

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
 Stats Group Range: DNIS
 Report Group Range: <All>
 Site ID Range: <All>



*

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/17/2015	5,520	:03:54	:00:28	:00:00	162	:04:16	2.85%	56.16%	2,543	:12:05
DNIS	10/18/2015	5,519	:03:50	:00:29	:00:00	193	:05:02	3.38%	59.38%	2,540	:12:11
DNIS	10/19/2015	5,721	:04:09	:00:17	:00:00	121	:02:12	2.07%	68.27%	2,618	:08:07
DNIS	10/20/2015	5,818	:04:08	:00:16	:00:00	125	:03:25	2.10%	74.60%	2,636	:03:48
DNIS	10/21/2015	5,521	:04:03	:00:23	:00:00	248	:04:16	4.30%	62.04%	2,600	:32:48
DNIS	10/22/2015	5,693	:04:03	:00:18	:00:00	104	:04:32	1.79%	67.64%	2,695	:07:59
DNIS	10/23/2015	5,653	:04:02	:00:21	:00:00	99	:04:41	1.72%	68.07%	2,496	:05:26
DNIS	10/24/2015	5,478	:03:51	:00:27	:00:00	197	:04:00	3.47%	58.78%	2,607	:14:31
DNIS	10/25/2015	5,570	:03:49	:00:27	:00:00	159	:04:48	2.77%	58.67%	2,661	:10:38
DNIS	10/26/2015	5,776	:04:08	:00:17	:00:00	128	:03:47	2.17%	73.55%	2,661	:06:56
DNIS	10/27/2015	5,861	:04:08	:00:16	:00:00	60	:06:07	1.01%	72.21%	2,651	:03:11
		62,130	:04:01	:00:22	:00:00	1,596	:04:14	2.50%	65.53%	28,708	:32:48

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/1010

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/17/2015	239	:00:41	:00:01	:00:00	0	:00:00	0.00%	100.00%	0	:00:01
DNIS	10/18/2015	237	:00:37	:00:01	:00:00	0	:00:00	0.00%	100.00%	0	:00:01
DNIS	10/19/2015	239	:00:33	:00:01	:00:00	0	:00:00	0.00%	100.00%	0	:00:01
DNIS	10/20/2015	239	:00:30	:00:01	:00:00	0	:00:00	0.00%	100.00%	0	:00:01
DNIS	10/21/2015	161	:00:27	:00:01	:00:00	79	:05:42	32.92%	99.38%	0	:02:10
DNIS	10/22/2015	240	:00:23	:00:01	:00:00	0	:00:00	0.00%	100.00%	0	:00:01
DNIS	10/23/2015	236	:00:21	:00:01	:00:00	0	:00:00	0.00%	100.00%	0	:00:01
DNIS	10/24/2015	239	:00:18	:00:01	:00:00	0	:00:00	0.00%	100.00%	0	:00:01
DNIS	10/25/2015	240	:00:15	:00:01	:00:00	0	:00:00	0.00%	100.00%	0	:00:01
DNIS	10/26/2015	239	:00:13	:00:01	:00:00	0	:00:00	0.00%	100.00%	0	:00:01
DNIS	10/27/2015	240	:00:11	:00:01	:00:00	0	:00:00	0.00%	100.00%	0	:00:02
		2,549	:00:24	:00:01	:00:00	79	:05:42	3.01%	99.96%	0	:02:10

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/1011

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/19/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/20/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/22/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/25/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/27/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/11801

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/17/2015	912	:08:21	:00:34	:00:00	30	:07:47	3.18%	50.55%	0	:12:05
DNIS	10/18/2015	889	:08:06	:00:46	:00:00	46	:07:24	4.92%	50.62%	0	:12:11
DNIS	10/19/2015	940	:08:44	:00:04	:00:00	3	:03:01	0.32%	90.43%	0	:08:07
DNIS	10/20/2015	970	:08:43	:00:02	:00:00	0	:00:00	0.00%	94.02%	0	:01:19
DNIS	10/21/2015	860	:08:31	:00:20	:00:00	24	:06:50	2.71%	76.05%	0	:10:42
DNIS	10/22/2015	908	:08:47	:00:13	:00:00	1	:07:25	0.11%	74.78%	0	:07:59
DNIS	10/23/2015	891	:08:49	:00:09	:00:00	0	:00:00	0.00%	82.27%	0	:05:26
DNIS	10/24/2015	902	:08:17	:00:36	:00:00	29	:08:20	3.11%	55.88%	0	:14:31
DNIS	10/25/2015	908	:08:17	:00:37	:00:00	40	:07:21	4.22%	49.34%	0	:08:48
DNIS	10/26/2015	949	:08:48	:00:05	:00:00	3	:06:24	0.32%	89.99%	0	:04:35
DNIS	10/27/2015	982	:08:40	:00:02	:00:00	0	:00:00	0.00%	93.79%	0	:02:31
		10,111	:08:33	:00:18	:00:00	176	:07:26	1.71%	73.84%	0	:14:31

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
 Stats Group Range: DNIS
 Report Group Range: <All>
 Site ID Range: <All>



DNIS-/11802

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/17/2015	645	:08:22	:00:36	:00:00	23	:06:20	3.44%	54.88%	0	:11:03
DNIS	10/18/2015	659	:08:20	:00:32	:00:00	24	:06:49	3.51%	55.54%	1	:11:14
DNIS	10/19/2015	768	:08:50	:00:02	:00:00	1	:02:32	0.13%	92.19%	0	:03:57
DNIS	10/20/2015	803	:08:36	:00:02	:00:00	0	:00:00	0.00%	93.40%	0	:01:51
DNIS	10/21/2015	748	:08:38	:00:11	:00:00	3	:06:30	0.40%	77.14%	0	:06:43
DNIS	10/22/2015	704	:08:58	:00:07	:00:00	0	:00:00	0.00%	82.95%	0	:02:47
DNIS	10/23/2015	751	:08:35	:00:05	:00:00	0	:00:00	0.00%	83.89%	0	:01:40
DNIS	10/24/2015	635	:08:07	:00:38	:00:00	19	:07:14	2.91%	55.91%	0	:11:01
DNIS	10/25/2015	607	:08:20	:00:38	:00:00	24	:05:42	3.80%	56.34%	0	:10:38
DNIS	10/26/2015	773	:08:37	:00:03	:00:00	1	:02:32	0.13%	90.94%	0	:02:30
DNIS	10/27/2015	803	:08:41	:00:03	:00:00	0	:00:00	0.00%	90.54%	0	:01:45
		7,896	:08:34	:00:15	:00:00	95	:06:24	1.19%	77.20%	1	:11:14

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
 Stats Group Range: DNIS
 Report Group Range: <All>
 Site ID Range: <All>



DNIS-/11803

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/17/2015	3,723	:02:15	:00:26	:00:00	107	:02:21	2.79%	54.96%	2,542	:03:11
DNIS	10/18/2015	3,728	:02:14	:00:26	:00:00	116	:02:20	3.02%	59.66%	2,534	:03:51
DNIS	10/19/2015	3,753	:02:16	:00:25	:00:00	111	:02:16	2.87%	56.14%	2,602	:02:59
DNIS	10/20/2015	3,786	:02:15	:00:24	:00:00	113	:02:23	2.90%	64.29%	2,625	:03:48
DNIS	10/21/2015	3,712	:02:15	:00:26	:00:00	127	:02:18	3.31%	54.66%	2,568	:03:38
DNIS	10/22/2015	3,817	:02:16	:00:23	:00:00	94	:02:16	2.40%	61.30%	2,677	:03:54
DNIS	10/23/2015	3,753	:02:13	:00:28	:00:00	92	:02:20	2.39%	59.79%	2,485	:03:54
DNIS	10/24/2015	3,702	:02:16	:00:24	:00:00	148	:02:21	3.85%	57.32%	2,607	:04:00
DNIS	10/25/2015	3,815	:02:16	:00:24	:00:00	93	:02:17	2.38%	58.66%	2,661	:02:49
DNIS	10/26/2015	3,792	:02:16	:00:23	:00:00	118	:02:16	3.02%	64.58%	2,655	:03:46
DNIS	10/27/2015	3,821	:02:16	:00:23	:00:00	56	:02:16	1.44%	61.21%	2,644	:03:11
		41,402	:02:15	:00:25	:00:00	1,175	:02:19	2.76%	59.35%	28,600	:04:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
 Stats Group Range: DNIS
 Report Group Range: <All>
 Site ID Range: <All>



DNIS-/1184

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/18/2015	1	:01:46	:00:32	:00:00	0	:00:00	0.00%	0.00%	1	:00:32
DNIS	10/19/2015	9	:08:51	:00:41	:00:00	1	:00:13	10.00%	22.22%	5	:04:05
DNIS	10/20/2015	10	:03:13	:00:25	:00:00	0	:00:00	0.00%	30.00%	3	:01:21
DNIS	10/21/2015	20	:06:21	:01:19	:00:00	3	:03:24	12.00%	5.00%	16	:06:57
DNIS	10/22/2015	9	:03:47	:00:46	:00:00	0	:00:00	0.00%	44.44%	9	:04:22
DNIS	10/23/2015	5	:05:33	:00:28	:00:00	2	:04:03	22.22%	0.00%	4	:00:39
DNIS	10/26/2015	3	:19:40	:02:09	:00:00	0	:00:00	0.00%	0.00%	0	:03:56
DNIS	10/27/2015	2	:05:08	:00:25	:00:00	0	:00:00	0.00%	0.00%	2	:00:27
		59	:06:18	:00:55	:00:00	6	:03:05	8.70%	16.95%	40	:06:57

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/1234

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/20/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/22/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/25/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/27/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/1237

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/17/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/20/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/21/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/22/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/25/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/4199

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/21/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/24/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/27/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/4201

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/17/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/19/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/21/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/24/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/27/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/4203

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/18/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/20/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/24/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/4214

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/25/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/4241

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/17/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/20/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/22/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/25/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/27/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/4243

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/18/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/20/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/4244

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/17/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/19/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/20/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/21/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/22/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/4246

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/21/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/24/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/25/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/4248

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/22/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/24/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/25/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/4254

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/17/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/22/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/24/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/27/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/4255

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/22/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/27/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/4256

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/17/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/21/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/4257

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/18/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/21/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/22/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/25/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/4258

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/21/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/22/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/24/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/25/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/27/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/7236

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/20/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/25/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/7237

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/18/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/22/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/25/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/27/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/7238

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/20/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/22/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/25/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/27/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/7239

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/24/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/7242

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/19/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/22/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/27/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/7353

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/18/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/19/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/21/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/24/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/25/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/7358

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/24/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/7359

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/21/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/22/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/7360

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/18/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/24/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/25/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/7361

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/17/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/22/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/25/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/7362

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/19/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/24/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/7363

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/18/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/20/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/25/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/27/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/7365

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/19/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/21/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/22/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/27/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/7366

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/21/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/22/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/7367

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/18/2015	0	:00:00	:00:00	:00:00	2	:07:10	100.00%	N/A	0	:00:00
DNIS	10/20/2015	0	:00:00	:00:00	:00:00	1	1:00:01	100.00%	N/A	0	:00:00
DNIS	10/21/2015	0	:00:00	:00:00	:00:00	1	:45:02	100.00%	N/A	0	:00:00
DNIS	10/22/2015	0	:00:00	:00:00	:00:00	1	1:00:02	100.00%	N/A	0	:00:00
DNIS	10/27/2015	0	:00:00	:00:00	:00:00	1	1:00:02	100.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	6	:39:54	100.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/7369

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/17/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/27/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/7370

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/20/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/7371

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/21/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/7372

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/18/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/20/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/21/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/25/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/7373

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/19/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/20/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/21/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/25/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/27/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/7374

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/21/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/22/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/25/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/7375

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/17/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/19/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/24/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/27/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/7377

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/24/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/7532

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/18/2015	1	:00:00	:00:17	:00:00	0	:00:00	0.00%	0.00%	1	:00:17
DNIS	10/20/2015	1	:00:00	:00:19	:00:00	0	:00:00	0.00%	0.00%	0	:00:19
		2	:00:00	:00:18	:00:00	0	:00:00	0.00%	0.00%	1	:00:19

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/7533

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/18/2015	1	:00:00	:02:01	:00:00	0	:00:00	0.00%	0.00%	1	:02:01
		1	:00:00	:02:01	:00:00	0	:00:00	0.00%	0.00%	1	:02:01

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8001

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/17/2015	1	:00:41	:00:12	:00:00	1	:01:05	50.00%	0.00%	1	:00:12
DNIS	10/18/2015	1	:03:36	:00:50	:00:00	1	:00:32	33.33%	0.00%	0	:00:50
DNIS	10/19/2015	1	:08:31	:00:14	:00:00	2	:01:03	66.67%	0.00%	1	:00:14
DNIS	10/21/2015	5	:00:34	:00:15	:00:00	4	:01:13	44.44%	40.00%	3	:00:27
DNIS	10/22/2015	1	:02:25	:00:16	:00:00	2	:00:42	33.33%	0.00%	0	:00:16
DNIS	10/23/2015	1	:27:41	:02:46	:00:00	0	:00:00	0.00%	0.00%	0	:02:46
DNIS	10/24/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/26/2015	2	:00:26	:00:36	:00:00	0	:00:00	0.00%	0.00%	0	:00:42
		12	:03:53	:00:34	:00:00	10	:01:00	34.48%	16.67%	5	:02:46

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8002

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/21/2015	8	:00:27	:00:19	:00:00	2	:01:17	20.00%	12.50%	7	:00:49
DNIS	10/22/2015	6	:00:51	:00:20	:00:00	2	:01:52	25.00%	0.00%	3	:00:49
DNIS	10/23/2015	1	:01:55	:00:17	:00:00	0	:00:00	0.00%	0.00%	1	:00:17
DNIS	10/27/2015	2	:01:04	:00:14	:00:00	0	:00:00	0.00%	50.00%	2	:00:20
		17	:00:45	:00:19	:00:00	4	:01:34	19.05%	11.76%	13	:00:49

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8003

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/17/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/22/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/24/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/25/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/27/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8004

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/18/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/27/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8005

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/18/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8006

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/18/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/20/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/22/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/24/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8122

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/17/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/25/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/27/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8123

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/18/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/19/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/22/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/25/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8124

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/17/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/19/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/20/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/22/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/25/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8141

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8142

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/21/2015	1	:00:14	:32:48	:00:00	0	:00:00	0.00%	0.00%	1	:32:48
DNIS	10/25/2015	0	:00:00	:00:00	:00:00	1	1:00:02	100.00%	N/A	0	:00:00
DNIS	10/26/2015	1	:00:22	:06:56	:00:00	0	:00:00	0.00%	0.00%	1	:06:56
		2	:00:18	:19:52	:00:00	1	1:00:02	33.33%	0.00%	2	:32:48

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8145

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/20/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/22/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	1	1:00:01	100.00%	N/A	0	:00:00
DNIS	10/27/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	1	1:00:01	100.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8147

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/25/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8151

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/19/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	1	:00:00
DNIS	10/20/2015	1	:22:43	:00:13	:00:00	0	:00:00	0.00%	0.00%	1	:00:13
DNIS	10/21/2015	2	:04:28	:00:21	:00:00	1	:00:54	25.00%	0.00%	3	:00:22
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/25/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/26/2015	1	:58:10	:02:24	:00:00	0	:00:00	0.00%	0.00%	0	:02:24
		4	:22:27	:00:50	:00:00	1	:00:54	14.29%	0.00%	5	:02:24

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8159

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/17/2015	0	:00:00	:00:00	:00:00	1	1:00:01	100.00%	N/A	0	:00:00
DNIS	10/18/2015	1	:02:54	:02:37	:00:00	0	:00:00	0.00%	0.00%	1	:02:37
		1	:02:54	:02:37	:00:00	1	1:00:01	50.00%	0.00%	1	:02:37

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8185

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/20/2015	1	:05:57	:00:06	:00:00	1	:21:16	50.00%	100.00%	1	:00:06
		1	:05:57	:00:06	:00:00	1	:21:16	50.00%	100.00%	1	:00:06

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8186

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/19/2015	0	:00:00	:00:00	:00:00	1	:00:14	100.00%	N/A	0	:00:00
DNIS	10/22/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	1	:00:14	100.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8188

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/17/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/21/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/25/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8194

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/19/2015	4	:00:26	:00:23	:00:00	1	:01:07	20.00%	0.00%	3	:00:33
DNIS	10/20/2015	0	:00:00	:00:00	:00:00	6	:10:36	100.00%	N/A	0	:00:00
		4	:00:26	:00:23	:00:00	7	:09:14	63.64%	0.00%	3	:00:33

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8195

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8201

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/18/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/21/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/27/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8204

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/21/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8231

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/17/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/22/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8233

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/24/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/27/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8234

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/20/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/22/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8238

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/19/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8240

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/20/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/22/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/25/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/27/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8249

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/18/2015	1	:00:00	:00:34	:00:00	1	:00:49	50.00%	0.00%	1	:00:34
DNIS	10/19/2015	1	:03:53	:00:31	:00:00	0	:00:00	0.00%	0.00%	1	:00:31
DNIS	10/20/2015	3	:00:14	:00:20	:00:00	0	:00:00	0.00%	33.33%	1	:00:39
DNIS	10/22/2015	8	:01:09	:00:31	:00:00	1	:05:32	11.11%	50.00%	6	:02:14
DNIS	10/23/2015	9	:02:51	:00:34	:00:00	0	:00:00	0.00%	0.00%	6	:02:14
DNIS	10/26/2015	16	:04:00	:00:29	:00:00	0	:00:00	0.00%	18.75%	5	:01:53
DNIS	10/27/2015	10	:07:41	:00:27	:00:00	0	:00:00	0.00%	30.00%	2	:01:51
		48	:03:45	:00:29	:00:00	2	:03:10	4.00%	22.92%	22	:02:14

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8255

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/18/2015	0	:00:00	:00:00	:00:00	2	1:00:01	100.00%	N/A	0	:00:00
DNIS	10/21/2015	0	:00:00	:00:00	:00:00	1	1:00:01	50.00%	N/A	1	:00:00
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	2	:30:21	66.67%	N/A	0	:00:00
DNIS	10/24/2015	0	:00:00	:00:00	:00:00	1	1:00:02	0.00%	N/A	0	:00:00
DNIS	10/25/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	3	:20:24	100.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	9	:40:13	90.00%	N/A	1	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8258

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/21/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8259

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/17/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/22/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/27/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8260

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/20/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/22/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/25/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/27/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8264

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/17/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/20/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/24/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/27/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8272

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/22/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/27/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8273

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/19/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/21/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8281

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/17/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/19/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/25/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8287

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/17/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/21/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/27/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8290

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/21/2015	4	:00:53	:00:46	:00:00	3	:02:38	42.86%	25.00%	1	:01:22
DNIS	10/22/2015	0	:00:00	:00:00	:00:00	2	1:00:01	100.00%	N/A	0	:00:00
DNIS	10/23/2015	6	:00:47	:00:08	:00:00	0	:00:00	0.00%	83.33%	0	:00:20
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	2	:37:27	100.00%	N/A	0	:00:00
		10	:00:49	:00:23	:00:00	7	:28:58	41.18%	60.00%	1	:01:22

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8310

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/24/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8322

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/18/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/22/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/24/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/25/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/27/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8330

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/18/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/21/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/24/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/27/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8332

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/25/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8336

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/24/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/27/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8349

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/17/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/24/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/25/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/27/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8359

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/18/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/19/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/22/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/25/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8363

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/20/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/21/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8372

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/22/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8386

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/24/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/25/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/27/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8389

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	1	1:00:02	100.00%	N/A	0	:00:00
DNIS	10/27/2015	0	:00:00	:00:00	:00:00	2	1:00:01	100.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	3	1:00:01	100.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8395

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/17/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8406

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/18/2015	0	:00:00	:00:00	:00:00	1	1:00:02	100.00%	N/A	0	:00:00
DNIS	10/22/2015	0	:00:00	:00:00	:00:00	1	1:00:01	100.00%	N/A	0	:00:00
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	1	1:00:02	100.00%	N/A	0	:00:00
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/27/2015	0	:00:00	:00:00	:00:00	1	1:00:01	100.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	4	1:00:01	100.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8411

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/17/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/18/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/19/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/21/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8440

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/17/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/18/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/21/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/24/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/25/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8450

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/22/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8459

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/25/2015	0	:00:00	:00:00	:00:00	1	1:00:01	100.00%	N/A	0	:00:00
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	1	1:00:02	100.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	2	1:00:01	100.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8473

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/21/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/25/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/27/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8479

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/20/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8492

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/18/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/19/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/20/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/21/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/22/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/27/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8496

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/21/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/24/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8498

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/20/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/21/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/22/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8503

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/18/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/21/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/22/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/25/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8513

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/17/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8519

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/18/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/21/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8537

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/18/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/19/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/20/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/21/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/22/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/24/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/27/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8543

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/18/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8544

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/22/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/24/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/25/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/27/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8546

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/21/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8551

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/18/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8552

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/20/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/21/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/22/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/25/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8553

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/24/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8554

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/21/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/27/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8561

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/19/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/20/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/21/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/25/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8567

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/20/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/21/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/27/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8572

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/22/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8583

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/19/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/20/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/25/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8589

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/20/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/21/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/22/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/25/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/27/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8592

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/17/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/22/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8599

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/19/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/24/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8600

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/21/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/22/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/24/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/27/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8601

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/21/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/25/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8605

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8616

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/18/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/19/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/21/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/22/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/25/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8623

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/24/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8646

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/22/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/24/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/25/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/27/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8650

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/19/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/21/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/22/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/24/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8665

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/17/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/22/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8667

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/18/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/21/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/22/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8670

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/19/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/20/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/21/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8690

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/27/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8694

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/27/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8697

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/22/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8765

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/20/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/25/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8766

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/17/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/20/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/24/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/25/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8769

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/20/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8770

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/19/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/22/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/25/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8771

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/21/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/27/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8773

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/24/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/25/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8775

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/20/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/22/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/24/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-/8779

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/19/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-+13172108599

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/19/2015	3	:09:59	:00:19	:00:00	0	:00:00	0.00%	0.00%	2	:00:25
DNIS	10/20/2015	4	:01:29	:00:25	:00:00	2	:01:41	28.57%	0.00%	5	:00:31
		7	:05:07	:00:22	:00:00	2	:01:41	20.00%	0.00%	7	:00:31

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-+18885705028

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/19/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/21/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/22/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/24/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-+18885705030

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/17/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/21/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/22/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-+18885705031

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/17/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/19/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/25/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-+18885705032

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/22/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/27/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-+18885705033

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/17/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/18/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-+18885705056

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/20/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/21/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/22/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-+18885705064

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/17/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/18/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/21/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/27/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-+18885705099

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/21/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-+18885705109

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/19/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/22/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/27/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-+18886007957

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/21/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-+18886007989

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/18/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/24/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/25/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/27/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-+18886806974

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/19/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/20/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/21/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/25/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-+18886806977

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/17/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/22/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/24/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/25/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/27/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-+18886806979

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/18/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/21/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/24/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/27/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-+18886806980

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-+18886806981

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/20/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-+18886806982

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/24/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-+18887073583

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/20/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/27/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-+18887073587

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/19/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/20/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/21/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/24/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/25/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-+18887073591

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/25/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-+18887073598

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/18/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/19/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/21/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/24/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/25/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-+18887633343

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/18/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/21/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-+18887633438

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/19/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/27/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-+18887633442

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/20/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/21/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/22/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/25/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-+18887633445

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/21/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/27/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-+18887633455

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/25/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-+18887633457

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/20/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/21/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/24/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/27/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-+18887633461

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/21/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/25/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/27/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-+18887633462

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/19/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/21/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-+18887633463

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/17/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/20/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/21/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/24/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/27/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-+18888587055

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/19/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/20/2015	0	:00:00	:00:00	:00:00	1	:06:49	100.00%	N/A	0	:00:00
DNIS	10/24/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/25/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	1	:06:49	100.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-+18888587066

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/20/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/24/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/27/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-+18888587075

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/17/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/20/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-+18888587166

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/18/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/20/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/22/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/25/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/27/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-+18888587168

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/22/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/27/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-+18888587186

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/26/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-+18888587187

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/24/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/25/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-+18888587236

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/17/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/25/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-+18888587323

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/23/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
DNIS	10/25/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-+31208085919

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/27/2015	1	:00:52	:00:06	:00:00	0	:00:00	0.00%	100.00%	1	:00:06
		1	:00:52	:00:06	:00:00	0	:00:00	0.00%	100.00%	1	:00:06

Statistics Group DNIS Daily

Date Time Range: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM
Stats Group Range: DNIS
Report Group Range: <All>
Site ID Range: <All>



DNIS-+61286078263

Statistics Group	Date	Acc Calls Ans	Avg ACD Min	Avg Speed Ans	Avg ACW Min	Aband Calls	Avg Aband Min	Perc Aband	Ans Service Level 1	Disconnect	Max Ans Minutes
DNIS	10/19/2015	3	:01:48	:00:58	:00:00	1	:00:13	25.00%	0.00%	3	:01:39
DNIS	10/20/2015	0	:00:00	:00:00	:00:00	1	:02:33	100.00%	N/A	0	:00:00
DNIS	10/27/2015	0	:00:00	:00:00	:00:00	0	:00:00	0.00%	N/A	0	:00:00
		3	:01:48	:00:58	:00:00	2	:01:23	40.00%	0.00%	3	:01:39
Grand Total:		124,260	:04:01	:00:22	:00:00	3,192	:04:14	2.50%	65.53%	57,416	:32:48