



Line Detail

Date Time Range: 10/17/2015 12:00:00 AM - 10/17/2015 11:59:59 PM

Subtotal By: By Month, By Week Number

Site:	1	Avg Lines Available	Duration per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	% Out Blocked
					dd:hh:mm:ss	%		#	%		
Line:	INDSIM0A01SD01-UDP	1	23:00:00	23:00:01	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
	October	1	23:00:00	23:00:01	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
	Week # 41	1	23:00:00	23:00:01	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
	10/17/2015	1	23:00:00	23:00:01	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 1:00:00 AM		1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 1:30:00 AM		1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 2:00:00 AM		1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 2:30:00 AM		1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 3:00:00 AM		1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 3:30:00 AM		1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 4:00:00 AM		1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 4:30:00 AM		1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 5:00:00 AM		1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 5:30:00 AM		1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 6:00:00 AM		1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 6:30:00 AM		1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 7:00:00 AM		1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 7:30:00 AM		1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 8:00:00 AM		1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 8:30:00 AM		1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 9:00:00 AM		1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 9:30:00 AM		1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 10:00:00 AM		1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 10:30:00 AM		1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 11:00:00 AM		1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 11:30:00 AM		1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 12:00:00 PM		1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 12:30:00 PM		1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 1:00:00 PM		1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%

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Site: 1

	Avg Lines Available	Duration per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	% Out Blocked
				dd:hh:mm:ss	%		#	%		
10/17/2015 1:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 2:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 2:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 3:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 3:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 4:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 4:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 5:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 5:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 6:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 6:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 7:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 7:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 8:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 8:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 9:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 9:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 10:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 10:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 11:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 11:30:00 PM	1	00:30:00	00:30:01	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
Line: SimGateway	1	23:00:00	23:00:01	00:05:57	0.43%	5	5	100.00%	00:01:11	0.00%
October	1	23:00:00	23:00:01	00:05:57	0.43%	5	5	100.00%	00:01:11	0.00%
Week # 41	1	23:00:00	23:00:01	00:05:57	0.43%	5	5	100.00%	00:01:11	0.00%
10/17/2015	1	23:00:00	23:00:01	00:05:57	0.43%	5	5	100.00%	00:01:11	0.00%
10/17/2015 1:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 1:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 2:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 2:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 3:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 3:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 4:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 4:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 5:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 5:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%

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Site: 1

	Avg Lines Available	Duration per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	% Out Blocked
				dd:hh:mm:ss	%		#	%		
10/17/2015 6:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 6:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 7:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 7:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 8:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 8:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 9:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 9:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 10:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 10:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 11:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 11:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 12:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 12:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 1:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 1:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 2:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 2:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 3:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 3:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 4:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 4:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 5:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 5:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 6:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 6:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 7:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 7:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 8:00:00 PM	1	00:30:00	00:30:00	00:05:27	18.17%	4	4	100.00%	00:01:22	0.00%
10/17/2015 8:30:00 PM	1	00:30:00	00:30:00	00:00:30	1.67%	1	1	100.00%	00:00:30	0.00%
10/17/2015 9:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 9:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 10:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 10:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 11:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%

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Site:	1	Avg Lines Available	Duration per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	% Out Blocked
					dd:hh:mm:ss	%		#	%		
10/17/2015 11:30:00 PM		1	00:30:00	00:30:01	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
Line:	SimGatewayJNB	8	23:00:00	7:16:00:08	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
	October	8	23:00:00	7:16:00:08	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
	Week # 41	8	23:00:00	7:16:00:08	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
	10/17/2015	8	23:00:00	7:16:00:08	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 1:00:00 AM		8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 1:30:00 AM		8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 2:00:00 AM		8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 2:30:00 AM		8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 3:00:00 AM		8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 3:30:00 AM		8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 4:00:00 AM		8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 4:30:00 AM		8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 5:00:00 AM		8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 5:30:00 AM		8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 6:00:00 AM		8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 6:30:00 AM		8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 7:00:00 AM		8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 7:30:00 AM		8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 8:00:00 AM		8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 8:30:00 AM		8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 9:00:00 AM		8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 9:30:00 AM		8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 10:00:00 AM		8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 10:30:00 AM		8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 11:00:00 AM		8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 11:30:00 AM		8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 12:00:00 PM		8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 12:30:00 PM		8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 1:00:00 PM		8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 1:30:00 PM		8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 2:00:00 PM		8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 2:30:00 PM		8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 3:00:00 PM		8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 3:30:00 PM		8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%

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Site: 1

	Avg Lines Available	Duration per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	% Out Blocked
				dd:hh:mm:ss	%		#	%		
10/17/2015 4:00:00 PM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 4:30:00 PM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 5:00:00 PM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 5:30:00 PM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 6:00:00 PM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 6:30:00 PM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 7:00:00 PM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 7:30:00 PM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 8:00:00 PM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 8:30:00 PM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 9:00:00 PM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 9:30:00 PM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 10:00:00 PM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 10:30:00 PM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 11:00:00 PM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 11:30:00 PM	8	00:30:00	04:00:08	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
Line: SimGatewayUK	8	23:00:00	7:16:00:08	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
October	8	23:00:00	7:16:00:08	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
Week # 41	8	23:00:00	7:16:00:08	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015	8	23:00:00	7:16:00:08	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 1:00:00 AM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 1:30:00 AM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 2:00:00 AM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 2:30:00 AM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 3:00:00 AM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 3:30:00 AM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 4:00:00 AM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 4:30:00 AM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 5:00:00 AM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 5:30:00 AM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 6:00:00 AM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 6:30:00 AM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 7:00:00 AM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 7:30:00 AM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 8:00:00 AM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%

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Site: 1

	Avg Lines Available	Duration per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	% Out Blocked	
				dd:hh:mm:ss	%		#	%			
10/17/2015 8:30:00 AM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%	
10/17/2015 9:00:00 AM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%	
10/17/2015 9:30:00 AM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%	
10/17/2015 10:00:00 AM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%	
10/17/2015 10:30:00 AM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%	
10/17/2015 11:00:00 AM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%	
10/17/2015 11:30:00 AM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%	
10/17/2015 12:00:00 PM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%	
10/17/2015 12:30:00 PM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%	
10/17/2015 1:00:00 PM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%	
10/17/2015 1:30:00 PM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%	
10/17/2015 2:00:00 PM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%	
10/17/2015 2:30:00 PM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%	
10/17/2015 3:00:00 PM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%	
10/17/2015 3:30:00 PM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%	
10/17/2015 4:00:00 PM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%	
10/17/2015 4:30:00 PM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%	
10/17/2015 5:00:00 PM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%	
10/17/2015 5:30:00 PM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%	
10/17/2015 6:00:00 PM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%	
10/17/2015 6:30:00 PM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%	
10/17/2015 7:00:00 PM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%	
10/17/2015 7:30:00 PM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%	
10/17/2015 8:00:00 PM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%	
10/17/2015 8:30:00 PM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%	
10/17/2015 9:00:00 PM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%	
10/17/2015 9:30:00 PM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%	
10/17/2015 10:00:00 PM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%	
10/17/2015 10:30:00 PM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%	
10/17/2015 11:00:00 PM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%	
10/17/2015 11:30:00 PM	8	00:30:00	04:00:08	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%	
Line:	SimGatewayYUL	8	23:00:00	7:16:00:08	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
October	8	23:00:00	7:16:00:08	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%	
Week # 41	8	23:00:00	7:16:00:08	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%	
10/17/2015	8	23:00:00	7:16:00:08	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%	

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Site: 1

	Avg Lines Available	Duration per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	% Out Blocked
				dd:hh:mm:ss	%		#	%		
10/17/2015 1:00:00 AM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 1:30:00 AM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 2:00:00 AM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 2:30:00 AM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 3:00:00 AM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 3:30:00 AM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 4:00:00 AM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 4:30:00 AM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 5:00:00 AM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 5:30:00 AM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 6:00:00 AM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 6:30:00 AM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 7:00:00 AM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 7:30:00 AM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 8:00:00 AM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 8:30:00 AM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 9:00:00 AM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 9:30:00 AM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 10:00:00 AM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 10:30:00 AM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 11:00:00 AM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 11:30:00 AM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 12:00:00 PM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 12:30:00 PM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 1:00:00 PM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 1:30:00 PM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 2:00:00 PM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 2:30:00 PM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 3:00:00 PM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 3:30:00 PM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 4:00:00 PM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 4:30:00 PM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 5:00:00 PM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 5:30:00 PM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 6:00:00 PM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%

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Site: 1

	Avg Lines Available	Duration per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	% Out Blocked
				dd:hh:mm:ss	%		#	%		
10/17/2015 6:30:00 PM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 7:00:00 PM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 7:30:00 PM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 8:00:00 PM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 8:30:00 PM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 9:00:00 PM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 9:30:00 PM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 10:00:00 PM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 10:30:00 PM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 11:00:00 PM	8	00:30:00	04:00:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 11:30:00 PM	8	00:30:00	04:00:08	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
Line: TheBucaDialer	1	23:00:00	23:00:01	11:30:44	50.05%	2761	2761	100.00%	00:00:15	0.00%
October	1	23:00:00	23:00:01	11:30:44	50.05%	2761	2761	100.00%	00:00:15	0.00%
Week # 41	1	23:00:00	23:00:01	11:30:44	50.05%	2761	2761	100.00%	00:00:15	0.00%
10/17/2015	1	23:00:00	23:00:01	11:30:44	50.05%	2761	2761	100.00%	00:00:15	0.00%
10/17/2015 1:00:00 AM	1	00:30:00	00:30:00	00:15:00	50.00%	60	60	100.00%	00:00:15	0.00%
10/17/2015 1:30:00 AM	1	00:30:00	00:30:00	00:15:00	50.00%	60	60	100.00%	00:00:15	0.00%
10/17/2015 2:00:00 AM	1	00:30:00	00:30:00	00:15:00	50.00%	60	60	100.00%	00:00:15	0.00%
10/17/2015 2:30:00 AM	1	00:30:00	00:30:00	00:15:00	50.00%	60	60	100.00%	00:00:15	0.00%
10/17/2015 3:00:00 AM	1	00:30:00	00:30:00	00:15:00	50.00%	60	60	100.00%	00:00:15	0.00%
10/17/2015 3:30:00 AM	1	00:30:00	00:30:00	00:15:00	50.00%	60	60	100.00%	00:00:15	0.00%
10/17/2015 4:00:00 AM	1	00:30:00	00:30:00	00:15:00	50.00%	60	60	100.00%	00:00:15	0.00%
10/17/2015 4:30:00 AM	1	00:30:00	00:30:00	00:15:00	50.00%	60	60	100.00%	00:00:15	0.00%
10/17/2015 5:00:00 AM	1	00:30:00	00:30:00	00:15:00	50.00%	60	60	100.00%	00:00:15	0.00%
10/17/2015 5:30:00 AM	1	00:30:00	00:30:00	00:15:00	50.00%	60	60	100.00%	00:00:15	0.00%
10/17/2015 6:00:00 AM	1	00:30:00	00:30:00	00:15:01	50.06%	60	60	100.00%	00:00:15	0.00%
10/17/2015 6:30:00 AM	1	00:30:00	00:30:00	00:15:01	50.06%	60	60	100.00%	00:00:15	0.00%
10/17/2015 7:00:00 AM	1	00:30:00	00:30:00	00:15:00	50.00%	60	60	100.00%	00:00:15	0.00%
10/17/2015 7:30:00 AM	1	00:30:00	00:30:00	00:15:00	50.00%	60	60	100.00%	00:00:15	0.00%
10/17/2015 8:00:00 AM	1	00:30:00	00:30:00	00:15:00	50.00%	60	60	100.00%	00:00:15	0.00%
10/17/2015 8:30:00 AM	1	00:30:00	00:30:00	00:15:00	50.00%	60	60	100.00%	00:00:15	0.00%
10/17/2015 9:00:00 AM	1	00:30:00	00:30:00	00:15:00	50.00%	60	60	100.00%	00:00:15	0.00%
10/17/2015 9:30:00 AM	1	00:30:00	00:30:00	00:15:00	50.00%	60	60	100.00%	00:00:15	0.00%
10/17/2015 10:00:00 AM	1	00:30:00	00:30:00	00:15:00	50.00%	60	60	100.00%	00:00:15	0.00%
10/17/2015 10:30:00 AM	1	00:30:00	00:30:00	00:15:00	50.00%	60	60	100.00%	00:00:15	0.00%

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Site:	1	Avg Lines Available	Duration per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	% Out Blocked
					dd:hh:mm:ss	%		#	%		
10/17/2015 11:00:00 AM	1	00:30:00	00:30:00	00:15:01	50.06%	60	60	100.00%	00:00:15	0.00%	
10/17/2015 11:30:00 AM	1	00:30:00	00:30:00	00:15:01	50.06%	60	60	100.00%	00:00:15	0.00%	
10/17/2015 12:00:00 PM	1	00:30:00	00:30:00	00:15:00	50.00%	60	60	100.00%	00:00:15	0.00%	
10/17/2015 12:30:00 PM	1	00:30:00	00:30:00	00:15:00	50.00%	60	60	100.00%	00:00:15	0.00%	
10/17/2015 1:00:00 PM	1	00:30:00	00:30:00	00:15:00	50.00%	60	60	100.00%	00:00:15	0.00%	
10/17/2015 1:30:00 PM	1	00:30:00	00:30:00	00:15:00	50.00%	60	60	100.00%	00:00:15	0.00%	
10/17/2015 2:00:00 PM	1	00:30:00	00:30:00	00:15:00	50.00%	60	60	100.00%	00:00:15	0.00%	
10/17/2015 2:30:00 PM	1	00:30:00	00:30:00	00:15:00	50.00%	60	60	100.00%	00:00:15	0.00%	
10/17/2015 3:00:00 PM	1	00:30:00	00:30:00	00:15:00	50.00%	60	60	100.00%	00:00:15	0.00%	
10/17/2015 3:30:00 PM	1	00:30:00	00:30:00	00:15:00	50.00%	60	60	100.00%	00:00:15	0.00%	
10/17/2015 4:00:00 PM	1	00:30:00	00:30:00	00:15:00	50.00%	60	60	100.00%	00:00:15	0.00%	
10/17/2015 4:30:00 PM	1	00:30:00	00:30:00	00:15:00	50.00%	60	60	100.00%	00:00:15	0.00%	
10/17/2015 5:00:00 PM	1	00:30:00	00:30:00	00:15:00	50.00%	60	60	100.00%	00:00:15	0.00%	
10/17/2015 5:30:00 PM	1	00:30:00	00:30:00	00:15:00	50.00%	60	60	100.00%	00:00:15	0.00%	
10/17/2015 6:00:00 PM	1	00:30:00	00:30:00	00:15:00	50.00%	60	60	100.00%	00:00:15	0.00%	
10/17/2015 6:30:00 PM	1	00:30:00	00:30:00	00:15:01	50.06%	60	60	100.00%	00:00:15	0.00%	
10/17/2015 7:00:00 PM	1	00:30:00	00:30:00	00:15:01	50.06%	60	60	100.00%	00:00:15	0.00%	
10/17/2015 7:30:00 PM	1	00:30:00	00:30:00	00:15:00	50.00%	60	60	100.00%	00:00:15	0.00%	
10/17/2015 8:00:00 PM	1	00:30:00	00:30:00	00:15:38	52.11%	61	61	100.00%	00:00:15	0.00%	
10/17/2015 8:30:00 PM	1	00:30:00	00:30:00	00:15:00	50.00%	60	60	100.00%	00:00:15	0.00%	
10/17/2015 9:00:00 PM	1	00:30:00	00:30:00	00:15:00	50.00%	60	60	100.00%	00:00:15	0.00%	
10/17/2015 9:30:00 PM	1	00:30:00	00:30:00	00:15:00	50.00%	60	60	100.00%	00:00:15	0.00%	
10/17/2015 10:00:00 PM	1	00:30:00	00:30:00	00:15:00	50.00%	60	60	100.00%	00:00:15	0.00%	
10/17/2015 10:30:00 PM	1	00:30:00	00:30:00	00:15:00	50.00%	60	60	100.00%	00:00:15	0.00%	
10/17/2015 11:00:00 PM	1	00:30:00	00:30:00	00:15:00	50.00%	60	60	100.00%	00:00:15	0.00%	
10/17/2015 11:30:00 PM	1	00:30:00	00:30:01	00:15:00	49.97%	60	60	100.00%	00:00:15	0.00%	
Line:	TheLevel3	1	23:00:00	23:00:01	03:09:37	13.74%	39	0	0.00%	00:04:52	0.00%
	October	1	23:00:00	23:00:01	03:09:37	13.74%	39	0	0.00%	00:04:52	0.00%
	Week # 41	1	23:00:00	23:00:01	03:09:37	13.74%	39	0	0.00%	00:04:52	0.00%
	10/17/2015	1	23:00:00	23:00:01	03:09:37	13.74%	39	0	0.00%	00:04:52	0.00%
10/17/2015 1:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%	
10/17/2015 1:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%	
10/17/2015 2:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%	
10/17/2015 2:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%	

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Site: 1

	Avg Lines Available	Duration per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	% Out Blocked
				dd:hh:mm:ss	%		#	%		
10/17/2015 3:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 3:30:00 AM	1	00:30:00	00:30:00	00:02:29	8.28%	1	0	0.00%	00:02:29	0.00%
10/17/2015 4:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 4:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 5:00:00 AM	1	00:30:00	00:30:00	00:02:29	8.28%	1	0	0.00%	00:02:29	0.00%
10/17/2015 5:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 6:00:00 AM	1	00:30:00	00:30:00	00:21:35	71.94%	3	0	0.00%	00:07:12	0.00%
10/17/2015 6:30:00 AM	1	00:30:00	00:30:00	00:36:38	122.11%	2	0	0.00%	00:18:19	0.00%
10/17/2015 7:00:00 AM	1	00:30:00	00:30:00	00:32:58	109.89%	3	0	0.00%	00:10:59	0.00%
10/17/2015 7:30:00 AM	1	00:30:00	00:30:00	00:09:56	33.11%	4	0	0.00%	00:02:29	0.00%
10/17/2015 8:00:00 AM	1	00:30:00	00:30:00	00:02:29	8.28%	1	0	0.00%	00:02:29	0.00%
10/17/2015 8:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 9:00:00 AM	1	00:30:00	00:30:00	00:07:27	24.83%	3	0	0.00%	00:02:29	0.00%
10/17/2015 9:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 10:00:00 AM	1	00:30:00	00:30:00	00:02:29	8.28%	1	0	0.00%	00:02:29	0.00%
10/17/2015 10:30:00 AM	1	00:30:00	00:30:00	00:08:17	27.61%	1	0	0.00%	00:08:17	0.00%
10/17/2015 11:00:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 11:30:00 AM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 12:00:00 PM	1	00:30:00	00:30:00	00:00:22	1.22%	1	0	0.00%	00:00:22	0.00%
10/17/2015 12:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 1:00:00 PM	1	00:30:00	00:30:00	00:08:32	28.44%	1	0	0.00%	00:08:32	0.00%
10/17/2015 1:30:00 PM	1	00:30:00	00:30:00	00:04:58	16.56%	2	0	0.00%	00:02:29	0.00%
10/17/2015 2:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 2:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 3:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 3:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 4:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 4:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 5:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 5:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 6:00:00 PM	1	00:30:00	00:30:00	00:08:19	27.72%	1	0	0.00%	00:08:19	0.00%
10/17/2015 6:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 7:00:00 PM	1	00:30:00	00:30:00	00:02:29	8.28%	1	0	0.00%	00:02:29	0.00%
10/17/2015 7:30:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 8:00:00 PM	1	00:30:00	00:30:00	00:05:21	17.83%	4	0	0.00%	00:01:20	0.00%

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Site: 1

	Avg Lines Available	Duration per Line	Max Avail Duration	Utilization		Total Calls	Calls Out		Avg Call Duration	% Out Blocked
				dd:hh:mm:ss	%		#	%		
10/17/2015 8:30:00 PM	1	00:30:00	00:30:00	00:14:06	47.00%	4	0	0.00%	00:03:32	0.00%
10/17/2015 9:00:00 PM	1	00:30:00	00:30:00	00:08:47	29.28%	1	0	0.00%	00:08:47	0.00%
10/17/2015 9:30:00 PM	1	00:30:00	00:30:00	00:02:29	8.28%	1	0	0.00%	00:02:29	0.00%
10/17/2015 10:00:00 PM	1	00:30:00	00:30:00	00:04:01	13.39%	2	0	0.00%	00:02:00	0.00%
10/17/2015 10:30:00 PM	1	00:30:00	00:30:00	00:03:26	11.44%	1	0	0.00%	00:03:26	0.00%
10/17/2015 11:00:00 PM	1	00:30:00	00:30:00	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%
10/17/2015 11:30:00 PM	1	00:30:00	00:30:01	00:00:00	0.00%	0	0	0.00%	00:00:00	0.00%

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