



Schedule Adherence and Conformance Detail

Date Range: 2/10/2014 - 2/10/2014
Time Zone: Selected: (UTC-05:00) Eastern Time (US & Canada)
Local: (UTC-05:00) Eastern Time (US & Canada)
Group By: Date
Scheduling Unit: ReportingSUTest9

Number of minutes to automatically excuse: 5 minutes
Treat all activities other than ACD as being equivalent: No
Activities counting toward conformance: ACD; Non-ACD

2/10/2014

Adherence: 6.48 % Conformance: 0.00 %

ReportingAgent10

Adherence: 6.48 % Conformance: 0.00 %

SCHEDULED			ACTUAL			
Time	Duration	Activity	Time	Duration	Activity	Exception
8:00 AM - 9:30 AM	1:30:00	ACD	8:00 AM - 9:30 AM	1:30:00		Skipped
9:30 AM - 9:45 AM	0:15:00	Break	9:30 AM - 9:45 AM	0:15:00		Skipped
9:45 AM - 12:00 PM	2:15:00	ACD	9:45 AM - 12:00 PM	2:15:00		Skipped
12:00 PM - 1:00 PM	1:00:00	Meal	12:00 PM - 1:00 PM	1:00:00		Skipped
1:00 PM - 2:30 PM	1:30:00	ACD	1:00 PM - 2:30 PM	1:30:00		Skipped
2:30 PM - 2:45 PM	0:15:00	Break	2:30 PM - 2:45 PM	0:15:00		Skipped
2:45 PM - 5:00 PM	2:15:00	ACD	2:45 PM - 5:00 PM	2:15:00		Skipped

* = Spans Midnight = Exception