

Tracker Interaction Segment Summary by IC User

Sorted By: IC USER and Date Time



IC User Range and Discrete:	<All>	First Name Range and Discrete:	<All>
Date Range and Discrete:	10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM	Last Name Range and Discrete:	<All>
Type Range and Discrete:	<All>	Location Name Range and Discrete:	<All>
Display Name Range and Discrete:	<All>	Organization Name Range and Discrete:	<All>
IAddress Range and Discrete:	<All>	Incident ID Range and Discrete:	<All>
Duration Range and Discrete:	<All>	Conference ID Range and Discrete:	<All>
Direction Range and Discrete:	<All>	Segment Type Range and Discrete:	<All>
Workgroup Range and Discrete:	<All>	Interaction ID Key Range and Discrete:	<All>
Account Code Range and Discrete:	<All>	Site ID Range and Discrete:	<All>
How Ended Range and Discrete:	<All>	Station Range and Discrete:	<All>
City Range and Discrete:	<All>	Wrap-up Code Range and Discrete:	<All>
State Range and Discrete:	<All>		
Postal Code Range and Discrete:	<All>		
Country Range and Discrete :	<All>		

Type	Date/Time	Duration	Segment Type	Initiator	Initiator IAddress	Respondent	Respondent IAddress
IC USER		Unknown					
Date Time		10/20/2015 10:32:02 AM					
Call	10/20/2015 10:32:02 AM	:12:00	Conference	Russ Johnson	/4033	[REDACTED]	+13174172448
Date Time		10/21/2015 1:35:26 PM					
Call	10/21/2015 1:35:26 PM	:05:49	Conference	Howard Frankel	/4987	[REDACTED]	+12025970504

Tracker Interaction Segment Summary by IC User

Sorted By: IC USER and Date Time



Type	Date/Time	Duration	Segment Type	Initiator	Initiator IAddress	Respondent	Respondent IAddress
IC USER		Unknown					
Date Time	10/21/2015 2:52:59 PM						
Call	10/21/2015 2:52:59 PM	:00:11	Interact	Intercomple 26	10.17.10.100	10.17.10.100	10.17.10.100
Date Time	10/21/2015 2:55:46 PM						
Call	10/21/2015 2:55:46 PM	:00:42	Conference	Intercomple 26	10.17.10.100	Intercomple 26	10.17.10.100
Date Time	10/21/2015 5:28:08 PM						
Call	10/21/2015 5:28:08 PM	:01:00	Conference	Intercomple 26	10.17.10.100	Intercomple 26	10.17.10.100
Date Time	10/22/2015 9:22:38 AM						
Call	10/22/2015 9:22:38 AM	:00:17	Conference	Intercomple 26	10.17.10.100	Intercomple 26	10.17.10.100
Date Time	10/22/2015 10:35:47 AM						
Call	10/22/2015 10:35:47 AM	:00:00	Interact	Intercomple 26	10.17.10.100	Intercomple 26	10.17.10.100
Date Time	10/22/2015 10:41:51 AM						
Call	10/22/2015 10:41:51 AM	:00:00	Interact	Intercomple 26	10.17.10.100	Intercomple 26	10.17.10.100
Date Time	10/22/2015 2:47:55 PM						
Call	10/22/2015 2:47:55 PM	:00:08	System	Intercomple 26	10.17.10.100	Intercomple 26	10.17.10.100
Date Time	10/22/2015 5:52:30 PM						
Call	10/22/2015 5:52:30 PM	:13:14	Conference	Intercomple 26	10.17.10.100	Intercomple 26	10.17.10.100
Date Time	10/22/2015 6:28:10 PM						
Call	10/22/2015 6:28:10 PM	:03:05	Conference	Intercomple 26	10.17.10.100	Intercomple 26	10.17.10.100
Date Time	10/23/2015 12:06:08 AM						
Call	10/23/2015 12:06:08 AM	:01:42	System	Intercomple 26	10.17.10.100	Intercomple 26	10.17.10.100
Date Time	10/23/2015 12:06:48 AM						
Call	10/23/2015 12:06:48 AM	:01:42	System	Intercomple 26	10.17.10.100	-	-

Tracker Interaction Segment Summary by IC User

Sorted By: IC USER and Date Time



Type	Date/Time	Duration	Segment Type	Initiator	Initiator IAddress	Respondent	Respondent IAddress
IC USER		Unknown					
Date Time	10/23/2015 11:21:20 AM						
Call	10/23/2015 11:21:20 AM	:58:26	System	Phone Number 10	10/23/2015 11:21:20 AM	-	-
Date Time	10/23/2015 12:09:46 PM						
Call	10/23/2015 12:09:46 PM	:59:19	System	Phone No	10/23/2015 12:09:46 PM	-	-
Date Time	10/23/2015 12:50:43 PM						
Call	10/23/2015 12:50:43 PM	:00:04	Interact	10/23/2015 12:50:43 PM	10/23/2015 12:50:43 PM	10/23/2015 12:50:43 PM	10/23/2015 12:50:43 PM
Date Time	10/24/2015 12:05:01 AM						
Call	10/24/2015 12:05:01 AM	:01:42	System	Phone Number	10/24/2015 12:05:01 AM	-	-
Date Time	10/25/2015 12:00:34 AM						
Call	10/25/2015 12:00:34 AM	:01:42	System	Phone Number	10/25/2015 12:00:34 AM	-	-
Date Time	10/25/2015 12:04:34 AM						
Call	10/25/2015 12:04:34 AM	:01:42	System	Phone Number	10/25/2015 12:04:34 AM	-	-
Date Time	10/26/2015 12:04:46 AM						
Call	10/26/2015 12:04:46 AM	:01:42	System	Phone Number	10/26/2015 12:04:46 AM	-	-
Date Time	10/26/2015 2:03:00 PM						
Call	10/26/2015 2:03:00 PM	01:05:52	Interact	10/26/2015 2:03:00 PM	10/26/2015 2:03:00 PM	New York City, State 100	10/26/2015 2:03:00 PM
Date Time	10/26/2015 4:19:05 PM						
Call	10/26/2015 4:19:05 PM	:12:26	System	Phone Number	10/26/2015 4:19:05 PM	-	-
Date Time	10/26/2015 10:20:13 PM						
Call	10/26/2015 10:20:13 PM	:01:08	2048	Phone Number	10/26/2015 10:20:13 PM	-	-
Date Time	10/27/2015 10:33:47 AM						
Call	10/27/2015 10:33:47 AM	:58:48	System	Phone No	10/27/2015 10:33:47 AM	-	-

Tracker Interaction Segment Summary by IC User

Sorted By: IC USER and Date Time



Type	Date/Time	Duration	Segment Type	Initiator	Initiator IAddress	Respondent	Respondent IAddress
IC USER		Unknown					
Date Time		10/27/2015 3:04:24 PM					
Call	10/27/2015 3:04:24 PM	:28:10	Interact	-	[REDACTED]	[REDACTED]	[REDACTED]
Date Time		10/27/2015 6:10:39 PM					
Call	10/27/2015 6:10:39 PM	:57:56	System	[REDACTED]	[REDACTED]	-	-
IC USER		Aaron.Robertson					
Date Time		10/26/2015 1:23:16 AM					
Call	10/26/2015 1:23:16 AM	:00:19	Interact	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Date Time		10/26/2015 1:24:54 AM					
Call	10/26/2015 1:24:54 AM	:02:17	Interact	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Date Time		10/26/2015 1:25:15 AM					
Call	10/26/2015 1:25:15 AM	:01:56	Interact	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Date Time		10/26/2015 1:27:11 AM					
Call	10/26/2015 1:27:11 AM	:00:21	Conference	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Date Time		10/26/2015 1:38:22 AM					
Call	10/26/2015 1:38:22 AM	:00:06	Interact	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Date Time		10/26/2015 1:43:51 AM					
Call	10/26/2015 1:43:51 AM	:00:04	Interact	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Date Time		10/27/2015 7:24:02 PM					
Call	10/27/2015 7:24:02 PM	:05:08	Interact	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
IC USER		Allan.Lucus					
Date Time		10/19/2015 5:00:52 AM					

Tracker Interaction Segment Summary by IC User

Sorted By: IC USER and Date Time



Type	Date/Time	Duration	Segment Type	Initiator	Initiator IAddress	Respondent	Respondent IAddress
IC USER		Allan.Lucus					
Date Time		10/19/2015 5:00:52 AM					
Email	10/19/2015 5:00:52 AM	:01:51	Interact				CustomerService@simdomain.com
Date Time		10/19/2015 8:17:18 AM					
Email	10/19/2015 8:17:18 AM	:03:44	Interact				HelpDesk@simdomain.com
Date Time		10/19/2015 9:44:30 AM					
Email	10/19/2015 9:44:30 AM	:03:41	Interact				CustomerService@simdomain.com
Date Time		10/19/2015 11:30:10 AM					
Email	10/19/2015 11:30:10 AM	:01:34	Interact				CustomerService@simdomain.com
Date Time		10/19/2015 12:40:33 PM					
Email	10/19/2015 12:40:33 PM	:03:23	Interact				HelpDesk@simdomain.com
Date Time		10/19/2015 12:54:26 PM					
Email	10/19/2015 12:54:26 PM	:03:06	Interact				HelpDesk@simdomain.com
Date Time		10/20/2015 5:15:23 AM					
Email	10/20/2015 5:15:23 AM	:01:34	Interact				HelpDesk@simdomain.com
Date Time		10/20/2015 6:57:56 AM					
Email	10/20/2015 6:57:56 AM	:03:08	Interact				HelpDesk@simdomain.com
Date Time		10/20/2015 7:21:42 AM					