User Availability Summary

...tson   **Site: 1**

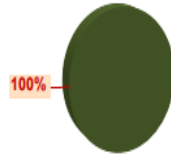### Summary ACD vs. Non ACD Durations   ### Comparative Status Group Durations

Logged At		Logged In	Non ACD	DND	ACW	Available	Break	Follow Up	Unavailable	Training
		03:30:10	**01:47:02**	**00:11:17**	**00:00:30**	**03:13:34**	**00:00:00**	**00:00:30**	**00:10:47**	**00:00:00**
10/26/2015	1:11 AM	01:56:49	00:26:37	00:11:07	00:00:20	01:45:32	00:00:00	00:00:20	00:10:47	00:00:00
10/27/2015	7:24 AM	01:33:21	01:20:25	00:00:10	00:00:10	01:28:02	00:00:00	00:00:10	00:00:00	00:00:00

Summary ACD vs. Non ACD Durations

Comparative Status Group Durations

100% —

Logged At		Logged In	Non ACD	DND	ACW	Available	Break	Follow Up	Unavailable	Training
		03:31:48	03:31:48	00:00:00	00:00:00	03:31:48	00:00:00	00:00:00	00:00:00	00:00:00
10/26/2015	10:28 AM	03:31:48	03:31:48	00:00:00	00:00:00	03:31:48	00:00:00	00:00:00	00:00:00	00:00:00