00	0.00	0	0.0%	0.0%	0.0%
10/26/2015	15:30	1	1	1	100.0%	0	0.0%	0.0%	0	0.0%	0.0%	0.00	0.00	0.00	0	0.0%	0.0%	0.0%
Day Total/Avg		1	1	1	100.0%	0	0.0%	0.0%	0	0.0%	0.0%	0.00	0.00	0.00	0	0.0%	0.0%	0.0%
Cmp Total/Avg		1	23	18	78.3%	7	30.4%	38.9%	0	0.0%	0.0%	0.00	0.00	0.00	0	0.0%	0.0%	0.0%

Site ID: HQSimroom

Campaign: Salesforce Demo

Date/Time Range		Agents	#Dials	Contacts		Right Party Contacts			Successes			Results			Abandons			
Day	Time			#	%Dials	#	%Dials	%Cnts	#	%Dials	%RPC	#	Per RPC	Per Agt	#	% Dials	%Dets	%Cnts
10/21/2015	1:30	1	1	1	100.0%	1	100.0%	100.0%	1	100.0%	100.0%	0.00	0.00	0.00	0	0.0%	0.0%	0.0%
Day Total/Avg		1	1	1	100.0%	1	100.0%	100.0%	1	100.0%	100.0%	0.00	0.00	0.00	0	0.0%	0.0%	0.0%
10/22/2015	16:30	1	5	4	80.0%	4	80.0%	100.0%	2	40.0%	50.0%	0.00	0.00	0.00	0	0.0%	0.0%	0.0%
Day Total/Avg		1	5	4	80.0%	4	80.0%	100.0%	2	40.0%	50.0%	0.00	0.00	0.00	0	0.0%	0.0%	0.0%
10/23/2015	10:30	1	2	1	50.0%	1	50.0%	100.0%	1	50.0%	100.0%	0.00	0.00	0.00	0	0.0%	0.0%	0.0%
	12:30	1	1	1	100.0%	1	100.0%	100.0%	0	0.0%	0.0%	0.00	0.00	0.00	0	0.0%	0.0%	0.0%
	13:00	1	1	1	100.0%	1	100.0%	100.0%	0	0.0%	0.0%	0.00	0.00	0.00	0	0.0%	0.0%	0.0%
	15:00	1	1	1	100.0%	1	100.0%	100.0%	0	0.0%	0.0%	0.00	0.00	0.00	0	0.0%	0.0%	0.0%
Day Total/Avg		1	5	4	80.0%	4	80.0%	100.0%	1	20.0%	25.0%	0.00	0.00	0.00	0	0.0%	0.0%	0.0%
10/27/2015	3:30	1	2	0	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0.00	0.00	0.00	0	0.0%	0.0%	0.0%
	4:00	1	1	0	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0.00	0.00	0.00	0	0.0%	0.0%	0.0%
Day Total/Avg		1	3	0	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0.00	0.00	0.00	0	0.0%	0.0%	0.0%
Cmp Total/Avg		1	14	9	64.3%	9	64.3%	100.0%	4	28.6%	44.4%	0.00	0.00	0.00	0	0.0%	0.0%	0.0%

Site ID: HQSimroom

Campaign: Samurai Protective Coatings

Date/Time Range		Agents	#Dials	Contacts		Right Party Contacts			Successes			Results			Abandons			
Day	Time			#	%Dials	#	%Dials	%Cnts	#	%Dials	%RPC	#	Per RPC	Per Agt	#	% Dials	%Dets	%Cnts
10/20/2015	16:00	1	2	1	50.0%	1	50.0%	100.0%	1	50.0%	100.0%	0.00	0.00	0.00	0	0.0%	0.0%	0.0%
Day Total/Avg		1	2	1	50.0%	1	50.0%	100.0%	1	50.0%	100.0%	0.00	0.00	0.00	0	0.0%	0.0%	0.0%
10/23/2015	12:00	1	1	0	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0.00	0.00	0.00	0	0.0%	0.0%	0.0%
Day Total/Avg		1	1	0	0.0%	0	0.0%	0.0%	0	0.0%	0.0%	0.00	0.00	0.00	0	0.0%	0.0%	0.0%
Cmp Total/Avg		1	3	1	33.3%	1	33.3%	100.0%	1	33.3%	100.0%	0.00	0.00	0.00	0	0.0%	0.0%	0.0%

Site ID: HQSimroom

Campaign: TS Preview

Date/Time Range		Agents	#Dials	Contacts		Right Party Contacts			Successes			Results			Abandons			
Day	Time			#	%Dials	#	%Dials	%Cnts	#	%Dials	%RPC	#	Per RPC	Per Agt	#	% Dials	%Dets	%Cnts
10/20/2015	15:30	1	4	1	25.0%	1	25.0%	100.0%	1	25.0%	100.0%	0.00	0.00	0.00	0	0.0%	0.0%	0.0%

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Day Total/Avg	1	4	1 25.0%	1 25.0% 100.0%	1 25.0% 100.0%	0.00 0.00 0.00	0 0.0% 0.0% 0.0%
10/21/2015 16:30	1	1	0  0.0%	0  0.0%  0.0%	0  0.0%  0.0%	0.00  0.00  0.00	0  0.0%  0.0%  0.0%
17:00	1	1	0  0.0%	0  0.0%  0.0%	0  0.0%  0.0%	0.00  0.00  0.00	0  0.0%  0.0%  0.0%
17:30	1	1	0  0.0%	0  0.0%  0.0%	0  0.0%  0.0%	0.00  0.00  0.00	0  0.0%  0.0%  0.0%
18:00	1	1	1  100.0%	1  100.0%  100.0%	1  100.0%  100.0%	0.00  0.00  0.00	0  0.0%  0.0%  0.0%
Day Total/Avg	1	4	1 25.0%	1 25.0% 100.0%	1 25.0% 100.0%	0.00 0.00 0.00	0 0.0% 0.0% 0.0%
10/23/2015 11:00	1	1	0  0.0%	0  0.0%  0.0%	0  0.0%  0.0%	0.00  0.00  0.00	0  0.0%  0.0%  0.0%
15:00	1	1	0  0.0%	0  0.0%  0.0%	0  0.0%  0.0%	0.00  0.00  0.00	0  0.0%  0.0%  0.0%
Day Total/Avg	1	2	0 0.0%	0 0.0% 0.0%	0 0.0% 0.0%	0.00 0.00 0.00	0 0.0% 0.0% 0.0%
Cmp Total/Avg	1	10	2 20.0%	2 20.0% 100.0%	2 20.0% 100.0%	0.00 0.00 0.00	0 0.0% 0.0% 0.0%

Site ID: HQSimroom

Campaign: WizardNet

Date/Time Range	Agents	#Dials	Contacts		Right Party Contacts			Successes			Results			Abandons			
Day Time			#	%Dials	#	%Dials	%Cnts	#	%Dials	%RPC	#	Per RPC	Per Agt	#	% Dials	%Dets	%Cnts
10/20/2015 15:30	1	3	1  33.3%		1  33.3%  100.0%			1  33.3%  100.0%			0.00  0.00  0.00			0  0.0%  0.0%  0.0%			
Day Total/Avg	1	3	1 33.3%		1 33.3% 100.0%			1 33.3% 100.0%			0.00 0.00 0.00			0 0.0% 0.0% 0.0%			
10/21/2015 9:00	1	1	1  100.0%		1  100.0%  100.0%			1  100.0%  100.0%			0.00  0.00  0.00			0  0.0%  0.0%  0.0%			
17:30	1	1	0  0.0%		0  0.0%  0.0%			0  0.0%  0.0%			0.00  0.00  0.00			0  0.0%  0.0%  0.0%			
Day Total/Avg	1	2	1 50.0%		1 50.0% 100.0%			1 50.0% 100.0%			0.00 0.00 0.00			0 0.0% 0.0% 0.0%			
10/22/2015 14:30	1	1	0  0.0%		0  0.0%  0.0%			0  0.0%  0.0%			0.00  0.00  0.00			0  0.0%  0.0%  0.0%			
Day Total/Avg	1	1	0 0.0%		0 0.0% 0.0%			0 0.0% 0.0%			0.00 0.00 0.00			0 0.0% 0.0% 0.0%			
10/23/2015 10:30	1	2	0  0.0%		0  0.0%  0.0%			0  0.0%  0.0%			0.00  0.00  0.00			0  0.0%  0.0%  0.0%			
Day Total/Avg	1	2	0 0.0%		0 0.0% 0.0%			0 0.0% 0.0%			0.00 0.00 0.00			0 0.0% 0.0% 0.0%			
Cmp Total/Avg	1	8	2 25.0%		2 25.0% 100.0%			2 25.0% 100.0%			0.00 0.00 0.00			0 0.0% 0.0% 0.0%			

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