



Process Detail

Date Range: 8/21/2017 12:00:00 AM - 8/21/2017 11:59:59 PM (Today)

Process: wgAssignUser

Site ID: 1

wgAssignUser

Process ID: 69295588 **String 1:** Assign to User

Total Work Time : 00:03:09

<u>States</u>	<u>Started</u>	<u>Ended</u>	<u>Duration</u>	<u>Due Date</u>	<u>user/queue</u>	<u>Picked Up</u>	<u>Work time</u>
Initial State	8/21/2017 7:45:51 AM		00:06:28			Subtotal :	00:03:09
ACD WI	test Integer: 6,938, String 1: Assign to User	8/21/2017 7:49:39 AM	00:03:47		user2	8/21/2017 7:46:30 AM	00:03:09
Admin WI	test Integer: 6,938, String 1: Assign to User, assign User: user2		00:02:40		cafe_user	8/21/2017 7:49:47 AM	00:00:00

Notes