



# User Availability Summary

Status Date: 10/17/2015 12:00:00 AM - 10/27/2015 11:59:59 PM

[Redacted] tson

Site: 1

Summary ACD vs. Non ACD Durations



Comparative Status Group Durations



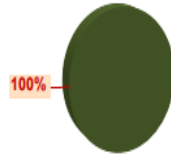
Logged At		Logged In	Non ACD	DND	ACW	Available	Break	Follow Up	Unavailable	Training
		03:30:10	01:47:02	00:11:17	00:00:30	03:13:34	00:00:00	00:00:30	00:10:47	00:00:00
10/26/2015	1:11 AM	01:56:49	00:26:37	00:11:07	00:00:20	01:45:32	00:00:00	00:00:20	00:10:47	00:00:00
10/27/2015	7:24 AM	01:33:21	01:20:25	00:00:10	00:00:10	01:28:02	00:00:00	00:00:10	00:00:00	00:00:00

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Site: 1

Summary ACD vs. Non ACD Durations



Comparative Status Group Durations



Logged At		Logged In	Non ACD	DND	ACW	Available	Break	Follow Up	Unavailable	Training
10/26/2015	10:28 AM	03:31:48	03:31:48	00:00:00	00:00:00	03:31:48	00:00:00	00:00:00	00:00:00	00:00:00

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