

Line Group All Trunks Busy for Interval by Grade of Service



Line Group Range: <All>

Date Time Range: 10/1/2015 12:00:00 AM - 10/31/2015 11:59:59 PM

Site ID Range: <All>

Greater Than: 100.0%

Line Group Date/Time/Hour	Avg Lines Available	Interval Start	Duration per Line	Maximum Available Duration	Utilization	% Utilization	Total Calls	Avg Call Duration	Calls Out	% of Calls Out	% Out Blocked	% All Busy	Max Calls Entered
Site Id: 1													
SimGateway													
10/17/2015	1	1:00:00AM	23:00:00	23:00:01	:05:57	0.43%	5	:01:11	5	100.00%	0.00%	0.26%	2
10/18/2015	1	12:00:00AM	24:00:00	24:00:01	:16:45	1.16%	12	:01:24	12	100.00%	0.00%	0.82%	3
10/19/2015	1	12:00:00AM	24:00:00	24:00:01	:54:05	3.76%	32	:01:41	32	100.00%	0.00%	2.72%	2
10/20/2015	1	12:00:00AM	24:00:00	24:00:02	02:59:41	12.48%	55	:03:16	55	100.00%	0.00%	6.70%	3
10/21/2015	1	12:00:00AM	24:00:00	24:00:04	02:11:44	9.15%	86	:01:32	86	100.00%	0.00%	4.94%	4
10/22/2015	1	12:00:00AM	24:00:00	24:00:02	:52:55	3.67%	42	:01:16	42	100.00%	0.00%	2.71%	3
10/23/2015	1	12:00:00AM	24:00:00	24:00:03	:53:53	3.74%	19	:02:50	19	100.00%	0.00%	1.45%	2
10/24/2015	1	12:00:00AM	24:00:00	24:00:01	:00:00	0.00%	0	:00:00	0	0.00%	0.00%	0.00%	0
10/25/2015	1	12:00:00AM	24:00:00	24:00:01	:00:20	0.02%	1	:00:20	1	100.00%	0.00%	0.01%	1
10/26/2015	1	12:00:00AM	24:00:00	24:00:01	02:01:17	8.42%	41	:02:57	41	100.00%	0.00%	7.29%	3
10/27/2015	1	12:00:00AM	24:00:00	24:00:02	05:53:52	24.57%	43	:08:14	43	100.00%	0.00%	14.04%	3
10/28/2015	1	12:00:00AM	24:00:00	24:00:08	03:31:23	14.68%	67	:03:09	67	100.00%	0.00%	8.00%	4
10/29/2015	1	12:00:00AM	24:00:00	24:00:01	:28:08	1.95%	24	:01:10	24	100.00%	0.00%	1.22%	2

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SimGateway													
10/30/2015	1	12:00:00AM	23:01:27	23:01:34	05:38:20	24.49%	34	:09:57	34	100.00%	0.00%	13.24%	2
10/31/2015	1	12:00:00AM	24:00:00	24:00:01	:00:00	0.00%	0	:00:00	0	0.00%	0.00%	0.00%	0
SimGatewayYUL													
10/17/2015	8	1:00:00AM	23:00:00	184:00:08	:00:00	0.00%	0	:00:00	0	0.00%	0.00%	0.00%	0
10/18/2015	8	12:00:00AM	24:00:00	192:00:08	:00:00	0.00%	0	:00:00	0	0.00%	0.00%	0.00%	0
10/19/2015	8	12:00:00AM	24:00:00	192:00:08	:06:40	0.06%	1	:06:40	1	100.00%	0.00%	0.00%	1
10/20/2015	8	12:00:00AM	24:00:00	192:00:16	:09:09	0.08%	8	:01:09	8	100.00%	0.00%	0.00%	1
10/21/2015	8	12:00:00AM	24:00:00	192:00:32	01:13:04	0.63%	13	:05:37	13	100.00%	0.00%	0.00%	2
10/22/2015	8	12:00:00AM	24:00:00	192:00:16	:00:03	0.00%	1	:00:03	1	100.00%	0.00%	0.00%	1
10/23/2015	8	12:00:00AM	24:00:00	192:00:24	:22:31	0.20%	8	:02:49	8	100.00%	0.00%	0.00%	2
10/24/2015	8	12:00:00AM	24:00:00	192:00:08	:07:23	0.06%	7	:01:03	7	100.00%	0.00%	0.00%	1
10/25/2015	8	12:00:00AM	24:00:00	192:00:08	:00:19	0.00%	1	:00:19	1	100.00%	0.00%	0.00%	1
10/26/2015	8	12:00:00AM	24:00:00	192:00:08	:14:01	0.12%	1	:14:01	1	100.00%	0.00%	0.00%	1
10/27/2015	8	12:00:00AM	24:00:00	192:00:16	:00:12	0.00%	3	:00:04	3	100.00%	0.00%	0.00%	1

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SimGatewayYUL													
10/28/2015	8	12:00:00AM	24:00:00	192:01:04	:01:30	0.01%	19	:00:05	19	100.00%	0.00%	0.00%	2
10/29/2015	8	12:00:00AM	24:00:00	192:00:08	:00:00	0.00%	0	:00:00	0	0.00%	0.00%	0.00%	0
10/30/2015	8	12:00:00AM	23:01:27	184:12:32	:00:16	0.00%	4	:00:04	4	100.00%	0.00%	0.00%	1
10/31/2015	8	12:00:00AM	24:00:00	192:00:08	:00:00	0.00%	0	:00:00	0	0.00%	0.00%	0.00%	0
SIP Trunk Providers													
10/17/2015	1	1:00:00AM	23:00:00	23:00:01	03:09:37	13.74%	39	:04:52	0	0.00%	0.00%	8.46%	3
10/18/2015	1	12:00:00AM	24:00:00	24:00:01	05:43:52	23.88%	51	:06:45	0	0.00%	0.00%	17.03%	2
10/19/2015	1	12:00:00AM	24:00:00	24:00:01	04:32:07	18.90%	74	:03:41	0	0.00%	0.00%	11.20%	2
10/20/2015	1	12:00:00AM	24:00:00	24:00:02	07:27:57	31.11%	85	:05:16	0	0.00%	0.00%	16.01%	3
10/21/2015	1	12:00:00AM	24:00:00	24:00:04	11:40:51	48.67%	147	:04:46	0	0.00%	0.00%	21.63%	5
10/22/2015	1	12:00:00AM	24:00:00	24:00:02	10:44:06	44.73%	116	:05:33	0	0.00%	0.00%	21.91%	3
10/23/2015	1	12:00:00AM	24:00:00	24:00:03	12:17:41	51.23%	136	:05:25	0	0.00%	0.00%	24.63%	4
10/24/2015	1	12:00:00AM	24:00:00	24:00:01	05:14:25	21.83%	57	:05:31	0	0.00%	0.00%	11.86%	3
10/25/2015	1	12:00:00AM	24:00:00	24:00:01	06:58:20	29.05%	83	:05:02	0	0.00%	0.00%	16.79%	3

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SIP Trunk Providers													
10/26/2015	1	12:00:00AM	24:00:00	24:00:01	11:05:22	46.21%	119	:05:35	0	0.00%	0.00%	24.55%	4
10/27/2015	1	12:00:00AM	24:00:00	24:00:02	11:16:41	46.99%	95	:07:07	0	0.00%	0.00%	25.88%	3
10/28/2015	1	12:00:00AM	24:00:00	24:00:08	14:41:21	61.20%	160	:05:31	0	0.00%	0.00%	24.28%	5
10/29/2015	1	12:00:00AM	24:00:00	24:00:01	10:05:02	42.02%	101	:05:59	0	0.00%	0.00%	16.12%	3
10/30/2015	1	12:00:00AM	23:01:27	23:01:34	11:09:39	48.47%	133	:05:02	0	0.00%	0.00%	21.92%	4
10/31/2015	1	12:00:00AM	24:00:00	24:00:01	07:08:21	29.75%	52	:08:14	0	0.00%	0.00%	17.88%	3
TFN SIP Trunks													
10/17/2015	1	1:00:00AM	23:00:00	23:00:01	:00:00	0.00%	0	:00:00	0	0.00%	0.00%	0.00%	0
10/18/2015	1	12:00:00AM	24:00:00	24:00:01	:05:08	0.36%	4	:01:17	0	0.00%	0.00%	0.36%	1
10/19/2015	1	12:00:00AM	24:00:00	24:00:01	:44:26	3.09%	11	:04:02	2	18.18%	0.00%	1.33%	2
10/20/2015	1	12:00:00AM	24:00:00	24:00:02	:21:31	1.49%	15	:01:26	4	26.67%	0.00%	1.47%	1
10/21/2015	1	12:00:00AM	24:00:00	24:00:04	:00:18	0.02%	1	:00:18	1	100.00%	0.00%	0.02%	1
10/22/2015	1	12:00:00AM	24:00:00	24:00:02	:00:30	0.03%	4	:00:08	4	100.00%	0.00%	0.00%	1
10/23/2015	1	12:00:00AM	24:00:00	24:00:03	:00:00	0.00%	0	:00:00	0	0.00%	0.00%	0.00%	0

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TFN SIP Trunks													
10/24/2015	1	12:00:00AM	24:00:00	24:00:01	:00:00	0.00%	0	:00:00	0	0.00%	0.00%	0.00%	0
10/25/2015	1	12:00:00AM	24:00:00	24:00:01	:00:00	0.00%	0	:00:00	0	0.00%	0.00%	0.00%	0
10/26/2015	1	12:00:00AM	24:00:00	24:00:01	:00:36	0.04%	5	:00:07	5	100.00%	0.00%	0.00%	1
10/27/2015	1	12:00:00AM	24:00:00	24:00:02	:01:14	0.09%	2	:00:37	0	0.00%	0.00%	0.09%	1
10/28/2015	1	12:00:00AM	24:00:00	24:00:08	:03:24	0.24%	4	:00:51	0	0.00%	0.00%	0.24%	1
10/29/2015	1	12:00:00AM	24:00:00	24:00:01	:00:28	0.03%	8	:00:04	1	12.50%	0.00%	0.02%	1
10/30/2015	1	12:00:00AM	23:01:27	23:01:34	:15:50	1.15%	6	:02:38	2	33.33%	0.00%	1.14%	1
10/31/2015	1	12:00:00AM	24:00:00	24:00:01	:00:00	0.00%	0	:00:00	0	0.00%	0.00%	0.00%	0
TheBucaDialer													
10/17/2015	1	1:00:00AM	23:00:00	23:00:01	11:30:44	50.05%	2761	:00:15	2761	100.00%	0.00%	50.00%	2
10/18/2015	1	12:00:00AM	24:00:00	24:00:01	12:00:08	50.01%	2880	:00:15	2880	100.00%	0.00%	49.99%	2
10/19/2015	1	12:00:00AM	24:00:00	24:00:01	12:00:03	50.00%	2879	:00:15	2879	100.00%	0.00%	50.00%	1
10/20/2015	1	12:00:00AM	24:00:00	24:00:02	12:14:22	51.00%	2894	:00:15	2894	100.00%	0.00%	50.00%	2
10/21/2015	1	12:00:00AM	24:00:00	24:00:04	94:17:57	392.90%	4283	:01:19	4283	100.00%	0.00%	52.25%	14

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TheBucaDialer															
10/22/2015	1	12:00:00AM	24:00:00	24:00:02	163:58:54	683.24%	5342	:01:51	5342	100.00%	0.00%	53.96%	9		
10/23/2015	1	12:00:00AM	24:00:00	24:00:03	163:43:15	682.15%	5412	:01:49	5412	100.00%	0.00%	54.25%	9		
10/24/2015	1	12:00:00AM	24:00:00	24:00:01	162:56:24	678.91%	5408	:01:48	5408	100.00%	0.00%	54.18%	10		
10/25/2015	1	12:00:00AM	24:00:00	24:00:01	162:22:41	676.57%	5380	:01:49	5380	100.00%	0.00%	53.48%	9		
10/26/2015	1	12:00:00AM	24:00:00	24:00:01	163:11:39	679.97%	5327	:01:50	5327	100.00%	0.00%	54.30%	9		
10/27/2015	1	12:00:00AM	24:00:00	24:00:02	163:50:55	682.69%	5367	:01:50	5367	100.00%	0.00%	54.03%	9		
10/28/2015	1	12:00:00AM	24:00:00	24:00:08	163:35:19	681.56%	5398	:01:49	5398	100.00%	0.00%	53.94%	9		
10/29/2015	1	12:00:00AM	24:00:00	24:00:01	162:15:52	676.09%	5353	:01:49	5353	100.00%	0.00%	53.73%	9		
10/30/2015	1	12:00:00AM	23:01:27	23:01:34	151:55:44	659.81%	4955	:01:50	4955	100.00%	0.00%	51.09%	11		
10/31/2015	1	12:00:00AM	24:00:00	24:00:01	160:33:00	668.95%	5025	:01:55	5025	100.00%	0.00%	51.15%	9		
Site Id: 1					1790:07:15	4296:24:36	1923:19:12	44.77%	70,699	:01:38	69,210	97.89%	0.00%	6.30%	14
Grand Totals:					1790:07:15	4296:24:36	1923:19:12	44.77%	70699	:01:38	69210	97.89%	0.00%	6.30%	14