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# Interaction Mobile Office

## Technical Reference

### Abstract

Interaction Mobile Office is a speech-enabled telephony user interface (TUI) that manages multimedia messages, faxes, and status settings from an ordinary phone. The TUI is controlled by XML configuration files which define options and operations that are tied to DTMF sequences or speech recognition grammars. This document describes the XML elements along with their functions and usage.

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```
(access | get | play | read | go to) [my] (calendar | meetings) for $datetime  
(access | get | play | read | go to) [my] (calendar | meetings)  
(access | go to) [my | the] Calendar (options | menu)
```

```
[meetings] [for] today  
[meetings] [for] $datetime
```

```
(access | go to) [my | the] Outlook (options | menu)
```

```
([go] back [one] [meeting]) | previous [meeting]
```

```
(skip | next) [meeting]  
(repeat | replay) [this] [meeting]
```

```
turn on [my | the] out-of-office assistant [message]
turn off [my | the] out-of-office assistant [message]
[access | go to] [my | the] out-of-office assistant [options | menu]
```

```
[access | go to] [my | the] Outlook [options | menu]
```

```
SYSTEM_OUTOFOFFICE_TEXT                               Strings._System.ihd
```


(read|unread)

```
([play | get | check | listen to] today's voice [mail | mails | E-mail | E-mails] [message | messages])  
| ([play | get | check | listen to] [my] voice [mail | mails | E-mail | E-mails] [message | messages]  
(for | from) today)
```

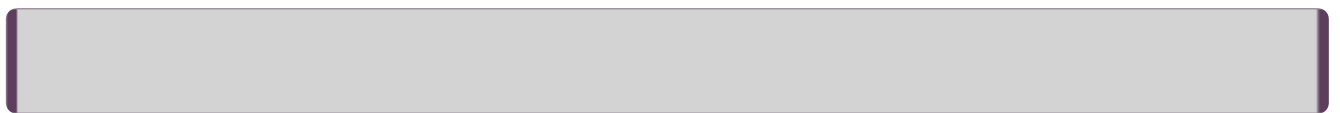
```
([play | get | check | listen to] today's (fax [mail | mails | E-mail | E-mails] | faxes [message |  
messages])) | ([play | get | check | listen to] [my] (fax [mail | mails | E-mail | E-mails] | faxes  
[message | messages]) (for | from) today)
```

```
([play | get | check | listen to] today's (mail | mails | E-mail | E-mails) [message | messages]) |  
([play | get | check | listen to] [my] (mail | mails | E-mail | E-mails) [message | messages] for  
today)
```

```
[set | change] [me | my] [status] [to] $status [until $datetime]
```

```
$status
```

```
$status
```



[record] [my] (extended absence | out-of-the-office) [prompt]  
(listen to | review) [my] (extended absence | out of [the] office) [prompt]  
[record] [my] (ring no answer | standard greeting) [prompt]  
(listen to | review) [my] (ring no answer | standard greeting) [prompt]  
[record] [my] [user] (name | username) [prompt]  
(listen to | review) [my] [user] (name | username) [prompt]  
[record] [my] agent [greeting] [prompt]  
(listen to | review) [my] agent [greeting] [prompt]  
[record] [my] [available] forward [prompt]  
(listen to | review) [my] [available] forward [prompt]  
[record] [my] [one number] follow me [prompt]  
(listen to | review) [my] [one number] follow me [prompt]

[record | change] [my] [user | personal] (prompts | recordings)

save  
listen | review  
record [again] | re-record  
discard | delete

77

un-delete [my | last | my last] [voice | voice mail | fax | fax e-mail | e-mail] message.



MenuXML.dtd



MenuXML.dtd

MenuXML

\\servername\resources\

MenuXML.dtd

.dtd

---

Resource Path

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1

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---

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---

---

choice

\$status

```
<choice event="status.set" dtmf="none" return="TUIMobileOffice.xml#main_menu_return">[set | change] [me  
| my] [status] [to] $status [until $datetime]</choice>
```

\$datetime

```
<choice event="status.set" dtmf="none" return="TUIMobileOffice.xml#main_menu_return">[set | change] [me  
| my] [status] [to] $status [until $datetime]</choice>
```

```
<choice event="application.replymessage"  
return="voice_message_menu_2">URI:OPCMessageDirectory,$username.gram</choice>
```

```
<choice event="application.getmeetings" dtmf="1" message="$Now" return="#calendar_menu">[meetings]  
[for] today</choice>
```

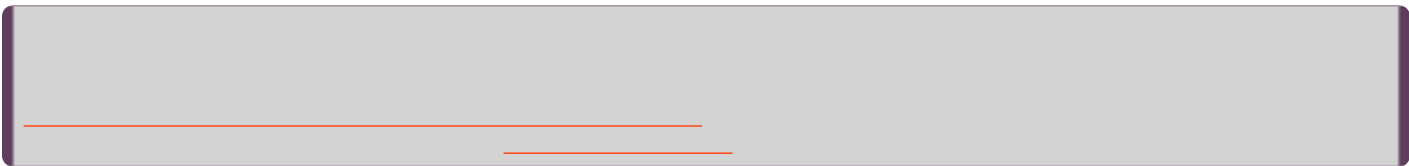
---

Menuhelp.gram

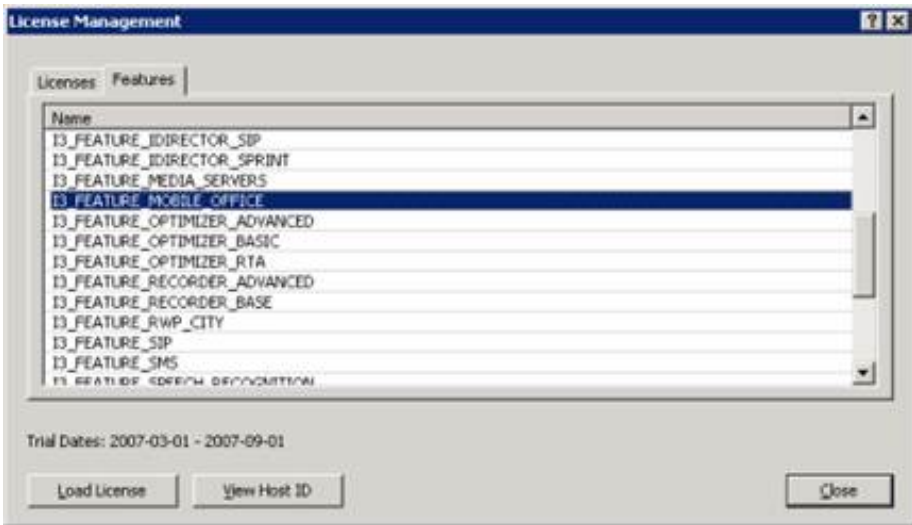
```
cancel {$.action="cancel";$.value=""} |  
[please] help [me] [please] {$.action="help";$.value=""};
```

- \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_

I3\_LICENSE\_MOBILE\_OFFICE



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**License Management**

Licenses | Features

Title	Allowed	In Use
I3_LICENSE_EFAQ_ENTRIES	100	0
I3_LICENSE_EXTERNAL_CALL_PORTS	100	1
I3_LICENSE_HOST_SERVER	100	100
I3_LICENSE_IDIRECTOR_SERVERS	100	0
I3_LICENSE_MEDIA_SERVER_G.723_SESSIONS	100	0
I3_LICENSE_MEDIA_SERVER_G.729_SESSIONS	100	0
<b>I3_LICENSE_MOBILE_OFFICE</b>	<b>100</b>	<b>0</b>
I3_LICENSE_Screen_Recording_Clients	100	0
I3_LICENSE_Screen_Recording_Servers	100	0
I3_LICENSE_Screen_Recording_Viewers	100	0
I3_LICENSE_Voice/ML_SESSIONS	100	0
I3_LICENSE_WKSTATION_BASIC_PHONE	100	0
I3_LICENSE_WKSTATION_BUSINESS_PHONE	100	0

Trial Dates: 2007-03-01 - 2007-09-01

Load License View Host ID Close

**License Management**

Licenses | Features

Title	Allowed	In Use
I3_ACCESS_ACD_MEDIA_1	100	0
I3_ACCESS_ACD_MEDIA_2	100	0
I3_ACCESS_ACD_MEDIA_3_PLUS	100	2
I3_ACCESS_CLIENT	100	2
I3_ACCESS_DIALER_ADDON	100	2
I3_ACCESS_DIALER_SUPERVISOR_PLUGIN	100	2
I3_ACCESS_HISTORICAL_REPORT_SUPERVISOR_PLUGIN	100	2
I3_ACCESS_INTERACTION_CLIENT_OPERATOR_EDITION	100	2
I3_ACCESS_INTERACTION_SCRIPTER_ADDON	100	2
<b>I3_ACCESS_MOBILE_OFFICE_OUTLOOK_ADDON</b>	<b>100</b>	<b>2</b>
I3_ACCESS_OPTIMIZER	100	2
I3_ACCESS_OPTIMIZER_RTA	100	2
I3_ACCESS_RECORDER	100	2

Trial Dates: 2007-03-01 - 2007-09-01

Load License View Host ID Close

**User Configuration - tippecanoe\_user**

Access Control | Admin Access | Custom Attributes | History

MWI | Client Configuration | Phonetic Spellings | Options | Security

Configuration | Licensing | Personal Info | Workgroups | Roles | Password Policies | ACD

Client Access License

ACD Access License

Media 1

Media 2

Media 3 Plus

Interaction Types...

Enable Licenses

**Additional Licenses**

- Historical Reporting Supervisor Plug-In
- Interaction Scripter Add-On
- Mobile Office Outlook Add-on**
- Optimizer Supervisor Plug-in
- Optimizer Thin Client Plug-in
- Recorder Access
- Report Assistant Supervisor Plug-In

The licenses for this user are enabled and will impact the license usage count.

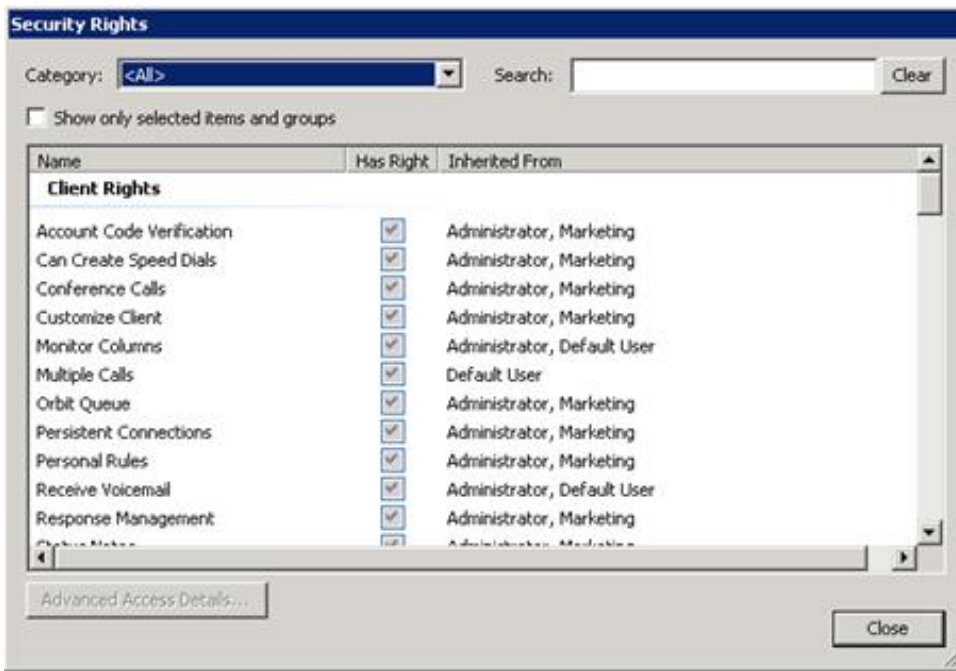
Confirm auto-save OK Cancel Apply

- 
- 
- 

I3\_ACCESS\_MOBILE\_OFFICE\_OUTLOOK\_ADDON







d:\I3\IC\Resources\TUIStatusMenus.xml

```
<?xml version="1.0" ?>
<!DOCTYPE menuxml SYSTEM "menuxml.dtd">
<menuxml toplevel="change_status"
  language="en-US" application="TUIApplicationRoot.xml">
<choice event="status.set.available">[set
  | change] [me | my] [status] [to] available</choice>

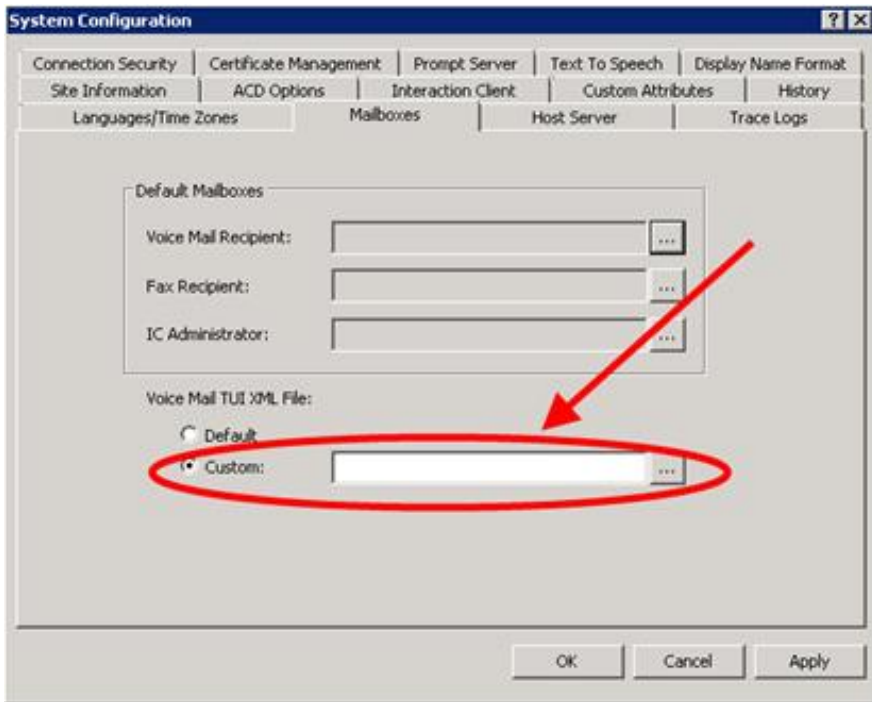
  [client]

<choice event="status.set.available">[set
  | change] [me | my] [client] [status] [to] available</choice>
```

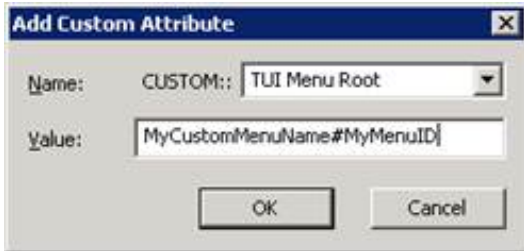
TUIStatusMenus.xml

```
<nomatch count="1">.
  <audio handler="Prompt_TUIMain" prompt="TUIMAIN_NOMATCH_2">.I'm sorry, but I did not understand you. Please
try again.
  </audio>.
  <goto next="#voice_summary_2"/>.
</nomatch>.
<nomatch count="2">.
  <audio handler="Prompt_TUIMain" prompt="TUIMAIN_NOMATCH_3">.Sorry. I still did not understand what you
said. For assistance, please say 'help' or 'operator'.
  </audio>.
  <goto next="#voice_summary_2"/>.
</nomatch>.
<nomatch count="3">.
  <audio handler="Prompt_TUIMain" prompt="TUIMAIN_NOINPUT_3">.Please wait while I transfer you to an
operator.</audio>.
  <goto next="menu.operator"/>.
</nomatch>.
```

nomatch



Tip:



TUI Menu Root

#

\$status  
\$status

choice

---

.wav

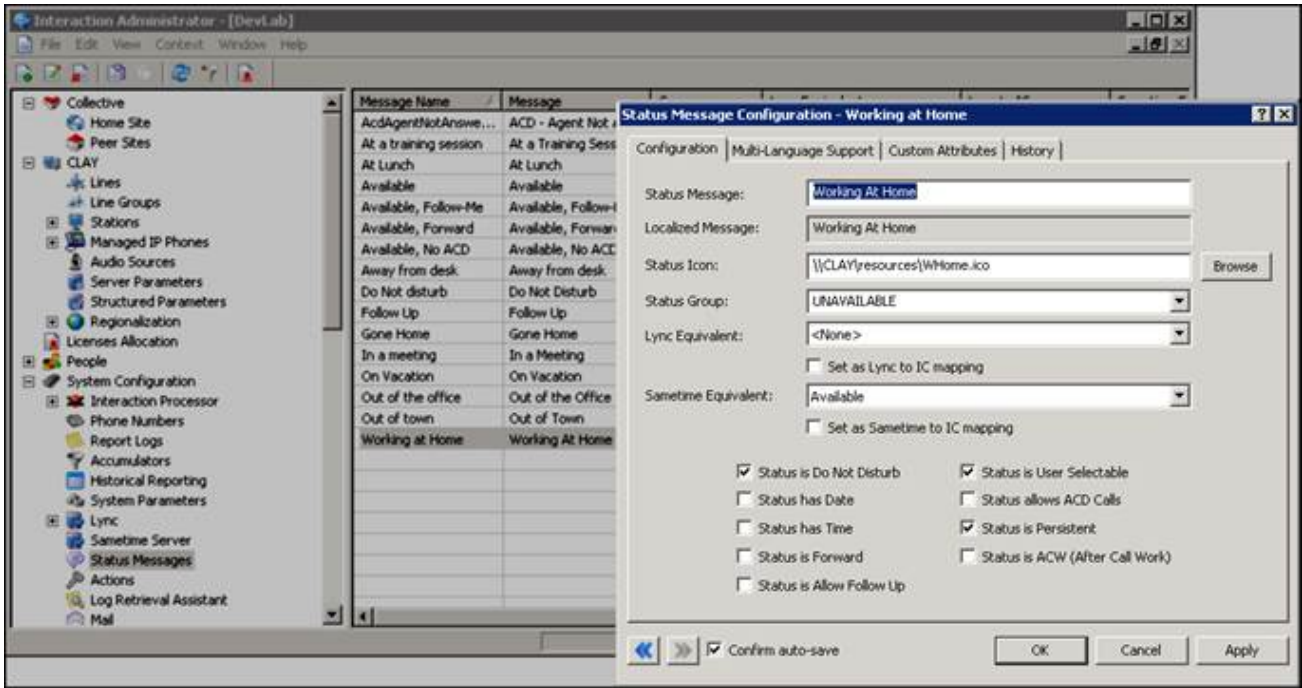
..\Resources\TUI\StatusPrompts

- 
- 

.wav

- STATUS\_KEY.region-lang\_caller.wav
- STATUS\_KEY-USER.region-lang\_user.wav

STATUS\_KEY-USER



.wav

StatusPrompts

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- o
- o
- o
- o
- o
- o

.wav

Available, No ACD-USER.en-

US\_caller.wav

---

Resources

TUIMessageMenus.en-US.xml

TUIMessageMenus.en.xml

TUIMainMenu

TuiMainMenu.en-NZ.xml

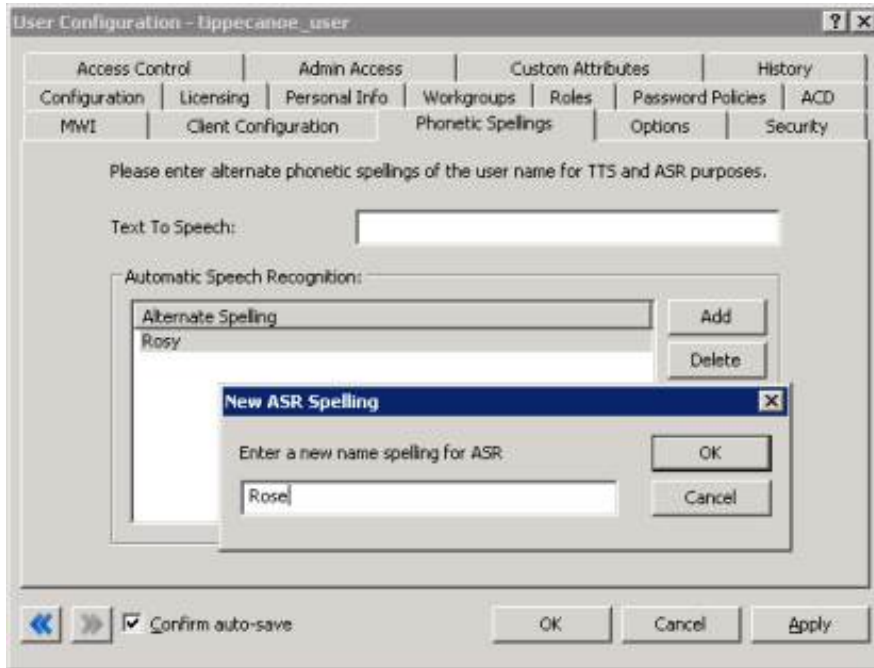
TuiMenus

.foo.xml

foo

TuiMainMenu\_FR-CA.xml

```
<submenu next="TuiOptionsMenu_FR-CA.xml#admin_options_menu">.....
```

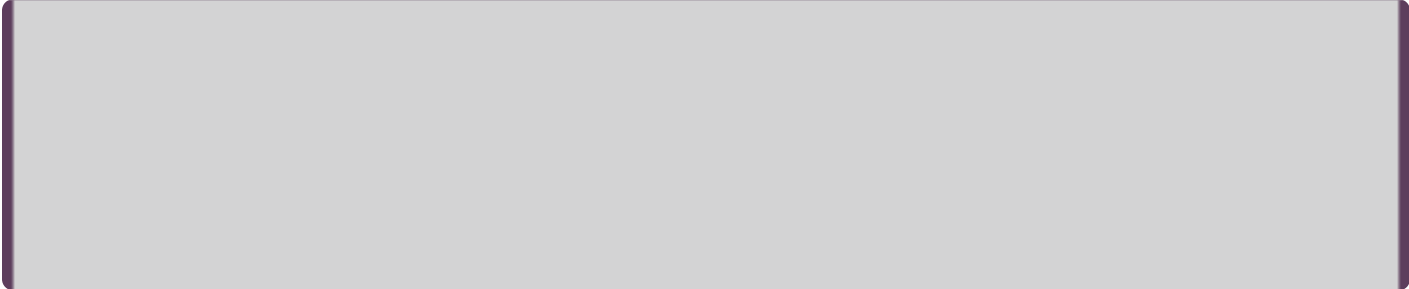


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Mobile Office DID

13178723000



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---

Mobile

Office ANI

- 
- Home Phone 1
- Home Phone 2
- Mobile Phone 1
- Mobile Phone 2
- Business Phone 1
- Business Phone 2

Mobile Office ANI

---

Mobile Office ANI Pattern  
+1 (XXX) XXX - XXXX

X  
+1 (317) 872 - 3000

- 
- XXXXXXXXXXXX
- XXX-XXX-XXXX
- (XXX) XXX-XXXX
- (XXX) XXX-XXXX
- 1-XXX-XXX-XXXX
- 1-(XXX)-XXX-XXXX

|  
ABC-317-123-872-3000

X  
ABC-XXX-123-XXX-XXXX

MenuXML.dtd

```
audio catch choice custom goto help log menu menuxml noinput nomatch play submenu
application.events catch.content catch.content count.content escape.events followme.events goto.events
grammar.content mailbox.events menu.content menu.events message.events message.events.dialog message.events.process
notification.events option.events plaintext.content play.sources recording.events root.content status.events
texttospeech.content uri useraudio.events useroption.content verbosity.content
```



<!-- MenuXML Document Type Definition file -->

<!ENTITY % **application.events**

```
"application.disconnect|application.thankyou|application.password|
application.forwardnumber|application.receivefax|application.userprompts|
application.playbackoptions|application.followmeoptions|
application.notificationoptions|application.attendantprompts|
application.officehunt|application.privateirectory|application.changefolders|
application.adminoptions|application.sendmessage|application.sendtomessage|
application.forwardmessage|application.replymessage|application.privatecall|
application.deletedmessages|application.mainmenu|application.calendar|
application.administration|application.managerules|application.setstatus|
application.distributionlist|application.umstatus|application.placecall|
application.getmeetings">
```

<!ENTITY % **useraudio.events**

```
"useraudio.record|useraudio.save|useraudio.reset|useraudio.listen|
useraudio.disable|useraudio.enable">
```

<!-- Note about useraudio events...

- useraudio events used in a <choice> tag require the "message" attribute for a file type or file path  
- the following file "message" values are supported:

Name Description

-----

eaprompt Out of office

nameprompt Name prompt

afprompt Available, Forward

fmprompt Follow-me

agentgreeting Agent Greeting

rnaprompt Standard Greeting

personalgreeting (Communitie only)

- otherwise from the names above, the "message" attribute is intended to be a \*complete and valid path\* with full access rights by the IC admin user

- using useraudio.reset event with a file path is the same as a delete

- useraudio events will throw the following as a result of any read or write access, including a case of file not found:

error.com.inin.filenotfound

...end note -->

<!ENTITY % **play.sources**

```
"count.voice|count.voice.new|count.voice.saved|count.fax|count.fax.new|
count.fax.saved|count.email|count.email.new|count.email.saved|count.all|
user.prompt.name|user.number|user.number.forward|user.status|user.statusmenu|
message.type|message.envelope|message.from|message.date|message.subject|
message.phonenumber|message.body|message.audio|recording.review">
```

<!ENTITY % **mailbox.events**

```
"mailbox.sendmessage|mailbox.openfolder|mailbox.voice.new|
mailbox.voice.saved|mailbox.voice.today|mailbox.fax.new|mailbox.fax.saved|
mailbox.fax.today|mailbox.email.new|mailbox.email.saved|mailbox.email.today|
mailbox.outofoffice.on|mailbox.outofoffice.off">
```

<!ENTITY % **message.events.process**

```
"message.next|message.reply|message.forward|message.delete|message.save|
message.deletesubject|message.deletesender|message.undelete|message.callback|
message.get.phonenumber">
```

<!ENTITY % **message.events.dialog**

```
"message.stop|message.audio|message.envelope|message.body">
```

<!ENTITY % **status.events**

```
"status.set.atlunch|status.set.available|status.set.followme|
status.set.followup|status.set.forward|status.set.noacd|status.set.away|
status.set.dnd|status.set.atplay|status.set.gonehome|status.set.meeting|
status.set.outofoffice|status.set.training|status.set.outtown|
status.set.vacation|status.set.workinghome|status.set.remote|
status.set">
```

<!ENTITY % **option.events**

```
"options.setmode.verbose|options.setmode.oldest|options.setmode.priority|
options.setmode.playuser|options.setmode.playstatus|options.setmode.attachments|
options.setaccess.allvoice|options.setaccess.allfax|options.setaccess.allemail|
options.setaccess.savedvoice|options.setaccess.savedfax|
options.setaccess.savedemail|options.password|options.remotenummer">
```

<!ENTITY % **notification.events**

```
"notify.enable|notify.mode|notify.priority|notify.telephone|notify.address|
notify.pager|notify.id|notify.start|notify.end">
```

<!ENTITY % **followme.events**

```
"followme.enable|followme.timeout">
```

```

<!ENTITY % recording.events
"recording.start|recording.cancel|recording.send|recording.importance|
recording.sensitivity">
<!-- Note about recording events...
- the message attribute is used to send the importance and sensitivity strings to the vent handler. If the attribute is blank, the handler
will default as follows:
- sensitivity: Normal
- importance: Normal
...end note -->
<!ENTITY % escape.events
"escape.previous|escape.operator|help">
<!ENTITY % goto.events
"menu.system|menu.org|menu.group|menu.operator">
<!ENTITY % message.events
"%message.events.process;|%message.events.dialog;">
<!ENTITY % menu.events
"%application.events;|%escape.events;|%goto.events;|%mailbox.events;|
%message.events;|%status.events;| %option.events;|%useraudio.events;|
%recording.events;| system">
<!ENTITY % count.content "count CDATA '1'">
<!ENTITY % plaintext.content "#PCDATA">
<!ENTITY % verbosity.content "brief|verbose">
<!ENTITY % useroption.content
"Mailbox.Confirmation|Status.Confirmation|Follow.Me|Unified.Messaging|
Change.Folders|Allow.Email|Allow.Fax|Allow.Voice.Mail|Saved.Email|Saved.Fax|
Saved.Voice.Mail|Allow.Calendar|Allow.Place.Call|Attendant.Config|Ascending|
Verbose.Mode|Priority.Mode|Message.Notification|Mobile.Office|Outlook.Module|
usersetting">
<!ENTITY % grammar.content "%plaintext.content;">
<!ENTITY % texttospeech.content "%plaintext.content;">
<!ENTITY % catch.content "audio|choice|custom|goto|log|play">
<!ENTITY % root.content "catch|choice|custom|help|menu|noinput|nomatch|submenu">
<!ENTITY % menu.content "audio|catch|choice|custom|help|log|noinput|nomatch|play|submenu">
<!ENTITY % uri "CDATA">
<!--===== Root =====>
<!ELEMENT audio (%texttospeech.content;)>
<!ATTLIST audio
handler CDATA ""
prompt CDATA ""
src %uri; ""
useroption (%useroption.content;) #IMPLIED
verbosity (%verbosity.content;) #IMPLIED>
<!ELEMENT catch (%catch.content;)*>
<!ATTLIST catch
event %uri; #REQUIRED
%count.content;>
<!ELEMENT choice (%grammar.content;)>
<!ATTLIST choice
dtmf CDATA #IMPLIED
event (%menu.events;) #REQUIRED
message CDATA #IMPLIED
useroption (%useroption.content;) #IMPLIED
return %uri; #IMPLIED>
<!ELEMENT custom (%grammar.content;)>
<!ATTLIST custom
dtmf CDATA #IMPLIED
event NMTOKEN #REQUIRED
message CDATA #IMPLIED
useroption (%useroption.content;) #IMPLIED
return %uri; #IMPLIED>
<!ELEMENT goto EMPTY>
<!ATTLIST goto
next %uri; #REQUIRED>
<!ELEMENT help (%catch.content;)*>
<!ATTLIST help
event NMTOKEN #FIXED "help"
%count.content;>
<!ELEMENT log EMPTY>
<!ATTLIST log
expr CDATA #REQUIRED
label NMTOKEN #REQUIRED>
<!ELEMENT menu (%menu.content;)*>
<!ATTLIST menu
id NMTOKEN #REQUIRED
mode CDATA #IMPLIED
nospeechmenu %uri; #IMPLIED
return %uri; #IMPLIED
timeout CDATA "10"
skipahead CDATA #IMPLIED
skipback CDATA #IMPLIED
volumeup CDATA #IMPLIED
volumedown CDATA #IMPLIED>
<!ELEMENT manifest_file (#PCDATA)>
<!ELEMENT menuxml (%root.content;)*>
<!ATTLIST menuxml
application %uri; #IMPLIED
toplevel NMTOKEN #IMPLIED
language CDATA "en-US"

```

```
version CDATA #IMPLIED>
<!ELEMENT menuxml_manifest (manifest_file)*>
<!ELEMENT nomatch (%catch.content;)*>
<!ATTLIST nomatch
event NMTOKEN #FIXED "nomatch"
%count.content;>
<!ELEMENT noinput (%catch.content;)*>
<!ATTLIST noinput
event NMTOKEN #FIXED "noinput"
%count.content;>
<!ELEMENT play EMPTY>
<!ATTLIST play
source (%play.sources;) #REQUIRED
useroption (%useroption.content;) #IMPLIED
verbosity (%verbosity.content;) #IMPLIED>
<!ELEMENT submenu (%grammar.content;)>
<!ATTLIST submenu
dtmf CDATA #IMPLIED
message CDATA #IMPLIED
next %uri; #REQUIRED
useroption (%useroption.content;) #IMPLIED
return %uri; #IMPLIED>
```

MenuXML.dtd



.wav

| Attribute | Data type | Default value |
|-----------|-----------|---------------|
|           |           |               |
|           |           |               |
|           |           |               |
|           |           |               |
|           |           |               |

.ihd

.wav

\_\_\_\_\_

\_\_\_\_\_

- \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_

#### Examples

```
<audio useroption="Allow.Email" handler="Prompt_TUIMAIN"  
  prompt="TUIMAIN_MENU_EMAILSELECTION">To retrieve your  
  email  
  messages</audio>
```

```
<audio src="d:\prompts\welcome.wav">Welcome  
  to Acme Software</audio>
```

```
<audio>Welcome to Acme Software</audio>
```

---

Catch

| Attribute | Data type | Default value |
|-----------|-----------|---------------|
|           |           |               |
|           |           |               |

- catch
- event
- count

count

```
<nomatch count="1">
  <audio handler="Prompt_TUIMain" prompt="TUIMAIN_NOMATCH_2">I'm sorry, but I did not understand you. Please try again
</audio>
  <goto next="#voice_summary_2"/>
</nomatch>
<nomatch count="2">
  <audio handler="Prompt_TUIMain" prompt="TUIMAIN_NOMATCH_3">Sorry. I still did not understand what you said. For assistance, please
say 'help' or 'operator'.
</audio>
  <goto next="#voice_summary_2"/>
</nomatch>
```

count=2

```
<catch event="com.inin.mailbox.no.more.messages" count="1">
  <audio handler="Prompt_TUIMessageManagement"
    prompt="TUIMESSAGEMANAGEMENT_END_OF_MESSAGES">That completes this set of
</audio>
  <audio handler="Prompt_TUIMessageManagement"
    prompt="TUIMESSAGEMANAGEMENT_TYPE_VOICEMESSAGES">voicemails
</audio>
  <goto next="#voice_summary"/>
</catch>
```



| Attribute | Data type | Default value |
|-----------|-----------|---------------|
|           |           |               |
|           |           |               |
|           |           |               |
|           |           |               |
|           |           |               |

- event
- dtmf
- return

```

          id             id             return
<menu id="personal_prompts_menu">
  return           id
  return="#personal_prompts_menu"
  return="TUIPromptMenus.xml#personal_prompts_menu"
  filename            id

```

- Text Element

```

|
  ()
[]

```

```

<choice event="message.audio" dtmf="4">[play | get | check] (new | unread) voice [mail | mails | E-mail | E-mails] [message |
messages]</choice>

```

- o
- o
- o
- o

-----

custom

---

| Name       | Data type   | Default value |
|------------|---|---------------|
| event      | NMTOKEN   | REQUIRED      |
| message    | string  |               |
| return     | string  |               |
| useroption | NMTOKEN<br>enumeration: "Mailbox.Confirmation", "Status.Confirmation", "Follow.Me", "Unified.Messaging", "Change.Folders", "Allow.Email", "Allow.Fax", "Allow.Voice.Mai", "Saved.Email", "Saved.Fax", "Saved.Voice.Mai", "Allow.Calendar", "Allow.Place.Call", "Attendant.Config", "Ascending", "Verbose.Mode", "Priority.Mode", "Message.Notification", "Mobile.Office", "Outlook.Module", "usersetting" |               |

---

goto  
catch

next

goto

| Attribute | Data type | Default value |
|-----------|-----------|---------------|
|           |           |               |

next  
The location to jump to. The destination can be an anchor in the current document, such as [#send\\_message\\_options](#) or it can be a combination of filename and anchor (TUIMobileOffice.xml#main\_menu\_return).

```
<catch event = "com.inin.recording.recorded" count="1">  
  <goto next="#send_message_options"/>  
</catch>  
  
<catch event = "com.inin.message.send.success" count="1">  
  <audio handler="Prompt_TUIMessageManagement" prompt="TUIMESSAGEMANAGEMENT_MESSAGE_SENT">Your message has been sent.</audio>  
  <goto next="TUIMobileOffice.xml#main_menu_return"/>  
</catch>
```

---



help

| Attribute | Data type | Default value |
|-----------|-----------|---------------|
|           |           |               |
|           |           |               |

help

count

count

```
<help count="1">
  <audio>You may speak one of several voice commands to access your
  mailbox or change your status, user options, and prompts.
  </audio>
  <goto next="#fax_summary_2"/>
</help>
```

```
<help count="2">
  <audio>Please see your documentation for a list of available voice
  commands.
  </audio>
  <goto next="#fax_summary_2"/>
</help>
```

count=2

help \_\_\_\_\_

help \_\_\_\_\_

log

| Attribute | Data type | Default value |
|-----------|-----------|---------------|
|           |           |               |
|           |           |               |

log

log \_\_\_\_\_

manifest\_file

Menuxml\_manifest.xml

```
<?xml version="1.0"?>
<!DOCTYPE menuxml_manifest SYSTEM "menuxml.dtd">
<menuxml_manifest>
  <manifest_file>TUIMainMenu.xml</manifest_file>
  <manifest_file>TUIMainMenuDTMF.xml</manifest_file>
  <manifest_file>TUIMessageMenus.xml</manifest_file>
  <manifest_file>TUIMessageMenusDTMF.xml</manifest_file>
  <manifest_file>TUIMobileOffice.xml</manifest_file>
  <manifest_file>TUIOptionMenus.xml</manifest_file>
  <manifest_file>TUIOptionMenusDTMF.xml</manifest_file>
  <manifest_file>TUIOutlookMenus.xml</manifest_file>
  <manifest_file>TUIOutlookMenusDTMF.xml</manifest_file>
  <manifest_file>TUIPromptMenus.xml</manifest_file>
  <manifest_file>TUIPromptMenusDTMF.xml</manifest_file>
  <manifest_file>TUIStatusMenus.xml</manifest_file>
  <manifest_file>TUIStatusMenusDTMF.xml</manifest_file>
</menuxml_manifest>
```

menu

| Attribute | Data type | Default value |
|-----------|-----------|---------------|
|           |           |               |
|           |           |               |
|           |           |               |
|           |           |               |
|           |           |               |
|           |           |               |
|           |           |               |
|           |           |               |

id

```
<menu id="custom_menu"
```

```
<goto next="#custom_menu"/>
```

mode

nospeechmenu

return

filename#anchor

```
<menu return=" main_menu_return">
```

```
<menu return="TUIMobileOffice.xml#main_menu_return">
```

skipahead

skipback

timeout

```
<menu id="main_menu_superior" timeout="4" mode="voice dtmf" nospeechmenu="TUIMainMenuDTMF.xml" return="#main_menu_return">
```

volumedown

volumeup

```
<menu id="voice_message_menu" timeout="1" return="#voice_summary" skipback="5" skipahead="6" volumedown="8" volumeup="9">
```



---

menuxml

| Attributes | Data type | Default value |
|------------|-----------|---------------|
|            |           |               |
|            |           |               |
|            |           |               |
|            |           |               |

```
<?xml version="1.0"?>
<!DOCTYPE menuxml SYSTEM "menuxml.dtd">
<menuxml language="en-US">

<!--other statements here-->

</menuxml>
```

Application

Language

en-US en-GB fr-CA

Toplevel

Version

```
<menuxml toplevel="main_menu" language="en-US" application="TUIApplicationRoot.xml">
```

---

manifest\_file

```
<?xml version="1.0"?>
<!DOCTYPE menuxml_manifest SYSTEM "menuxml.dtd">
<menuxml_manifest>
  <manifest_file>TUIMainMenu.xml</manifest_file>
  <manifest_file>TUIMainMenuDTMF.xml</manifest_file>
  <manifest_file>TUIMessageMenus.xml</manifest_file>
  <manifest_file>TUIMessageMenusDTMF.xml</manifest_file>
  <manifest_file>TUIMobileOffice.xml</manifest_file>
  <manifest_file>TUIOptionMenus.xml</manifest_file>
  <manifest_file>TUIOptionMenusDTMF.xml</manifest_file>
  <manifest_file>TUIOutlookMenus.xml</manifest_file>
  <manifest_file>TUIOutlookMenusDTMF.xml</manifest_file>
  <manifest_file>TUIPromptMenus.xml</manifest_file>
  <manifest_file>TUIPromptMenusDTMF.xml</manifest_file>
  <manifest_file>TUIStatusMenus.xml</manifest_file>
  <manifest_file>TUIStatusMenusDTMF.xml</manifest_file>
</menuxml_manifest>
```

---

---

Attribute	Data type	Default value

count

count

```
<noinput count="1">
  <audio handler="Prompt_TUIMain"

prompt="TUI_MAIN_MENU_WHAT_YOU_LIKE">What would you like
to
do today?</audio>
  <goto next="#main_menu"/>
</noinput>
<noinput count="2">
  <audio handler="Prompt_TUIMain"

prompt="TUI_MAIN_NOINPUT_2">Do you need help? Say 'help,'
or 'operator' for assistance.</audio>
  <goto next="#main_menu"/>
</noinput>
```

count=2



nomatch

Attributes	Data type	Default value

count

count

```
<nomatch count="1">  
  <audio handler="Prompt_TUIMain" prompt="TUIMAIN_NOMATCH_1">I'm sorry, but I did not understand you. Please try again.</audio>  
  <goto next="#main_menu"/>  
</nomatch>  
  
<nomatch count="2">  
  <audio handler="Prompt_TUIMain" prompt="TUIMAIN_NOMATCH_2">Sorry. I still did not understand what you said. For assistance,  
  please say 'help' or 'operator'.</audio>  
  <goto next="#main_menu"/>  
</nomatch>
```

count=2

Attribute	Data type	Default value

source

useroptions

verbosity

```
<play source = "count.all"/>
```

Attribute	Data type	Default value

dtmf

message

message

return

next

return

useroption

`<submenu next="TUIStatusMenus.xml#change_status" dtmf="1" return="TUIOptionMenus.xml#personal_options_menu">[change | set] [my | your] status</submenu>`



```

    application.userprompts
    <choice event="application.userprompts" dtmf="5">[record | change] [my] [user | personal] (prompts | recordings)
    </choice>
application.playbackoptions
    application.playbackoptions
    <choice event="application.playbackoptions" dtmf="4" useroption="Unified.Messaging">[set | change] [my] [playback]
options</choice>
application.followmeoptions
    application.followmeoptions
    <choice event="application.followmeoptions" dtmf="6" useroption="Follow.Me">[set | change] [my] follow-me [options]
</choice>
application.notificationoptions
    application.notificationoptions
    <choice event="application.notificationoptions" dtmf="8" useroption="Message.Notification">[manage | change] [my]
(notification | notifications) [options]</choice>
application.attendantprompts
    application.attendantprompts
application.officehunt
    application.officehunt
    <choice event="application.officehunt" dtmf="6">office [wide] (alert | hunt)</choice>
application.privatedirectory
    application.privatedirectory
    <choice event="application.privatedirectory" dtmf="7">[access] [the] [company] [private] directory</choice>
application.changefolders
    application.changefolders
    <choice event="application.changefolders" dtmf="8" useroption="Change.Folders">[change | traverse] folders</choice>
application.adminoptions
    application.adminoptions
    <choice event="application.adminoptions" dtmf="9" useroption="Attendant.Config">[manage | change] (administration |
[interaction] attendant) [options | prompts]</choice>
application.sendmessage
    application.sendmessage
    <choice event="application.sendmessage" dtmf="4">(compose | create | new | send) [a] [message | messages]</choice>
application.sendtomessage
    application.sendtomessage
    <choice event="application.sendtomessage"
return="TUIMobileOffice.xml#main_menu_return">PreLoadedGrammar:MessageDirectory </choice>
application.forwardmessage
    application.forwardmessage
    <choice event="application.forwardmessage">PreloadedGrammar:MessageDirectory</choice>
application.replymessage
    application.replymessage
    <choice event="application.replymessage">PreloadedGrammar:MessageDirectory</choice>
application.privatecall
    application.privatecall
    <choice event="application.privatecall"
return="TUIMobileOffice.xml#main_menu_return">PreLoadedGrammar:CallDirectory</choice>
application.deletedmessages
    application.deletedmessages
    <choice event="application.deletedmessages" dtmf="7" useroption="Change.Folders">[manage] [my] deleted
messages</choice>
application.mainmenu
    application.mainmenu
    <choice event="application.mainmenu">([go] [back] [to] [the] main menu)</choice>

```



application.calendar

application.administration

application.managerrules

application.setstatus

application.distributionlist

application.umstatus

application.placecall

application.getmeetings



---

count

count

count

```
<nomatch count="1">
  <audio handler="Prompt_TUIMain" prompt="TUIMAIN_NOMATCH_2">
    I'm sorry, but I did not understand you. Please try again
  </audio>
  <goto next="#voice_summary_2"/>
</nomatch>

<nomatch count="2">
  <audio handler="Prompt_TUIMain" prompt="TUIMAIN_NOMATCH_3">
    Sorry. I still did not understand what you said. For assistance, please
    say 'help' or 'operator'.
  </audio>
  <goto next="#voice_summary_2"/>
</nomatch>
```

count=2

---

!ENTITY % [menu.events](#)

escape.previous

escape.operator

help

```
<choice event="escape.operator" dtmf="0">[transfer | send | get] [me] [to] [a | an] operator</choice>
```

---

!ENTITY % [menu.events](#)

menu.system

menu.org

menu.group

menu.operator

```
<nomatch count="3">
  <audio handler="Prompt_TUIMain" prompt="TUIMAIN_NOMATCH_2">
    Sorry. I still did not understand what you said. For assistance, please say
    'help' or 'operator'.
  </audio>
  <goto next="menu.system"/>
</nomatch>
```

- 
- !ELEMENT [choice](#)
  - !ELEMENT [custom](#)
  - !ELEMENT [submenu](#)

---

mailbox.sendmessage

mailbox.openfolder

mailbox.voice.new

mailbox.voice.saved

mailbox.voice.today

mailbox.fax.new

mailbox.fax.saved

mailbox.fax.today

mailbox.email.new

mailbox.email.saved

mailbox.email.today

mailbox.outofoffice.on

mailbox.outofoffice.off

```
<choice event="mailbox.fax.new" dtmf="1" useroption="Allow.Fax" return="fax_message_menu">[play | get | check] (new | unread) [fax |  
faxes] [mail | mails | E-mail | E-mails | message | messages]  
</choice>
```

- 
- - 
  - 
  - 
  - 
  - 
  - 
  - 
  - 
  - 
  - 
  -

---

!ENTITY % [menu.events](#)

---

[message.body](#) !ENTITY % [message.events](#) message.stop message.audio message.envelope

---

message.events.process

message.next

message.reply

message.forward

message.delete

message.save

message.deletesubject

message.deletesender

message.undelete

message.callback

message.get.phonenumber

---

notify.enable

---

followme.enable

followme.timeout

---

options.setmode.verbose

options.setmode.oldest

options.setmode.priority

options.setmode.playuser

options.setmode.playstatus

options.setmode.attachments

options.setaccess.allvoice

options.setaccess.allfax

options.setaccess.allemail

options.setaccess.savedvoice

options.setaccess.savedfax

options.setaccess.savedemail

options.password

options.remotenummer

---

- !ENTITY % [grammar.content](#)
  - !ENTITY % [texttospeech.content](#)
- 

source

play.sources

count.voice

<play source="count.voice"/>

count.voice.new

count.voice.saved

count.fax

---

count.fax.new

count.fax.saved

count.email

count.email.new

count.email.saved

count.all

user.prompt.name

user.number

user.number.forward

user.status

user.statusmenu

message.type

message.envelope

message.from

message.date

message.subject

message.phonenumber

message.body

message.audio

recording.review

---

-----

---

recording.start

recording.cancel

recording.send

Send message

recording.importance

recording.sensitivity

message

---

Event	Sets Status to:
status.set.atlunch	
status.set.available	
status.set.followme	
status.set.followup	
status.set.forward	
status.set.noacd	
status.set.away	
status.set.dnd	
status.set.atplay	
status.set.gonehome	
status.set.meeting	
status.set.outoffice	
status.set.training	
status.set.outtown	
status.set.vacation	
status.set.workinghome	
status.set.remote	
status.set	

---

!ELEMENT [audio](#)



- 
- !ATTLIST [audio](#)
  - !ATTLIST [catch](#)
  - !ATTLIST [choice](#)
  - !ATTLIST [custom](#)
  - !ATTLIST [goto](#)
  - !ATTLIST [menu](#)
  - !ATTLIST [menuxml](#)
  - !ATTLIST [submenu](#)
- 

- 
- !ATTLIST [audio](#)
  - !ATTLIST [choice](#)
  - !ATTLIST [custom](#)
  - !ATTLIST [play](#)
  - !ATTLIST [submenu](#)

useroption.content

Mailbox.Confirmation

Status.Confirmation

Follow.Me

Unified.Messaging

Change.Folders

Allow.Email

Allow.Fax

Allow.Voice.Mail

Saved.Email

Saved.Fax

Saved.Voice.Mail

Attendant.Config

Ascending

Verbose.Mode

Priority.Mode

Message.Notification

Allow.Calendar

Allow.Place.Call

Attendant.Config

Mobile.Office

Outlook.Module

- 
- !ATTLIST [audio](#)
  - !ATTLIST [play](#)

brief

verbose

```
<play source="message.type" verbosity="verbose"/>
```

```
com.inin.status.set.success          error.com.inin.user.setstatusfailed  
com.inin catch
```

- [\\_\\_\\_\\_\\_](#)
- [\\_\\_\\_\\_\\_](#)
- [\\_\\_\\_\\_\\_](#)

---

com.inin.status.set.success

com.inin.mailbox.no.more.messages

com.inin.message.delete.success

com.inin.message.deleted.last

com.inin.message.forward.success

com.inin.message.saved.last

com.inin.message.saved.success

com.inin.message.forward.success

com.inin.thankyou

```
<catch event="com.inin.mailbox.no.more.messages" count="1">  
<audio handler="Prompt_TUIMessageManagement" prompt="TUIMESSAGEMANAGEMENT_END_OF_MESSAGES">That completes this set of</audio>  
<audio handler="Prompt_TUIMessageManagement" prompt="TUIMESSAGEMANAGEMENT_TYPE_VOICEMESSAGES">voicemails</audio>
```

---

error.com.inin.user.setstatusfailed

error.com.inin.connection.disconnect

error.com.inin.user.setupoptionsfailed

error.com.inin.asr.grammar.registration.failure

error.com.inin.asr.initialization.failure

error.com.inin.asr.invalid.calltype

error.com.inin.asr.unknown.failure

error.com.inin.lost.ownership

error.com.inin.mailbox.get.count.failed

error.com.inin.mailbox.no.messages

error.com.inin.message.delete.failed

error.com.inin.message.open.attachment.failed

error.com.inin.message.open.failed

error.com.inin.message.parse.cookie.failed

error.com.inin.private.no.forward

error.com.inin.save.failed

error.com.inin.send.failed

error.com.inin.mailbox.no.folder.access (this is for folder traverse only)

---

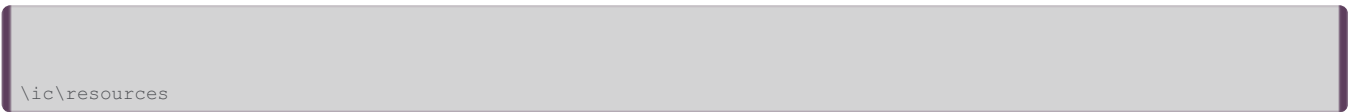
error.com.inin.<error text returned from ASR tool>

Mobile Office Menus	DTMF-Only Menus	Description

- 
- 

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\IC\Resources



IC\Resources\TUIDefault

\IC\Resources

IC\Resources\TUICustom

\IC\Resources

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IC\Resources\TUI\Default

IC\Resources

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- [ ]

[play | get | check] (new | unread) voice [mail | mails | E-mail | E-mails] [message | messages]

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- \_\_\_\_\_
- \_\_\_\_\_

Tag	event	dtmf	next	useroption	
choice	escape.previous	*			Escape to previous menu
choice	escape.operator	0			Escape to Operator
choice	application.thankyou	7*			Exit menu
submenu		##	TUIUMobileOffice.xml#main_menu_return	Mobile.Office	

TUIDTMFRoot.xml

```
<?xml version="1.0"?>
<!DOCTYPE menuxml SYSTEM "menuxml.dtd">
<menuxml toplevel="voice_summary" language="en-US" application="TUIDTMFRoot.xml">
```

TUIApplicationRoot.xml

TUIApplicationRoot.xml

TUIApplicationRoot.xml

menu

```
<?xml version="1.0"?>
<!DOCTYPE menuxml SYSTEM "menuxml.dtd">
<menuxml toplevel="message_summary" language="en-US" application="TUIApplicationRoot.xml">
```

Tag	Text	event	dtmf	useroption	return	next	message	goto
choice	escape   [go] back   previous [menu]   return	escape.previous	*					
choice	[transfer   send   get] [me] [to] [a   an] operator	escape.operator	0					
choice	[play   get   check   listen to [my]] (new   unread) voice [mail   mails   E-mail   E-mails] [message   messages]	mailbox.voice.new		Allow.Voice.Mail	TUImessageMenu.xml#voice_message_menu			
choice	[play   get   check   listen to [my]] (old   saved   red) voice [mail   mails   E-mail   E-mails] [message   messages]	mailbox.voice.saved		Allow.Voice.Mail	TUImessageMenu.xml#voice_message_menu			
choice	(([play   get   check   listen to] today's voice [mail   mails   E-mail   E-mails] [message   messages])   ([play   get   check   listen to] [my] voice [mail   mails   E-mail   E-mails] [message   messages] (for   from) today)	mailbox.voice.today		Allow.Voice.Mail	TUImessageMenu.xml#voice_message_menu			

Tag	Text	event	dtmf	useroption	return	next	message	goto
choice	[play   get   check   listen to [my]] (new   unread) (fax [mail   mails   E-mail   E-mails]   faxes [message   messages])	mail box.fax.new		Allow.Fax	TUIMessageMenu.xml#fax_message_menu			
choice	[play   get   check   listen to [my]] (old   saved   red) (fax [mail   mails   E-mail   E-mails]   faxes [message   messages])	mail box.fax.saved		Allow.Fax	TUIMessageMenu.xml#fax_message_menu			
choice	([play   get   check   listen to today's (fax [mail   mails   E-mail   E-mails]   faxes [message   messages])   ([play   get   check   listen to [my] (fax [mail   mails   E-mail   E-mails]   faxes [message   messages]) (for   from) today)	mail box.fax.today		Allow.Fax	TUIMessageMenu.xml#fax_message_menu			
choice	[play   get   check   listen to [my]] (new   unread) (mail   mails   E-mail   E-mails) [message   messages]	mail box.email.new		Allow.Email	TUIMessageMenu.xml#email_message_menu			
choice	[play   get   check   listen to [my]] (old   saved   red) (mail   mails   E-mail   E-mails) [message   messages]	mail box.email.saved		Allow.Email	TUIMessageMenu.xml#email_message_menu			
choice	([play   get   check   listen to today's (mail   mails   E-mail   E-mails) [message   messages])   ([play   get   check   listen to [my] (mail   mails   E-mail   E-mails) [message   messages] for today)	mail box.email.today		Allow.Email	TUIMessageMenu.xml#email_message_menu			
submenu	[play   get   check   listen to [my]] voice [mail   mails   E-mail   E-mails] [message   messages]			Allow.Voice.Mail	TUIMobileOfficeMenu.xml#main_u_re_turn	TUIMessageMenu.xml#voice_summary		

Tag	Text	event	dtmf	useroption	return	next	message	goto
submenu	[play   get   check   listen to [my]] (fax [mail   mails   E-mail   E-mails] [message   messages]   faxes)			Allow.Fax	TUIM obil eOff ice. xml# main _men u_re turn	TUI Mes sag eMe nus .xm l#f ax_ sum mar y		
submenu	[play   get   check   listen to [my]] (mail   mails   E-mail   E-mails) [message   messages]			Allow.Email	TUIM obil eOff ice. xml# main _men u_re turn	TUI Mes sag eMe nus .xm l#e mai l_s umm ary		
choice	(access   get   play   read   go to) [my] (calendar   meetings) for \$datetime	appl icat ion. getm eeti ngs		Outlook. Module	TUIM obil eOff ice. xml# main _men u_re turn		voice	
submenu	(access   get   play   read   go to) [my] (calendar   meetings)			Allow.Ca lendar	TUIM obil eOff ice. xml# main _men u_re turn	TUI Out loo kMe nus .xm l#c ale nda r_m enu _ge t_d ate		
submenu	[access   go to] [my   the] Outlook [options   menu]			Outlook. Module	TUIM obil eOff ice. xml# main _men u_re turn	TUI Out loo kMe nus .xm l#o utl ook _me nu		
submenu	[access   go to] [my   the] Calendar (options   menu)			Allow.Ca lendar	TUIM obil eOff ice. xml# main _men u_re turn	TUI Out loo kMe nus .xm l#c ale nda r_m enu		
submenu	[access   go to] [my   the] out-of- office assistant [options   menu]			Outlook. Module	TUIM obil eOff ice. xml# main _men u_re turn	TUI Out loo kMe nus .xm l#o uto fof fic e_m enu		



Tag	Text	event	dtmf	useroption	return	next	message	goto
choice	turn on [my   the] out-of-office assistant [message]	mail box. outofoffice. on		Outlook. Module	TUIM obil eOffice. xml# main _men u_re turn			
choice	turn off [my   the] out-of-office assistant [message]	mail box. outofoffice. off		Outlook. Module	TUIM obil eOffice. xml# main _men u_re turn			
choice	PreLoadedGrammar:MessageDirectory	application. send message			TUIM obil eOffice. xml# main _men u_re turn			
choice	PreLoadedGrammar:CallDirectory	application. privatecall			TUIM obil eOffice. xml# main _men u_re turn			
choice	URI:OPCMessageDirectory.\$username.gram	record.start			TUIM ainMenu. xml# send _message _options			
choice	URI:OPCCallDirectory.\$username.gram	application. privatecall			TUIM obil eOffice. xml# main _men u_re turn			
submenu	[access   set   change   manage] [my] [personal] [user] (options   configuration)					TUI Option Menus. xml#personal _options _menu		

Tag	Text	event	dtmf	useroption	return	next	message	goto
submenu	[change   set] [my   your] status				TUIM obil eOff ice. xml# main _men u_re turn	TUI Sta tus Men us. xml #ch ang e_s tat us		
submenu	[record   change] [my] [user   personal] (prompts   recordings)				TUIM obil eOff ice. xml# main _men u_re turn	TUI Pro mpt Men us. xml #pe rso nal _pr omp ts_ men u		
choice	[set   change] [me   my] [status] [to] \$status [until \$datetime]	stat us.s et	non e		TUIM obil eOff ice. xml# main _men u_re turn			
choice	[record] [my] (extended absence   out-of-the-office) [prompt]	user audi o.re cord			TUIP romp tMen us.x ml#e a_pr ompt _men u		eaprom t	
choice	(listen to   review) [my] (extended absence   out of [the] office) [prompt]	user audi o.li sten					eaprom t	
choice	reset [my] (extended absence   out of [the] office) [prompt]	user audi o.re set					eaprom t	
choice	[record] [my] (ring no answer   standard greeting) [prompt]	user audi o.re cord			TUIP romp tMen us.x ml#r na_p romp t_me nu		rnaprom pt	
choice	(listen to   review) [my] (ring no answer   standard greeting) [prompt]	user audi o.li sten					rnaprom pt	
choice	reset [my] (ring no answer   standard greeting) [prompt]	user audi o.re set					rnaprom pt	
choice	[record] [my] [user] (name   username) [prompt]	user audi o.re cord			TUIP romp tMen us.x ml#n ame_ prom pt_m enu		namepro mpt	

Tag	Text	event	dtmf	useroption	return	next	message	goto
choice	(listen to   review) [my] [user] (name   username) [prompt]	user audi o.li sten					namepro mpt	
choice	reset [my] [user] (name   username) [prompt]	user audi o.re set					namepro mpt	
choice	[record] [my] agent [greeting] [prompt]	user audi o.re cord			TUIP romp tMen us.x ml#a gent _gre etin g_me nu		agentgr eeting	
choice	(listen to   review) [my] agent [greeting] [prompt]	user audi o.li sten					agentgr eeting	
choice	reset [my] agent [greeting] [prompt]	user audi o.re set					agentgr eeting	
choice	[record] [my] [available] forward [prompt]	user audi o.re cord			TUIP romp tMen us.x ml#a f_pr ompt _men u		afpromp t	
choice	(listen to   review) [my] [available] forward [prompt]	user audi o.li sten					afpromp t	
choice	reset [my] [available] forward [prompt]	user audi o.re set					afpromp t	
choice	[record] [my] [one number] follow me [prompt]	user audi o.re cord			TUIP romp tMen us.x ml#f m_pr ompt _men u		fmpromp t	
choice	(listen to   review) [my] [one number] follow me [prompt]	user audi o.li sten					fmpromp t	
choice	reset [my] [one number] follow me [prompt]	user audi o.re set					fmpromp t	
choice	okay   ([okay] thanks)   ([okay] thank you)	appl icat ion. than kyou	7*		TUIM obil eOff ice. xml# main _men u_re turn			

Tag	Text	event	dtmf	useroption	return	next	message	goto
submenu	(switch   change) [input] mode		##	Mobile.Office		TUIUMMainMenuDTMF.xml#main_menu		
submenu	[(what's   what is)] [my] current status				TUIMobileOffice.xml#main_menu_return	TUIStatusMenu.xml#play_status_menu		
submenu	[(I am) [all] done)   [(I am) [all] finished)   (thats it)   (thats all)   (you cant)   (you cannot)   good-bye					TUIMobileOffice.xml#good_bye_menu		
submenu	[go] [back] [to] [the] main menu					TUIMobileOffice.xml#main_menu		
choice	(exit   log (out off))	application.main.menu						
catch		com.inin.calendar.no date						TUIOutlookMenus.xml#voice_get_date

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TUIMobileOffice.xml

root element name	menuxml

Name	Value

Tag	Text	next	user option	return	dtmf	event	ct	id	timeout	mode	no speech menu	audio	goto	play	submenu	no input	no match
submenu	[check   play   get] (message   messages)	TUI MessageMenu.xml #message_summary	Unified.Messaging	#main_menu_return													
submenu	[change   set] [my   your] status	TUI StatusMenus.xml #change_status		#main_menu_return													
submenu	something [else   different]	TUI MainMenu.xml #main_menu		#main_menu_return													

submenu		TUI Mes sag eMe nus .xm l#v oic e_s umm ary	Allow .Voic e.Mai l		1													
submenu		TUI Mes sag eMe nus .xm l#f ax_ sum mar y	Allow .Fax		2													
submenu		TUI Mes sag eMe nus .xm l#e mai l_s umm ary	Allow .Emai l		3													
choice			Unifi ed.Me ssagi ng		4	appl icat ion. send mess age												
submenu		TUI Opt ion Men us. xml #pe rso nal_ op tio ns_ men u			5													
choice					6	appl icat ion. priv ated irec tory												
choice					7	appl icat ion. offi cehu nt												

choice			Change.Folders		8	application.chan gefolders										
submenu		TUI OutlookMenu.xml#outlook_menu	Outlook.Module		9											
nomatch							1				audio	#main_menu				
nomatch							2				audio	#main_menu				
nomatch							3				audio	menu.system				
help							1					#main_menu				

menu				#main_menu_return			main-menu-superior	4	voic e dtmf	TUIMainMenuDTMF.xml#main_menu_greeting	audi o		pla y	submenu	noin put	
menu				menu.system			main-menu	6	voic e dtmf		audi o			submenu	noin put	
menu							main-menu-return	6	voic e dtmf		audi o			submenu	noin put	nomatch
menu							good-bye-menu	0			audi o				noin put	
menu				menu.system			back-to-main	0							noin put	



root element name	menuxml

Name	Value
	main_menu
	en-US
	TUIApplicationRoot.xml

Tag	id	timeout	mode	return	audio	submenu	choice	catch	noinput	nomatch	help

Name	Value





Name	Value

Tag	Text	Unique Attributes	event	dtmf	next	message	count	goto	audio

---

Name	Value

Tag	Text	Unique Attributes	goto

---

Name	Value

Tag	Text	Unique Attributes	goto

---

Name	Value









---

Name	Value



Name	Value



---

root element name	menuxml

Name	Value

Tag	Text	event	dtrmf	id	timeout	mode	return	play	audio	submenu	noinput	nomatch	help	choice	catch





Name	Value

Tag	Text	Unique Attributes	next	dtmf	useroption	count	audio	goto

Name	Value

Tag	Text	handler	prompt	event	dtmf	useroption	return	count	goto	audio

Name	Value

Tag	Text	source	handler	prompt	event	dtmf	useroption	return	count	audio	goto





Name	Value

Tag	Text	handler	prompt	event	dtmf	useroption	return	count	goto	audio

Name	Value

Tag name/Text	Text	source	handler	prompt	event	dtmf	useroption	return	count	audio	goto






Name	Value

Tag	Text	handler	prompt	event	dtmf	useroption	return	count	goto	audio

Name	Value

Tag	Text	source	handler	prompt	event	dtmf	useroption	return	count	audio	goto













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Name	Value

Tag	Text	handler	prompt	source	event	return	count	goto	audio

Name	Value

Tag	Text	source	verbosity	event	dtmf	return	next	count	audio	goto



Name	Value

Tag	Text	Unique Attributes	event	dtmf	return	count	audio	goto



--	--	--	--	--	--	--	--	--	--	--

Name	Value

Tag	Text	source	verbosity	event	dtmf	return	next	count	audio	goto


--	--	--	--	--	--	--	--	--	--	--	--

Name	Value

Tag	Text	Unique Attributes	event	dtmf	return	count	audio	goto





--	--	--	--	--	--	--	--	--	--

---

Name	Value

Tag	Text

---

Name	Value

Tag	Text

---

Name	Value

Tag	Text

---

root element name	menuxml

Name	Value

Tag	id	timeout	mode	return	audio	submenu	choice	noinput	nomatch	help
	<hr/>									
	<hr/>									

Name	Value

Tag	Text	handler	prompt	next	dtmf	return	event	useroption	count	goto	audio


Name	Value

Tag	Text	handler	prompt	next	dtnf	return	event	useroption	count	audio	goto




---

root element name	menuxml

Name	Value

Tag	Text	event	return	id	timeout	mode	audio	play	noinput	nomatch	help
				_____							
				_____							
				_____							

---

Name	Value

Tag	Text	handler	prompt	source	count	audio	goto

Name	Value

Tag	Text	source	handler	prompt	count	goto	audio

Name	Value

Tag	Text	Unique Attributes	goto

root element name	menuxml



Name	Value

Tag	count	id	timeout	mode	return	audio	goto	submenu	noinput	nomatch	choice	catch

---

Name	Value

Tag	Text	Unique Attributes	next	dtmf	count	goto

---

Name	Value

Tag	Text	Unique Attributes	next	dtmf	count	goto	audio

Name	Value

Tag	Text	handler	prompt	useroption	next	dtmf	count	goto

---



Name	Value

8 Subtags

Tag	Text	Unique Attributes	event	dtmf	return	count	audio	goto

Name	Value

Tag	Text	Unique Attributes	event	dtmf	return	count	audio	goto

---

Name	Value

Tag	Text	handler	prompt	event	return	dtmf	count	audio	goto

---

Name	Value

Tag	Text	handler	prompt	event	dtmf	count	goto	audio

---

Name	Value

Tag	Text	handler	prompt	event	dtmf	count	goto	audio

Name	Value

Tag	Text	handler	prompt	event	dtmf	count	goto	audio



root element name	menuxml

Name	Value

Tag	id	timeout	mode	return	audio	submenu	choice	noinput	nomatch	help

Name	Value

Tag	Text	handler	prompt	next	dtmf	return	event	useroption	count	goto	audio


---

Name	Value

Tag	Text	handler	prompt	next	dtnf	return	event	useroption	count	audio	goto





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\_\_\_\_\_

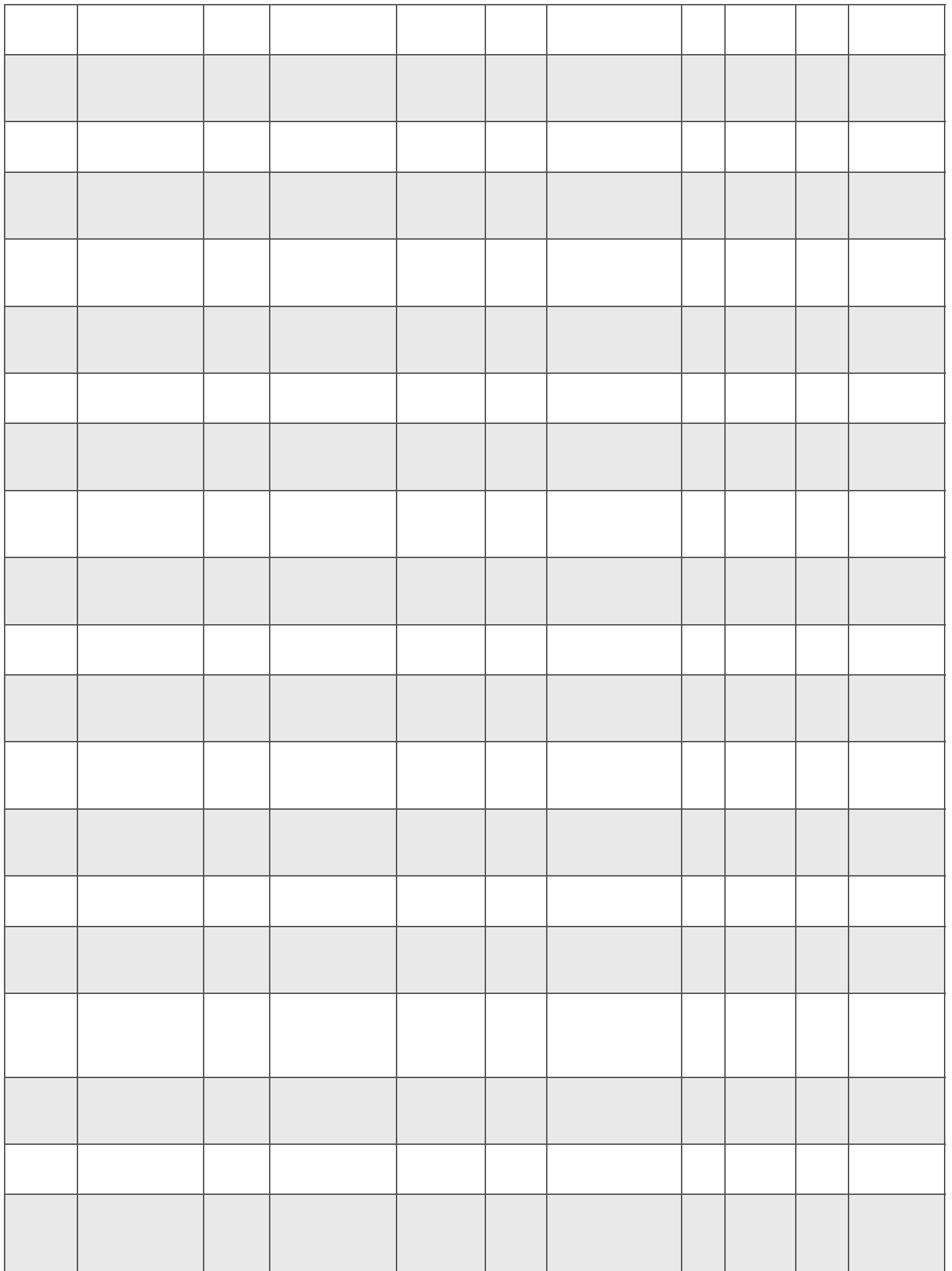
root element name	menuxml

Name	Value

Tag	id	timeout	mode	return	audio	play	submenu	choice	noinput	nomatch
	_____									
	_____									

Name	Value

Tag	Text	handler	prompt	useroption	source	next	dtmf	event	count	goto







Name	Value

Tag	Text	useroption	handler	prompt	next	dtmf	event	count	goto





Root Element Name	menuxml

Name	Value

Tag	Unique Attributes	id	timeout	mode	return	play	audio	choice	noinput	nomatch	catch
		_____									
		_____									
		_____									
		_____									
		_____									
		_____									
		_____									
		_____									
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		_____									
		_____									
		_____									




Tag	Text	source	handler	prompt	useroption	event	dtrnf	return	count	goto


Name	Value

Tag	Text	source	handler	prompt	useroption	event	dtmf	return	count	goto


Name	Value

Tag	Text	source	handler	prompt	useroption	event	dtnmf	return	count	goto




Name	Value

Tag	source	verbosity	event	dtmf	return	count	audio	goto

Name	Value

Tag	Text	handler	prompt	event	dtmf	return	count	audio	goto



Name	Value

Tag	source	verbosity	event	dtmf	return	count	audio	goto

Name	Value

Tag	Text	handler	prompt	event	dtmf	return	count	audio	goto

1	2	3	4	5	6	7	8	9	10
1	2	3	4	5	6	7	8	9	10
1	2	3	4	5	6	7	8	9	10
1	2	3	4	5	6	7	8	9	10
1	2	3	4	5	6	7	8	9	10
1	2	3	4	5	6	7	8	9	10
1	2	3	4	5	6	7	8	9	10
1	2	3	4	5	6	7	8	9	10
1	2	3	4	5	6	7	8	9	10
1	2	3	4	5	6	7	8	9	10
1	2	3	4	5	6	7	8	9	10
1	2	3	4	5	6	7	8	9	10


---

Name	Value

Tag	source	verbosity	event	dtmf	return	count	audio	goto



Name	Value

Tag	Text	handler	prompt	event	dtmf	return	count	audio	goto



---

root element name	menuxml

Name	Value

Tag name/Text	id	timeout	mode	return	audio	submenu	choice	noinput

Name	Value

Tag	Text	handler	prompt	next	dtmf	return	event	useroption	count	goto




---

root element name	menxml

Name	Value

Tag	event	return	id	timeout	mode	audio	play	noinput	nomatch
			_____						
			_____						

Name	Value

Tag	Text	handler	prompt	source	count	goto

Name	Value

Tag	Text	source	handler	prompt	count	goto

root element name	menuxml

Name	Value

Tag	id	timeout	mode	return	audio	submenu	noinput	choice	catch
	_____								
	_____								
	_____								
	_____								



Name	Value

Tag	Text	handler	prompt	useroption	next	dtmf	count	goto

Name	Value

Tag	Text	handler	prompt	event	dtmf	message	return	count	audio	goto

Name	Value

Tag	Text	event	dtmf	message	return	handler	prompt	count	audio	goto

Name	Value

Tag	Text	handler	prompt	event	dtmf	count	goto

root element name	menuxml

Name	Value

Tag	id	timeout	mode	return	audio	choice	noinput	submenu
	_____							
	_____							
	_____							
	_____							

Name	Value

Tag	Text	handler	prompt	event	message	return	dtmf	count	goto




Name	Value

Tag	Text	handler	prompt	event	message	return	dtmf	next	count	goto




--	--	--	--	--	--	--	--	--	--	--	--

Name	Value

Tag	Text	handler	prompt	event	message	return	dtmf	next	count	goto


--	--	--	--	--	--	--	--	--	--	--	--

Name	Value

Tag	Text	handler	prompt	event	message	return	dtmf	next	count	goto



--	--	--	--	--	--	--	--	--	--	--

SystemCompileVoicemailTUIProcess.i3pub	SystemCompileVoicemailTUIProcess.ihd
TUICatchDefault.i3pub	TUICatchDefault.ihd
TUIForwardMessage.i3pub	TUIForwardMessage.ihd
TUIGetDirectoryResult.i3pub	TUIGetDirectoryResult.ihd
TUIPlacePrivateCall.i3pub	TUIPlacePrivateCall.ihd
TUISetICUserOptions.i3pub	TUISetICUserOptions.ihd
TUISetUserData.i3pub	TUISetUserData.ihd

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ASR\_IVR\_TRANSFERRING\_CALL\_TO\_OPERATOR

ASR\_IVR\_STILL\_DONT\_UNDERSTAND

ASR\_IVR\_NAME\_REPEATED

ASR\_IVR\_DONT\_RECOGNISE\_DEPARTMENT\_A

ASR\_IVR\_DIDNT\_UNDERSTAND\_YOU

IVR\_ASR\_STANDARD\_DIGITS

IVR\_ASR\_LAST\_ONLY

IVR\_ASR\_FIRST\_OR\_LAST

ASR\_IVR\_STILL\_DIDNT\_HEAR

ASR\_IVR\_SPEAK\_TO\_OPERATOR

ASR\_IVR\_NO\_MATCH\_NAME

ASR\_IVR\_NAMES\_YOU\_SAID

ASR\_IVR\_LISTEN\_TO\_FOLLOWING\_CHOICES

ASR\_IVR\_COULD\_NOT\_HEAR\_YOU

ASR\_IVR\_CANCELLED\_TRANSFER

IVR\_ASR\_TRY\_AGAIN

IVR\_ASR\_TRANSFER\_ERROR

IVR\_ASR\_MULTIPLE\_MATCH

IVR\_ASR\_FIRST\_ONLY

ASR\_IVR\_TRANSFER\_TO\_OPERATOR

ASR\_IVR\_REPEATING\_LAST\_ENTRY

ASR\_IVR\_LISTEN\_TO\_CHOICES

ASR\_IVR\_COULD\_UNDERSTAND\_YOU

ASR\_IVR\_CANCELLED\_SELECTION

IVR\_ASR\_WELCOME

IVR\_ASR\_TRANFER\_WORKGROUPS

IVR\_ASR\_NO\_MATCH

ASR\_IVR\_LIKE\_TO\_CALL

ASR\_PRESS

ASR\_IVR\_OPERATOR



ASR\_IVR\_DIALING

IVR\_ASR\_MENU

ASR\_IVR\_PASSWORD\_FAIL

ASR\_IVR\_PASSWORD

ASR\_IVR\_MATCH\_THAT\_NAME

ASR\_IVR\_DO\_CONTINUE

IVR\_ASR\_HELP

ASR\_IVR\_IS\_THIS\_CORRECT

ASR\_IVR\_FIRST\_LAST\_FOR\_BEST

IVR\_ASR\_TRANSFER\_CANCEL

IVR\_ASR\_FIRST\_AND\_LAST

ASR\_IVR\_HEAR\_AGAIN

ASR\_IVR\_HAVING\_DIFFICULTY

ASR\_IVR\_DONT\_RECOGNISE\_NAME

ASR\_IVR\_CONFIRMATION\_HELP

ASR\_IVR\_ARE\_YOU\_SURE

IVR\_ASR\_YOU\_SAY

IVR\_ASR\_NOT\_AVAILABLE

ASR\_IVR\_TRANSFERRING\_YOU\_TO\_OPERATOR

ASR\_IVR\_SPEAK\_TO\_OPERATOR\_A

ASR\_IVR\_REPEATING\_NAME

ASR\_IVR\_NOT\_CERTAIN

ASR\_IVR\_NO\_MATCH\_COMMAND

ASR\_IVR\_DOESNT\_MATCH\_KNOWN\_A

ASR\_IVR\_DIDNT\_UNDERSTAND\_YOU\_A

IVR\_ASR\_FROM

IVR\_ASR\_ENTER\_AUTH\_CODE

ASR\_IVR\_NO\_MATCH\_NAME\_OR\_COMMAND

IVR\_ASR\_SAY\_HELP

IVR\_ASR\_OPERATOR\_ASSISTANCE

ASR\_IVR\_WELCOME\_MAIN

ASR\_IVR\_I\_HEARD

ASR\_IVR\_DIDNT\_HEAR\_YOU

IVR\_ASR\_YOU\_ALSO\_SAY

IVR\_ASR\_OR

ASR\_IVR\_PREFER\_OPERATOR

ASR\_IVR\_PLEASE\_SAY\_PARTY\_NAME

ASR\_IVR\_DID\_YOU\_MEAN

IVR\_ASR\_TRANSFER\_CALL

ASR\_IVR\_DOESNT\_MATCH\_KNOWN

ASR\_IVR\_DIDNT\_HEAR\_YOU\_A

IVR\_ASR\_DID\_YOU\_SAY

IVR\_ASR\_CHOOSE\_OPTIONS

ASR\_IVR\_STILL\_DONT\_UNDERSTAND\_A

ASR\_IVR\_REPEATING

ASR\_IVR\_OPERATOR\_ASSISTANCE

ASR\_IVR\_LAST\_ENTRY\_REPEATED

ASR\_IVR\_HEAR\_AGAIN\_A

ASR\_IVR\_FOR

ASR\_IVR\_DONT\_RECOGNISE\_NAME\_A

ASR\_IVR\_NOT\_YOUR\_PARTY

ASR\_IVR\_DONT\_RECOGNISE\_DEPARTMENT

ASR\_IVR\_BEST\_RESULTS

IVR\_ASR\_SHORT\_SILENCE

IVR\_ASR\_IN

IVR\_ASR\_CANCEL

ASR\_IVR\_PLEASE\_SAY\_NAME\_OF\_PARTY

ASR\_IVR\_MATCH\_THAT\_ENTRY

ASR\_IVR\_LISTEN\_EACH\_NAME

ASR\_IVR\_LIKE\_TO\_HEAR\_HELP

ASR\_IVR\_COULD\_NOT\_HEAR\_YOU\_A

<b>Prompt</b>	<b>Transcript of Prompt</b>













Prompt	Transcript of Prompt

Prompt	Transcript of Prompt

Prompt	Transcript of Prompt



Prompt	Transcript of Prompt

















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```
<?xml version="1.0"?>
<!DOCTYPE menuxml_manifest SYSTEM "menuxml.dtd">
<menuxml_manifest>
  <manifest_file>TUIMainMenu.xml</manifest_file>
  <manifest_file>TUIMainMenuDTMF.xml</manifest_file>
  <manifest_file>TUIMessageMenus.xml</manifest_file>
  <manifest_file>TUIMessageMenusDTMF.xml</manifest_file>
  <manifest_file>TUIMobileOffice.xml</manifest_file>
  <manifest_file>TUIOptionMenus.xml</manifest_file>
  <manifest_file>TUIOptionMenusDTMF.xml</manifest_file>
  <manifest_file>TUIOutlookMenus.xml</manifest_file>
  <manifest_file>TUIOutlookMenusDTMF.xml</manifest_file>
  <manifest_file>TUIPromptMenus.xml</manifest_file>
  <manifest_file>TUIPromptMenusDTMF.xml</manifest_file>
  <manifest_file>TUIStatusMenus.xml</manifest_file>
  <manifest_file>TUIStatusMenusDTMF.xml</manifest_file>
</menuxml_manifest>
```

<manifest\_file>



```

<?xml version="1.0"?>
<!DOCTYPE menuxml SYSTEM "menuxml.dtd">
<menuxml language="en-US">
  <!-- Global DTMF Escape Choices -->
  <choice event="escape.previous" dtmf="*" />
  <choice event="escape.operator" dtmf="0" />
  <!-- Global DTMF Misc. Choices -->
  <choice event="application.thankyou" dtmf="7*" />
  <submenu next="TUIUMMobileOffice.xml#main_menu_return" dtmf="###" useroption="Mobile.Office" />
</menuxml>

```

```

<?xml version="1.0"?>
<!DOCTYPE menuxml SYSTEM "menuxml.dtd">
<menuxml language="en-US">

  <!-- Global Escape Grammars -->
  <choice event="escape.previous"
dtmf="*">escape | [go] back | previous [menu] |
return</choice>
  <choice event="escape.operator"
dtmf="0">[transfer | send | get] [me] [to] [a | an]
operator</choice>

  <!-- Global Mailbox Grammars -->
  <choice event="mailbox.voice.new"
useroption="Allow.Voice.Mail"
return="TUIMessageMenus.xml#voice_message_menu">[play | get
| check | listen to [my]] (new | unread) voice [mail | mails | E-mail |
E-mails] [message | messages]</choice>
  <choice event="mailbox.voice.saved"
useroption="Allow.Voice.Mail"
return="TUIMessageMenus.xml#voice_message_menu">[play | get
| check | listen to [my]] (old | saved | red) voice [mail | mails |
E-mail | E-mails] [message | messages]</choice>
  <choice event="mailbox.voice.today"
useroption="Allow.Voice.Mail"
return="TUIMessageMenus.xml#voice_message_menu">([play |
get | check | listen to] today's voice [mail | mails | E-mail | E-mails]
[message | messages]) | ([play | get | check | listen to] [my] voice
[mail | mails | E-mail | E-mails] [message | messages] (for | from)
today)</choice>
  <choice event="mailbox.fax.new"
useroption="Allow.Fax"
return="TUIMessageMenus.xml#fax_message_menu">[play | get |
check | listen to [my]] (new | unread) (fax [mail | mails | E-mail |
E-mails] | faxes [message | messages])</choice>
  <choice event="mailbox.fax.saved"
useroption="Allow.Fax"
return="TUIMessageMenus.xml#fax_message_menu">[play | get |
check | listen to [my]] (old | saved | red) (fax [mail | mails | E-mail
| E-mails] | faxes [message | messages])</choice>
  <choice event="mailbox.fax.today"
useroption="Allow.Fax"
return="TUIMessageMenus.xml#fax_message_menu">([play | get
| check | listen to] today's (fax [mail | mails | E-mail | E-mails] |
faxes [message | messages])) | ([play | get | check | listen to] [my]
(fax [mail | mails | E-mail | E-mails] | faxes [message | messages])
(for | from) today)</choice>
  <choice event="mailbox.email.new"
useroption="Allow.Email"
return="TUIMessageMenus.xml#email_message_menu">[play | get
| check | listen to [my]] (new | unread) (mail | mails | E-mail |
E-mails) [message | messages]</choice>

```

```

<choice event="mailbox.email.saved"
useroption="Allow.Email"
return="TUIMessageMenus.xml#email_message_menu">[play | get
| check | listen to [my]] (old | saved | red) (mail | mails | E-mail |
E-mails) [message | messages]</choice>
<choice event="mailbox.email.today"
useroption="Allow.Email"
return="TUIMessageMenus.xml#email_message_menu">([play |
get | check | listen to] today's (mail | mails | E-mail | E-mails)
[message | messages]) | ([play | get | check | listen to] [my] (mail |
mails | E-mail | E-mails) [message | messages] for today)</choice>
<submenu next="TUIMessageMenus.xml#voice_summary"
useroption="Allow.Voice.Mail"
return="TUIMobileOffice.xml#main_menu_return">[play | get |
check | listen to [my]] voice [mail | mails | E-mail | E-mails] [message
| messages]</submenu>
<submenu next="TUIMessageMenus.xml#fax_summary"
useroption="Allow.Fax"
return="TUIMobileOffice.xml#main_menu_return">[play | get |
check | listen to [my]] (fax [mail | mails | E-mail | E-mails] [message
| messages] | faxes)</submenu>
<submenu next="TUIMessageMenus.xml#email_summary"
useroption="Allow.Email"
return="TUIMobileOffice.xml#main_menu_return">[play | get |
check | listen to [my]] (mail | mails | E-mail | E-mails) [message |
messages]</submenu>

<!-- Global Outlook Grammars -->
<choice event="application.getmeetings"
useroption="Outlook.Module" message="voice"
return="TUIMobileOffice.xml#main_menu_return">(access | get
| play | read | go to) [my] (calendar | meetings) for
$datetime</choice>
<submenu next="TUIOutlookMenus.xml#calendar_menu_get_date"
useroption="Allow.Calendar"
return="TUIMobileOffice.xml#main_menu_return">(access | get
| play | read | go to) [my] (calendar | meetings)</submenu>
<submenu next="TUIOutlookMenus.xml#outlook_menu"
useroption="Outlook.Module"
return="TUIMobileOffice.xml#main_menu_return">[access | go
to] [my | the] Outlook [options | menu]</submenu>
<submenu next="TUIOutlookMenus.xml#calendar_menu"
useroption="Allow.Calendar"
return="TUIMobileOffice.xml#main_menu_return">[access | go
to] [my | the] Calendar (options | menu)</submenu>
<submenu next="TUIOutlookMenus.xml#outofoffice_menu"
useroption="Outlook.Module"
return="TUIMobileOffice.xml#main_menu_return">[access | go
to] [my | the] out-of-office assistant [options | menu]</submenu>
<choice event="mailbox.outofoffice.on"
useroption="Outlook.Module"
return="TUIMobileOffice.xml#main_menu_return">turn on [my |
the] out-of-office assistant [message]</choice>
<choice event="mailbox.outofoffice.off"
useroption="Outlook.Module"
return="TUIMobileOffice.xml#main_menu_return">turn off [my
| the] out-of-office assistant [message]</choice>

<!-- Global Preloaded Directory Grammars -->
<choice event="application.sendtomessage"
return="TUIMobileOffice.xml#main_menu_return">PreLoadedGrammar:MessageDirectory</choice>
<choice event="application.privatecall"
return="TUIMobileOffice.xml#main_menu_return">PreLoadedGrammar:CallDirectory</choice>
<choice event="record.start"
return="TUIMainMenu.xml#send_message_options">URI:OPCMessageDirectory.$username.gram</choice>
<choice event="application.privatecall"
return="TUIMobileOffice.xml#main_menu_return">URI:OPCCallDirectory.$username.gram</choice>

<!-- Global Menu "Jump" Grammars -->
<submenu

```

```

next="TUIOptionMenus.xml#personal_options_menu">[access |
set | change | manage] [my] [personal] [user] (options |
configuration)</submenu>
<submenu next="TUIStatusMenus.xml#change_status"
return="TUIMobileOffice.xml#main_menu_return">[change |
set] [my | your] status</submenu>
<submenu next="TUIPromptMenus.xml#personal_prompts_menu"
return="TUIMobileOffice.xml#main_menu_return">[record |
change] [my] [user | personal] (prompts | recordings)</submenu>

<!-- Global Status Grammars -->
<choice event="status.set" dtmf="none"
return="TUIMobileOffice.xml#main_menu_return">[set |
change] [me | my] [status] [to] $status [until $datetime]</choice>

<!-- Global Prompt Grammars -->
<choice event="useraudio.record"
message="eaprompt"
return="TUIPromptMenus.xml#ea_prompt_menu">[record] [my]
(extended absence | out-of-the-office) [prompt]</choice>
<choice event="useraudio.listen"
message="eaprompt">(listen to | review) [my] (extended
absence | out of [the] office) [prompt]</choice>
<choice event="useraudio.reset"
message="eaprompt">reset [my] (extended absence | out of
[the] office) [prompt]</choice>
<choice event="useraudio.record"
message="rnaprompt"
return="TUIPromptMenus.xml#rna_prompt_menu">[record] [my]
(ring no answer | standard greeting) [prompt]</choice>
<choice event="useraudio.listen"
message="rnaprompt">(listen to | review) [my] (ring no
answer | standard greeting) [prompt]</choice>
<choice event="useraudio.reset"
message="rnaprompt">reset [my] (ring no answer | standard
greeting) [prompt]</choice>
<choice event="useraudio.record"
message="nameprompt"
return="TUIPromptMenus.xml#name_prompt_menu">[record] [my]
[user] (name | username) [prompt]</choice>
<choice event="useraudio.listen"
message="nameprompt">(listen to | review) [my] [user] (name
| username) [prompt]</choice>
<choice event="useraudio.reset"
message="nameprompt">reset [my] [user] (name | username)
[prompt]</choice>
<choice event="useraudio.record"
message="agentgreeting"
return="TUIPromptMenus.xml#agent_greeting_menu">[record]
[my] agent [greeting] [prompt]</choice>
<choice event="useraudio.listen"
message="agentgreeting">(listen to | review) [my] agent
[greeting] [prompt]</choice>
<choice event="useraudio.reset"
message="agentgreeting">reset [my] agent [greeting]
[prompt]</choice>
<choice event="useraudio.record"
message="afprompt"
return="TUIPromptMenus.xml#af_prompt_menu">[record] [my]
[available] forward [prompt]</choice>
<choice event="useraudio.listen"
message="afprompt">(listen to | review) [my] [available]
forward [prompt]</choice>
<choice event="useraudio.reset"
message="afprompt">reset [my] [available] forward
[prompt]</choice>
<choice event="useraudio.record"
message="fmprompt"
return="TUIPromptMenus.xml#fm_prompt_menu">[record] [my]
[one number] follow me [prompt]</choice>

```

```

<choice event="useraudio.listen"
message="fmprompt">(listen to | review) [my] [one number]
follow me [prompt]</choice>
<choice event="useraudio.reset"
message="fmprompt">reset [my] [one number] follow me
[prompt]</choice>

<!-- Global Misc. Grammars -->
<choice event="application.thankyou" dtmf="7*"
return="TUIMobileOffice.xml#main_menu_return"> okay |
([okay] thanks) | ([okay] thank you) </choice>
<submenu next="TUIUMainMenuDTMF.xml#main_menu"
dtmf="###" useroption="Mobile.Office"> (switch |
change) [input] mode </submenu>
<submenu next="TUIStatusMenus.xml#play_status_menu"
return="TUIMobileOffice.xml#main_menu_return"> [(what's |
what is)] [my] current status </submenu>
<submenu next="TUIMobileOffice.xml#good_bye_menu">([I
am] [all] done) | ([I am] [all] finished) | (thats it) | (thats all) |
(you cant) | (you cannot) | good-bye</submenu>
<submenu next="TUIMobileOffice.xml#main_menu">[go]
[back] [to] [the] main menu</submenu>
<choice event="application.mainmenu">(exit | log
(out|off))</choice>

<!-- Global Catches -->
<catch event="com.inin.calendar.nodate">
    <goto next="TUIOutlookMenus.xml#voice_get_date"/>
</catch>
</menuxml>

```

```

<?xml version="1.0"?>
<!DOCTYPE menuxml SYSTEM "menuxml.dtd">
<menuxml toplevel="main_menu_superior" language="en-US" application="TUIApplicationRoot.xml">

```

```

<!-- Document Grammars -->
<submenu next="TUIMessageMenus.xml#message_summary"
useroption="Unified.Messaging"
return="#main_menu_return">[check | play | get] (message |
messages)</submenu>
<submenu next="TUIStatusMenus.xml#change_status"
return="#main_menu_return">[change | set] [my | your]
status</submenu>
<submenu next="TUIMainMenu.xml#main_menu"
return="#main_menu_return">something [else |
different]</submenu>
<submenu next="TUIMessageMenus.xml#voice_summary"
dtmf="1" useroption="Allow.Voice.Mail"/>
<submenu next="TUIMessageMenus.xml#fax_summary"
dtmf="2" useroption="Allow.Fax"/>
<submenu next="TUIMessageMenus.xml#email_summary"
dtmf="3" useroption="Allow.Email"/>
<choice event="application.sendMessage" dtmf="4"
useroption="Unified.Messaging"/>
<submenu next="TUIOptionMenus.xml#personal_options_menu"
dtmf="5"/>
<choice event="application.privatedirectory"
dtmf="6"/>
<choice event="application.officehunt"
dtmf="7"/>
<choice event="application.changefolders"
dtmf="8" useroption="Change.Folders"/>
<submenu next="TUIOutlookMenus.xml#outlook_menu"
dtmf="9" useroption="Outlook.Module"/>

```

```

<!-- Document Catches -->
<nomatch count="1">
  <audio handler="Prompt_TUIMain"
    prompt="TUIMAIN_NOMATCH_1">I'm sorry, but I did not
    understand you. Please try again.</audio>
    <goto next="#main_menu"/>
</nomatch>
<nomatch count="2">
  <audio handler="Prompt_TUIMain"
    prompt="TUIMAIN_NOMATCH_2">Sorry. I still did not
    understand what you said. For assistance, please say 'help' or
    'operator'.</audio>
    <goto next="#main_menu"/>
</nomatch>
<nomatch count="3">
  <audio handler="Prompt_TUIMain"
    prompt="TUIMAIN_NOMATCH_2">Sorry. I still did not
    understand what you said. For assistance, please say 'help' or
    'operator'.</audio>
    <goto next="menu.system"/>
</nomatch>
<help count="1">
  <audio>You may speak one of several voice commands to access your
  mailbox or change your status, user options, and prompts. Please see
  your documentation for a list of available voice commands.</audio>
  <goto next="#main_menu"/>
</help>

<!-- Greeting Menu -->
<menu id="main_menu_superior" timeout="4"
mode="voice dtmf"
nospeechmenu="TUIMainMenuDTMF.xml#main_menu_greeting"
return="#main_menu_return">
  <audio handler="Prompt_TUIMain"
    prompt="TUIMAIN_GREETING"
    useroption="Mailbox.Confirmation">Welcome to the speech
    enabled Mobile Office for</audio>
    <play source="user.prompt.name"
    useroption="Mailbox.Confirmation"/>
    <audio handler="Prompt_TUIMain"
    prompt="TUIMAIN_CURRENT_STATUS"
    useroption="Status.Confirmation">Your current status
    is</audio>
    <play source="user.status"
    useroption="Status.Confirmation"/>
    <audio handler="Prompt_TUIMain"
    prompt="TUIMAIN_HELP_YOU">How may I help you?</audio>
    <submenu next="#back_to_main" dtmf="*/>
    <noinput count="1">
      <goto next="#main_menu"/>
    </noinput>
</menu>

<!-- Main Menu -->
<menu id="main_menu" timeout="6" mode="voice
dtmf" return="menu.system">
  <audio handler="Prompt_TUIMain"
    prompt="TUIMAIN_MENU_1">Just say...</audio>
    <audio handler="Prompt_TUIMain"
    prompt="TUIMAIN_MENU_2"
    useroption="Unified.Messaging">Check my
    messages</audio>
    <audio handler="Prompt_TUIMain"
    prompt="TUIMAIN_MENU_3">Change my status, or something
    else</audio>
    <submenu next="#back_to_main" dtmf="*/>
    <noinput count="1">
      <goto next="#main_menu"/>
    </noinput>

```

```

        <noinput count="2">
            <audio handler="Prompt_TUIMain"
                prompt="TUIMAIN_NOINPUT_2">Do you need help? Say
                'help,' or 'operator' for assistance.</audio>
            <goto next="#main_menu"/>
        </noinput>
        <noinput count="3">
            <goto next="TUIMainMenu.xml#main_menu"/>
        </noinput>
    </menu>

    <!-- Return Menu -->
    <menu id="main_menu_return" timeout="6"
        mode="voice dtmf">
        <audio handler="Prompt_TUIMain"
            prompt="TUIMAIN_HOW_ELSE_HELP">How else may I help
            you?</audio>
        <submenu next="#back_to_main" dtmf="*" />
        <noinput count="1">
            <goto next="#good_bye_menu"/>
        </noinput>
        <nomatch count="1">
            <goto next="#good_bye_menu"/>
        </nomatch>
    </menu>

    <!-- Good-bye Menu -->
    <menu id="good_bye_menu" timeout="0">
        <audio handler="Prompt_TUIMain"
            prompt="TUIMAIN_THANKYOU_GOOD_BYE">Okay. Thanks for calling.
            Good-bye.</audio>
        <noinput count="1">
            <choice event="application.disconnect"/>
        </noinput>
    </menu>

    <!-- Return to Main Menu -->
    <menu id="back_to_main" timeout="0"
        return="menu.system">
        <noinput count="1">
            <goto next="menu.system"/>
        </noinput>
    </menu>

</menuxml>

```

```

<?xml version="1.0"?>
<!DOCTYPE menuxml SYSTEM "menuxml.dtd">
<menuxml
    toplevel=""main menu""
    language=""en-US""
    application=""TUIApplicationRoot.xml"">

    <!-- DTMF Main Menu -->
    <menu
        id=""main menu""
        timeout=""10""
        mode=""voice""
        dtmf=""dtmf""
        return=""TUIMobileOffice.xml#main_menu_return"">
        <!--audio useroption="Allow.Voice.Mail">To retrieve your voicemail
        messages, press 1.</audio-->
        <audio
            useroption=""Allow.Voice.Mail""
            handler=""Prompt_TUIMAIN""

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    prompt=""TUIMAIN_MENU_VOICSELECTION"">To retrieve your voicemail messages
</audio>
<audio
  useroption=""Allow.Voice.Mail""
  handler=""Prompt_ASR""
  prompt=""ASR_PRESS"">Press</audio>
<audio
  useroption=""Allow.Voice.Mail""
  handler=""Prompt_System""
  prompt=""N1"">1</audio>
<submenu
  next=""TUIMessageMenus.xml#voice_summary""
  dtmf=""1""
  useroption=""Allow.Voice.Mail"">[play
  | get | check] voice [mail | mails | E-mail | E-mails] [message | messages]
</submenu>
<!--audio useroption="Allow.Fax">To retrieve your faxes, press
2.</audio-->
<audio
  useroption=""Allow.Fax""
  handler=""Prompt_TUIMAIN""
  prompt=""TUIMAIN_MENU_FAXSELECTION"">To retrieve your faxes
</audio>
<audio
  useroption=""Allow.Fax""
  handler=""Prompt_ASR""
  prompt=""ASR_PRESS"">Press</audio>
<audio
  useroption=""Allow.Fax""
  handler=""Prompt_System""
  prompt=""N2"">2</audio>
<submenu
  next=""TUIMessageMenus.xml#voice_message_menu""
  dtmf=""2""
  useroption=""Allow.Fax"">[play
  | get | check] (fax [mail | mails | E-mail | E-mails] [message | messages] |
  faxes)
</submenu>
<!--audio useroption="Allow.Email">To retrieve your email messages,
press 3.</audio-->
<audio
  useroption=""Allow.Email""
  handler=""Prompt_TUIMAIN""
  prompt=""TUIMAIN_MENU_EMAILSELECTION"">To retrieve your email messages
</audio>
<audio
  useroption=""Allow.Email""
  handler=""Prompt_ASR""
  prompt=""ASR_PRESS"">Press</audio>
<audio
  useroption=""Allow.Email""
  handler=""Prompt_System""
  prompt=""N3"">3</audio>
<submenu
  next=""TUIMessageMenus.xml#email_summary""
  dtmf=""3""
  useroption=""Allow.Email"">[play | get | check] (mail | mails | E-mail | E-mails) [message |
messages]
</submenu>
<!--audio>To send a voice message, press 4.</audio-->
<audio
  useroption=""Unified.Messaging""
  handler=""Prompt_TUIMAIN""
  prompt=""TUIMAIN_MENU_SEND_VM_MESSAGE"">To send a voice message
</audio>
<audio
  useroption=""Unified.Messaging""
  handler=""Prompt_ASR""
  prompt=""ASR_PRESS"">Press</audio>
<audio

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        useroption=""Unified.Messaging""
        handler=""Prompt_System""
        prompt=""N4"">4</audio>
<choice
    event=""application.sendmessage""
    dtmf=""4""
    useroption=""Unified.Messaging"">(compose | create | new | send) [a] [message | messages]</choice>
<!--audio>To manage your personal options, press 5.</audio-->
<audio
    handler=""Prompt_TUIMAIN""
    prompt=""TUIMAIN_MENU_PERSONAL_OPTIONS"">To manage your personal options
</audio>
<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>
<audio handler=""Prompt_System"" prompt=""N5"">5</audio>
<submenu
    next=""TUIOptionMenus.xml#personal_options_menu""
    dtmf=""5"">[access | set | change] [my] [personal] [user] (options | configuration)</submenu>
<!--audio>To access the company private directory, press 6.</audio-->
<audio
    handler=""Prompt_TUIMAIN""
    prompt=""TUIMAIN_MENU_PRIVATE_DIR"">To access the company private directory.
</audio>
<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>
<audio handler=""Prompt_System"" prompt=""N6"">6</audio>
<choice event=""application.privatedirectory"" dtmf=""6"">[access] [the] [company] [private] directory
</choice>
<!--audio>To initiate an office wide alert, press 7.</audio-->
<audio
    handler=""Prompt_TUIMAIN""
    prompt=""TUIMAIN_MENU_OFFICE_ALERT"">To initiate an office wide alert.
</audio>
<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>
<audio handler=""Prompt_System"" prompt=""N7"">7</audio>
<choice event=""application.officehunt"" dtmf=""7"">office [wide] (alert | hunt)</choice>
<!--audio>To change mail folders, press 8.</audio-->
<audio
    handler=""Prompt_TUIMAIN""
    prompt=""TUIMAIN_MENU_CHANGE_MAIL_FOLDER""
    useroption=""Change.Folders"">To change mail folders
</audio>
<audio
    handler=""Prompt_ASR""
    prompt=""ASR_PRESS""
    useroption=""Change.Folders"">Press</audio>
<audio
    handler=""Prompt_System""
    prompt=""N8""
    useroption=""Change.Folders"">8</audio>
<choice
    event=""application.changefolders""
    dtmf=""8""
    useroption=""Change.Folders"">[change | traverse] folders
</choice>
<!--audio>To access outlook options, press 9.</audio-->
<audio
    useroption=""Outlook.Module""
    handler=""Prompt_TUIMAIN""
    prompt=""TUIMAIN_MENU_OUTLOOKSELECTION"">To access your outlook options
</audio>
<audio
    useroption=""Outlook.Module""
    handler=""Prompt_ASR""
    prompt=""ASR_PRESS"">Press</audio>
<audio
    useroption=""Outlook.Module""
    handler=""Prompt_System""
    prompt=""N9"">9</audio>
<submenu
    next=""TUIOutlookMenus.xml#outlook_menu""
    dtmf=""9""

```



```

        useroption=""Outlook.Module""/>
<audio
  handler=""Prompt_TUIMain""
  prompt=""TUIMAIN_MENU_PREVIOUS_MENU"">To return to the previous menu
</audio>
<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>
<audio
  handler=""Prompt_TUIMain""
  prompt=""TUIMAIN_MENU_THE_STAR_KEY"">the star key</audio>
<audio handler=""Prompt_IVR"" prompt=""IVR_FOR_OPERATOR"">For an operator</audio>
<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>
<audio handler=""Prompt_System"" prompt=""N0"">0</audio>
<catch
  event=""&quot;
  quot;com.inin.mailbox.change.folder.success=""quot;com.inin.mailbox.change.folder.success""
  count=""1"">
  <audio>Your folder has been changed.</audio>
  <goto next=""#main_menu""/>
</catch>
<noinput count=""1"">
  <audio
    handler=""Prompt_TUIMain""
    prompt=""TUIMAIN_MENU_WHAT_YOU_LIKE"">What would you like to do today?
  </audio>
  <goto next=""#main_menu""/>
</noinput>
<noinput count=""2"">
  <audio
    handler=""Prompt_TUIMain""
    prompt=""TUIMAIN_NOINPUT_2"">Do you need help? Say 'help,' or 'operator' for assistance.
</audio>
  <goto next=""#main_menu""/>
</noinput>
<noinput count=""3"">
  <goto next=""menu.system""/>
</noinput>
<nomatch count=""1"">
  <audio
    handler=""Prompt_TUIMain""
    prompt=""TUIMAIN_NOMATCH_1"">I'm sorry, but I did not understand you. Please try again.
</audio>
  <goto next=""#main_menu""/>
</nomatch>
<nomatch count=""2"">
  <audio
    handler=""Prompt_TUIMain""
    prompt=""TUIMAIN_NOMATCH_2"">Sorry.
    I still did not understand what you said. For assistance, please say 'help' or
    'operator'.
  </audio>
  <goto next=""#main_menu""/>
</nomatch>
<help count=""1"">
  <audio>You may speak one of several voice commands to access your mailbox or
  change your status, user options, and prompts. Please see your documentation for
  a list of available voice commands.</audio>
  <goto next=""#main_menu""/>
</help>
</menu>

<!-- Send Message Options-->
<menu
  id=""send_message_options""
  timeout=""6""
  mode=""voice""
  dtmf=""dtmf""
  return=""TUIMainMenu.xml#main_menu_return"">
  <audio
    handler=""Prompt_TUIMessageManagement""
    prompt=""TUIMESSAGEMANAGEMENT_MESSAGE_MAY_NOW_SEND"">You may now send your message</audio>

```

```

    <choice event=""record.send"" dtmf=""1"">([now] send [this | the | it] [message | recording] [now]) |
do it | okay</choice>
    <choice event=""record.review"" dtmf=""2"">(review | listen
    | re-play | play [back] | repeat) [this | the | it] [message | recording]
    </choice>
    <choice event=""record.start"" dtmf=""3"">(record | re-record) [this | the | it] [message][again]
</choice>
    <submenu next=""#priority_prompt_menu"" dtmf=""4"">[set] [the] priority [of] [this | the | it]
[message]
    </submenu>
    <submenu next=""#sensitivity_prompt_menu"" dtmf=""5"">[set] [the] sensitivity [of] [this | the | it]
[message]
    </submenu>
    <choice
        event=""record.cancel""
        dtmf=""*""
        return=""TUIMobileOffice.xml#main_menu_return"">(cancel | (don't | do not) send) [my] [recording |
message | this | it]</choice>
    <choice event=""record.importance"" message=""high"">[set]
        [with] [the] [priority] [of] [this | the | it] [message] [to] high [priority]</choice>
    <choice event=""record.importance"" message=""low"">[set]
        [with] [the] [priority] [of] [this | the | it] [message] [to] low [priority]</choice>
    <choice event=""record.sensitivity"" message=""normal"">[set]
        [with] [the] [sensitivity] [of] [this | the | it] [message] [to] normal
        [sensitivity]</choice>
    <choice event=""record.sensitivity"" message=""personal"">[set]
        [with] [the] [sensitivity] [of] [this | the | it] [message] [to] personal
        [sensitivity]</choice>
    <choice event=""record.sensitivity"" message=""private"">[set]
        [with] [the] [sensitivity] [of] [this | the | it] [message] [to] private
        [sensitivity]</choice>
    <choice
        event=""record.sensitivity""
        message=""confidential"">[set]
        [with] [the] [sensitivity] [of] [this | the | it] [message] [to] confidential
        [sensitivity]</choice>
    <submenu next=""send_message_options_2"">[more | other] [what are my] options</submenu>
    <catch
        event=""com.inin.message.marked.success""
        count=""1"">
        <goto next=""#send_message_options""/>
    </catch>
    <catch
        event=""&
        quot;com.inin.recording.recorded=""quot;com.inin.recording.recorded""
        count=""1"">
        <goto next=""#send_message_options""/>
    </catch>
    <catch
        event=""&
        quot;com.inin.message.send.success=""quot;com.inin.message.send.success""
        count=""1"">
        <audio
            handler=""Prompt_TUIMessageManagement""
            prompt=""TUIMESSAGEMANAGEMENT_MESSAGE_SENT"">Your message has been sent.</audio>
            <goto next=""TUIMobileOffice.xml#main_menu_return""/>
        </catch>
    <noinput count=""1"">
        <goto next=""#send_message_options""/>
    </noinput>
    <noinput count=""2"">
        <goto next=""#send_message_options_2""/>
    </noinput>
    <noinput count=""1"">
        <goto next=""#main_menu_return""/>
    </noinput>
</menu>

<!-- Priority Prompt Menu -->
<menu

```

```

id=""priority_prompt_menu""
timeout=""1""
mode=""voice""
dtmf=""dtmf""
return=""#send_message_options"">
<audio
  handler=""Prompt_TUIMessageManagement""
  prompt=""TUIMESSAGEMANAGEMENT_MESSAGE_SAY_PRIORITY"">You may say 'low' or 'high' to set
priority</audio>
<noinput count=""1"">
  <goto next=""#send_message_options""/>
</noinput>
</menu>

<!-- Sensitivity Prompt Menu -->
<menu
  id=""sensitivity_prompt_menu""
  timeout=""1""
  mode=""voice""
  dtmf=""dtmf""
  return=""#send_message_options"">
<audio
  handler=""Prompt_TUIMessageManagement""
  prompt=""TUIMESSAGEMANAGEMENT_MESSAGE_SAY_SENSITIVITY"">You may say 'normal', 'personal',
'private' or 'confidential' to set sensitivity
</audio>
<noinput count=""1"">
  <goto next=""#send_message_options""/>
</noinput>
</menu>

<!-- Send Message Options 2 -->
<menu
  id=""send_message_options_2""
  timeout=""6""
  mode=""voice""
  dtmf=""dtmf""
  return=""TUIMainMenu.xml#main_menu_return"">
<audio
  handler=""Prompt_TUIMessageManagement""
  prompt=""TUIMESSAGEMANAGEMENT_MESSAGE_SEND_NOW"">To send your message,
</audio>
<audio
  useroption=""Allow.Voice.Mail""
  handler=""Prompt_ASR""
  prompt=""ASR_PRESS"">Press</audio>
<audio
  useroption=""Allow.Voice.Mail""
  handler=""Prompt_System""
  prompt=""N1"">1</audio>
<audio
  handler=""Prompt_TUIMessageManagement""
  prompt=""TUIMESSAGEMANAGEMENT_MESSAGE_REVIEW"">To review your message,
</audio>
<audio
  useroption=""Allow.Voice.Mail""
  handler=""Prompt_ASR""
  prompt=""ASR_PRESS"">Press</audio>
<audio
  useroption=""Allow.Voice.Mail""
  handler=""Prompt_System""
  prompt=""N2"">2</audio>
<audio
  handler=""Prompt_TUIMessageManagement""
  prompt=""TUIMESSAGEMANAGEMENT_MESSAGE_RERECORD"">To re-record your message,</audio>
<audio
  useroption=""Allow.Voice.Mail""
  handler=""Prompt_ASR""
  prompt=""ASR_PRESS"">Press</audio>
<audio

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```

        useroption=""Allow.Voice.Mail""
        handler=""Prompt_System""
        prompt=""N3"">3</audio>
<audio
    handler=""Prompt_TUIMessageManagement""
    prompt=""TUIMESSAGEMANAGEMENT_MESSAGE_SET_PRIORITY"">To set priority for your message,</audio>
<audio
    useroption=""Allow.Voice.Mail""
    handler=""Prompt_ASR""
    prompt=""ASR_PRESS"">Press</audio>
<audio
    useroption=""Allow.Voice.Mail""
    handler=""Prompt_System""
    prompt=""N4"">4</audio>
<audio
    handler=""Prompt_TUIMessageManagement""
    prompt=""TUIMESSAGEMANAGEMENT_MESSAGE_SET_SENSITIVITY"">To set the sensitivity for this message,
</audio>
<audio
    useroption=""Allow.Voice.Mail""
    handler=""Prompt_ASR""
    prompt=""ASR_PRESS"">Press</audio>
<audio
    useroption=""Allow.Voice.Mail""
    handler=""Prompt_System""
    prompt=""N5"">5</audio>
<audio
    handler=""Prompt_TUIMessageManagement""
    prompt=""TUIMESSAGEMANAGEMENT_MESSAGE_DONT_SEND"">To return to the previous menu without sending
this message,</audio>
<audio
    useroption=""Allow.Voice.Mail""
    handler=""Prompt_ASR""
    prompt=""ASR_PRESS"">Press</audio>
<audio
    handler=""Prompt_TUIMain""
    prompt=""TUIMAIN_MENU_THE_STAR_KEY"">the star key</audio>
<choice event=""record.send"" dtmf=""1"">[now] send [this | the | it] [message | recording] [now]
</choice>
<choice event=""record.review"" dtmf=""2"">(review | listen
| re-play | play [back] | repeat) [this | the | it] [message | recording]
</choice>
<choice event=""record.start"" dtmf=""3"">(record | re-record) [this | the | it] [message][again]
</choice>
<submenu next=""#set_priority_menu"" dtmf=""4""/>
<submenu next=""#set_sensitivity_menu"" dtmf=""5""/>
<choice
    event=""record.cancel""
    dtmf=""*""
    return=""TUIMobileOffice.xml#main_menu_return"">(cancel | (don't | do not) send) [my] [recording |
message | this | it]</choice>
<submenu next=""#priority_prompt_menu"">[set] [the] priority [of] [this | the | it] [message]
</submenu>
<submenu next=""#sensitivity_prompt_menu"">[set] [the] sensitivity [of] [this | the | it] [message]
</submenu>
<choice event=""record.importance"" message=""high"">[set]
[with] [the] [priority] [of] [this | the | it] [message] [to] high [priority]</choice>
<choice event=""record.importance"" message=""low"">[set]
[with] [the] [priority] [of] [this | the | it] [message] [to] low [priority]</choice>
<choice event=""record.sensitivity"" message=""normal"">[set]
[with] [the] [sensitivity] [of] [this | the | it] [message] [to] normal
[sensitivity]</choice>
<choice event=""record.sensitivity"" message=""personal"">[set]
[with] [the] [sensitivity] [of] [this | the | it] [message] [to] personal
[sensitivity]</choice>
<choice event=""record.sensitivity"" message=""private"">[set]
[with] [the] [sensitivity] [of] [this | the | it] [message] [to] private
[sensitivity]</choice>
<choice
    event=""record.sensitivity""

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```

        message="confidential">[set]
        [with] [the] [sensitivity] [of] [this | the | it] [message] [to] confidential
        [sensitivity]</choice>
    <catch
        event="&quot;com.inin.recording.recorded="&quot;com.inin.recording.recorded"
        count="1">
        <goto next="#send_message_options_2"/>
    </catch>
    <choice
        event="record.cancel"
        dtmf="*"
        return="TUIMobileOffice.xml#main_menu_return"/>
    <catch
        event="&quot;com.inin.message.send.success="&quot;com.inin.message.send.success"
        count="1">
        <audio
            handler="Prompt_TUIMessageManagement"
            prompt="TUIMESSAGEMANAGEMENT_MESSAGE_SENT">Your message has been sent.</audio>
        <goto next="TUIMobileOffice.xml#main_menu_return"/>
    </catch>
    <noinput count="1">
        <goto next="#send_message_options_2"/>
    </noinput>
    <noinput count="2">
        <goto next="#send_message_options_2"/>
    </noinput>
    <noinput count="1">
        <goto next="#main_menu_return_2"/>
    </noinput>
</menu>

<!-- Set Priority Menu -->
<menu
    id="set_priority_menu"
    timeout="6"
    mode="voice"
    dtmf="dtmf"
    return="#send_message_options">
    <audio
        handler="Prompt_TUIMessageManagement"
        prompt="TUIMESSAGEMANAGEMENT_MENU_PRIORITY_PRIORITY_HIGH">To set priority for this message to
high,</audio>
    <audio
        useroption="Allow.Voice.Mail"
        handler="Prompt_ASR"
        prompt="ASR_PRESS">Press</audio>
    <audio
        useroption="Allow.Voice.Mail"
        handler="Prompt_System"
        prompt="N1">1</audio>
    <choice
        event="record.importance"
        message="high"
        dtmf="1"/>
    <audio
        handler="Prompt_TUIMessageManagement"
        prompt="TUIMESSAGEMANAGEMENT_MENU_PRIORITY_PRIORITY_LOW">To set priority for this message to
low,</audio>
    <audio
        useroption="Allow.Voice.Mail"
        handler="Prompt_ASR"
        prompt="ASR_PRESS">Press</audio>
    <audio
        useroption="Allow.Voice.Mail"
        handler="Prompt_System"
        prompt="N2">2</audio>
    <choice
        event="record.importance"

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```

        message="low"
        dtmf="2"/>
    <audio
        handler="Prompt_TUIMessageManagement"
        prompt="TUIMESSAGEMANAGEMENT_MENU_PRIORITY_PRIORITY_NONE">To send this message without setting
priority,</audio>
    <audio
        useroption="Allow.Voice.Mail"
        handler="Prompt_ASR"
        prompt="ASR_PRESS">Press</audio>
    <audio
        useroption="Allow.Voice.Mail"
        handler="Prompt_System"
        prompt="N3">3</audio>
    <submenu next="#send_message_options" dtmf="3"/>
    <audio
        handler="Prompt_TUIMain"
        prompt="TUIMAIN_MENU_PREVIOUS_MENU">To return to the previous menu
</audio>
    <audio handler="Prompt_ASR" prompt="ASR_PRESS">Press</audio>
    <audio
        handler="Prompt_TUIMain"
        prompt="TUIMAIN_MENU_THE_STAR_KEY">the star key</audio>
    <catch
        event="com.inin.message.marked.success"
        count="1">
        <goto next="#send_message_options"/>
    </catch>
    <noinput count="1">
        <goto next="#set_priority_menu"/>
    </noinput>
    <noinput count="2">
        <goto next="#set_priority_menu"/>
    </noinput>
    <noinput count="3">
        <goto next="#send_message_options"/>
    </noinput>
</menu>

<!-- Set Sensitivity Menu -->
<menu
    id="set_sensitivity_menu"
    timeout="6"
    mode="voice"
    dtmf="dtmf"
    return="#send_message_options">
    <audio
        handler="Prompt_TUIMessageManagement"
        prompt="TUIMESSAGEMANAGEMENT_MESSAGE_SENSITIVITY_NORMAL">To set the sensitivity for this message
to normal,</audio>
    <audio
        useroption="Allow.Voice.Mail"
        handler="Prompt_ASR"
        prompt="ASR_PRESS">Press</audio>
    <audio
        useroption="Allow.Voice.Mail"
        handler="Prompt_System"
        prompt="N1">1</audio>
    <choice
        event="record.sensitivity"
        message="normal"
        dtmf="1"/>
    <audio
        handler="Prompt_TUIMessageManagement"
        prompt="TUIMESSAGEMANAGEMENT_MESSAGE_SENSITIVITY_PERSONAL">To set sensitivity to personal,
</audio>
    <audio
        useroption="Allow.Voice.Mail"
        handler="Prompt_ASR"
        prompt="ASR_PRESS">Press</audio>

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```

<audio
  useroption=""Allow.Voice.Mail""
  handler=""Prompt_System""
  prompt=""N2"">2</audio>
<choice
  event=""record.sensitivity""
  message=""personal""
  dtmf=""2""/>
<audio
  handler=""Prompt_TUIMessageManagement""
  prompt=""TUIMESSAGEMANAGEMENT_MESSAGE_SENSITIVITY_PRIVATE"">To set sensitivity to private,</audio>
<audio
  useroption=""Allow.Voice.Mail""
  handler=""Prompt_ASR""
  prompt=""ASR_PRESS"">Press</audio>
<audio
  useroption=""Allow.Voice.Mail""
  handler=""Prompt_System""
  prompt=""N3"">3</audio>
<choice
  event=""record.sensitivity""
  message=""private""
  dtmf=""3""/>
<audio
  handler=""Prompt_TUIMessageManagement""
  prompt=""TUIMESSAGEMANAGEMENT_MESSAGE_SENSITIVITY_CONFIDENTIAL"">To set sensitivity to
confidential,</audio>
<audio
  useroption=""Allow.Voice.Mail""
  handler=""Prompt_ASR""
  prompt=""ASR_PRESS"">Press</audio>
<audio
  useroption=""Allow.Voice.Mail""
  handler=""Prompt_System""
  prompt=""N4"">4</audio>
<choice
  event=""record.sensitivity""
  message=""confidential""
  dtmf=""4""/>
<audio
  handler=""Prompt_TUIMain""
  prompt=""TUIMAIN_MENU_PREVIOUS_MENU"">To return to the previous menu
</audio>
<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>
<audio
  handler=""Prompt_TUIMain""
  prompt=""TUIMAIN_MENU_THE_STAR_KEY"">the star key</audio>
<catch
  event=""com.inin.message.marked.success""
  count=""1"">
  <goto next=""#send_message_options""/>
</catch>
<noinput count=""1"">
  <goto next=""#set_sensitivity_menu""/>
</noinput>
<noinput count=""2"">
  <goto next=""#set_sensitivity_menu""/>
</noinput>
<noinput count=""3"">
  <goto next=""#send_message_options""/>
</noinput>
</menu>
</menuxml>

```

```
<?xml version="1.0"?>
```

```

<!DOCTYPE menuxml SYSTEM "menuxml.dtd">
<menuxml
  toplevel=""message_summary""
  language=""en-US""
  application=""TUIApplicationRoot.xml"">

  <choice event=""message.undelete"" dtmf=""77"">un-delete [my
    | last | my last] [voice | voice mail | fax | fax e-mail | e-mail] message</choice>

  <!-- Message Count Menu -->
  <menu
    id=""message_summary""
    timeout=""4""
    mode=""voice""
    dtmf=""dtmf""
    return=""TUIMobileOffice.xml#main_menu_return"">
    <play source=""count.all""/>
    <audio
      handler=""Prompt_TUIMain""
      prompt=""TUIMAIN_MENU_WHAT_YOU_CHECK"">What would you like to check?</audio>
    <submenu
      next=""#voice_summary""
      dtmf=""1""
      useroption=""Allow.Voice.Mail"">[play
        | get | check] [my] voice [mail | mails | E-mail | E-mails] [message | messages]</submenu>
    <submenu
      next=""#fax_summary""
      dtmf=""2""
      useroption=""Allow.Fax"">[play
        | get | check] [my] (fax [mail | mails | E-mail | E-mails] [message | messages]
        | faxes)</submenu>
    <submenu
      next=""#email_summary""
      dtmf=""3""
      useroption=""Allow.Email"">[play | get | check] [my] (mail | mails | E-mail | E-mails) [message |
messages]</submenu>
    <noinput count=""1"">
    <audio
      handler=""Prompt_TUIMessageManagement""
      prompt=""TUIMESSAGEMANAGEMENT_MENU_PLEASE_SELECT"">Please select voicemails, faxes or emails.
</audio>
    <goto next=""#message_summary""/>

    </noinput>
    <nomatch count=""1"">
    <audio
      handler=""Prompt_TUIMain""
      prompt=""TUIMAIN_NOMATCH_2"">I'm sorry, but I did not understand you. Please try again</audio>
    <goto next=""#message_summary""/>

    </nomatch>
    <help>
    <audio
      handler=""Prompt_TUIMessageManagement""
      prompt=""TUIMESSAGEMANAGEMENT_MENU_PLEASE_SELECT"">Please select voicemails, faxes or emails.
</audio>
    </help>
  </menu>

  <!-- Voice Menu -->
  <menu
    id=""voice_summary""
    timeout=""3""
    mode=""voice""
    dtmf=""dtmf""
    return=""TUIMobileOffice.xml#main_menu_return"">
    <audio
      handler=""Prompt_TUIMessageManagement""
      prompt=""TUIMESSAGEMANAGEMENT_MENU_LIKE_VOICEMAIL"">Would you like to check new or saved
voicemails?</audio>

```



```

<choice
  event=""mailbox.voice.new""
  dtmf=""1""
  useroption=""Allow.Voice.Mail""
  return=""voice_message_menu"">[play
  | get | check] (new | unread) [voice] [mail | mails | E-mail | E-mails] [message
  | messages]</choice>
<choice
  event=""mailbox.voice.saved""
  dtmf=""2""
  useroption=""Allow.Voice.Mail""
  return=""voice_message_menu"">[play
  | get | check] (old | saved | red) [voice] [mail | mails | E-mail | E-mails]
  [message | messages]</choice>
<choice
  event=""mailbox.voice.today""
  dtmf=""3""
  useroption=""Allow.Voice.Mail""
  return=""voice_message_menu"">[play
  | get | check] today's voice [mail | mails | E-mail | E-mails] [message |
  messages] | ([play | get | check] voice [mail | mails | E-mail | E-mails]
  [message | messages] (for | from) today)</choice>
<noinput count=""1"">
  <goto next=""#voice_summary_2""/>

</noinput>
<nomatch count=""1"">
  <audio
    handler=""Prompt_TUIMain""
    prompt=""TUIMAIN_NOMATCH_2"">I'm sorry, but I did not understand you. Please try again</audio>
    <goto next=""#voice_summary_2""/>

  </nomatch>
</menu>

<!-- Voice Menu -->
<menu
  id=""voice_summary_2""
  timeout=""10""
  mode=""voice""
  dtmf=""dtmf""
  return=""TUIMobileOffice.xml#main_menu_return"">
<play source=""count.voice""/>
<audio
  handler=""Prompt_TUIMessageManagement""
  prompt=""TUIMESSAGEMANAGEMENT_TO_LISTEN_TO"">To listen to</audio>
<audio
  handler=""Prompt_TUIMessageManagement""
  prompt=""TUIMESSAGEMANAGEMENT_NEW"">new</audio>

<audio
  handler=""Prompt_TUIMessageManagement""
  prompt=""TUIMESSAGEMANAGEMENT_TYPE_VOICEMESSAGES"">voicemail messages</audio>

<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N1"">1</audio>

<audio
  handler=""Prompt_TUIMessageManagement""
  prompt=""TUIMESSAGEMANAGEMENT_TO_LISTEN_TO"">To listen to</audio>
<audio
  handler=""Prompt_TUIMessageManagement""
  prompt=""TUIMESSAGEMANAGEMENT_SAVED"">Saved</audio>

<audio
  handler=""Prompt_TUIMessageManagement""
  prompt=""TUIMESSAGEMANAGEMENT_TYPE_VOICEMESSAGES"">voicemail messages</audio>

<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

```

```

<audio handler=""Prompt_System"" prompt=""N2"">2</audio>

<audio
  handler=""Prompt_TUIMessageManagement""
  prompt=""TUIMESSAGEMANAGEMENT_VOICEMESSAGES_TODAY"">To listen to today's voicemails only,</audio>
<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N3"">3</audio>

<audio
  handler=""Prompt_TUIMain""
  prompt=""TUIMAIN_MENU_PREVIOUS_MENU"">To return to the previous menu</audio>

<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio
  handler=""Prompt_TUIMain""
  prompt=""TUIMAIN_MENU_THE_STAR_KEY"">the star key</audio>
<choice
  event=""mailbox.voice.new""
  dtmf=""1""
  useroption=""Allow.Voice.Mail""
  return=""voice_message_menu"">[play
  | get | check] (new | unread) [voice] [mail | mails | E-mail | E-mails] [message
  | messages]</choice>
<choice
  event=""mailbox.voice.saved""
  dtmf=""2""
  useroption=""Allow.Voice.Mail""
  return=""voice_message_menu"">[play
  | get | check] (old | saved | red) [voice] [mail | mails | E-mail | E-mails]
  [message | messages]</choice>
<choice
  event=""mailbox.voice.today""
  dtmf=""3""
  useroption=""Allow.Voice.Mail""
  return=""voice_message_menu"">[play
  | get | check] today's voice [mail | mails | E-mail | E-mails] [message |
  messages]) | ([play | get | check] voice [mail | mails | E-mail | E-mails]
  [message | messages] (for | from) today)</choice>
<noinput count=""1"">
  <audio
    handler=""Prompt_TUIMessageManagement""
    prompt=""TUIMESSAGEMANAGEMENT_MENU_LIKE_VOICEMAIL"">Would you like to check new or saved
voicemails?</audio>
    <goto next=""#voice_summary_2""/>

  </noinput>
  <noinput count=""2"">
    <audio
      handler=""Prompt_TUIMain""
      prompt=""TUIMAIN_NOINPUT_2"">Do you need help? Say 'help,' or 'operator' for assistance.
</audio>
      <goto next=""#voice_summary_2""/>

    </noinput>
    <nomatch count=""1"">
      <audio
        handler=""Prompt_TUIMain""
        prompt=""TUIMAIN_NOMATCH_2"">I'm sorry, but I did not understand you. Please try again</audio>
        <goto next=""#voice_summary_2""/>

      </nomatch>
      <nomatch count=""2"">
        <audio
          handler=""Prompt_TUIMain""
          prompt=""TUIMAIN_NOMATCH_3"">Sorry.
I still did not understand what you said. For assistance, please say 'help' or
'operator'.</audio>

```

```

    <goto next="#"#voice_summary_2"/>

</nomatch>
<help count="1">
    <audio>You may speak one of several voice commands to access your mailbox or
        change your status, user options, and prompts. Please see your documentation for
        a list of available voice commands.</audio>
    <goto next="#"#voice_summary_2"/>

</help>
</menu>

<!-- Fax Menu -->
<menu
    id="fax_summary"
    timeout="3"
    mode="voice"
    dtmf="dtmf"
    return="TUIMobileOffice.xml#main_menu_return">
    <audio
        handler="Prompt_TUIMessageManagement"
        prompt="TUIMESSAGEMANAGEMENT_MENU_LIKE_FAXES">Would you like to check new or saved faxes?
</audio>
    <choice
        event="mailbox.fax.new"
        dtmf="1"
        useroption="Allow.Fax"
        return="fax_message_menu">[play
        | get | check] (new | unread) [fax | faxes] [mail | mails | E-mail | E-mails |
        message | messages]</choice>
    <choice
        event="mailbox.fax.saved"
        dtmf="2"
        useroption="Allow.Fax"
        return="fax_message_menu">[play
        | get | check] (old | saved | red) [fax | faxes] [mail | mails | E-mail |
        E-mails | message | messages]</choice>
    <choice
        event="mailbox.fax.today"
        dtmf="3"
        useroption="Allow.Fax"
        return="fax_message_menu">([play
        | get | check] today's (fax [mail | mails | E-mail | E-mails] | faxes [message |
        messages])) | ([play | get | check] [my] (fax [mail | mails | E-mail | E-mails]
        | faxes [message | messages]) (for | from) today)</choice>
    <noinput count="1">
        <goto next="#"#fax_summary_2"/>

</noinput>
<nomatch count="1">
    <audio
        handler="Prompt_TUIMain"
        prompt="TUIMAIN_NOMATCH_2">I'm sorry, but I did not understand you. Please try again</audio>
    <goto next="#"#fax_summary_2"/>

</nomatch>
</menu>

<!-- Fax Menu -->
<menu
    id="fax_summary_2"
    timeout="10"
    return="TUIMobileOffice.xml#main_menu_return">
    <play source="count.fax"/>
    <audio
        handler="Prompt_TUIMessageManagement"
        prompt="TUIMESSAGEMANAGEMENT_TO_LISTEN_TO">To listen to</audio>
    <audio
        handler="Prompt_TUIMessageManagement"
        prompt="TUIMESSAGEMANAGEMENT_NEW">new</audio>

```

```

<audio
  handler=""Prompt_TUIMessageManagement""
  prompt=""TUIMESSAGEMANAGEMENT_TYPE_FAXMESSAGES"">faxes</audio>

<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N1"">1</audio>

<audio
  handler=""Prompt_TUIMessageManagement""
  prompt=""TUIMESSAGEMANAGEMENT_TO_LISTEN_TO"">To listen to</audio>
<audio
  handler=""Prompt_TUIMessageManagement""
  prompt=""TUIMESSAGEMANAGEMENT_SAVED"">Saved</audio>

<audio
  handler=""Prompt_TUIMessageManagement""
  prompt=""TUIMESSAGEMANAGEMENT_TYPE_FAXMESSAGES"">Faxes</audio>

<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N2"">2</audio>

<audio
  handler=""Prompt_TUIMessageManagement""
  prompt=""TUIMESSAGEMANAGEMENT_FAXMESSAGES_TODAY"">To listen to today's faxes only,</audio>
<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N3"">3</audio>

<audio
  handler=""Prompt_TUIMain""
  prompt=""TUIMAIN_MENU_PREVIOUS_MENU"">To return to the previous menu</audio>

<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio
  handler=""Prompt_TUIMain""
  prompt=""TUIMAIN_MENU_THE_STAR_KEY"">the star key</audio>
<choice
  event=""mailbox.fax.new""
  dtmf=""1""
  useroption=""Allow.Fax""
  return=""fax_message_menu"">[play
| get | check] (new | unread) [fax | faxes] [mail | mails | E-mail | E-mails |
message | messages]</choice>
<choice
  event=""mailbox.fax.saved""
  dtmf=""2""
  useroption=""Allow.Fax""
  return=""fax_message_menu"">[play
| get | check] (old | saved | red) [fax | faxes] [mail | mails | E-mail |
E-mails | message | messages]</choice>
<choice
  event=""mailbox.fax.today""
  dtmf=""3""
  useroption=""Allow.Fax""
  return=""fax_message_menu"">([play
| get | check] today's (fax [mail | mails | E-mail | E-mails] | faxes [message |
messages])) | ([play | get | check] [my] (fax [mail | mails | E-mail | E-mails]
| faxes [message | messages]) (for | from) today)</choice>
<noinput count=""1"">
  <audio
    handler=""Prompt_TUIMessageManagement""
    prompt=""TUIMESSAGEMANAGEMENT_MENU_LIKE_FAXES"">Would you like to check new or saved faxes?
</audio>
  <goto next=""#fax_summary_2""/>

</noinput>

```

```

<noinput count=""2"">
  <audio
    handler=""Prompt_TUIMain""
    prompt=""TUIMAIN_NOINPUT_2"">Do you need help? Say 'help,' or 'operator' for assistance.
</audio>
  <goto next=""#fax_summary_2""/>

</noinput>
<nomatch count=""1"">
  <audio
    handler=""Prompt_TUIMain""
    prompt=""TUIMAIN_NOMATCH_2"">I'm sorry, but I did not understand you. Please try again</audio>
  <goto next=""#fax_summary_2""/>

</nomatch>
<nomatch count=""2"">
  <audio
    handler=""Prompt_TUIMain""
    prompt=""TUIMAIN_NOMATCH_3"">Sorry.
    I still did not understand what you said. For assistance, please say 'help' or
    'operator'.</audio>
  <goto next=""#fax_summary_2""/>

</nomatch>
<help count=""1"">
  <audio>You may speak one of several voice commands to access your mailbox or
  change your status, user options, and prompts. Please see your documentation for
  a list of available voice commands.</audio>
  <goto next=""#fax_summary_2""/>

</help>
</menu>

<!-- E-mail Menu -->
<menu
  id=""email_summary""
  timeout=""3""
  mode=""voice""
  dtmf=""dtmf""
  return=""TUIMobileOffice.xml#main_menu_return"">
  <audio
    handler=""Prompt_TUIMessageManagement""
    prompt=""TUIMESSAGEMANAGEMENT_MENU_LIKE_EMAILS"">Would you like to check new or saved emails?
</audio>
  <choice
    event=""mailbox.email.new""
    dtmf=""1""
    useroption=""Allow.Email""
    return=""email_message_menu"">[play
  | get | check] (new | unread) [mail | mails | E-mail | E-mails] [message |
  messages]</choice>
  <choice
    event=""mailbox.email.saved""
    dtmf=""2""
    useroption=""Allow.Email""
    return=""email_message_menu"">[play
  | get | check] (old | saved | red) [mail | mails | E-mail | E-mails] [message |
  messages]</choice>
  <choice
    event=""mailbox.email.today""
    dtmf=""3""
    useroption=""Allow.Email""
    return=""email_message_menu"">([play
  | get | check] today's (mail | mails | E-mail | E-mails) [message | messages]) |
  ([play | get | check] [my] (mail | mails | E-mail | E-mails) [message |
  messages] for today)</choice>

  <noinput count=""1"">
    <goto next=""#email_summary_2""/>

```

```

</noinput>
<nomatch count="1">
  <audio
    handler="Prompt_TUIMain"
    prompt="TUIMAIN_NOMATCH_2">I'm sorry, but I did not understand you. Please try again</audio>
  <goto next="#email_summary_2"/>
</nomatch>
</menu>

<!-- E-mail Menu -->
<menu
  id="email_summary_2"
  timeout="10"
  return="TUIMobileOffice.xml#main_menu_return">
  <play source="count.email"/>
  <audio
    handler="Prompt_TUIMessageManagement"
    prompt="TUIMESSAGEMANAGEMENT_TO_LISTEN_TO">To listen to</audio>
  <audio
    handler="Prompt_TUIMessageManagement"
    prompt="TUIMESSAGEMANAGEMENT_NEW">new</audio>

  <audio
    handler="Prompt_TUIMessageManagement"
    prompt="TUIMESSAGEMANAGEMENT_TYPE_EMAILMESSAGES">emails</audio>

  <audio handler="Prompt_ASR" prompt="ASR_PRESS">Press</audio>

  <audio handler="Prompt_System" prompt="N1">1</audio>

  <audio
    handler="Prompt_TUIMessageManagement"
    prompt="TUIMESSAGEMANAGEMENT_TO_LISTEN_TO">To listen to</audio>
  <audio
    handler="Prompt_TUIMessageManagement"
    prompt="TUIMESSAGEMANAGEMENT_SAVED">Saved</audio>

  <audio
    handler="Prompt_TUIMessageManagement"
    prompt="TUIMESSAGEMANAGEMENT_TYPE_EMAILMESSAGES">emails</audio>

  <audio handler="Prompt_ASR" prompt="ASR_PRESS">Press</audio>

  <audio handler="Prompt_System" prompt="N2">2</audio>

  <audio
    handler="Prompt_TUIMessageManagement"
    prompt="TUIMESSAGEMANAGEMENT_EMAILMESSAGES_TODAY">To listen to today's emails only,</audio>
  <audio handler="Prompt_ASR" prompt="ASR_PRESS">Press</audio>

  <audio handler="Prompt_System" prompt="N3">3</audio>

  <audio
    handler="Prompt_TUIMain"
    prompt="TUIMAIN_MENU_PREVIOUS_MENU">To return to the previous menu</audio>

  <audio handler="Prompt_ASR" prompt="ASR_PRESS">Press</audio>

  <audio
    handler="Prompt_TUIMain"
    prompt="TUIMAIN_MENU_THE_STAR_KEY">the star key</audio>
  <choice
    event="mailbox.email.new"
    dtmf="1"
    useroption="Allow.Email"
    return="email_message_menu">[play
  | get | check] (new | unread) [mail | mails | E-mail | E-mails] [message |
  messages]</choice>
  <choice

```

```

    event=""mailbox.email.saved""
    dtmf=""2""
    useroption=""Allow.Email""
    return=""email_message_menu"">[play
| get | check] (old | saved | red) [mail | mails | E-mail | E-mails] [message |
messages]</choice>
<choice
    event=""mailbox.email.today""
    dtmf=""3""
    useroption=""Allow.Email""
    return=""email_message_menu"">([play
| get | check] today's (mail | mails | E-mail | E-mails) [message | messages]) |
([play | get | check] [my] (mail | mails | E-mail | E-mails) [message |
messages] for today)</choice>
<noinput count=""1"">
    <audio
        handler=""Prompt_TUIMessageManagement""
        prompt=""TUIMESSAGEMANAGEMENT_MENU_LIKE_EMAILS"">Would you like to check new or saved emails?
</audio>
        <goto next=""#email_summary_2""/>

</noinput>
<noinput count=""2"">
    <audio
        handler=""Prompt_TUIMain""
        prompt=""TUIMAIN_NOINPUT_2"">Do you need help? Say 'help,' or 'operator' for assistance.
</audio>
        <goto next=""#email_summary_2""/>

</noinput>
<nomatch count=""1"">
    <audio
        handler=""Prompt_TUIMain""
        prompt=""TUIMAIN_NOMATCH_2"">I'm sorry, but I did not understand you. Please try again.
</audio>
        <goto next=""#email_summary_2""/>

</nomatch>
<nomatch count=""2"">
    <audio
        handler=""Prompt_TUIMain""
        prompt=""TUIMAIN_NOMATCH_2"">Sorry.
I still did not understand what you said. For assistance, please say 'help' or
'operator'.</audio>
        <goto next=""#email_summary_2""/>

</nomatch>
<help count=""1"">
    <audio>You may speak one of several voice commands to access your mailbox or
change your status, user options, and prompts. Please see your documentation for
a list of available voice commands.</audio>
    <goto next=""#email_summary_2""/>

</help>
</menu>

<!-- Voice Message Menu-->
<menu
    id=""voice_message_menu""
    timeout=""1""
    return=""#voice_summary"">
<play source=""message.type"" verbosity=""verbose""/>

<play source=""message.envelope"" verbosity=""verbose""/>

<play source=""message.audio""/>
<choice
    event=""message.save""
    dtmf=""1""
    return=""voice_message_menu"">save [this] [voice] [message] [voicemail]</choice>

```

```

<choice
  event=""message.forward""
  dtmf=""2""
  return=""voice_message_menu_2""/>
<submenu
  next=""#forward_instruction_voice_menu""
  return=""voice_message_menu_2"">forward [this] [voice] [message] [voicemail]</submenu>

<choice
  event=""application.forwardmessage""
  return=""voice_message_menu_2"">PreloadedGrammar:MessageDirectory</choice>

<choice
  event=""application.forwardmessage""
  return=""voice_message_menu_2"">URI:OPCMessageDirectory.$username.gram</choice>

<choice
  event=""message.next""
  dtmf=""3""
  return=""voice_message_menu"">(next | skip) [this] [message | voicemail]</choice>
<choice
  event=""message.audio""
  dtmf=""4""
  return=""voice_message_menu_2"">(repeat | play | again) [this] [message | voicemail] [again]
</choice>
<choice
  event=""message.reply""
  dtmf=""5""
  return=""voice_message_menu_2"">reply [to] [this] [message | voicemail]</choice>
<submenu
  next=""#call_back_menu""
  dtmf=""9""
  return=""voice_message_menu_2"">(call ([back] [this] [person] | [this] [person] [back]) [now]) |
live reply</submenu>
<choice
  event=""application.replymessage""
  return=""voice_message_menu_2"">PreloadedGrammar:MessageDirectory</choice>

<choice
  event=""application.replymessage""
  return=""voice_message_menu_2"">URI:OPCMessageDirectory.$username.gram</choice>

<choice
  event=""message.envelope""
  dtmf=""6""
  return=""voice_message_menu_2"">[play] (envelope information | header) [for] [this] [message |
voicemail]</choice>
<choice
  event=""message.delete""
  dtmf=""7""
  return=""voice_message_menu"">delete [this] [message | voicemail]</choice>
<choice
  event=""message.deletesubject""
  dtmf=""71""
  return=""voice_message_menu"">delete [all] [messages | voicemails] [with] [same] subject</choice>
<choice
  event=""message.deletesender""
  dtmf=""72""
  return=""voice_message_menu"">delete [all] [messages | voicemails] [from] [same] sender</choice>
<choice
  event=""message.body""
  dtmf=""8""
  return=""voice_message_menu_2"">[play] (body | text) [of] [this] [message | voicemail]</choice>
<choice
  event=""message.stop""
  dtmf=""#""
  return=""voice_message_menu_2"">(stop | end)</choice>

<catch
  event=""com.inin.mailbox.no.more.messages""

```



```

count=""1">

<audio
  handler=""Prompt_TUIMessageManagement""
  prompt=""TUIMESSAGEMANAGEMENT_END_OF_MESSAGES"">That completes this set of</audio>
<audio
  handler=""Prompt_TUIMessageManagement""
  prompt=""TUIMESSAGEMANAGEMENT_TYPE_VOICEMESSAGES"">voicemails</audio>
<goto next=""#voice_summary""/>

</catch>
<catch event=""com.inin.mailbox.no.messages"" count=""1">

  <audio
    handler=""Prompt_TUIMessageManagement""
    prompt=""TUIMESSAGEMANAGEMENT_NO_MESSAGES"">There are no messages of that type</audio>
  <goto next=""#voice_summary""/>

</catch>
<noinput count=""1">
  <goto next=""#voice_message_menu_2""/>

</noinput>
<nomatch count=""1">
  <audio
    handler=""Prompt_TUIMain""
    prompt=""TUIMAIN_NOMATCH_2"">I'm sorry, but I did not understand you. Please try again</audio>
  <goto next=""#voice_message_menu_2""/>

</nomatch>
<help count=""1">
  <audio>You may speak one of several voice commands to access your mailbox or
    change your status, user options, and prompts. Please see your documentation for
    a list of available voice commands.</audio>
  <goto next=""#voice_message_menu_2""/>

</help>
</menu>

<!-- Voice Message Menu-->
<menu
  id=""voice_message_menu_2""
  timeout=""10""
  return=""#voice_summary"">
  <audio
    handler=""Prompt_TUIMessageManagement""
    prompt=""TUIMESSAGEMANAGEMENT_MESSAGE_CHOICE"">Just say...save, delete, forward, replay, repeat,
or next</audio>
  <choice
    event=""message.save""
    dtmf=""1""
    return=""voice_message_menu"">save [this] [voice] [message] [voicemail]</choice>
  <choice event=""message.forward"" dtmf=""2""/>

  <submenu
    next=""#forward_instruction_voice_menu""
    return=""voice_message_menu_2"">forward [this] [voice] [message] [voicemail]</submenu>

  <choice event=""application.forwardmessage"">PreloadedGrammar:MessageDirectory</choice>
  <choice event=""application.forwardmessage"">URI:OPCMessageDirectory.$username.gram</choice>
  <choice
    event=""message.next""
    dtmf=""3""
    return=""voice_message_menu"">(next | skip) [this] [message | voicemail]</choice>
  <choice event=""message.audio"" dtmf=""4"">(repeat | play | again) [this] [message | voicemail]
[again]</choice>

  <choice event=""message.reply"" dtmf=""5"">reply [to] [this] [message | voicemail]</choice>
  <submenu
    next=""#call_back_menu""

```

```

        dtmf=""9""
        return=""voice_message_menu_2"">(call ([back] [this] [person] | [this] [person] [back]) [now]) |
live reply</submenu>
        <choice event=""application.replymessage"">PreloadedGrammar:MessageDirectory</choice>

        <choice event=""application.replymessage"">URI:OPCMessageDirectory.$username.gram</choice>

        <choice event=""message.envelope"" dtmf=""6"">[play] (envelope information | header) [for] [this]
[message | voicemail]</choice>
        <choice
            event=""message.delete""
            dtmf=""7""
            return=""voice_message_menu"">delete [this] [message | voicemail]</choice>
        <choice
            event=""message.deletesubject""
            dtmf=""71""
            return=""voice_message_menu"">delete [all] [messages | voicemails] [with] [same] subject</choice>
        <choice
            event=""message.deletesender""
            dtmf=""72""
            return=""voice_message_menu"">delete [all] [messages | voicemails] [from] [same] sender</choice>
        <choice event=""message.body"" dtmf=""8"">[play] (body | text) [of] [this] [message | voicemail]
</choice>
        <choice event=""message.stop"" dtmf=""#"">(stop | end)</choice>
        <catch
            event=""com.inin.mailbox.no.more.messages""
            count=""1"">

            <audio
                handler=""Prompt_TUIMessageManagement""
                prompt=""TUIMESSAGEMANAGEMENT_END_OF_MESSAGES"">That completes this set of</audio>
            <audio
                handler=""Prompt_TUIMessageManagement""
                prompt=""TUIMESSAGEMANAGEMENT_TYPE_VOICEMESSAGES"">voicemails</audio>
            <goto next=""#voice_summary""/>

        </catch>
        <catch event=""com.inin.mailbox.no.messages"" count=""1"">

            <audio
                handler=""Prompt_TUIMessageManagement""
                prompt=""TUIMESSAGEMANAGEMENT_NO_MESSAGES"">There are no messages of that type</audio>
            <goto next=""#voice_summary""/>

        </catch>
        <noinput count=""1"">
            <goto next=""#voice_message_menu_2""/>

        </noinput>
        <noinput count=""2"">
            <audio
                handler=""Prompt_TUIMain""
                prompt=""TUIMAIN_NOINPUT_2"">Do you need help? Say 'help,' or 'operator' for assistance.
</audio>
            <goto next=""#voice_message_menu_2""/>

        </noinput>
        <nomatch count=""1"">
            <audio
                handler=""Prompt_TUIMain""
                prompt=""TUIMAIN_NOMATCH_2"">I'm sorry, but I did not understand you. Please try again</audio>
            <goto next=""#voice_message_menu_2""/>

        </nomatch>
        <nomatch count=""2"">
            <audio
                handler=""Prompt_TUIMain""
                prompt=""TUIMAIN_NOMATCH_3"">Sorry.
                I still did not understand what you said. For assistance, please say 'help' or
                'operator'.</audio>

```

```

        <goto next=""#voice_message_menu_2""/>

</nomatch>
<help count=""1"">
    <audio>You may speak one of several voice commands to access your mailbox or
        change your status, user options, and prompts. Please see your documentation for
        a list of available voice commands.</audio>
    <goto next=""#voice_message_menu_2""/>

</help>
</menu>

<!-- Call Back Menu -->
<menu
    id=""call_back_menu""
    mode=""voice""
    dtmf=""dtmf""
    timeout=""6""
    return=""#voice_message_menu_2"">
    <audio
        handler=""Prompt_IVR""
        prompt=""IVR_REMOTE_VM_REPLY_PHONE_NUMBER"">The phone number is...</audio>

    <play source=""message.phonenumber""/>

    <audio
        handler=""Prompt_TUIMessageManagement""
        prompt=""TUIMESSAGEMANAGEMENT_CALL_THIS_NUMBER"">Would you like to call back using this number?
</audio>
    <choice
        event=""message.callback""
        return=""voice_message_menu_2"">(yes | yup | yep) [correct] [dial | call]</choice>
    <choice
        event=""message.get.phonenumber""
        return=""voice_message_menu_2"">no</choice>
    <noinput count=""1"">
        <goto next=""#voice_message_menu_2""/>

    </noinput>
    <nomatch count=""1"">
        <audio
            handler=""Prompt_TUIMain""
            prompt=""TUIMAIN_NOMATCH_2"">I'm sorry, but I did not understand you. Please try again</audio>
        <goto next=""#call_back_menu""/>

    </nomatch>
    <nomatch count=""2"">
        <audio
            handler=""Prompt_TUIMain""
            prompt=""TUIMAIN_NOMATCH_3"">Sorry.
            I still did not understand what you said. For assistance, please say 'help' or
            'operator'.</audio>
        <goto next=""#voice_message_menu_2""/>

    </nomatch>
</menu>

<!-- Fax Message Menu -->
<menu
    id=""fax_message_menu""
    timeout=""1""
    return=""#fax_summary"">
    <play source=""message.type"" verbosity=""verbose""/>

    <play source=""message.envelope"" verbosity=""verbose""/>

    <choice
        event=""message.save""
        dtmf=""1""
        return=""fax_message_menu"">save [this] [fax] [message] [mail] [E-mail]</choice>

```

```

<choice
  event=""message.forward""
  dtmf=""2""
  return=""fax_message_menu_2""/>
<submenu
  next=""#forward_instruction_fax_menu""
  return=""fax_message_menu_2"">forward [this] [fax] [message] [mail] [E-mail]</submenu>
<choice
  event=""application.forwardmessage""
  return=""fax_message_menu_2"">PreloadedGrammar:MessageDirectory</choice>

<choice
  event=""application.forwardmessage""
  return=""fax_message_menu_2"">URI:OPCMessageDirectory.$username.gram</choice>

<choice
  event=""message.next""
  dtmf=""3""
  return=""fax_message_menu"">(next | skip) [this] [fax] [message] [mail] [E-mail]</choice>
<choice
  event=""application.receivefax""
  dtmf=""4""
  return=""fax_message_menu_2"">(receive | send | accept) [this] [fax] [message] [mail] [E-mail]
</choice>
<choice
  event=""message.envelope""
  dtmf=""6""
  return=""fax_message_menu_2"">[play]
  (envelope information | header) [for] [this] [fax] [message] [mail] [E-mail]</choice>
<choice
  event=""message.delete""
  dtmf=""7""
  return=""fax_message_menu"">delete [this] [message | fax | E-mail]</choice>
<choice
  event=""message.deletesubject""
  dtmf=""71""
  return=""fax_message_menu"">delete [all] [messages | faxes] [with] [same] subject</choice>
<choice
  event=""message.deletesender""
  dtmf=""72""
  return=""fax_message_menu"">delete [all] [messages | faxes] [from] [same] sender</choice>
<choice
  event=""message.body""
  dtmf=""8""
  return=""fax_message_menu_2"">[play] (body | text) [of] [this] [fax] [message] [mail] [E-mail]
</choice>
<choice
  event=""message.stop""
  dtmf=""#""
  return=""fax_message_menu_2"">(stop | end)</choice>
<catch
  event=""com.inin.mailbox.no.more.messages""
  count=""1"">

  <audio
    handler=""Prompt_TUIMessageManagement""
    prompt=""TUIMESSAGEMANAGEMENT_END_OF_MESSAGES"">That completes this set of</audio>
  <audio
    handler=""Prompt_TUIMessageManagement""
    prompt=""TUIMESSAGEMANAGEMENT_TYPE_FAXMESSAGES"">fax messages.</audio>

  <goto next=""#fax_summary""/>

</catch>
<catch event=""com.inin.mailbox.no.messages"" count=""1"">

  <audio
    handler=""Prompt_TUIMessageManagement""
    prompt=""TUIMESSAGEMANAGEMENT_NO_MESSAGES"">There are no messages of that type</audio>
  <goto next=""#fax_summary""/>

```

```

</catch>
<noinput count="1">
  <goto next="#fax_message_menu_2"/>

</noinput>
<nomatch count="1">
  <audio
    handler="Prompt_TUIMain"
    prompt="TUIMAIN_NOMATCH_2">I'm sorry, but I did not understand you. Please try again</audio>
  <goto next="#fax_message_menu_2"/>

</nomatch>
<help count="1">
  <audio>You may speak one of several voice commands to access your mailbox or
    change your status, user options, and prompts. Please see your documentation for
    a list of available voice commands.</audio>
  <goto next="#fax_message_menu_2"/>

</help>
</menu>

<!-- Fax Message Menu -->
<menu
  id="fax_message_menu_2"
  timeout="10"
  return="#fax_summary">
  <audio
    handler="Prompt_TUIMessageManagement"
    prompt="TUIMESSAGEMANAGEMENT_MESSAGE_CHOICE">Just say...save, delete, forward, replay, repeat,
or next</audio>
  <choice
    event="message.save"
    dtmf="1"
    return="fax_message_menu">save [this] [fax] [message] [mail] [E-mail]</choice>
  <choice event="message.forward" dtmf="2"/>

  <submenu
    next="#forward_instruction_fax_menu"
    return="fax_message_menu">forward [this] [fax] [message] [mail] [E-mail]</submenu>
  <choice event="application.forwardmessage">PreloadedGrammar:MessageDirectory</choice>
  <choice event="application.forwardmessage">URI:OPCMessageDirectory.$username.gram</choice>
  <choice
    event="message.next"
    dtmf="3"
    return="fax_message_menu">(next | skip) [this] [fax] [message] [mail] [E-mail]</choice>
  <choice event="application.receivefax" dtmf="4">(receive | send | accept) [this] [fax] [message]
[mail] [E-mail]</choice>
  <choice event="message.envelope" dtmf="6">[play]
    (envelope information | header) [for] [this] [fax] [message] [mail] [E-mail]</choice>
  <choice
    event="message.delete"
    dtmf="7"
    return="fax_message_menu">delete [this] [message | fax | E-mail]</choice>
  <choice
    event="message.deletesubject"
    dtmf="71"
    return="fax_message_menu">delete [all] [messages | faxes] [with] [same] subject</choice>
  <choice
    event="message.deletesender"
    dtmf="72"
    return="fax_message_menu">delete [all] [messages | faxes] [from] [same] sender</choice>
  <choice event="message.body" dtmf="8">[play] (body | text) [of] [this] [fax] [message] [mail] [E-
mail]</choice>
  <choice event="message.stop" dtmf="#">(stop | end)</choice>
  <catch
    event="com.inin.mailbox.no.more.messages"
    count="1">

  <audio

```

```

        handler=""Prompt_TUIMessageManagement""
        prompt=""TUIMESSAGEMANAGEMENT_END_OF_MESSAGES"">That completes this set of</audio>
<audio
    handler=""Prompt_TUIMessageManagement""
    prompt=""TUIMESSAGEMANAGEMENT_TYPE_FAXMESSAGES"">fax messages.</audio>

    <goto next=""#fax_summary""/>

</catch>
<catch event=""com.inin.mailbox.no.messages"" count=""1"">

    <audio
        handler=""Prompt_TUIMessageManagement""
        prompt=""TUIMESSAGEMANAGEMENT_NO_MESSAGES"">There are no messages of that type</audio>
    <goto next=""#fax_summary""/>

</catch>
<noinput count=""1"">
    <goto next=""#fax_message_menu_2""/>

</noinput>
<noinput count=""2"">
    <audio
        handler=""Prompt_TUIMain""
        prompt=""TUIMAIN_NOINPUT_2"">Do you need help? Say 'help,' or 'operator' for assistance.
</audio>
    <goto next=""#fax_message_menu_2""/>

</noinput>
<nomatch count=""1"">
    <audio
        handler=""Prompt_TUIMain""
        prompt=""TUIMAIN_NOMATCH_2"">I'm sorry, but I did not understand you. Please try again</audio>
    <goto next=""#fax_message_menu_2""/>

</nomatch>
<nomatch count=""2"">
    <audio
        handler=""Prompt_TUIMain""
        prompt=""TUIMAIN_NOMATCH_3"">Sorry.
        I still did not understand what you said. For assistance, please say 'help' or
        'operator'.</audio>
    <goto next=""#fax_message_menu_2""/>

</nomatch>
<help count=""1"">
    <audio>You may speak one of several voice commands to access your mailbox or
    change your status, user options, and prompts. Please see your documentation for
    a list of available voice commands.</audio>
    <goto next=""#fax_message_menu_2""/>

</help>
</menu>

<!-- Email Message Menu -->
<menu
    id=""email_message_menu""
    timeout=""1""
    return=""#email_summary"">
    <play source=""message.type"" verbosity=""verbose""/>

    <play source=""message.envelope"" verbosity=""verbose""/>

    <play source=""message.body""/>
    <choice
        event=""message.save""
        dtmf=""1""
        return=""email_message_menu"">save [this] [message | mail | E-mail]</choice>
    <choice
        event=""message.forward""

```

```

        dtmf=""2""
        return=""email_message_menu_2""/>
<submenu
next=""#forward_instruction_email_menu""
return=""email_message_menu_2"">forward [this] [message | mail | E-mail]</submenu>
<choice
event=""application.forwardmessage""
return=""email_message_menu_2"">PreloadedGrammar:MessageDirectory</choice>

<choice
event=""application.forwardmessage""
return=""email_message_menu_2"">URI:OPCMessageDirectory.$username.gram</choice>

<choice
event=""message.next""
dtmf=""3""
return=""email_message_menu"">(next | skip) [this] [message | mail | E-mail]</choice>
<choice
event=""message.body""
dtmf=""4""
return=""email_message_menu_2"">(repeat | play | again) [this] [message | mail | E-mail] [again]
</choice>
<choice
event=""message.reply""
dtmf=""5""
return=""email_message_menu_2"">reply [to] [this] [message | mail | E-mail]</choice>
<choice
event=""message.envelope""
dtmf=""6""
return=""email_message_menu_2"">[play] (envelope information | header) [for] [this] [message |
mail | E-mail]</choice>
<choice
event=""message.delete""
dtmf=""7""
return=""email_message_menu"">delete [this] [message | mail | E-mail]</choice>
<choice
event=""message.deletesubject""
dtmf=""71""
return=""email_message_menu"">delete [all] [messages | E-mails] [with] [same] subject</choice>
<choice
event=""message.deletesender""
dtmf=""72""
return=""email_message_menu"">delete [all] [messages | E-mails] [from] [same] sender</choice>
<choice
event=""message.body""
dtmf=""8""
return=""email_message_menu_2"">[play] (body | text) [of] [this] [message | mail | E-mail]
</choice>
<choice
event=""message.stop""
dtmf=""#""
return=""email_message_menu_2"">(stop | end)</choice>

<catch
event=""com.inin.mailbox.no.more.messages""
count=""1"">

<audio
handler=""Prompt_TUIMessageManagement""
prompt=""TUIMESSAGEMANAGEMENT_END_OF_MESSAGES"">That completes this set of</audio>
<audio
handler=""Prompt_TUIMessageManagement""
prompt=""TUIMESSAGEMANAGEMENT_TYPE_EMAILMESSAGES"">email messages.</audio>

<goto next=""#email_summary""/>

</catch>
<catch event=""com.inin.mailbox.no.messages"" count=""1"">

<audio

```

```

        handler=""Prompt_TUIMessageManagement""
        prompt=""TUIMESSAGEMANAGEMENT_NO_MESSAGES"">There are no messages of that type</audio>
        <goto next=""#email_summary""/>

</catch>
<noinput count=""1"">
    <goto next=""#email_message_menu_2""/>

</noinput>
<nomatch count=""1"">
    <audio
        handler=""Prompt_TUIMain""
        prompt=""TUIMAIN_NOMATCH_2"">I'm sorry, but I did not understand you. Please try again</audio>
    <goto next=""#email_message_menu_2""/>

</nomatch>
<help count=""1"">
    <audio>You may speak one of several voice commands to access your mailbox or
        change your status, user options, and prompts. Please see your documentation for
        a list of available voice commands.</audio>
    <goto next=""#email_message_menu_2""/>

</help>
</menu>

<!-- Email Message Menu -->
<menu
    id=""email_message_menu_2""
    timeout=""10""
    return=""#email_summary"">
    <audio
        handler=""Prompt_TUIMessageManagement""
        prompt=""TUIMESSAGEMANAGEMENT_MESSAGE_CHOICE""
        Just say...save, delete, forward, replay, repeat, or next
    </audio>
    <choice
        event=""message.save""
        dtmf=""1""
        return=""email_message_menu"">save [this] [message | mail | E-mail]</choice>
    <choice event=""message.forward"" dtmf=""2""/>

    <submenu
        next=""#forward_instruction_email_menu""
        return=""email_message_menu_2"">forward [this] [message | mail | E-mail]</submenu>
    <choice event=""application.forwardmessage"">PreloadedGrammar:MessageDirectory</choice>
    <choice event=""application.forwardmessage"">URI:OPCMessageDirectory.$username.gram</choice>
    <choice
        event=""message.next""
        dtmf=""3""
        return=""email_message_menu"">(next | skip) [this] [message | mail | E-mail]</choice>
    <choice event=""message.body"" dtmf=""4"">(repeat | play | again) [this] [message | mail | E-mail]
[again]</choice>
    <choice event=""message.reply"" dtmf=""5"">reply [to] [this] [message | mail | E-mail]</choice>
    <choice event=""message.envelope"" dtmf=""6"">[play] (envelope information | header) [for] [this]
[message | mail | E-mail]</choice>
    <choice
        event=""message.delete""
        dtmf=""7""
        return=""email_message_menu"">delete [this] [message | mail | E-mail]</choice>
    <choice
        event=""message.deletesubject""
        dtmf=""71""
        return=""email_message_menu"">delete [all] [messages | E-mails] [with] [same] subject</choice>
    <choice
        event=""message.deletesender""
        dtmf=""72""
        return=""email_message_menu"">delete [all] [messages | E-mails] [from] [same] sender</choice>
    <choice event=""message.body"" dtmf=""8"">[play] (body | text) [of] [this] [message | mail | E-mail]
</choice>
    <choice event=""message.stop"" dtmf=""#"">(stop | end)</choice>

```



```

<catch
  event=""com.inin.mailbox.no.more.messages""
  count=""1"">

  <audio
    handler=""Prompt_TUIMessageManagement""
    prompt=""TUIMESSAGEMANAGEMENT_END_OF_MESSAGES"">That completes this set of</audio>
  <audio
    handler=""Prompt_TUIMessageManagement""
    prompt=""TUIMESSAGEMANAGEMENT_TYPE_EMAILMESSAGES"">email messages.</audio>

  <goto next=""#email_summary""/>

</catch>
<catch event=""com.inin.mailbox.no.messages"" count=""1"">

  <audio
    handler=""Prompt_TUIMessageManagement""
    prompt=""TUIMESSAGEMANAGEMENT_NO_MESSAGES"">There are no messages of that type</audio>
  <goto next=""#email_summary""/>

</catch>
<noinput count=""1"">
  <goto next=""#email_message_menu_2""/>

</noinput>
<noinput count=""2"">
  <audio
    handler=""Prompt_TUIMain""
    prompt=""TUIMAIN_NOINPUT_2"">Do you need help? Say 'help,' or 'operator' for assistance.
</audio>
  <goto next=""#email_message_menu_2""/>

</noinput>
<nomatch count=""1"">
  <audio
    handler=""Prompt_TUIMain""
    prompt=""TUIMAIN_NOMATCH_2"">I'm sorry, but I did not understand you. Please try again</audio>
  <goto next=""#email_message_menu_2""/>

</nomatch>
<nomatch count=""2"">
  <audio
    handler=""Prompt_TUIMain""
    prompt=""TUIMAIN_NOMATCH_3"">Sorry.
    I still did not understand what you said. For assistance, please say 'help' or
    'operator'.</audio>
  <goto next=""#email_message_menu_2""/>

</nomatch>
<help count=""1"">
  <audio>You may speak one of several voice commands to access your mailbox or
  change your status, user options, and prompts. Please see your documentation for
  a list of available voice commands.</audio>
  <goto next=""#email_message_menu_2""/>

</help>
</menu>

<menu
  id=""forward_instruction_email_menu""
  timeout=""1""
  return=""#email_message_menu_2"">
  <audio>To forward a message, say a name after saying forward. To forward by
  extension, press 2.</audio>

</menu>

<menu
  id=""forward_instruction_voice_menu""

```

```

    timeout=""1""
    return=""#fax_message_menu_2"">
    <audio>To forward a message, say a name after saying forward. To forward by
        extension, press 2.</audio>

</menu>

<menu
    id=""forward_instruction_fax_menu""
    timeout=""1""
    return=""#voice_message_menu_2"">
    <audio>To forward a message, say a name after saying forward. To forward by
        extension, press 2.</audio>

</menu>

</menuxml>

```

```

<play source=""message.body" message=""voice:NameFromIA;volume:77;speed:2"/>
<choice event=""message.body" dtmf=""4" message=""volume:92;speed:2"/>

```

- Voice      NameFromIA
- Volume
- Speed
- 

```

<?xml version=""1.0"?>
<!DOCTYPE menuxml SYSTEM ""menuxml.dtd">
<menuxml
    toplevel=""personal_options_menu""
    language=""en-US""
    application=""TUIApplicationRoot.xml"">

<!-- Personal Options Menu -->
<menu
    id=""personal_options_menu""
    timeout=""3""
    mode=""voice""
    dtmf=""dtmf""
    return=""TUIMobileOffice.xml#main_menu_return"">
<audio
    handler=""Prompt_TUIMain""
    prompt=""TUIMAIN_MENU_WHAT_YOU_LIKE"">What would you like to do today?</audio>
<submenu
    next=""TUIStatusMenus.xml#change_status""
    dtmf=""1""
    return=""TUIOptionMenus.xml#personal_options_menu"">[change | set] [my | your] status</submenu>
<choice event=""application.forwardnumber"" dtmf=""2"">[set | change] [my] forward [number]</choice>
<choice event=""application.password"" dtmf=""3"">[set | change] [my] password</choice>
<choice
    event=""application.playbackoptions""
    dtmf=""4""
    useroption=""Unified.Messaging"">[set | change] [my] [playback] options</choice>
<submenu
    next=""TUIPromptMenus.xml#personal_prompts_menu""
    dtmf=""5""
    return=""TUIOptionMenus.xml#personal_options_menu"">[record | change] [my] [user | personal]

```

```

(prompts | recordings)</submenu>
  <choice
    event=""application.followmeoptions""
    dtmf=""6""
    useroption=""Follow.Me"">[set | change] [my] follow-me [options]</choice>
  <choice
    event=""application.deletedmessages""
    dtmf=""7""
    useroption=""Change.Folders"">[manage] [my] deleted messages</choice>
  <choice
    event=""application.notificationoptions""
    dtmf=""8""
    useroption=""Message.Notification"">[manage | change] [my] (notification | notifications)
[options]</choice>
  <choice
    event=""application.adminoptions""
    dtmf=""9""
    useroption=""Attendant.Config"">[manage | change] (administration | [interaction] attendant)
[options | prompts]</choice>
  <noinput count=""1"">
    <goto next=""#personal_options_menu_2""/>

  </noinput>
  <nomatch count=""1"">
    <audio
      handler=""Prompt_TUIMain""
      prompt=""TUIMAIN_NOMATCH_1"">I'm sorry, but I did not understand you. Please try again</audio>
    <goto next=""#personal_options_menu_2""/>

  </nomatch>
  <help count=""1"">
    <audio>You may speak one of several voice commands to access your mailbox or
      change your status, user options, and prompts. Please see your documentation for
      a list of available voice commands.</audio>
    <goto next=""#personal_options_menu_2""/>

  </help>
</menu>

<!-- Personal Options Menu 2 -->
<menu
  id=""personal_options_menu_2""
  timeout=""6""
  mode=""voice""
  dtmf=""dtmf""
  return=""TUIMobileOffice.xml#main_menu_return"">
  <!-- audio>To change your current status, press 1.</audio -->
  <audio
    handler=""Prompt_TUIPersonalOptions""
    prompt=""TUIPERSONALOPTIONS_MENU_CHANGE_STATUS"">To change your current status</audio>
  <audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

  <audio handler=""Prompt_System"" prompt=""N1"">1</audio>

  <submenu
    next=""TUIStatusMenus.xml#change_status""
    dtmf=""1""
    return=""TUIOptionMenus.xml#personal_options_menu"">[change | set] [my | your] status</submenu>
  <!-- audio>To set your forward number, press 2.</audio -->
  <audio
    handler=""Prompt_TUIPersonalOptions""
    prompt=""TUIPERSONALOPTIONS_MENU_SET_REMOTE_TN"">To set your forward number</audio>
  <audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

  <audio handler=""Prompt_System"" prompt=""N2"">2</audio>

  <choice event=""application.forwardnumber"" dtmf=""2"">[set | change] [my] forward [number]</choice>
  <!-- audio>To change your password, press 3.</audio -->
  <audio
    handler=""Prompt_TUIPersonalOptions""

```

```

    prompt=""TUIPERSONALOPTIONS_MENU_CHANGE_PASSWORD"">To change your password</audio>
<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N3"">3</audio>

<choice event=""application.password"" dtmf=""3"">[set | change] [my] password</choice>
<!-- audio useroption=""Unified.Messaging">To configure your playback
options, press 4.</audio -->
<audio
    handler=""Prompt_TUIPersonalOptions""
    prompt=""TUIPERSONALOPTIONS_MENU_PLAYBACK_OPTIONS""
    useroption=""Unified.Messaging"">To configure your playback options</audio>
<audio
    handler=""Prompt_ASR""
    prompt=""ASR_PRESS""
    useroption=""Unified.Messaging"">Press</audio>
<audio
    handler=""Prompt_System""
    prompt=""N4""
    useroption=""Unified.Messaging"">4</audio>
<choice
    event=""application.playbackoptions""
    dtmf=""4""
    useroption=""Unified.Messaging"">[set | change] [my] [playback] options</choice>
<!-- audio>To manage your personal prompts, press 5.</audio -->
<audio
    handler=""Prompt_TUIPersonalOptions""
    prompt=""TUIPERSONALOPTIONS_MENU_MANAGE_PERSONAL_PROMPTS"">To manage your personal prompts</audio>
<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N5"">5</audio>

<submenu
    next=""TUIPromptMenus.xml#personal_prompts_menu""
    dtmf=""5""
    return=""TUIOptionMenus.xml#personal_options_menu"">[record | change] [my] [user | personal]
(prompts | recordings)</submenu>
<!-- audio useroption=""Follow.Me">To manage your one-number follow-me
option, press 6.</audio -->
<audio
    handler=""Prompt_TUIPersonalOptions""
    prompt=""TUIPERSONALOPTIONS_REMOTE_VM_MENU_6""
    useroption=""Follow.Me"">To manage your one-number follow-me option</audio>
<audio
    handler=""Prompt_ASR""
    prompt=""ASR_PRESS""
    useroption=""Follow.Me"">Press</audio>
<audio
    handler=""Prompt_System""
    prompt=""N6""
    useroption=""Follow.Me"">6</audio>
<choice
    event=""application.followmeoptions""
    dtmf=""6""
    useroption=""Follow.Me"">[set | change] [my] follow-me [options]</choice>
<!-- audio useroption=""Change.Folders">To manage recently deleted
messages, press 7.</audio -->
<audio
    handler=""Prompt_TUIPersonalOptions""
    prompt=""TUIPERSONALOPTIONS_REMOTE_VM_MENU_7""
    useroption=""Change.Folders"">To manage recently deleted messages</audio>
<audio
    handler=""Prompt_ASR""
    prompt=""ASR_PRESS""
    useroption=""Change.Folders"">Press</audio>
<audio
    handler=""Prompt_System""
    prompt=""N7""
    useroption=""Change.Folders"">7</audio>
<choice

```

```

    event=""application.deletedmessages""
    dtmf=""7""
    useroption=""Change.Folders"">[manage] [my] deleted messages</choice>
<!-- audio useroption="Message.Notification">To manage your
notification options, press 8.</audio -->
<audio
  handler=""Prompt_TUIPersonalOptions""
  prompt=""TUIPERSONALOPTIONS_REMOTE_VM_MENU_8""
  useroption=""Message.Notification"">To manage your notification options</audio>
<audio
  handler=""Prompt_ASR""
  prompt=""ASR_PRESS""
  useroption=""Message.Notification"">Press</audio>
<audio
  handler=""Prompt_System""
  prompt=""N8""
  useroption=""Message.Notification"">8</audio>
<choice
  event=""application.notificationoptions""
  dtmf=""8""
  useroption=""Message.Notification"">[manage | change] [my] (notification | notifications)
[options]</choice>
<!-- audio useroption="Attendant.Config">For administration options,
press 9.</audio -->
<audio
  handler=""Prompt_TUIPersonalOptions""
  prompt=""TUIPERSONALOPTIONS_REMOTE_VM_MENU_9""
  useroption=""Attendant.Config"">For administration options</audio>
<audio
  handler=""Prompt_ASR""
  prompt=""ASR_PRESS""
  useroption=""Attendant.Config"">Press</audio>
<audio
  handler=""Prompt_System""
  prompt=""N9""
  useroption=""Attendant.Config"">9</audio>
<choice
  event=""application.adminoptions""
  dtmf=""9""
  useroption=""Attendant.Config"">[manage | change] (administration | [interaction] attendant)
[options | prompts]</choice>
<!-- audio>To return to the previous menu, press the star key.</audio -->
<audio
  handler=""Prompt_TUIMain""
  prompt=""TUIMAIN_MENU_PREVIOUS_MENU"">To return to the previous menu</audio>

<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio
  handler=""Prompt_TUIMain""
  prompt=""TUIMAIN_MENU_THE_STAR_KEY"">the star key</audio>
<noinput count=""1"">
  <audio
    handler=""Prompt_TUIMain""
    prompt=""TUIMAIN_MENU_WHAT_YOU_LIKE"">What would you like to do today?</audio>
    <goto next=""#personal_options_menu_2""/>
  </noinput>
<noinput count=""2"">
  <audio
    handler=""Prompt_TUIMain""
    prompt=""TUIMAIN_NOINPUT_2"">Do you need help? Say 'help,' or 'operator' for assistance.
</audio>
    <goto next=""#personal_options_menu_2""/>
  </noinput>
<nomatch count=""1"">
  <audio
    handler=""Prompt_TUIMain""
    prompt=""TUIMAIN_NOMATCH_1"">I'm sorry, but I did not understand you. Please try again</audio>

```

```

        <goto next=""#personal_options_menu_2""/>

</nomatch>
<nomatch count=""2"">
    <audio
        handler=""Prompt_TUIMain""
        prompt=""TUIMAIN_NOMATCH_2"">Sorry.
        I still did not understand what you said. For assistance, please say 'help' or
        'operator'.</audio>
    <goto next=""#personal_options_menu_2""/>

</nomatch>
<help count=""1"">
    <audio>You may speak one of several voice commands to access your mailbox or
    change your status, user options, and prompts. Please see your documentation for
    a list of available voice commands.</audio>
    <goto next=""#personal_options_menu_2""/>

</help>
</menu>
</menuxml>

```

```

<?xml version="1.0"?>
<!DOCTYPE menuxml SYSTEM "menuxml.dtd">
<menuxml
    toplevel=""change_status""
    language=""en-US""
    application=""TUIApplicationRoot.xml"">

<choice
    event=""status.select""
    return=""TUIMobileOffice.xml#main_menu_return"">[set | change] [me
    | my] [status] [to] $status [until $datetime]</choice>

<menu
    id=""change_status""
    timeout=""3""
    mode=""voice""
    dtmf=""dtmf""
    return=""TUIOptionMenus.xml#personal_options_menu"">
<audio
    handler=""Prompt_TUIMain""
    prompt=""TUIMAIN_CURRENT_STATUS"">Your current status is</audio>
<play source=""user.status""/>

<audio
    handler=""Prompt_TUIMain""
    prompt=""TUIMAIN_NAME_NEW_STATUS"">What should your new status be?</audio>
<noinput count=""1"">

    <audio
        handler=""Prompt_TUIMain""
        prompt=""TUIMAIN_DIDNT_GET_THAT"">I didn't get that.</audio>
        <goto next=""#change_status_return""/>

</noinput>
<nomatch count=""1"">

    <audio
        handler=""Prompt_TUIMain""
        prompt=""TUIMAIN_DIDNT_GET_THAT"">I didn't get that.</audio>
        <goto next=""#change_status_return""/>

</nomatch>
</menu>

```

```

<menu
  id=""change_status_return""
  timeout=""6""
  mode=""voice""
  dtmf=""dtmf""
  return=""TUIOptionMenus.xml#personal_options_menu""
  <play source=""user.statusmenu""/>

  <audio
    handler=""Prompt_TUIMain""
    prompt=""TUIMAIN_MENU_PREVIOUS_MENU"">To return to the previous menu</audio>
  <audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>
  <audio
    handler=""Prompt_TUIMain""
    prompt=""TUIMAIN_MENU_THE_STAR_KEY"">the star key</audio>
  <noinput count=""1"">

    <goto next=""#change_status_return""/>

  </noinput>
  <noinput count=""2"">

    <goto next=""#change_status_return""/>

  </noinput>
  <noinput count=""3"">

    <goto next=""TUIMobileOffice.xml#main_menu_return""/>

  </noinput>
  <nomatch count=""1"">

    <audio
      handler=""Prompt_TUIMain""
      prompt=""TUIMAIN_DIDNT_GET_THAT"">I didn't get that.</audio>
    <goto next=""#change_status_return""/>

  </nomatch>
  <nomatch count=""2"">

    <audio
      handler=""Prompt_TUIMain""
      prompt=""TUIMAIN_NOMATCH_2"">Sorry.
      I still did not understand what you said. For assistance, please say 'help' or
      'operator'.</audio>
    <goto next=""#change_status_return""/>

  </nomatch>
  <help count=""1"">

    <audio/>
    <goto next=""#change_status_return""/>

  </help>
</menu>

<menu
  id=""play_status_menu""
  timeout=""1""
  mode=""voice""
  dtmf=""dtmf""
  return=""TUIMobileOffice.xml#main_menu_return""
  <audio
    handler=""Prompt_TUIMain""
    prompt=""TUIMAIN_CURRENT_STATUS"">Your current status is</audio>
  <play source=""user.status""/>

  <noinput count=""1"">

```

```

        <goto next=""TUIMobileOffice.xml#main_menu_return""/>

    </noinput>
</menu>

</menuxml>

```

```

<?xml version="1.0"?>
<!DOCTYPE menuxml SYSTEM "menuxml.dtd">
<menuxml
  toplevel=""main_menu_greeting""
  language=""en-US""
  application=""TUIDTMFRoot.xml"">

  <menu
    id=""main_menu_greeting""
    timeout=""10""
    mode=""dtmf""
    return=""menu.system"">
    <audio
      handler=""Prompt_TUIMain""
      prompt=""TUIMAIN_MENU_WELCOME""
      useroption=""Mailbox.Confirmation">Welcome to voice mail for extension</audio>
    <play
      source=""user.number""
      useroption=""Mailbox.Confirmation"/>

    <audio
      handler=""Prompt_TUIMain""
      prompt=""TUIMAIN_CURRENT_STATUS""
      useroption=""Status.Confirmation">Your current status is</audio>
    <play
      source=""user.status""
      useroption=""Status.Confirmation"/>

    <audio
      useroption=""Allow.Voice.Mail""
      handler=""Prompt_TUIMAIN""
      prompt=""TUIMAIN_MENU_VOICSELECTION">To retrieve your voicemail messages</audio>
    <audio
      useroption=""Allow.Voice.Mail""
      handler=""Prompt_ASR""
      prompt=""ASR_PRESS">Press</audio>
    <audio
      useroption=""Allow.Voice.Mail""
      handler=""Prompt_System""
      prompt=""N1"">1</audio>
    <submenu
      next=""TUIMessageMenusDTMF.xml#voice_summary""
      dtmf=""1""
      useroption=""Allow.Voice.Mail"/>
    <audio
      useroption=""Allow.Fax""
      handler=""Prompt_TUIMAIN""
      prompt=""TUIMAIN_MENU_FAXSELECTION">To retrieve your faxes</audio>
    <audio
      useroption=""Allow.Fax""
      handler=""Prompt_ASR""
      prompt=""ASR_PRESS">Press</audio>
    <audio
      useroption=""Allow.Fax""
      handler=""Prompt_System""
      prompt=""N2"">2</audio>
    <submenu
      next=""TUIMessageMenusDTMF.xml#fax_summary""

```



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    dtmf=""2""
    useroption=""Allow.Fax""/>
<audio
    useroption=""Allow.Email""
    handler=""Prompt_TUIMAIN""
    prompt=""TUIMAIN_MENU_EMAILSELECTION"">To retrieve your email messages</audio>
<audio
    useroption=""Allow.Email""
    handler=""Prompt_ASR""
    prompt=""ASR_PRESS"">Press</audio>
<audio
    useroption=""Allow.Email""
    handler=""Prompt_System""
    prompt=""N3"">3</audio>
<submenu
    next=""TUIMessageMenusDTMF.xml#email_summary""
    dtmf=""3""
    useroption=""Allow.Email""/>
<audio
    useroption=""Unified.Messaging""
    handler=""Prompt_TUIMAIN""
    prompt=""TUIMAIN_MENU_SEND_VM_MESSAGE"">To send a voice message</audio>
<audio
    useroption=""Unified.Messaging""
    handler=""Prompt_ASR""
    prompt=""ASR_PRESS"">Press</audio>
<audio
    useroption=""Unified.Messaging""
    handler=""Prompt_System""
    prompt=""N4"">4</audio>
<choice
    event=""application.sendmessage""
    dtmf=""4""
    useroption=""Unified.Messaging""/>
<audio
    handler=""Prompt_TUIMAIN""
    prompt=""TUIMAIN_MENU_PERSONAL_OPTIONS"">To manage your personal options</audio>

<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N5"">5</audio>

<submenu
    next=""TUIOptionMenusDTMF.xml#personal_options_menu""
    dtmf=""5""/>

<audio
    handler=""Prompt_TUIMAIN""
    prompt=""TUIMAIN_MENU_PRIVATE_DIR"">To access the company private directory.</audio>

<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N6"">6</audio>

<choice event=""application.privatedirectory"" dtmf=""6""/>

<audio
    handler=""Prompt_TUIMAIN""
    prompt=""TUIMAIN_MENU_OFFICE_ALERT"">To initiate an office wide alert.</audio>
<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N7"">7</audio>

<choice event=""application.officehunt"" dtmf=""7""/>

<audio
    handler=""Prompt_TUIMAIN""
    prompt=""TUIMAIN_MENU_CHANGE_MAIL_FOLDER""
    useroption=""Change.Folders"">To change mail folders</audio>
<audio

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        handler=""Prompt_ASR""
        prompt=""ASR_PRESS""
        useroption=""Change.Folders"">Press</audio>
<audio
    handler=""Prompt_System""
    prompt=""N8""
    useroption=""Change.Folders"">8</audio>
<choice
    event=""application.changefolders""
    dtmf=""8""
    useroption=""Change.Folders""/>
<audio
    useroption=""Outlook.Module""
    handler=""Prompt_TUIMAIN""
    prompt=""TUIMAIN_MENU_OUTLOOKSELECTION"">To access your outlook options</audio>
<audio
    useroption=""Outlook.Module""
    handler=""Prompt_ASR""
    prompt=""ASR_PRESS"">Press</audio>
<audio
    useroption=""Outlook.Module""
    handler=""Prompt_System""
    prompt=""N9"">9</audio>
<submenu
    next=""TUIOutlookMenusDTMF.xml#outlook_menu""
    dtmf=""9""
    useroption=""Outlook.Module""/>
<audio
    handler=""Prompt_TUIMain""
    prompt=""TUIMAIN_MENU_PREVIOUS_MENU"">To return to the previous menu</audio>

<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio
    handler=""Prompt_TUIMain""
    prompt=""TUIMAIN_MENU_THE_STAR_KEY"">the star key</audio>
<audio handler=""Prompt_IVR"" prompt=""IVR_FOR_OPERATOR"">For an operator</audio>
<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N0"">0</audio>

<noinput count=""1"">
    <goto next=""#main_menu""/>

</noinput>
<nomatch count=""1"">
    <goto next=""#main_menu""/>

</nomatch>
</menu>

<!-- DTMF Main Menu -->
<menu
    id=""main_menu""
    timeout=""10""
    mode=""dtmf""
    return=""menu.system"">
<audio
    useroption=""Allow.Voice.Mail""
    handler=""Prompt_TUIMAIN""
    prompt=""TUIMAIN_MENU_VOICSELECTION"">To retrieve your voicemail messages</audio>
<audio
    useroption=""Allow.Voice.Mail""
    handler=""Prompt_ASR""
    prompt=""ASR_PRESS"">Press</audio>
<audio
    useroption=""Allow.Voice.Mail""
    handler=""Prompt_System""
    prompt=""N1"">1</audio>
<submenu

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    next=""TUIMessageMenusDTMF.xml#voice_summary""
    dtmf=""1""
    useroption=""Allow.Voice.Mail""/>
<audio
    useroption=""Allow.Fax""
    handler=""Prompt_TUIMAIN""
    prompt=""TUIMAIN_MENU_FAXSELECTION"">To retrieve your faxes</audio>
<audio
    useroption=""Allow.Fax""
    handler=""Prompt_ASR""
    prompt=""ASR_PRESS"">Press</audio>
<audio
    useroption=""Allow.Fax""
    handler=""Prompt_System""
    prompt=""N2"">2</audio>
<submenu
    next=""TUIMessageMenusDTMF.xml#fax_summary""
    dtmf=""2""
    useroption=""Allow.Fax""/>
<audio
    useroption=""Allow.Email""
    handler=""Prompt_TUIMAIN""
    prompt=""TUIMAIN_MENU_EMAILSELECTION"">To retrieve your email messages</audio>
<audio
    useroption=""Allow.Email""
    handler=""Prompt_ASR""
    prompt=""ASR_PRESS"">Press</audio>
<audio
    useroption=""Allow.Email""
    handler=""Prompt_System""
    prompt=""N3"">3</audio>
<submenu
    next=""TUIMessageMenusDTMF.xml#email_summary""
    dtmf=""3""
    useroption=""Allow.Email""/>
<audio
    useroption=""Unified.Messaging""
    handler=""Prompt_TUIMAIN""
    prompt=""TUIMAIN_MENU_SEND_VM_MESSAGE"">To send a voice message</audio>
<audio
    useroption=""Unified.Messaging""
    handler=""Prompt_ASR""
    prompt=""ASR_PRESS"">Press</audio>
<audio
    useroption=""Unified.Messaging""
    handler=""Prompt_System""
    prompt=""N4"">4</audio>
<choice
    event=""application.sendmessage""
    dtmf=""4""
    useroption=""Unified.Messaging""/>
<audio
    handler=""Prompt_TUIMAIN""
    prompt=""TUIMAIN_MENU_PERSONAL_OPTIONS"">To manage your personal options</audio>

<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N5"">5</audio>

<submenu
    next=""TUIOptionMenusDTMF.xml#personal_options_menu""
    dtmf=""5""/>

<audio
    handler=""Prompt_TUIMAIN""
    prompt=""TUIMAIN_MENU_PRIVATE_DIR"">To access the company private directory.</audio>

<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N6"">6</audio>

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<choice event=""application.privatedirectory"" dtmf=""6""/>

<audio
  handler=""Prompt_TUIMAIN""
  prompt=""TUIMAIN_MENU_OFFICE_ALERT"">To initiate an office wide alert.</audio>
<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N7"">7</audio>

<choice event=""application.officehunt"" dtmf=""7""/>

<audio
  handler=""Prompt_TUIMAIN""
  prompt=""TUIMAIN_MENU_CHANGE_MAIL_FOLDER""
  useroption=""Change.Folders"">To change mail folders</audio>
<audio
  handler=""Prompt_ASR""
  prompt=""ASR_PRESS""
  useroption=""Change.Folders"">Press</audio>
<audio
  handler=""Prompt_System""
  prompt=""N8""
  useroption=""Change.Folders"">8</audio>
<choice
  event=""application.changefolders""
  dtmf=""8""
  useroption=""Change.Folders""/>
<audio
  useroption=""Outlook.Module""
  handler=""Prompt_TUIMAIN""
  prompt=""TUIMAIN_MENU_OUTLOOKSELECTION"">To access your outlook options</audio>
<audio
  useroption=""Outlook.Module""
  handler=""Prompt_ASR""
  prompt=""ASR_PRESS"">Press</audio>
<audio
  useroption=""Outlook.Module""
  handler=""Prompt_System""
  prompt=""N9"">9</audio>
<submenu
  next=""TUIOutlookMenusDTMF.xml#outlook_menu""
  dtmf=""9""
  useroption=""Outlook.Module""/>
<audio
  handler=""Prompt_TUIMain""
  prompt=""TUIMAIN_MENU_PREVIOUS_MENU"">To return to the previous menu</audio>

<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio
  handler=""Prompt_TUIMain""
  prompt=""TUIMAIN_MENU_THE_STAR_KEY"">the star key</audio>
<audio handler=""Prompt_IVR"" prompt=""IVR_FOR_OPERATOR"">For an operator</audio>
<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N0"">0</audio>

<noinput count=""1"">
  <goto next=""#main_menu""/>

</noinput>
<noinput count=""2"">
  <goto next=""menu.system""/>

</noinput>
<nomatch count=""1"">
  <goto next=""#main_menu""/>

</nomatch>

```

```
</menu>
```

```
</menuxml>
```

```
<?xml version="1.0"?>
<!DOCTYPE menuxml SYSTEM "menuxml.dtd">
<menuxml
  toplevel=""voice_summary""
  language=""en-US""
  application=""TUIDTMFRoot.xml"">

  <choice event=""message.undelete"" dtmf=""77""/>

  <!-- Voice Menu -->
  <menu
    id=""voice_summary""
    timeout=""6""
    mode=""dtmf""
    return=""TUIMainMenuDTMF.xml#main_menu"">
    <play source=""count.voice""/>
    <audio
      handler=""Prompt_TUIMessageManagement""
      prompt=""TUIMESSAGEMANAGEMENT_TO_LISTEN_TO"">To listen to</audio>
    <audio
      handler=""Prompt_TUIMessageManagement""
      prompt=""TUIMESSAGEMANAGEMENT_NEW"">new</audio>

    <audio
      handler=""Prompt_TUIMessageManagement""
      prompt=""TUIMESSAGEMANAGEMENT_TYPE_VOICEMESSAGES"">voicemail messages</audio>

    <audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

    <audio handler=""Prompt_System"" prompt=""N1"">1</audio>

    <audio
      handler=""Prompt_TUIMessageManagement""
      prompt=""TUIMESSAGEMANAGEMENT_TO_LISTEN_TO""
      useroption=""Saved.Voice.Mail"">To listen to</audio>
    <audio
      handler=""Prompt_TUIMessageManagement""
      prompt=""TUIMESSAGEMANAGEMENT_SAVED""
      useroption=""Saved.Voice.Mail"">Saved</audio>
    <audio
      handler=""Prompt_TUIMessageManagement""
      prompt=""TUIMESSAGEMANAGEMENT_TYPE_VOICEMESSAGES""
      useroption=""Saved.Voice.Mail"">voicemail messages</audio>

    <audio
      handler=""Prompt_ASR""
      prompt=""ASR_PRESS""
      useroption=""Saved.Voice.Mail"">Press</audio>
    <audio
      handler=""Prompt_System""
      prompt=""N2""
      useroption=""Saved.Voice.Mail"">2</audio>
    <audio
      handler=""Prompt_TUIMessageManagement""
      prompt=""TUIMESSAGEMANAGEMENT_VOICEMESSAGES_TODAY"">To listen to today's voicemails only,</audio>
    <audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

    <audio handler=""Prompt_System"" prompt=""N3"">3</audio>

    <audio
      handler=""Prompt_TUIMain""
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    prompt=""TUIMAIN_MENU_PREVIOUS_MENU"">To return to the previous menu</audio>

<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio
  handler=""Prompt_TUIMain""
  prompt=""TUIMAIN_MENU_THE_STAR_KEY"">the star key</audio>
<choice
  event=""mailbox.voice.new""
  dtmf=""1""
  useroption=""Allow.Voice.Mail""
  return=""voice_message_menu""/>
<choice
  event=""mailbox.voice.saved""
  dtmf=""2""
  useroption=""Saved.Voice.Mail""
  return=""voice_message_menu""/>
<choice
  event=""mailbox.voice.today""
  dtmf=""3""
  useroption=""Allow.Voice.Mail""
  return=""voice_message_menu""/>
<noinput count=""1"">
  <goto next=""#voice_summary""/>

</noinput>
<noinput count=""2"">
  <goto next=""#voice_summary""/>

</noinput>
<noinput count=""3"">
  <goto next=""#TUIMainMenuDTMF.xml#main_menu""/>

</noinput>
<nomatch count=""1"">
  <goto next=""#voice_summary""/>

</nomatch>
</menu>

<!-- Fax Menu -->
<menu
  id=""fax_summary""
  timeout=""6""
  mode=""dtmf""
  return=""TUIMainMenuDTMF.xml#main_menu"">
<play source=""count.fax""/>
<audio
  handler=""Prompt_TUIMessageManagement""
  prompt=""TUIMESSAGEMANAGEMENT_TO_LISTEN_TO"">To listen to</audio>
<audio
  handler=""Prompt_TUIMessageManagement""
  prompt=""TUIMESSAGEMANAGEMENT_NEW"">new</audio>

<audio
  handler=""Prompt_TUIMessageManagement""
  prompt=""TUIMESSAGEMANAGEMENT_TYPE_FAXMESSAGES"">faxes</audio>

<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N1"">1</audio>

<audio
  handler=""Prompt_TUIMessageManagement""
  prompt=""TUIMESSAGEMANAGEMENT_TO_LISTEN_TO""
  useroption=""Saved.Fax"">To listen to</audio>
<audio
  handler=""Prompt_TUIMessageManagement""
  prompt=""TUIMESSAGEMANAGEMENT_SAVED""
  useroption=""Saved.Fax"">Saved</audio>

```

```

<audio
  handler=""Prompt_TUIMessageManagement""
  prompt=""TUIMESSAGEMANAGEMENT_TYPE_FAXMESSAGES""
  useroption=""Saved.Fax"">Faxes</audio>
<audio
  handler=""Prompt_ASR""
  prompt=""ASR_PRESS""
  useroption=""Saved.Fax"">Press</audio>
<audio
  handler=""Prompt_System""
  prompt=""N2""
  useroption=""Saved.Fax"">2</audio>
<audio
  handler=""Prompt_TUIMessageManagement""
  prompt=""TUIMESSAGEMANAGEMENT_FAXMESSAGES_TODAY"">To listen to today's faxes only,</audio>
<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N3"">3</audio>

<audio
  handler=""Prompt_TUIMain""
  prompt=""TUIMAIN_MENU_PREVIOUS_MENU"">To return to the previous menu</audio>

<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio
  handler=""Prompt_TUIMain""
  prompt=""TUIMAIN_MENU_THE_STAR_KEY"">the star key</audio>
<choice
  event=""mailbox.fax.new""
  dtmf=""1""
  useroption=""Allow.Fax""
  return=""fax_message_menu""/>
<choice
  event=""mailbox.fax.saved""
  dtmf=""2""
  useroption=""Saved.Fax""
  return=""fax_message_menu""/>
<choice
  event=""mailbox.fax.today""
  dtmf=""3""
  useroption=""Allow.Fax""
  return=""fax_message_menu""/>
<noinput count=""1"">
  <goto next=""#fax_summary""/>
</noinput>
<noinput count=""2"">
  <goto next=""#fax_summary""/>
</noinput>
<noinput count=""3"">
  <goto next=""TUIMainMenuDTMF.xml#main_menu""/>
</noinput>
<nomatch count=""1"">
  <goto next=""#fax_summary""/>
</nomatch>
</menu>

<!-- E-mail Menu -->
<menu
  id=""email_summary""
  timeout=""6""
  mode=""dtmf""
  return=""TUIMainMenuDTMF.xml#main_menu"">
<play source=""count.email""/>
<audio
  handler=""Prompt_TUIMessageManagement""

```

```

    prompt=""TUIMESSAGEMANAGEMENT_TO_LISTEN_TO"">To listen to</audio>
<audio
  handler=""Prompt_TUIMessageManagement""
  prompt=""TUIMESSAGEMANAGEMENT_NEW"">new</audio>

<audio
  handler=""Prompt_TUIMessageManagement""
  prompt=""TUIMESSAGEMANAGEMENT_TYPE_EMAILMESSAGES"">emails</audio>

<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N1"">1</audio>

<audio
  handler=""Prompt_TUIMessageManagement""
  prompt=""TUIMESSAGEMANAGEMENT_TO_LISTEN_TO""
  useroption=""Saved.Email"">To listen to</audio>
<audio
  handler=""Prompt_TUIMessageManagement""
  prompt=""TUIMESSAGEMANAGEMENT_SAVED""
  useroption=""Saved.Email"">Saved</audio>
<audio
  handler=""Prompt_TUIMessageManagement""
  prompt=""TUIMESSAGEMANAGEMENT_TYPE_EMAILMESSAGES""
  useroption=""Saved.Email"">emails</audio>
<audio
  handler=""Prompt_ASR""
  prompt=""ASR_PRESS""
  useroption=""Saved.Email"">Press</audio>
<audio
  handler=""Prompt_System""
  prompt=""N2""
  useroption=""Saved.Email"">2</audio>
<audio
  handler=""Prompt_TUIMessageManagement""
  prompt=""TUIMESSAGEMANAGEMENT_EMAILMESSAGES_TODAY"">To listen to today's emails only,</audio>
<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N3"">3</audio>

<audio
  handler=""Prompt_TUIMain""
  prompt=""TUIMAIN_MENU_PREVIOUS_MENU"">To return to the previous menu</audio>

<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio
  handler=""Prompt_TUIMain""
  prompt=""TUIMAIN_MENU_THE_STAR_KEY"">the star key</audio>
<choice
  event=""mailbox.email.new""
  dtmf=""1""
  useroption=""Allow.Email""
  return=""email_message_menu""/>
<choice
  event=""mailbox.email.saved""
  dtmf=""2""
  useroption=""Saved.Email""
  return=""email_message_menu""/>
<choice
  event=""mailbox.email.today""
  dtmf=""3""
  useroption=""Allow.Email""
  return=""email_message_menu""/>
<noinput count=""1"">
  <goto next=""#email_summary""/>

</noinput>
<noinput count=""2"">
  <goto next=""#email_summary""/>

```



```

</noinput>
<noinput count="3">
  <goto next="#TUIMainMenuDTMF.xml#main_menu"/>

</noinput>
<nomatch count="1">
  <goto next="#email_summary"/>

</nomatch>
</menu>

<!-- Voice Message Menu-->
<menu
  id="voice_message_menu"
  timeout="1"
  return="#voice_summary"
  skipback="5"
  skipahead="6"
  volumedown="8"
  volumeup="9">
  <play source="message.type" verbosity="verbose"/>

  <play source="message.envelope" verbosity="verbose"/>

  <play source="message.audio"/>
  <choice
    event="message.save"
    dtmf="1"
    return="voice_message_menu"/>
  <choice
    event="message.forward"
    dtmf="2"
    return="voice_message_menu_2"/>
  <choice
    event="message.next"
    dtmf="3"
    return="voice_message_menu"/>
  <choice
    event="message.audio"
    dtmf="4"
    return="voice_message_menu_2"/>
  <choice
    event="message.reply"
    dtmf="5"
    return="voice_message_menu_2"/>
  <choice
    event="message.envelope"
    dtmf="6"
    return="voice_message_menu_2"/>
  <choice
    event="message.delete"
    dtmf="7"
    return="voice_message_menu"/>
  <choice
    event="message.deletesubject"
    dtmf="71"
    return="voice_message_menu"/>
  <choice
    event="message.deletesender"
    dtmf="72"
    return="voice_message_menu"/>
  <choice
    event="message.body"
    dtmf="8"
    return="voice_message_menu_2"/>
  <choice
    event="message.stop"
    dtmf="#"
    return="voice_message_menu_2"/>

```

```

<catch
  event="com.inin.mailbox.no.more.messages"
  count="1"
  <audio
    handler="Prompt_TUIMessageManagement"
    prompt="TUIMESSAGEMANAGEMENT_END_OF_MESSAGES">That completes this set of</audio>
  </audio>
  handler="Prompt_TUIMessageManagement"
  prompt="TUIMESSAGEMANAGEMENT_TYPE_VOICEMESSAGES">voicemails</audio>
  <goto next="#voice_summary"/>
</catch>
<catch event="com.inin.mailbox.no.messages" count="1">
  <audio
    handler="Prompt_TUIMessageManagement"
    prompt="TUIMESSAGEMANAGEMENT_NO_MESSAGES">There are no messages of that type</audio>
  <goto next="#voice_summary"/>
</catch>
<noinput count="1">
  <goto next="#voice_message_menu_2"/>
</noinput>
<nomatch count="1">
  <goto next="#voice_message_menu_2"/>
</nomatch>
</menu>

<!-- Voice Message Menu-->
<menu
  id="voice_message_menu_2"
  timeout="10"
  return="#voice_summary">
  <audio
    handler="Prompt_TUIMESSAGEMANAGEMENT"
    prompt="TUIMESSAGEMANAGEMENT_MENU_SAVE_MESSAGE">To save this message</audio>

  <audio handler="Prompt_ASR" prompt="ASR_PRESS">Press</audio>

  <audio handler="Prompt_System" prompt="N1">1</audio>

  <choice
    event="message.save"
    dtmf="1"
    return="voice_message_menu"/>
  <audio
    handler="Prompt_TUIMESSAGEMANAGEMENT"
    prompt="TUIMESSAGEMANAGEMENT_MENU_FORWARD_MESSAGE">To forward this message</audio>
  <audio handler="Prompt_ASR" prompt="ASR_PRESS">Press</audio>

  <audio handler="Prompt_System" prompt="N2">2</audio>

  <choice event="message.forward" dtmf="2"/>

  <audio
    handler="Prompt_TUIMESSAGEMANAGEMENT"
    prompt="TUIMESSAGEMANAGEMENT_MENU_SKIP_MESSAGE">To skip this message</audio>

  <audio handler="Prompt_ASR" prompt="ASR_PRESS">Press</audio>

  <audio handler="Prompt_System" prompt="N3">3</audio>

  <choice
    event="message.next"
    dtmf="3"
    return="voice_message_menu"/>
  <audio
    handler="Prompt_TUIMESSAGEMANAGEMENT"
    prompt="TUIMESSAGEMANAGEMENT_MENU_REPLAY_MESSAGE">To replay this message</audio>

```

```

<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N4"">4</audio>

<choice event=""message.audio"" dtmf=""4""/>

<audio
  handler=""Prompt_TUIMESSAGEMANAGEMENT""
  prompt=""TUIMESSAGEMANAGEMENT_MENU_REPLY_MESSAGE"">To reply to this message</audio>
<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N5"">5</audio>

<choice event=""message.reply"" dtmf=""5""/>

<audio
  handler=""Prompt_TUIMESSAGEMANAGEMENT""
  prompt=""TUIMESSAGEMANAGEMENT_MENU_MESSAGE_LISTEN_TO_ENVELOPE"">To play the envelope information
for this messag</audio>
<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N6"">6</audio>

<choice event=""message.envelope"" dtmf=""6""/>

<audio
  handler=""Prompt_TUIMESSAGEMANAGEMENT""
  prompt=""TUIMESSAGEMANAGEMENT_MENU_DELETE_MESSAGE"">To delete this message</audio>
<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N7"">7</audio>

<choice
  event=""message.delete""
  dtmf=""7""
  return=""voice_message_menu""/>
<choice
  event=""message.deletesubject""
  dtmf=""71""
  return=""voice_message_menu""/>
<choice
  event=""message.deletesender""
  dtmf=""72""
  return=""voice_message_menu""/>
<audio
  handler=""Prompt_TUIMESSAGEMANAGEMENT""
  prompt=""TUIMESSAGEMANAGEMENT_MENU_PLAY_TEXT"">To play the text of the message</audio>
<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N8"">8</audio>

<choice event=""message.body"" dtmf=""8""/>

<audio
  handler=""Prompt_TUIMain""
  prompt=""TUIMAIN_MENU_PREVIOUS_MENU"">To return to the previous menu</audio>
<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio
  handler=""Prompt_TUIMain""
  prompt=""TUIMAIN_MENU_THE_STAR_KEY"">the star key</audio>
<choice event=""message.stop"" dtmf=""#"">stop | end</choice>
<catch
  event=""com.inin.mailbox.no.more.messages""
  count=""1"">
<audio
  handler=""Prompt_TUIMessageManagement""
  prompt=""TUIMESSAGEMANAGEMENT_END_OF_MESSAGES"">That completes this set of</audio>
<audio
  handler=""Prompt_TUIMessageManagement""

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```

        prompt="TUIMESSAGEMANAGEMENT_TYPE_VOICEMESSAGES">voicemails</audio>
        <goto next="#voice_summary"/>

</catch>
<catch event="com.inin.mailbox.no.messages" count="1">
    <audio
        handler="Prompt_TUIMessageManagement"
        prompt="TUIMESSAGEMANAGEMENT_NO_MESSAGES">There are no messages of that type</audio>
    <goto next="#voice_summary"/>

</catch>
<noinput count="1">
    <goto next="#voice_message_menu_2"/>

</noinput>
<noinput count="2">
    <goto next="#voice_summary"/>

</noinput>
<nomatch count="1">
    <goto next="#voice_message_menu_2"/>

</nomatch>
</menu>

<!-- Fax Message Menu -->
<menu
    id="fax_message_menu"
    timeout="1"
    return="#fax_summary">
    <play source="message.type" verbosity="verbose"/>

    <play source="message.envelope" verbosity="verbose"/>

    <choice
        event="message.save"
        dtmf="1"
        return="fax_message_menu"/>
    <choice
        event="message.forward"
        dtmf="2"
        return="fax_message_menu_2"/>
    <choice
        event="message.next"
        dtmf="3"
        return="fax_message_menu"/>
    <choice
        event="application.receivefax"
        dtmf="4"
        return="fax_message_menu_2"/>
    <choice
        event="message.envelope"
        dtmf="6"
        return="fax_message_menu_2"/>
    <choice
        event="message.delete"
        dtmf="7"
        return="fax_message_menu"/>
    <choice
        event="message.deletesubject"
        dtmf="71"
        return="fax_message_menu"/>
    <choice
        event="message.deletesender"
        dtmf="72"
        return="fax_message_menu"/>
    <choice
        event="message.body"
        dtmf="8"
        return="fax_message_menu_2"/>

```

```

<choice
  event=""message.stop""
  dtmf=""#""
  return=""fax_message_menu_2""/>
<catch
  event=""com.inin.mailbox.no.more.messages""
  count=""1"">
  <audio
    handler=""Prompt_TUIMessageManagement""
    prompt=""TUIMESSAGEMANAGEMENT_END_OF_MESSAGES"">That completes this set of</audio>
  <audio
    handler=""Prompt_TUIMessageManagement""
    prompt=""TUIMESSAGEMANAGEMENT_TYPE_FAXMESSAGES"">fax messages.</audio>

    <goto next=""#fax_summary""/>

</catch>
<catch event=""com.inin.mailbox.no.messages"" count=""1"">
  <audio
    handler=""Prompt_TUIMessageManagement""
    prompt=""TUIMESSAGEMANAGEMENT_NO_MESSAGES"">There are no messages of that type</audio>
  <goto next=""#fax_summary""/>

</catch>
<noinput count=""1"">
  <goto next=""#fax_message_menu_2""/>

</noinput>
<nomatch count=""1"">
  <goto next=""#fax_message_menu_2""/>

</nomatch>
</menu>

<!-- Fax Message Menu -->
<menu
  id=""fax_message_menu_2""
  timeout=""10""
  return=""#fax_summary"">
  <audio
    handler=""Prompt_TUIMESSAGEMANAGEMENT""
    prompt=""TUIMESSAGEMANAGEMENT_MENU_FAXMESSAGE_SAVE_FAX"">To save this fax</audio>
  <audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

  <audio handler=""Prompt_System"" prompt=""N1"">1</audio>

  <choice
    event=""message.save""
    dtmf=""1""
    return=""fax_message_menu""/>
  <audio
    handler=""Prompt_TUIMESSAGEMANAGEMENT""
    prompt=""TUIMESSAGEMANAGEMENT_MENU_FAXMESSAGE_FORWARD"">To forward this fax</audio>
  <audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

  <audio handler=""Prompt_System"" prompt=""N2"">2</audio>

  <choice event=""message.forward"" dtmf=""2""/>

  <audio
    handler=""Prompt_TUIMESSAGEMANAGEMENT""
    prompt=""TUIMESSAGEMANAGEMENT_MENU_FAXMESSAGE_SKIP_FAX"">To skip this fax</audio>
  <audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

  <audio handler=""Prompt_System"" prompt=""N3"">3</audio>

  <choice
    event=""message.next""
    dtmf=""3""
    return=""fax_message_menu""/>

```

```

<audio
  handler=""Prompt_TUIMESSAGEMANAGEMENT""
  prompt=""TUIMESSAGEMANAGEMENT_MENU_FAXMESSAGE_RECEIVE"">To receive this fax</audio>
<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N4"">4</audio>

<choice event=""application.receivefax"" dtmf=""4""/>

<audio
  handler=""Prompt_TUIMESSAGEMANAGEMENT""
  prompt=""TUIMESSAGEMANAGEMENT_MENU_FAXMESSAGE_LISTEN_TO_ENVELOPE"">To play the envelope
information for this fax</audio>
<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N6"">6</audio>

<choice event=""message.envelope"" dtmf=""6""/>

<audio
  handler=""Prompt_TUIMESSAGEMANAGEMENT""
  prompt=""TUIMESSAGEMANAGEMENT_MENU_FAXMESSAGE_DELETE"">To delete this fax</audio>
<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N7"">7</audio>

<choice
  event=""message.delete""
  dtmf=""7""
  return=""fax_message_menu""/>
<choice
  event=""message.deletesubject""
  dtmf=""71""
  return=""fax_message_menu""/>
<choice
  event=""message.deletesender""
  dtmf=""72""
  return=""fax_message_menu""/>
<audio
  handler=""Prompt_TUIMESSAGEMANAGEMENT""
  prompt=""TUIMESSAGEMANAGEMENT_MENU_FAXMESSAGE_PLAY_TEXT"">To play the text of the fax message
body</audio>
<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N8"">8</audio>

<choice event=""message.body"" dtmf=""8""/>

<audio
  handler=""Prompt_TUIMain""
  prompt=""TUIMAIN_MENU_PREVIOUS_MENU"">To return to the previous menu</audio>

<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio
  handler=""Prompt_TUIMain""
  prompt=""TUIMAIN_MENU_THE_STAR_KEY"">the star key</audio>
<choice event=""message.stop"" dtmf=""#""/>

<catch
  event=""com.inin.mailbox.no.more.messages""
  count=""1"">
<audio
  handler=""Prompt_TUIMessageManagement""
  prompt=""TUIMESSAGEMANAGEMENT_END_OF_MESSAGES"">That completes this set of</audio>
<audio
  handler=""Prompt_TUIMessageManagement""
  prompt=""TUIMESSAGEMANAGEMENT_TYPE_FAXMESSAGES"">fax messages.</audio>

<goto next=""#fax_summary""/>

```

```

</catch>
<catch event="com.inin.mailbox.no.messages" count="1">
  <audio
    handler="Prompt_TUIMessageManagement"
    prompt="TUIMESSAGEMANAGEMENT_NO_MESSAGES">There are no messages of that type</audio>
  <goto next="#fax_summary"/>
</catch>
<noinput count="1">
  <goto next="#fax_message_menu_2"/>
</noinput>
<noinput count="2">
  <goto next="#fax_summary"/>
</noinput>
<nomatch count="1">
  <goto next="#fax_message_menu_2"/>
</nomatch>
</menu>

<!-- Email Message Menu -->
<menu
  id="email_message_menu"
  timeout="1"
  return="#email_summary">
  <play source="message.type" verbosity="verbose"/>

  <play source="message.envelope" verbosity="verbose"/>

  <play source="message.body"/>
  <choice
    event="message.save"
    dtmf="1"
    return="email_message_menu"/>
  <choice
    event="message.forward"
    dtmf="2"
    return="email_message_menu_2"/>
  <choice
    event="application.forwardmessage"
    return="email_message_menu_2"/>

  <choice
    event="message.next"
    dtmf="3"
    return="email_message_menu"/>
  <choice
    event="message.body"
    dtmf="4"
    return="email_message_menu_2"/>
  <choice
    event="message.reply"
    dtmf="5"
    return="email_message_menu_2"/>
  <choice
    event="message.envelope"
    dtmf="6"
    return="email_message_menu_2"/>
  <choice
    event="message.delete"
    dtmf="7"
    return="email_message_menu"/>
  <choice
    event="message.deletesubject"
    dtmf="71"
    return="email_message_menu"/>
  <choice

```

```

    event="message.deletesender"
    dtmf="72"
    return="email_message_menu"/>
<choice
    event="message.body"
    dtmf="8"
    return="email_message_menu_2"/>
<choice
    event="message.stop"
    dtmf="#"
    return="email_message_menu_2"/>
<catch
    event="com.inin.mailbox.no.more.messages"
    count="1">
    <audio
        handler="Prompt_TUIMessageManagement"
        prompt="TUIMESSAGEMANAGEMENT_END_OF_MESSAGES">That completes this set of</audio>
    <audio
        handler="Prompt_TUIMessageManagement"
        prompt="TUIMESSAGEMANAGEMENT_TYPE_EMAILMESSAGES">email messages.</audio>

    <goto next="#email_summary"/>

</catch>
<catch event="com.inin.mailbox.no.messages" count="1">
    <audio
        handler="Prompt_TUIMessageManagement"
        prompt="TUIMESSAGEMANAGEMENT_NO_MESSAGES">There are no messages of that type</audio>
    <goto next="#email_summary"/>

</catch>
<noinput count="1">
    <goto next="#email_message_menu_2"/>

</noinput>
<nomatch count="1">
    <goto next="#email_message_menu_2"/>

</nomatch>
</menu>

<!-- Email Message Menu -->
<menu
    id="email_message_menu_2"
    timeout="10"
    return="#email_summary">
    <audio
        handler="Prompt_TUIMESSAGEMANAGEMENT"
        prompt="TUIMESSAGEMANAGEMENT_MENU_SAVE_MESSAGE">To save this message</audio>

    <audio handler="Prompt_ASR" prompt="ASR_PRESS">Press</audio>

    <audio handler="Prompt_System" prompt="N1">1</audio>

    <choice
        event="message.save"
        dtmf="1"
        return="email_message_menu"/>
    <audio
        handler="Prompt_TUIMESSAGEMANAGEMENT"
        prompt="TUIMESSAGEMANAGEMENT_MENU_FORWARD_MESSAGE">To forward this message</audio>
    <audio handler="Prompt_ASR" prompt="ASR_PRESS">Press</audio>

    <audio handler="Prompt_System" prompt="N2">2</audio>

    <choice event="message.forward" dtmf="2"/>

    <audio
        handler="Prompt_TUIMESSAGEMANAGEMENT"
        prompt="TUIMESSAGEMANAGEMENT_MENU_SKIP_MESSAGE">To skip this message</audio>

```



```

<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N3"">3</audio>

<choice
  event=""message.next""
  dtmf=""3""
  return=""email_message_menu""/>
<audio
  handler=""Prompt_TUIMESSAGEMANAGEMENT""
  prompt=""TUIMESSAGEMANAGEMENT_MENU_REPLAY_MESSAGE"">To replay this message</audio>
<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N4"">4</audio>

<choice event=""message.body"" dtmf=""4""/>

<audio
  handler=""Prompt_TUIMESSAGEMANAGEMENT""
  prompt=""TUIMESSAGEMANAGEMENT_MENU_REPLY_MESSAGE"">To reply this message</audio>
<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N5"">5</audio>

<choice event=""message.reply"" dtmf=""5""/>

<audio
  handler=""Prompt_TUIMESSAGEMANAGEMENT""
  prompt=""TUIMESSAGEMANAGEMENT_MENU_MESSAGE_LISTEN_TO_ENVELOPE"">To play the envelope information
for this messag</audio>
<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N6"">6</audio>

<choice event=""message.envelope"" dtmf=""6""/>

<audio
  handler=""Prompt_TUIMESSAGEMANAGEMENT""
  prompt=""TUIMESSAGEMANAGEMENT_MENU_DELETE_MESSAGE"">To delete this message</audio>
<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N7"">7</audio>

<choice
  event=""message.delete""
  dtmf=""7""
  return=""email_message_menu""/>
<choice
  event=""message.deletesubject""
  dtmf=""71""
  return=""email_message_menu""/>
<choice
  event=""message.deletesender""
  dtmf=""72""
  return=""email_message_menu""/>
<audio
  handler=""Prompt_TUIMESSAGEMANAGEMENT""
  prompt=""TUIMESSAGEMANAGEMENT_MENU_PLAY_TEXT"">To play the text of the message</audio>
<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N8"">8</audio>

<choice event=""message.body"" dtmf=""8""/>

<audio
  handler=""Prompt_TUIMain""
  prompt=""TUIMAIN_MENU_PREVIOUS_MENU"">To return to the previous menu</audio>

<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

```

```

<audio
  handler=""Prompt_TUIMain""
  prompt=""TUIMAIN_MENU_THE_STAR_KEY"">the star key</audio>
<choice event=""message.stop"" dtmf=""#""/>

<catch
  event=""com.inin.mailbox.no.more.messages""
  count=""1"">
  <audio
    handler=""Prompt_TUIMessageManagement""
    prompt=""TUIMESSAGEMANAGEMENT_END_OF_MESSAGES"">That completes this set of</audio>
  <audio
    handler=""Prompt_TUIMessageManagement""
    prompt=""TUIMESSAGEMANAGEMENT_TYPE_EMAILMESSAGES"">email messages.</audio>

  <goto next=""#email_summary""/>

</catch>
<catch event=""com.inin.mailbox.no.messages"" count=""1"">
  <audio
    handler=""Prompt_TUIMessageManagement""
    prompt=""TUIMESSAGEMANAGEMENT_NO_MESSAGES"">There are no messages of that type</audio>
  <goto next=""#email_summary""/>

</catch>
<noinput count=""1"">
  <goto next=""#email_message_menu_2""/>

</noinput>
<noinput count=""2"">
  <audio
    handler=""Prompt_TUIMain""
    prompt=""TUIMAIN_NOINPUT_2"">Do you need help? Say 'help,' or 'operator' for assistance.
</audio>
  <goto next=""#email_summary""/>

</noinput>
<nomatch count=""1"">
  <audio
    handler=""Prompt_TUIMain""
    prompt=""TUIMAIN_NOMATCH_2"">I'm sorry, but I did not understand you. Please try again</audio>
  <goto next=""#email_message_menu_2""/>

</nomatch>
</menu>
</menuxml>

```

```

<?xml version="1.0"?>
<!DOCTYPE menuxml SYSTEM "menuxml.dtd">
<menuxml
  toplevel=""personal_options_menu""
  language=""en-US""
  application=""TUIDTMFRoot.xml"">

<!-- Personal Options Menu -->
<menu
  id=""personal_options_menu""
  timeout=""6""
  mode=""dtmf""
  return=""TUIMainMenuDTMF.xml#main_menu"">
  <audio
    handler=""Prompt_TUIPersonalOptions""
    prompt=""TUIPERSONALOPTIONS_MENU_CHANGE_STATUS"">To change your current status</audio>
  <audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

```

```

<audio handler=""Prompt_System"" prompt=""N1"">1</audio>

<submenu
  next=""TUIStatusMenusDTMF.xml#change_status_greeting""
  dtmf=""1""
  return=""TUIOptionMenusDTMF.xml#personal_options_menu""/>
<audio
  handler=""Prompt_TUIPersonalOptions""
  prompt=""TUIPERSONALOPTIONS_MENU_SET_REMOTE_TN"">To set your forward number</audio>
<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N2"">2</audio>

<choice event=""application.forwardnumber"" dtmf=""2""/>

<audio
  handler=""Prompt_TUIPersonalOptions""
  prompt=""TUIPERSONALOPTIONS_MENU_CHANGE_PASSWORD"">To change your password</audio>
<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N3"">3</audio>

<choice event=""application.password"" dtmf=""3""/>

<audio
  handler=""Prompt_TUIPersonalOptions""
  prompt=""TUIPERSONALOPTIONS_MENU_PLAYBACK_OPTIONS""
  useroption=""Unified.Messaging"">To configure your playback options</audio>
<audio
  handler=""Prompt_ASR""
  prompt=""ASR_PRESS""
  useroption=""Unified.Messaging"">Press</audio>
<audio
  handler=""Prompt_System""
  prompt=""N4""
  useroption=""Unified.Messaging"">4</audio>
<choice
  event=""application.playbackoptions""
  dtmf=""4""
  useroption=""Unified.Messaging""/>
<audio
  handler=""Prompt_TUIPersonalOptions""
  prompt=""TUIPERSONALOPTIONS_MENU_MANAGE_PERSONAL_PROMPTS"">To manage your personal prompts</audio>
<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N5"">5</audio>

<submenu
  next=""TUIPromptMenusDTMF.xml#personal_prompts_menu""
  dtmf=""5""/>

<audio
  handler=""Prompt_TUIPersonalOptions""
  prompt=""TUIPERSONALOPTIONS_REMOTE_VM_MENU_6""
  useroption=""Follow.Me"">To manage your one-number follow-me option</audio>
<audio
  handler=""Prompt_ASR""
  prompt=""ASR_PRESS""
  useroption=""Follow.Me"">Press</audio>
<audio
  handler=""Prompt_System""
  prompt=""N6""
  useroption=""Follow.Me"">6</audio>
<choice
  event=""application.followmeoptions""
  dtmf=""6""
  useroption=""Follow.Me""/>
<audio
  handler=""Prompt_TUIPersonalOptions""

```

```

    prompt=""TUIPERSONALOPTIONS_REMOTE_VM_MENU_7""
    useroption=""Change.Folders"">To manage recently deleted messages</audio>
<audio
  handler=""Prompt_ASR""
  prompt=""ASR_PRESS""
  useroption=""Change.Folders"">Press</audio>
<audio
  handler=""Prompt_System""
  prompt=""N7""
  useroption=""Change.Folders"">7</audio>
<choice
  event=""application.deletedmessages""
  dtmf=""7""
  useroption=""Change.Folders""/>
<audio
  handler=""Prompt_TUIPersonalOptions""
  prompt=""TUIPERSONALOPTIONS_REMOTE_VM_MENU_8""
  useroption=""Message.Notification"">To manage your notification options</audio>
<audio
  handler=""Prompt_ASR""
  prompt=""ASR_PRESS""
  useroption=""Message.Notification"">Press</audio>
<audio
  handler=""Prompt_System""
  prompt=""N8""
  useroption=""Message.Notification"">8</audio>
<choice
  event=""application.notificationoptions""
  dtmf=""8""
  useroption=""Message.Notification""/>
<audio
  handler=""Prompt_TUIPersonalOptions""
  prompt=""TUIPERSONALOPTIONS_REMOTE_VM_MENU_9""
  useroption=""Attendant.Config"">For administration options</audio>
<audio
  handler=""Prompt_ASR""
  prompt=""ASR_PRESS""
  useroption=""Attendant.Config"">Press</audio>
<audio
  handler=""Prompt_System""
  prompt=""N9""
  useroption=""Attendant.Config"">9</audio>
<choice
  event=""application.adminoptions""
  dtmf=""9""
  useroption=""Attendant.Config""/>
<audio
  handler=""Prompt_TUIMain""
  prompt=""TUIMAIN_MENU_PREVIOUS_MENU"">To return to the previous menu</audio>

<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio
  handler=""Prompt_TUIMain""
  prompt=""TUIMAIN_MENU_THE_STAR_KEY"">the star key</audio>
<noinput count=""1"">
  <goto next=""#personal_options_menu""/>

</noinput>
<noinput count=""2"">
  <goto next=""#personal_options_menu""/>

</noinput>
<noinput count=""3"">
  <goto next=""TUIMainMenuDTMF.xml#main_menu""/>

</noinput>
</menu>

```

```
</menuxml>
```

```
<?xml version="1.0"?>
<!DOCTYPE menuxml SYSTEM "menuxml.dtd">
<menuxml
  toplevel=""change_status_greeting""
  language=""en-US""
  application=""TUIDTMFRoot.xml"">

  <choice
    event=""status.set""
    return=""TUIOptionMenusDTMF.xml#personal_options_menu""></choice>

  <!-- Change Status Greeting Menu -->
  <menu
    id=""change_status_greeting""
    timeout=""10""
    mode=""dtmf""
    return=""TUIOptionMenusDTMF.xml#personal_options_menu"">
    <audio
      handler=""Prompt_TUIMain""
      prompt=""TUIMAIN_CURRENT_STATUS"">Your current status is</audio>
    <play source=""user.status""/>
    <play source=""user.statusmenu""/>
    <audio
      handler=""Prompt_TUIMain""
      prompt=""TUIMAIN_MENU_PREVIOUS_MENU"">To return to the previous menu</audio>

    <audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

    <audio
      handler=""Prompt_TUIMain""
      prompt=""TUIMAIN_MENU_THE_STAR_KEY"">the star key</audio>
    <noinput count=""1"">
      <goto next=""#change_status""/>

    </noinput>
    <nomatch count=""1"">
      <goto next=""#change_status""/>

    </nomatch>
  </menu>

  <!-- Change Status Menu -->
  <menu
    id=""change_status""
    timeout=""10""
    mode=""dtmf""
    return=""TUIOptionMenusDTMF.xml#personal_options_menu"">
    <play source=""user.statusmenu""/>
    <audio
      handler=""Prompt_TUIMain""
      prompt=""TUIMAIN_MENU_PREVIOUS_MENU"">To return to the previous menu</audio>
    <audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

    <audio
      handler=""Prompt_TUIMain""
      prompt=""TUIMAIN_MENU_THE_STAR_KEY"">the star key</audio>
    <noinput count=""1"">
      <goto next=""#change_status""/>

    </noinput>
    <noinput count=""2"">
      <goto next=""TUIOptionMenusDTMF#personal_options_menu""/>
```

```

    </noinput>
    <nomatch count=""1"">
        <goto next=""#change_status""/>
    </nomatch>
</menu>
</menuxml>

```

```

<?xml version="1.0"?>
<!DOCTYPE menuxml SYSTEM "menuxml.dtd">
<menuxml
  language=""en-US""
  application=""TUIApplicationRoot.xml"">

<!-- Document Catches -->
<help count=""1"">
  <audio>You may speak one of several voice commands to access your calendar or
    out-of-office assistant. Please see your documentation for a list of available
    voice commands.</audio>
  <goto next=""#outlook_menu""/>
</help>

<!-- Outlook Menus -->
<menu
  id=""outlook_menu""
  timeout=""6""
  mode=""voice""
  dtmf=""dtmf""
  return=""TUIMainMenu.xml#main_menu"">
  <audio
    handler=""Prompt_TUIMAIN""
    prompt=""TUIMAIN_OUTLOOK_MENU_INTRO"">Outlook Menu</audio>

  <submenu
    next=""#calendar_menu""
    dtmf=""1""
    useroption=""Allow.Calendar""/>
  <submenu next=""#outofoffice_menu"" dtmf=""2""/>
  <noinput count=""1"">

    <goto next=""#outlook_menu_2""/>

  </noinput>
  <nomatch count=""1"">

    <audio
      handler=""Prompt_TUIMAIN""
      prompt=""TUIMAIN_NOMATCH_1"">I'm sorry, but I did not understand you. Please try again.
</audio>
    <goto next=""#outlook_menu_2""/>

  </nomatch>
</menu>

<menu
  id=""outlook_menu_2""
  timeout=""6""
  mode=""voice""
  dtmf=""dtmf""
  return=""TUIMainMenu.xml#main_menu"">
  <audio
    handler=""Prompt_TUIMAIN""
    prompt=""TUIMAIN_OUTLOOK_MENU_VOICE"">Say Access my Calendar or Out-of-Office Assistant.</audio>
  <submenu

```

```

        next="#"calendar_menu"
        dtmf="1"
        useroption="Allow.Calendar"/>
<submenu next="#"outofoffice_menu" dtmf="2"/>
<noinput count="1">

        <goto next="#"outlook_menu_3"/>

</noinput>
<nomatch count="1">

        <audio
            handler="Prompt_TUIMain"
            prompt="TUIMAIN_NOMATCH_2">Sorry.
            I still did not understand what you said. For assistance, please say 'help' or
            'operator'./</audio>
        <goto next="#"outlook_menu_3"/>

</nomatch>
</menu>

<menu
    id="outlook_menu_3"
    timeout="6"
    mode="voice"
    dtmf="dtmf"
    return="TUIMainMenu.xml#main_menu">
<audio
    handler="Prompt_TUIMAIN"
    prompt="TUIMAIN_OUTLOOK_MENU_CALENDAR"
    useroption="Allow.Calendar">To access your calendar,</audio>
<audio
    handler="Prompt_ASR"
    prompt="ASR_PRESS"
    useroption="Allow.Calendar">Press</audio>
<audio
    handler="Prompt_System"
    prompt="N1"
    useroption="Allow.Calendar">1</audio>
<submenu
    next="#"calendar_menu"
    dtmf="1"
    useroption="Allow.Calendar"/>
<audio
    handler="Prompt_TUIMAIN"
    prompt="TUIMAIN_OUTLOOK_MENU_OUTOFFICE_ASSISTANT">To access your out-of-office assistant
options,</audio>
<audio
    handler="Prompt_ASR"
    prompt="ASR_PRESS"
    useroption="Allow.Calendar">Press</audio>
<audio handler="Prompt_System" prompt="N2">2</audio>

<submenu next="#"outofoffice_menu" dtmf="2"/>

<audio
    handler="Prompt_TUIMain"
    prompt="TUIMAIN_MENU_PREVIOUS_MENU">To return to the previous menu</audio>
<audio handler="Prompt_ASR" prompt="ASR_PRESS">Press</audio>

<audio
    handler="Prompt_TUIMain"
    prompt="TUIMAIN_MENU_THE_STAR_KEY">the star key</audio>
<noinput count="1">

        <goto next="TUIMainMenu.xml#main_menu"/>

</noinput>
<nomatch count="1">

```

```

        <goto next=""TUIMainMenu.xml#main_menu""/>

    </nomatch>
</menu>

<!-- Calendar Menus -->
<menu
  id=""calendar_menu_get_date""
  timeout=""6""
  mode=""voice""
  dtmf=""dtmf""
  return=""TUIMainMenu.xml#main_menu"">
  <audio
    handler=""Prompt_TUIMAIN""
    prompt=""TUIMAIN_CALENDAR_MENU_WHAT_DAY"">Meetings for what day?</audio>
  <choice
    event=""application.getmeetings""
    dtmf=""1""
    message=""$Now""
    return=""#calendar_menu"">[meetings] [for] today</choice>
  <choice
    event=""application.getmeetings""
    dtmf=""2""
    return=""#calendar_menu"">[meetings] [for] $datetime</choice>
  <choice
    event=""application.getmeetings""
    useroption=""Outlook.Module""
    message=""voice""
    return=""TUIMobileOffice.xml#main_menu_return"">[access | get | play | read | goto] [my] [calendar
| meetings] [for] $datetime</choice>
  <catch
    event=""com.inin.calendar.nomeetingstoday""
    count=""1"">
    <audio
      handler=""Prompt_TUIMAIN""
      prompt=""TUIMAIN_CALENDAR_MEETINGS_NONE_TODAY"">There are no meetings for today.</audio>
      <goto next=""#calendar_menu_2""/>
    </catch>
  <catch
    event=""com.inin.calendar.nomeetingsanotherday""
    count=""1"">

    <audio
      handler=""Prompt_TUIMAIN""
      prompt=""TUIMAIN_CALENDAR_MEETINGS_NONE_ANOTHERDAY"">There are no meetings for that today.
</audio>
      <goto next=""#calendar_menu_2""/>

  </catch>
  <catch
    event=""error.com.inin.calendar.accessfailed""
    count=""1"">
    <audio
      handler=""Prompt_TUIMAIN""
      prompt=""TUIMAIN_ERR_OPENING_CALENDAR"">I'm
      sorry. Your calendar could not be opened at this time. Please contact your
      system administrator.</audio>
      <goto next=""#outlook_menu""/>
    </catch>
  <noinput count=""1"">

      <goto next=""#calendar_menu_2""/>

  </noinput>
  <nomatch count=""1"">

    <audio
      handler=""Prompt_TUIMAIN""

```



```

        prompt=""TUIMAIN_NOMATCH_1"">I'm sorry, but I did not understand you. Please try again.
</audio>
    <goto next=""#calendar_menu_2""/>

</nomatch>
</menu>

<menu
  id=""calendar_menu""
  timeout=""6""
  mode=""voice""
  dtmf=""dtmf""
  return=""#outlook_menu"">
  <audio
    handler=""Prompt_TUIMAIN""
    prompt=""TUIMAIN_CALENDAR_MENU_INTRO"">Calendar Menu</audio>

  <choice
    event=""application.getmeetings""
    dtmf=""1""
    message=""$Now""
    return=""#calendar_menu""/>

  <choice
    event=""application.getmeetings""
    dtmf=""2""
    return=""#calendar_menu""/>
  <catch
    event=""com.inin.calendar.nomeetingstoday""
    count=""1"">

    <audio
      handler=""Prompt_TUIMAIN""
      prompt=""TUIMAIN_CALENDAR_MEETINGS_NONE_TODAY"">There are no meetings for today.</audio>
    <goto next=""#calendar_menu""/>

  </catch>
  <catch
    event=""com.inin.calendar.nomeetingsanotherday""
    count=""1"">

    <audio
      handler=""Prompt_TUIMAIN""
      prompt=""TUIMAIN_CALENDAR_MEETINGS_NONE_ANOTHERDAY"">There are no meetings for that today.
</audio>
    <goto next=""#calendar_menu""/>

  </catch>
  <catch
    event=""error.com.inin.calendar.accessfailed""
    count=""1"">
    <audio
      handler=""Prompt_TUIMAIN""
      prompt=""TUIMAIN_ERR_OPENING_CALENDAR"">I'm
      sorry. Your calendar could not be opened at this time. Please contact your
      system administrator.</audio>
    <goto next=""#outlook_menu""/>

  </catch>
  <noinput count=""1"">

    <goto next=""#calendar_menu_2""/>

  </noinput>
  <nomatch count=""1"">

    <audio
      handler=""Prompt_TUIMAIN""
      prompt=""TUIMAIN_NOMATCH_1"">I'm sorry, but I did not understand you. Please try again.
</audio>

```

```

        <goto next=""#calendar_menu_2""/>

    </nomatch>
</menu>

<menu
  id=""calendar_menu_2""
  timeout=""6""
  mode=""voice""
  dtmf=""dtmf""
  return=""#outlook_menu"">
  <audio
    handler=""Prompt_TUIMAIN""
    prompt=""TUIMAIN_CALENDAR_MENU_VOICE"">Say Access my Calendar for today or an other upcoming day.
  </audio>
  <choice
    event=""application.getmeetings""
    dtmf=""1""
    message=""$Now""
    return=""#calendar_menu""/>

  <choice
    event=""application.getmeetings""
    dtmf=""2""
    return=""#calendar_menu""/>
  <catch
    event=""com.inin.calendar.nomeetingstoday""
    count=""1"">

    <audio
      handler=""Prompt_TUIMAIN""
      prompt=""TUIMAIN_CALENDAR_MEETINGS_NONE_TODAY"">There are no meetings for today.</audio>
    <goto next=""#calendar_menu""/>

  </catch>
  <catch
    event=""com.inin.calendar.nomeetingsanotherday""
    count=""1"">

    <audio
      handler=""Prompt_TUIMAIN""
      prompt=""TUIMAIN_CALENDAR_MEETINGS_NONE_ANOTHERDAY"">There are no meetings for that today.
  </audio>
    <goto next=""#calendar_menu_2""/>

  </catch>
  <catch
    event=""error.com.inin.calendar.accessfailed""
    count=""1"">
    <audio
      handler=""Prompt_TUIMAIN""
      prompt=""TUIMAIN_ERR_OPENING_CALENDAR"">I'm
      sorry. Your calendar could not be opened at this time. Please contact your
      system administrator.</audio>
    <goto next=""#outlook_menu""/>

  </catch>
  <noinput count=""1"">

    <goto next=""#calendar_menu_3""/>

  </noinput>
  <nomatch count=""1"">

    <audio
      handler=""Prompt_TUIMAIN""
      prompt=""TUIMAIN_NOMATCH_1"">I'm sorry, but I did not understand you. Please try again.
  </audio>
    <goto next=""#calendar_menu_3""/>

```

```

</nomatch>
</menu>

<menu
  id=""calendar_menu_3""
  timeout=""6""
  mode=""voice""
  dtmf=""dtmf""
  return=""#outlook_menu"">
  <audio
    handler=""Prompt_TUIMAIN""
    prompt=""TUIMAIN_CALENDAR_MENU_TODAY"">To hear your meetings for today,</audio>
  <audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>
  <audio handler=""Prompt_System"" prompt=""N1"">1</audio>

  <choice
    event=""application.getmeetings""
    return=""#calendar_menu""/>
  <audio
    handler=""Prompt_TUIMAIN""
    prompt=""TUIMAIN_CALENDAR_MENU_ANOTHERDAY"">To hear your meetings for an other day,</audio>
  <audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>
  <audio handler=""Prompt_System"" prompt=""N2"">2</audio>

  <choice
    event=""application.getmeetings""
    dtmf=""2""
    return=""#calendar_menu""/>
  <audio
    handler=""Prompt_TUIMain""
    prompt=""TUIMAIN_MENU_PREVIOUS_MENU"">To return to the previous menu</audio>

  <audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

  <audio
    handler=""Prompt_TUIMain""
    prompt=""TUIMAIN_MENU_THE_STAR_KEY"">the star key</audio>
  <catch
    event=""com.inin.calendar.nomeetingstoday""
    count=""1"">
    <audio
      handler=""Prompt_TUIMAIN""
      prompt=""TUIMAIN_CALENDAR_MEETINGS_NONE_TODAY"">There are no meetings for today.</audio>
    <goto next=""#calendar_menu_2""/>
  </catch>
  <catch
    event=""com.inin.calendar.nomeetingsanotherday""
    count=""1"">
    <audio
      handler=""Prompt_TUIMAIN""
      prompt=""TUIMAIN_CALENDAR_MEETINGS_NONE_ANOTHERDAY"">There are no meetings for that today.
</audio>
    <goto next=""#calendar_menu_2""/>
  </catch>
  <catch
    event=""error.com.inin.calendar.accessfailed""
    count=""1"">
    <audio
      handler=""Prompt_TUIMAIN""
      prompt=""TUIMAIN_ERR_OPENING_CALENDAR"">I'm
      sorry. Your calendar could not be opened at this time. Please contact your
      system administrator.</audio>
    <goto next=""#outlook_menu""/>
  </catch>
</noinput count=""1"">

```

```

        <goto next=""#calendar_menu_3""/>

</noinput>
<noinput count=""2"">

        <goto next=""#outlook_menu""/>

</noinput>
<nomatch count=""1"">

        <audio
            handler=""Prompt_TUIMAIN""
            prompt=""TUIMAIN_NOMATCH_1"">I'm sorry, but I did not understand you. Please try again.
</audio>
        <goto next=""#outlook_menu""/>

</nomatch>
</menu>

<!-- Out-of-Office Assistant Menus -->
<menu
    id=""outofoffice_menu""
    timeout=""6""
    mode=""voice""
    dtmf=""dtmf""
    return=""#outlook_menu"">
    <audio
        handler=""Prompt_TUIMAIN""
        prompt=""TUIMAIN_OUTOFOFFICE_MENU_INTRO"">Out-of-Office Assistant Menu</audio>
    <choice event=""mailbox.outofoffice.on"" dtmf=""1""/>
    <choice event=""mailbox.outofoffice.off"" dtmf=""2""/>
    <noinput count=""1"">
        <goto next=""#outofoffice_menu_2""/>

    </noinput>
    <nomatch count=""1"">

        <audio
            handler=""Prompt_TUIMAIN""
            prompt=""TUIMAIN_NOMATCH_1"">I'm sorry, but I did not understand you. Please try again.
</audio>
        <goto next=""#outofoffice_menu_2""/>

    </nomatch>

</menu>

<menu
    id=""outofoffice_menu_2""
    timeout=""6""
    mode=""voice""
    dtmf=""dtmf""
    return=""#outlook_menu"">
    <audio
        handler=""Prompt_TUIMAIN""
        prompt=""TUIMAIN_OUTOFOFFICE_MENU_VOICE"">Say turn On or Off my Out-of-Office Assistant.</audio>
    <choice event=""mailbox.outofoffice.on"" dtmf=""1""/>
    <choice event=""mailbox.outofoffice.off"" dtmf=""2""/>
    <noinput count=""1"">
        <goto next=""#outofoffice_menu_3""/>

    </noinput>
    <nomatch count=""1"">

        <audio
            handler=""Prompt_TUIMAIN""
            prompt=""TUIMAIN_NOMATCH_1"">I'm sorry, but I did not understand you. Please try again.
</audio>
        <goto next=""#outofoffice_menu_3""/>

```

```

    </nomatch>

</menu>

<menu
  id=""outoffice_menu_3""
  timeout=""6""
  mode=""voice""
  dtmf=""dtmf""
  return=""#outlook_menu"">
  <audio
    handler=""Prompt_TUIMAIN""
    prompt=""TUIMAIN_OUTOFFICE_ASSISTANT_ENABLE"">To turn on your Outlook out-of-office assistant,
</audio>
  <audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>
  <audio handler=""Prompt_System"" prompt=""N1"">1</audio>

  <choice event=""mailbox.outoffice.on"" dtmf=""1""/>
  <audio
    handler=""Prompt_TUIMAIN""
    prompt=""TUIMAIN_OUTOFFICE_ASSISTANT_DISABLE"">To turn off your Outlook out-of-office assistant,
</audio>
  <audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>
  <audio handler=""Prompt_System"" prompt=""N2"">2</audio>

  <choice event=""mailbox.outoffice.off"" dtmf=""2""/>
  <audio
    handler=""Prompt_TUIMain""
    prompt=""TUIMAIN_MENU_PREVIOUS_MENU"">To return to the previous menu</audio>
  <audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

  <audio
    handler=""Prompt_TUIMain""
    prompt=""TUIMAIN_MENU_THE_STAR_KEY"">the star key</audio>
  <noinput count=""1"">

    <goto next=""#outoffice_menu_3""/>

  </noinput>
  <noinput count=""2"">

    <goto next=""#outlook_menu""/>

  </noinput>
  <nomatch count=""1"">

    <audio
      handler=""Prompt_TUIMAIN""
      prompt=""TUIMAIN_NOMATCH_1"">I'm sorry, but I did not understand you. Please try again.
</audio>
    <goto next=""#outlook_menu""/>

  </nomatch>
</menu>

</menuxml>

```

```

<?xml version="1.0"?>
<!DOCTYPE menuxml SYSTEM "menuxml.dtd">
<menuxml language=""en-US"" application=""TUIDTMFRoot.xml"">

  <!-- Outlook Menu -->
  <menu
    id=""outlook_menu""
    timeout=""6""

```

```

mode="dtmf"
return="TUIMainMenuDTMF.xml#main_menu">
<audio
  handler="Prompt_TUIMAIN"
  prompt="TUIMAIN_OUTLOOK_MENU_CALENDAR"
  useroption="Allow.Calendar">To access your calendar,</audio>
<audio
  handler="Prompt_ASR"
  prompt="ASR_PRESS"
  useroption="Allow.Calendar">Press</audio>
<audio
  handler="Prompt_System"
  prompt="N1"
  useroption="Allow.Calendar">1</audio>
<submenu
  next="#calendar_menu"
  dtmf="1"
  useroption="Allow.Calendar"/>
<audio
  handler="Prompt_TUIMAIN"
  prompt="TUIMAIN_OUTLOOK_MENU_OUTOFFICE_ASSISTANT">To access your out-of-office assistant
options,</audio>
<audio
  handler="Prompt_ASR"
  prompt="ASR_PRESS"
  useroption="Allow.Calendar">Press</audio>
<audio handler="Prompt_System" prompt="N2">2</audio>

<submenu next="#outofoffice_menu" dtmf="2"/>

<audio
  handler="Prompt_TUIMain"
  prompt="TUIMAIN_MENU_PREVIOUS_MENU">To return to the previous menu</audio>
<audio handler="Prompt_ASR" prompt="ASR_PRESS">Press</audio>

<audio
  handler="Prompt_TUIMain"
  prompt="TUIMAIN_MENU_THE_STAR_KEY">the star key</audio>
<noinput count="1">

  <goto next="#outlook_menu"/>

</noinput>
<noinput count="2">

  <goto next="#outlook_menu"/>

</noinput>
<noinput count="3">

  <goto next="TUIMainMenuDTMF.xml#main_menu"/>

</noinput>
</menu>

<!-- Calendar Menu -->
<menu
  id="calendar_menu"
  timeout="6"
  mode="dtmf"
  return="#outlook_menu">
<audio
  handler="Prompt_TUIMAIN"
  prompt="TUIMAIN_CALENDAR_MENU_TODAY">To hear your meetings for today,</audio>
<audio handler="Prompt_ASR" prompt="ASR_PRESS">Press</audio>
<audio handler="Prompt_System" prompt="N1">1</audio>

<choice
  event="application.getmeetings"
  dtmf="1"

```

```

message="$Now"
return="#calendar_menu"/>

<audio
  handler="Prompt_TUIMAIN"
  prompt="TUIMAIN_CALENDAR_MENU_ANOTHERDAY">To hear your meetings for an other day,</audio>
<audio handler="Prompt_ASR" prompt="ASR_PRESS">Press</audio>
<audio handler="Prompt_System" prompt="N2">2</audio>

<choice
  event="application.getmeetings"
  dtmf="2"
  return="#calendar_menu"/>
<audio
  handler="Prompt_TUIMain"
  prompt="TUIMAIN_MENU_PREVIOUS_MENU">To return to the previous menu</audio>

<audio handler="Prompt_ASR" prompt="ASR_PRESS">Press</audio>

<audio
  handler="Prompt_TUIMain"
  prompt="TUIMAIN_MENU_THE_STAR_KEY">the star key</audio>
<catch
  event="com.inin.calendar.nomeetingstoday"
  count="1">

  <audio
    handler="Prompt_TUIMAIN"
    prompt="TUIMAIN_CALENDAR_MEETINGS_NONE_TODAY">There are no meetings for today.</audio>
  <goto next="#calendar_menu_2"/>

</catch>
<catch
  event="com.inin.calendar.nomeetingsanotherday"
  count="1">

  <audio
    handler="Prompt_TUIMAIN"
    prompt="TUIMAIN_CALENDAR_MEETINGS_NONE_ANOTHERDAY">There are no meetings for that today.
</audio>

  <goto next="#calendar_menu_2"/>

</catch>
<catch
  event="error.com.inin.calendar.accessfailed"
  count="1">
  <audio
    handler="Prompt_TUIMAIN"
    prompt="TUIMAIN_ERR_OPENING_CALENDAR">I'm
    sorry. Your calendar could not be opened at this time. Please contact your
    system administrator.</audio>
  <goto next="#outlook_menu"/>

</catch>
<noinput count="1">

  <goto next="#calendar_menu"/>

</noinput>
<noinput count="2">

  <goto next="#calendar_menu"/>

</noinput>
<noinput count="3">

  <goto next="#outlook_menu"/>

</noinput>
</menu>

```

```

<menu
  id=""calendar_menu_2""
  timeout=""6""
  mode=""dtmf""
  return=""#outlook_menu"">
<choice
  event=""application.getmeetings""
  dtmf=""1""
  message=""$Now""
  return=""#calendar_menu""/>

<audio
  handler=""Prompt_TUIMAIN""
  prompt=""TUIMAIN_CALENDAR_MENU_ANOTHERDAY"">To hear your meetings for an other day,</audio>
<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>
<audio handler=""Prompt_System"" prompt=""N2"">2</audio>

<choice
  event=""application.getmeetings""
  dtmf=""2""
  return=""#calendar_menu""/>
<audio
  handler=""Prompt_TUIMain""
  prompt=""TUIMAIN_MENU_PREVIOUS_MENU"">To return to the previous menu</audio>

<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio
  handler=""Prompt_TUIMain""
  prompt=""TUIMAIN_MENU_THE_STAR_KEY"">the star key</audio>
<catch
  event=""com.inin.calendar.nomeetingsanotherday""
  count=""1"">

  <audio
    handler=""Prompt_TUIMAIN""
    prompt=""TUIMAIN_CALENDAR_MEETINGS_NONE_ANOTHERDAY"">There are no meetings for that today.
</audio>

  <goto next=""#calendar_menu_2""/>

</catch>
<catch
  event=""error.com.inin.calendar.accessfailed""
  count=""1"">
  <audio
    handler=""Prompt_TUIMAIN""
    prompt=""TUIMAIN_ERR_OPENING_CALENDAR"">I'm
    sorry. Your calendar could not be opened at this time. Please contact your
    system administrator.</audio>
  <goto next=""#outlook_menu""/>

</catch>
<noinput count=""1"">

  <goto next=""#calendar_menu_2""/>

</noinput>
<noinput count=""2"">

  <goto next=""#calendar_menu_2""/>

</noinput>
<noinput count=""3"">

  <goto next=""#outlook_menu""/>

</noinput>
</menu>

```



```

<menu
  id=""outofoffice_menu""
  timeout=""6""
  mode=""dtmf""
  return=""#outlook_menu"">
  <audio
    handler=""Prompt_TUIMAIN""
    prompt=""TUIMAIN_OUTOFOFFICE_ASSISTANT_ENABLE"">To turn on your Outlook out-of-office assistant,
</audio>
  <audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>
  <audio handler=""Prompt_System"" prompt=""N1"">1</audio>

  <choice event=""mailbox.outofoffice.on"" dtmf=""1""/>
  <audio
    handler=""Prompt_TUIMAIN""
    prompt=""TUIMAIN_OUTOFOFFICE_ASSISTANT_DISABLE"">To turn off your Outlook out-of-office assistant,
</audio>
  <audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>
  <audio handler=""Prompt_System"" prompt=""N2"">2</audio>

  <choice event=""mailbox.outofoffice.off"" dtmf=""2""/>
  <noinput count=""1"">
    <goto next=""#outofoffice_menu""/>

  </noinput>
  <noinput count=""2"">

    <goto next=""#outofoffice_menu""/>

  </noinput>
  <noinput count=""3"">

    <goto next=""#outlook_menu""/>

  </noinput>
</menu>
</menuxml>

```

```

<?xml version="1.0"?>
<!DOCTYPE menuxml SYSTEM "menuxml.dtd">
<menuxml
  toplevel=""personal_prompts_menu""
  language=""en-US""
  application=""TUIApplicationRoot.xml"">

<!-- Personal Prompts Menu -->
<menu
  id=""personal_prompts_menu""
  timeout=""4""
  mode=""voice""
  dtmf=""dtmf""
  return=""TUIMainMenu.xml#main_menu"">
  <audio
    handler=""Prompt_TUIPersonalOptions""
    prompt=""TUIPERSONALOPTIONS_PROMPT_MENU"">Which prompt would you like to record?</audio>
  <choice
    event=""useraudio.record""
    message=""eaprompt""
    return=""#ea_prompt_menu""
    dtmf=""1"">[record] [my] (extended absence | out-of-the-office) [prompt]</choice>
  <choice
    event=""useraudio.listen""
    message=""eaprompt""
    dtmf=""2"">[listen to | review] [my] (extended absence | out of [the] office) [prompt]</choice>

```

```

<choice
  event=""useraudio.record""
  message=""rnaprompt""
  return=""#rna_prompt_menu""
  dtmf=""3"">[record] [my] (ring no answer | standard greeting) [prompt]</choice>
<choice
  event=""useraudio.listen""
  message=""rnaprompt""
  dtmf=""4"">(listen to | review) [my] (ring no answer | standard greeting) [prompt]</choice>
<choice
  event=""useraudio.record""
  message=""nameprompt""
  return=""#name_prompt_menu""
  dtmf=""5"">[record] [my] [user] (name | username) [prompt]</choice>
<choice
  event=""useraudio.listen""
  message=""nameprompt""
  dtmf=""6"">(listen to | review) [my] [user] (name | username) [prompt]</choice>
<choice
  event=""useraudio.enable""
  message=""eaprompt""
  dtmf=""7"">(enable | set) [my] (extended absence | out of [the] office) [prompt]</choice>
<choice
  event=""useraudio.disable""
  message=""eaprompt""
  dtmf=""8"">disable [my] (extended absence | out of [the] office) [prompt]</choice>
<choice
  event=""useraudio.disable""
  message=""rnaprompt""
  dtmf=""9"">disable [my] (ring no answer | standard greeting) [prompt]</choice>
<noinput count=""1"">
  <goto next=""TUIPromptMenus.xml#personal_prompts_menu_2""/>

</noinput>
</menu>

<!-- Personal Prompts Menu 2 -->

<menu
  id=""personal_prompts_menu_2""
  timeout=""6""
  mode=""voice""
  dtmf=""dtmf""
  return=""TUIMainMenu.xml#main_menu"">
  <audio
    handler=""Prompt_TUIPersonalOptions""
    prompt=""TUIPERSONALOPTIONS_PERSONAL_PROMPT_MENU1"">To record your out of the office
greeting</audio>
  <audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

  <audio handler=""Prompt_System"" prompt=""N1"">1</audio>

  <choice
    event=""useraudio.record""
    message=""eaprompt""
    return=""#ea_prompt_menu""
    dtmf=""1"">[record] [my] (extended absence | out-of-the-office) [prompt]</choice>
  <audio
    handler=""Prompt_TUIPersonalOptions""
    prompt=""TUIPERSONALOPTIONS_PERSONAL_PROMPT_MENU2"">To hear your current out of the office
greeting</audio>
  <audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

  <audio handler=""Prompt_System"" prompt=""N2"">2</audio>

  <choice
    event=""useraudio.listen""
    message=""eaprompt""
    dtmf=""2"">(listen to | review) [my] (extended absence | out of [the] office) [prompt]</choice>
  <audio

```

```

    handler=""Prompt_TUIPersonalOptions""
    prompt=""TUIPERSONALOPTIONS_PERSONAL_PROMPT_MENU3"">To record your standard greeting</audio>
<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N3"">3</audio>

<choice
  event=""useraudio.record""
  message=""rnaprompt""
  return=""#rna_prompt_menu""
  dtmf=""3"">[record] [my] (ring no answer | standard greeting) [prompt]</choice>
<audio
  handler=""Prompt_TUIPersonalOptions""
  prompt=""TUIPERSONALOPTIONS_PERSONAL_PROMPT_MENU4"">To review your current standard
greeting</audio>
<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N4"">4</audio>

<choice
  event=""useraudio.listen""
  message=""rnaprompt""
  dtmf=""4"">(listen to | review) [my] (ring no answer | standard greeting) [prompt]</choice>
<audio
  handler=""Prompt_TUIPersonalOptions""
  prompt=""TUIPERSONALOPTIONS_PERSONAL_PROMPT_MENU5"">To record your name</audio>
<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N5"">5</audio>

<choice
  event=""useraudio.record""
  message=""nameprompt""
  return=""#name_prompt_menu""
  dtmf=""5"">[record] [my] [user] (name | username) [prompt]</choice>
<audio
  handler=""Prompt_TUIPersonalOptions""
  prompt=""TUIPERSONALOPTIONS_PERSONAL_PROMPT_MENU6"">To review your name</audio>
<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N6"">6</audio>

<choice
  event=""useraudio.listen""
  message=""nameprompt""
  dtmf=""6"">(listen to | review) [my] [user] (name | username) [prompt]</choice>
<audio
  handler=""Prompt_TUIPersonalOptions""
  prompt=""TUIPERSONALOPTIONS_PERSONAL_PROMPT_MENU7"">To activate your out of the office
greeting</audio>
<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N7"">7</audio>

<choice
  event=""useraudio.enable""
  message=""eaprompt""
  dtmf=""7"">(enable | set) [my] (extended absence | out of [the] office) [prompt]</choice>
<audio
  handler=""Prompt_TUIPersonalOptions""
  prompt=""TUIPERSONALOPTIONS_PERSONAL_PROMPT_MENU8"">To turn off your out of the office
greeting</audio>
<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N8"">8</audio>

<choice
  event=""useraudio.disable""
  message=""eaprompt""
  dtmf=""8"">disable [my] (extended absence | out of [the] office) [prompt]</choice>

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```

<audio
  handler=""Prompt_TUIPersonalOptions""
  prompt=""TUIPERSONALOPTIONS_PERSONAL_PROMPT_MENU9"">To turn off your standard greeting</audio>
<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N9"">9</audio>

<choice
  event=""useraudio.disable""
  message=""rnaprompt""
  dtmf=""9"">disable [my] (ring no answer | standard greeting) [prompt]</choice>
<audio
  handler=""Prompt_TUIMain""
  prompt=""TUIMAIN_MENU_PREVIOUS_MENU"">To return to the previous menu</audio>

<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio
  handler=""Prompt_TUIMain""
  prompt=""TUIMAIN_MENU_THE_STAR_KEY"">the star key</audio>
<noinput count=""1"">
  <goto next=""#personal_prompts_menu_2""/>

</noinput>
<noinput count=""2"">
  <goto next=""#personal_prompts_menu_2""/>

</noinput>
<noinput count=""3"">
  <goto next=""TUIOptionMenus.xml#personal_options_menu""/>

</noinput>
</menu>

<!-- Record Name Prompt Menu -->
<menu
  id=""name_prompt_menu""
  timeout=""6""
  mode=""voice""
  dtmf=""dtmf""
  return=""TUIPromptMenus.xml#personal_prompts_menu"">
<audio
  handler=""Prompt_TUIPersonalOptions""
  prompt=""TUIPERSONALOPTIONS_MENU_PERSONAL_PROMPT_RECORD_SAVE_PROMPT""/>

<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N1"">1</audio>

<choice
  event=""useraudio.save""
  message=""nameprompt""
  return=""#personal_prompts_menu""
  dtmf=""1"">save</choice>

<audio
  handler=""Prompt_TUIPersonalOptions""
  prompt=""TUIPERSONALOPTIONS_MENU_PERSONAL_PROMPT_RECORD_REVIEW_PROMPT""/>

<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N2"">2</audio>

<choice
  event=""useraudio.listen""
  message=""nameprompt""
  dtmf=""2"">listen | review</choice>
<audio
  handler=""Prompt_TUIPersonalOptions""
  prompt=""TUIPERSONALOPTIONS_MENU_PERSONAL_PROMPT_RECORD_RECORD_PROMPT""/>

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```

<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N3"">3</audio>

<choice
  event=""useraudio.record""
  message=""nameprompt""
  dtmf=""3"">record [again] | re-record</choice>

<audio
  handler=""Prompt_TUIPersonalOptions""
  prompt=""TUIPERSONALOPTIONS_MENU_PERSONAL_PROMPT_RECORD_DISCARD_PROMPT""/>

<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N4"">4</audio>

<submenu next=""#personal_prompts_menu"" dtmf=""4"">discard | delete</submenu>
<audio
  handler=""Prompt_TUIMain""
  prompt=""TUIMAIN_MENU_PREVIOUS_MENU"">To return to the previous menu</audio>
<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio
  handler=""Prompt_TUIMain""
  prompt=""TUIMAIN_MENU_THE_STAR_KEY"">the star key</audio>
<noinput count=""1"">
  <goto next=""#name_prompt_menu""/>

</noinput>
<noinput count=""2"">
  <goto next=""#name_prompt_menu""/>

</noinput>
<noinput count=""3"">
  <goto next=""TUIPromptMenus.xml#personal_prompts_menu""/>

</noinput>
</menu>

<!-- Record EA Prompt Menu -->
<menu
  id=""ea_prompt_menu""
  timeout=""6""
  mode=""voice""
  dtmf=""dtmf""
  return=""TUIPromptMenus.xml#personal_prompts_menu"">
<audio
  handler=""Prompt_TUIPersonalOptions""
  prompt=""TUIPERSONALOPTIONS_MENU_PERSONAL_PROMPT_RECORD_SAVE_PROMPT""/>

<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N1"">1</audio>

<choice
  event=""useraudio.save""
  message=""eaprompt""
  return=""#personal_prompts_menu""
  dtmf=""1"">save</choice>

<audio
  handler=""Prompt_TUIPersonalOptions""
  prompt=""TUIPERSONALOPTIONS_MENU_PERSONAL_PROMPT_RECORD_REVIEW_PROMPT""/>

<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N2"">2</audio>

```

```

<choice
  event=""useraudio.listen""
  message=""eaprompt""
  dtmf=""2"">listen | review</choice>
<audio
  handler=""Prompt_TUIPersonalOptions""
  prompt=""TUIPERSONALOPTIONS_MENU_PERSONAL_PROMPT_RECORD_RECORD_PROMPT""/>

<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N3"">3</audio>

<choice
  event=""useraudio.record""
  message=""eaprompt""
  dtmf=""3"">record [again] | re-record</choice>
<audio
  handler=""Prompt_TUIPersonalOptions""
  prompt=""TUIPERSONALOPTIONS_MENU_PERSONAL_PROMPT_RECORD_DISCARD_PROMPT""/>

<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N4"">4</audio>

<submenu next=""#personal_prompts_menu"" dtmf=""4"">discard | delete</submenu>
<audio
  handler=""Prompt_TUIMain""
  prompt=""TUIMAIN_MENU_PREVIOUS_MENU"">To return to the previous menu</audio>
<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio
  handler=""Prompt_TUIMain""
  prompt=""TUIMAIN_MENU_THE_STAR_KEY"">the star key</audio>
<noinput count=""1"">
  <goto next=""#ea_prompt_menu""/>

</noinput>
<noinput count=""2"">
  <goto next=""#ea_prompt_menu""/>

</noinput>
<noinput count=""3"">
  <goto next=""TUIPromptMenus.xml#personal_prompts_menu""/>

</noinput>
</menu>

<!-- Record RNA Prompt Menu -->
<menu
  id=""rna_prompt_menu""
  timeout=""6""
  mode=""voice""
  dtmf=""dtmf""
  return=""TUIPromptMenus.xml#personal_prompts_menu""
  <audio
    handler=""Prompt_TUIPersonalOptions""
    prompt=""TUIPERSONALOPTIONS_MENU_PERSONAL_PROMPT_RECORD_SAVE_PROMPT""/>

    <audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

    <audio handler=""Prompt_System"" prompt=""N1"">1</audio>

    <choice
      event=""useraudio.save""
      message=""rnaprompt""
      return=""#personal_prompts_menu""
      dtmf=""1"">save</choice>

    <audio
      handler=""Prompt_TUIPersonalOptions""

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```

    prompt=""TUIPERSONALOPTIONS_MENU_PERSONAL_PROMPT_RECORD_REVIEW_PROMPT""/>

<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N2"">2</audio>

<choice
  event=""useraudio.listen""
  message=""rnaprompt""
  dtmf=""2"">listen | review</choice>
<audio
  handler=""Prompt_TUIPersonalOptions""
  prompt=""TUIPERSONALOPTIONS_MENU_PERSONAL_PROMPT_RECORD_RECORD_PROMPT""/>

<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N3"">3</audio>

<choice
  event=""useraudio.record""
  message=""rnaprompt""
  dtmf=""3"">record [again] | re-record</choice>
<audio
  handler=""Prompt_TUIPersonalOptions""
  prompt=""TUIPERSONALOPTIONS_MENU_PERSONAL_PROMPT_RECORD_DISCARD_PROMPT""/>

<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N4"">4</audio>

<submenu next=""#personal_prompts_menu"" dtmf=""4"">discard | delete</submenu>
<audio
  handler=""Prompt_TUIMain""
  prompt=""TUIMAIN_MENU_PREVIOUS_MENU"">To return to the previous menu</audio>
<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio
  handler=""Prompt_TUIMain""
  prompt=""TUIMAIN_MENU_THE_STAR_KEY"">the star key</audio>
<noinput count=""1"">
  <goto next=""#rna_prompt_menu""/>

</noinput>
<noinput count=""2"">
  <goto next=""#rna_prompt_menu""/>

</noinput>
<noinput count=""3"">
  <goto next=""TUIPromptMenus.xml#personal_prompts_menu""/>

</noinput>
</menu>

<!-- Record AgentGreeting Prompt Menu -->

<menu
  id=""agent_greeting_menu""
  timeout=""6""
  mode=""voice""
  dtmf=""dtmf""
  return=""TUIPromptMenus.xml#personal_prompts_menu"">
<audio
  handler=""Prompt_TUIPersonalOptions""
  prompt=""TUIPERSONALOPTIONS_MENU_PERSONAL_PROMPT_RECORD_SAVE_PROMPT""/>

<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N1"">1</audio>

<choice

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```

    event=""useraudio.save""
    message=""agentgreeting""
    return=""#personal_prompts_menu""
    dtmf=""1"">save</choice>

<audio
  handler=""Prompt_TUIPersonalOptions""
  prompt=""TUIPERSONALOPTIONS_MENU_PERSONAL_PROMPT_RECORD_REVIEW_PROMPT""/>

<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N2"">2</audio>

<choice
  event=""useraudio.listen""
  message=""agentgreeting""
  dtmf=""2"">listen | review</choice>
<audio
  handler=""Prompt_TUIPersonalOptions""
  prompt=""TUIPERSONALOPTIONS_MENU_PERSONAL_PROMPT_RECORD_RECORD_PROMPT""/>

<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N3"">3</audio>

<choice
  event=""useraudio.record""
  message=""agentgreeting""
  dtmf=""3"">record [again] | re-record</choice>
<audio
  handler=""Prompt_TUIPersonalOptions""
  prompt=""TUIPERSONALOPTIONS_MENU_PERSONAL_PROMPT_RECORD_DISCARD_PROMPT""/>

<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N4"">4</audio>

<submenu next=""#personal_prompts_menu"" dtmf=""4"">discard | delete</submenu>
<audio
  handler=""Prompt_TUIMain""
  prompt=""TUIMAIN_MENU_PREVIOUS_MENU"">To return to the previous menu</audio>
<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio
  handler=""Prompt_TUIMain""
  prompt=""TUIMAIN_MENU_THE_STAR_KEY"">the star key</audio>
<noinput count=""1"">
  <goto next=""#agent_greeting_menu""/>

</noinput>
<noinput count=""2"">
  <goto next=""#agent_greeting_menu""/>

</noinput>
<noinput count=""3"">
  <goto next=""TUIPromptMenus.xml#personal_prompts_menu""/>

</noinput>
</menu>

<!-- Record AF Prompt Menu -->
<menu
  id=""af_prompt_menu""
  timeout=""6""
  mode=""voice""
  dtmf=""dtmf""
  return=""TUIPromptMenus.xml#personal_prompts_menu"">
<audio
  handler=""Prompt_TUIPersonalOptions""
  prompt=""TUIPERSONALOPTIONS_MENU_PERSONAL_PROMPT_RECORD_SAVE_PROMPT""/>

```



```

<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N1"">1</audio>

<choice
  event=""useraudio.save""
  message=""afprompt""
  return=""#personal_prompts_menu""
  dtmf=""1"">save</choice>

<audio
  handler=""Prompt_TUIPersonalOptions""
  prompt=""TUIPERSONALOPTIONS_MENU_PERSONAL_PROMPT_RECORD_REVIEW_PROMPT""/>

<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N2"">2</audio>

<choice
  event=""useraudio.listen""
  message=""afprompt""
  dtmf=""2"">listen | review</choice>
<audio
  handler=""Prompt_TUIPersonalOptions""
  prompt=""TUIPERSONALOPTIONS_MENU_PERSONAL_PROMPT_RECORD_RECORD_PROMPT""/>

<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N3"">3</audio>

<choice
  event=""useraudio.record""
  message=""afprompt""
  dtmf=""3"">record [again] | re-record</choice>
<audio
  handler=""Prompt_TUIPersonalOptions""
  prompt=""TUIPERSONALOPTIONS_MENU_PERSONAL_PROMPT_RECORD_DISCARD_PROMPT""/>

<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N4"">4</audio>

<submenu next=""#personal_prompts_menu"" dtmf=""4"">discard | delete</submenu>
<audio
  handler=""Prompt_TUIMain""
  prompt=""TUIMAIN_MENU_PREVIOUS_MENU"">To return to the previous menu</audio>
<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio
  handler=""Prompt_TUIMain""
  prompt=""TUIMAIN_MENU_THE_STAR_KEY"">the star key</audio>
<noinput count=""1"">
  <goto next=""#af_prompt_menu""/>

</noinput>
<noinput count=""2"">
  <goto next=""#af_prompt_menu""/>

</noinput>
<noinput count=""3"">
  <goto next=""TUIPromptMenus.xml#personal_prompts_menu""/>

</noinput>
</menu>

<!-- Record FM Prompt Menu -->
<menu
  id=""fm_prompt_menu""
  timeout=""6""

```

```

mode=""voice"
dtmf=""dtmf""
return=""TUIPromptMenus.xml#personal_prompts_menu""
<audio
  handler=""Prompt_TUIPersonalOptions""
  prompt=""TUIPERSONALOPTIONS_MENU_PERSONAL_PROMPT_RECORD_SAVE_PROMPT""/>

<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N1"">1</audio>

<choice
  event=""useraudio.save""
  message=""fmprompt""
  return=""#personal_prompts_menu""
  dtmf=""1"">save</choice>

<audio
  handler=""Prompt_TUIPersonalOptions""
  prompt=""TUIPERSONALOPTIONS_MENU_PERSONAL_PROMPT_RECORD_REVIEW_PROMPT""/>

<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N2"">2</audio>

<choice
  event=""useraudio.listen""
  message=""fmprompt""
  dtmf=""2"">listen | review</choice>
<audio
  handler=""Prompt_TUIPersonalOptions""
  prompt=""TUIPERSONALOPTIONS_MENU_PERSONAL_PROMPT_RECORD_RECORD_PROMPT""/>

<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N3"">3</audio>

<choice
  event=""useraudio.record""
  message=""fmprompt""
  dtmf=""3"">record [again] | re-record</choice>
<audio
  handler=""Prompt_TUIPersonalOptions""
  prompt=""TUIPERSONALOPTIONS_MENU_PERSONAL_PROMPT_RECORD_DISCARD_PROMPT""/>

<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N4"">4</audio>

<submenu next=""#personal_prompts_menu"" dtmf=""4"">discard | delete</submenu>
<audio
  handler=""Prompt_TUIMain""
  prompt=""TUIMAIN_MENU_PREVIOUS_MENU"">To return to the previous menu</audio>
<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio
  handler=""Prompt_TUIMain""
  prompt=""TUIMAIN_MENU_THE_STAR_KEY"">the star key</audio>
<noinput count=""1"">
  <goto next=""#fm_prompt_menu""/>

</noinput>
<noinput count=""2"">
  <goto next=""#fm_prompt_menu""/>

</noinput>
<noinput count=""3"">
  <goto next=""TUIPromptMenus.xml#personal_prompts_menu""/>

</noinput>

```

```
</menu>
```

```
</menuxml>
```

```
<?xml version="1.0"?>
<!DOCTYPE menuxml SYSTEM "menuxml.dtd">
<menuxml
  toplevel=""personal_prompts_menu""
  language=""en-US""
  application=""TUIDTMFRoot.xml"">

  <!-- Personal Prompts Menu -->
  <menu
    id=""personal_prompts_menu""
    timeout=""6""
    mode=""dtmf""
    return=""TUIMainMenuDTMF.xml#main_menu"">
    <audio
      handler=""Prompt_TUIPersonalOptions""
      prompt=""TUIPERSONALOPTIONS_PERSONAL_PROMPT_MENU1"">To record your out of the office
greeting</audio>
    <audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

    <audio handler=""Prompt_System"" prompt=""N1"">1</audio>

    <choice
      event=""useraudio.record""
      message=""eaprompt""
      return=""#ea_prompt_menu""
      dtmf=""1""/>
    <audio
      handler=""Prompt_TUIPersonalOptions""
      prompt=""TUIPERSONALOPTIONS_PERSONAL_PROMPT_MENU2"">To hear your current out of the office
greeting</audio>
    <audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

    <audio handler=""Prompt_System"" prompt=""N2"">2</audio>

    <choice
      event=""useraudio.listen""
      message=""eaprompt""
      dtmf=""2""/>
    <audio
      handler=""Prompt_TUIPersonalOptions""
      prompt=""TUIPERSONALOPTIONS_PERSONAL_PROMPT_MENU3"">To record your standard greeting</audio>
    <audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

    <audio handler=""Prompt_System"" prompt=""N3"">3</audio>

    <choice
      event=""useraudio.record""
      message=""rnaprompt""
      return=""#rna_prompt_menu""
      dtmf=""3""></choice>
    <audio
      handler=""Prompt_TUIPersonalOptions""
      prompt=""TUIPERSONALOPTIONS_PERSONAL_PROMPT_MENU4"">To review your current standard
greeting</audio>
    <audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

    <audio handler=""Prompt_System"" prompt=""N4"">4</audio>

    <choice
      event=""useraudio.listen""
      message=""rnaprompt""
      dtmf=""4""/>
```

```

<audio
  handler=""Prompt_TUIPersonalOptions""
  prompt=""TUIPERSONALOPTIONS_PERSONAL_PROMPT_MENU5"">To record your name</audio>
<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N5"">5</audio>

<choice
  event=""useraudio.record""
  message=""nameprompt""
  return=""#name_prompt_menu""
  dtmf=""5""/>
<audio
  handler=""Prompt_TUIPersonalOptions""
  prompt=""TUIPERSONALOPTIONS_PERSONAL_PROMPT_MENU6"">To review your name</audio>
<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N6"">6</audio>

<choice
  event=""useraudio.listen""
  message=""nameprompt""
  dtmf=""6""/>
<audio
  handler=""Prompt_TUIPersonalOptions""
  prompt=""TUIPERSONALOPTIONS_PERSONAL_PROMPT_MENU7"">To activate your out of the office
greeting</audio>
<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N7"">7</audio>

<choice
  event=""useraudio.enable""
  message=""eaprompt""
  dtmf=""7""/>
<audio
  handler=""Prompt_TUIPersonalOptions""
  prompt=""TUIPERSONALOPTIONS_PERSONAL_PROMPT_MENU8"">To turn off your out of the office
greeting</audio>
<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N8"">8</audio>

<choice
  event=""useraudio.disable""
  message=""eaprompt""
  dtmf=""8""/>
<audio
  handler=""Prompt_TUIPersonalOptions""
  prompt=""TUIPERSONALOPTIONS_PERSONAL_PROMPT_MENU9"">To turn off your standard greeting</audio>
<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N9"">9</audio>

<choice
  event=""useraudio.disable""
  message=""rnprompt""
  dtmf=""9""/>
<audio
  handler=""Prompt_TUIMain""
  prompt=""TUIMAIN_MENU_PREVIOUS_MENU"">To return to the previous menu</audio>

<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio
  handler=""Prompt_TUIMain""
  prompt=""TUIMAIN_MENU_THE_STAR_KEY"">the star key</audio>
<noinput count=""1"">
  <goto next=""#personal_prompts_menu""/>

```

```

</noinput>
<noinput count="2">
  <goto next="#personal_prompts_menu"/>

</noinput>
<noinput count="3">
  <goto next="TUIOptionMenusDTMF.xml#personal_options_menu"/>

</noinput>
</menu>

<!-- Record Name Prompt Menu -->
<menu
  id="name_prompt_menu"
  timeout="6"
  mode="dtmf"
  return="TUIPromptMenusDTMF.xml#personal_prompts_menu">
  <audio
    handler="Prompt_TUIPersonalOptions"
    prompt="TUIPERSONALOPTIONS_MENU_PERSONAL_PROMPT_RECORD_SAVE_PROMPT"/>

  <audio handler="Prompt_ASR" prompt="ASR_PRESS">Press</audio>

  <audio handler="Prompt_System" prompt="N1">1</audio>

  <choice
    event="useraudio.save"
    message="nameprompt"
    return="#personal_prompts_menu"
    dtmf="1"/>

  <audio
    handler="Prompt_TUIPersonalOptions"
    prompt="TUIPERSONALOPTIONS_MENU_PERSONAL_PROMPT_RECORD_REVIEW_PROMPT"/>

  <audio handler="Prompt_ASR" prompt="ASR_PRESS">Press</audio>

  <audio handler="Prompt_System" prompt="N2">2</audio>

  <choice
    event="useraudio.listen"
    message="nameprompt"
    dtmf="2"/>

  <audio
    handler="Prompt_TUIPersonalOptions"
    prompt="TUIPERSONALOPTIONS_MENU_PERSONAL_PROMPT_RECORD_RECORD_PROMPT"/>

  <audio handler="Prompt_ASR" prompt="ASR_PRESS">Press</audio>

  <audio handler="Prompt_System" prompt="N3">3</audio>

  <choice
    event="useraudio.record"
    message="nameprompt"
    dtmf="3"/>

  <audio
    handler="Prompt_TUIPersonalOptions"
    prompt="TUIPERSONALOPTIONS_MENU_PERSONAL_PROMPT_RECORD_DISCARD_PROMPT"/>

  <audio handler="Prompt_ASR" prompt="ASR_PRESS">Press</audio>

  <audio handler="Prompt_System" prompt="N4">4</audio>

  <submenu next="#personal_prompts_menu" dtmf="4"/>

  <audio
    handler="Prompt_TUIMain"
    prompt="TUIMAIN_MENU_PREVIOUS_MENU">To return to the previous menu</audio>
  <audio handler="Prompt_ASR" prompt="ASR_PRESS">Press</audio>

```

```

<audio
  handler=""Prompt_TUIMain""
  prompt=""TUIMAIN_MENU_THE_STAR_KEY"">the star key</audio>
<noinput count=""1"">
  <goto next=""#name_prompt_menu""/>

</noinput>
<noinput count=""2"">
  <goto next=""#name_prompt_menu""/>

</noinput>
<noinput count=""3"">
  <goto next=""TUIPromptMenusDTMF.xml#personal_prompts_menu""/>

</noinput>
</menu>

<!-- Record EA Prompt Menu -->
<menu
  id=""ea_prompt_menu""
  timeout=""6""
  mode=""dtmf""
  return=""TUIPromptMenusDTMF.xml#personal_prompts_menu"">
<audio
  handler=""Prompt_TUIPersonalOptions""
  prompt=""TUIPERSONALOPTIONS_MENU_PERSONAL_PROMPT_RECORD_SAVE_PROMPT""/>

<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N1"">1</audio>

<choice
  event=""useraudio.save""
  message=""eaprompt""
  return=""#personal_prompts_menu""
  dtmf=""1""/>

<audio
  handler=""Prompt_TUIPersonalOptions""
  prompt=""TUIPERSONALOPTIONS_MENU_PERSONAL_PROMPT_RECORD_REVIEW_PROMPT""/>

<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N2"">2</audio>

<choice
  event=""useraudio.listen""
  message=""eaprompt""
  dtmf=""2""/>

<audio
  handler=""Prompt_TUIPersonalOptions""
  prompt=""TUIPERSONALOPTIONS_MENU_PERSONAL_PROMPT_RECORD_RECORD_PROMPT""/>

<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N3"">3</audio>

<choice
  event=""useraudio.record""
  message=""eaprompt""
  dtmf=""3""/>

<audio
  handler=""Prompt_TUIPersonalOptions""
  prompt=""TUIPERSONALOPTIONS_MENU_PERSONAL_PROMPT_RECORD_DISCARD_PROMPT""/>

<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N4"">4</audio>

<submenu next=""#personal_prompts_menu"" dtmf=""4""/>

```

```

<audio
  handler=""Prompt_TUIMain""
  prompt=""TUIMAIN_MENU_PREVIOUS_MENU"">To return to the previous menu</audio>
<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio
  handler=""Prompt_TUIMain""
  prompt=""TUIMAIN_MENU_THE_STAR_KEY"">the star key</audio>
<noinput count=""1"">
  <goto next=""#ea_prompt_menu""/>

</noinput>
<noinput count=""2"">
  <goto next=""#ea_prompt_menu""/>

</noinput>
<noinput count=""3"">
  <goto next=""TUIPromptMenusDTMF.xml#personal_prompts_menu""/>

</noinput>
</menu>

<!-- Record RNA Prompt Menu -->
<menu
  id=""rna_prompt_menu""
  timeout=""6""
  mode=""dtmf""
  return=""TUIPromptMenusDTMF.xml#personal_prompts_menu"">
<audio
  handler=""Prompt_TUIPersonalOptions""
  prompt=""TUIPERSONALOPTIONS_MENU_PERSONAL_PROMPT_RECORD_SAVE_PROMPT""/>

<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N1"">1</audio>

<choice
  event=""useraudio.save""
  message=""rnaprompt""
  return=""#personal_prompts_menu""
  dtmf=""1""/>

<audio
  handler=""Prompt_TUIPersonalOptions""
  prompt=""TUIPERSONALOPTIONS_MENU_PERSONAL_PROMPT_RECORD_REVIEW_PROMPT""/>

<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N2"">2</audio>

<choice
  event=""useraudio.listen""
  message=""rnaprompt""
  dtmf=""2""/>
<audio
  handler=""Prompt_TUIPersonalOptions""
  prompt=""TUIPERSONALOPTIONS_MENU_PERSONAL_PROMPT_RECORD_RECORD_PROMPT""/>

<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N3"">3</audio>

<choice
  event=""useraudio.record""
  message=""rnaprompt""
  dtmf=""3""/>
<audio
  handler=""Prompt_TUIPersonalOptions""
  prompt=""TUIPERSONALOPTIONS_MENU_PERSONAL_PROMPT_RECORD_DISCARD_PROMPT""/>

```

```
<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio handler=""Prompt_System"" prompt=""N4"">4</audio>

<submenu next=""#personal_prompts_menu"" dtmf=""4""/>

<audio
  handler=""Prompt_TUIMain""
  prompt=""TUIMAIN_MENU_PREVIOUS_MENU"">To return to the previous menu</audio>
<audio handler=""Prompt_ASR"" prompt=""ASR_PRESS"">Press</audio>

<audio
  handler=""Prompt_TUIMain""
  prompt=""TUIMAIN_MENU_THE_STAR_KEY"">the star key</audio>
<noinput count=""1"">
  <goto next=""#rna_prompt_menu""/>

</noinput>
<noinput count=""2"">
  <goto next=""#rna_prompt_menu""/>

</noinput>
<noinput count=""3"">
  <goto next=""TUIPromptMenusDTMF.xml#personal_prompts_menu""/>

</noinput>
</menu>
</menuxml>
```



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Other Features	Description
_____	
_____ _____	
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```
(access | get | play | read | go to) [my] (calendar  
| meetings) for $datetime  
(access | get | play | read | go to) [my] (calendar  
| meetings)  
[access | go to] [my | the] Calendar (options |  
menu)
```

- 

```
[meetings] [for] today  
[meetings] [for] $datetime
```

- 

```
[access | go to] [my | the] Outlook (options |  
menu)
```

- 

```
(([go] back [one] [meeting]) | previous [meeting])
```

```
(skip | next) [meeting]  
(repeat | replay) [this] [meeting]
```

turn on [my | the] out-of-office assistant [message]  
turn off [my | the] out-of-office assistant [message]  
[access | go to] [my | the] out-of-office assistant [options | menu]

[access | go to] [my | the] Outlook [options | menu]


```
([play | get | check | listen to] today's voice [mail | mails | E-mail |  
E-mails] [message | messages]) | ([play | get | check | listen to] [my]  
voice [mail | mails | E-mail | E-mails] [message | messages] (for | from)  
today)
```

```
([play | get | check | listen to] today's (fax [mail | mails | E-mail |  
E-mails] | faxes [message | messages])) | ([play | get | check | listen to]  
[my] (fax [mail | mails | E-mail | E-mails] | faxes [message | messages])  
(for | from) today)
```

```
([play | get | check | listen to] today's (mail | mails | E-mail | E-mails)  
[message | messages]) | ([play | get | check | listen to] [my] (mail | mails  
| E-mail | E-mails) [message | messages] for today)
```

*\$status*  
*\$status*

```
[set  
| change] [me | my] [status] [to] $status [until $datetime]
```

*\$status*

*\$status*

Status Message

Status Message

Localized Message

Status Message.<language code>

en-US

Speech Text\_<language code>

Speech

Text\_en-US

Status Message

—

*\$datetime*

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```
[record] [my] (extended absence | out-of-the-office) [prompt]
(listen to | review) [my] (extended absence | out of [the] office) [prompt]
[record] [my] (ring no answer | standard greeting) [prompt]
(listen to | review) [my] (ring no answer | standard greeting) [prompt]
[record] [my] [user] (name | username) [prompt]
(listen to | review) [my] [user] (name | username) [prompt]
[record] [my] agent [greeting] [prompt]
(listen to | review) [my] agent [greeting] [prompt]
[record] [my] [available] forward [prompt]
(listen to | review) [my] [available] forward [prompt]
[record] [my] [one number] follow me [prompt]
(listen to | review) [my] [one number] follow me [prompt]
```

```
[record | change] [my] [user | personal] (prompts | recordings)
```

```
1 #
```

```
1
```

```
save
listen | review
record [again] | re-record
discard | delete
```

```
delete all from sender    all with same subject
```

```
77
```

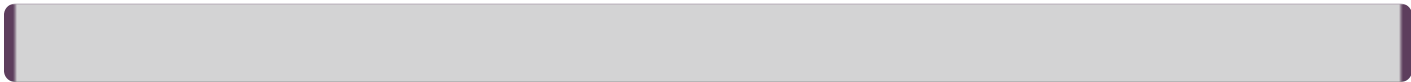
```
un-delete [my | last | my last] [voice | voice mail | fax | fax e-mail | e-mail] message.
```

\_\_\_\_\_

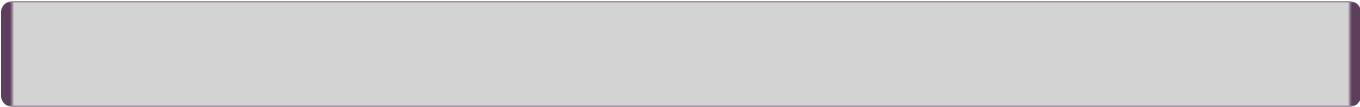
- \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_



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- | OR
- ()
- []

[play | get | check] (new | unread) voice [mail | mails | E-mail | E-mails]

[message | messages]

- 
- 
- 
-



TUIApplicationRoot.xml

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- \_\_\_\_\_
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- \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_

Task	Voice Command
_____	[play   get   check   listen to [my]] (new   unread) voice [mail   mails   E-mail   E-mails] [message   messages]
_____	[play   get   check   listen to [my]] (old   saved   read) voice [mail   mails   E-mail   E-mails] [message   messages]
_____	(([play   get   check   listen to] today's voice [mail   mails   E-mail   E-mails] [message   messages])   ([play   get   check   listen to] [my] voice [mail   mails   E-mail   E-mails] [message   messages] (for   from) today)
_____	[play   get   check   listen to [my]] (new   unread) (fax [mail   mails   E-mail   E-mails]   faxes [message   messages])
_____	[play   get   check   listen to [my]] (old   saved   read) (fax [mail   mails   E-mail   E-mails]   faxes [message   messages])
_____	[play   get   check   listen to [my]] (new   unread) (mail   mails   E-mail   E-mails) [message   messages]
_____	(([play   get   check   listen to] today's (fax [mail   mails   E-mail   E-mails]   faxes [message   messages])))   ([play   get   check   listen to] [my] (fax [mail   mails   E-mail   E-mails]   faxes [message   messages]) (for   from) today)
_____	(([play   get   check   listen to] today's (mail   mails   E-mail   E-mails) [message   messages])   ([play   get   check   listen to] [my] (mail   mails   E-mail   E-mails) [message   messages] for today)
_____	[play   get   check   listen to [my]] voice [mail   mails   E-mail   E-mails] [message   messages]
_____	[play   get   check   listen to [my]] (fax [mail   mails   E-mail   E-mails] [message   messages]   faxes)
_____	[play   get   check   listen to [my]] (mail   mails   E-mail   E-mails) [message   messages]

[play | get | check | listen to [my]] (new | unread) voice [mail | mails | E-mail | E-mails] [message | messages]

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[play | get | check | listen to [my]] (old | saved | read) voice [mail | mails | E-mail | E-mails] [message | messages]

- 
- 
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---

(([play | get | check | listen to] today's voice [mail | mails | E-mail | E-mails] [message | messages]) | ([play | get | check | listen to] [my] voice [mail | mails | E-mail | E-mails] [message | messages] (for | from) today)

- 
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---

(([play | get | check | listen to] today's (fax [mail | mails | E-mail | E-mails] | faxes [message | messages])) | ([play | get | check | listen to] [my] (fax [mail | mails | E-mail | E-mails] | faxes [message | messages]) (for | from) today)

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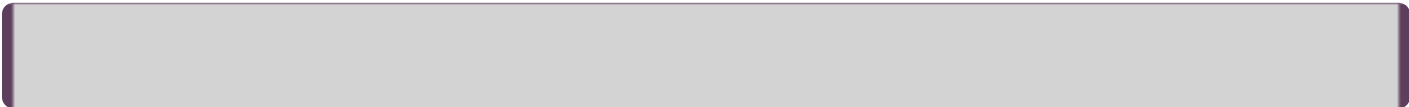
(([play | get | check | listen to] today's (mail | mails | E-mail | E-mails) [message | messages]) | ([play | get | check | listen to] [my] (mail | mails | E-mail | E-mails) [message | messages] for today)

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[play | get | check | listen to [my]] (new | unread) (fax [mail | mails | E-mail | E-mails] | faxes [message | messages])

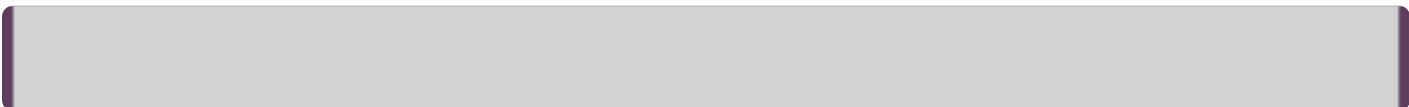
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[play | get | check | listen to [my]] (old | saved | read) (fax [mail | mails | E-mail | E-mails] | faxes [message | messages])

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[play | get | check | listen to [my]] (new | unread) (mail | mails | E-mail | E-mails) [message | messages]

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[play | get | check | listen to [my]] (old | saved | read) (mail | mails | E-mail | E-mails) [message | messages]

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[play | get | check | listen to [my]] voice [mail | mails | E-mail | E-mails] [message | messages]

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[play | get | check | listen to [my]] (fax [mail | mails | E-mail | E-mails] [message | messages] | faxes)

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[play | get | check | listen to [my]] (mail | mails | E-mail | E-mails) [message | messages]

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"First new email message received *[DateTime]* from *[sender]* regarding" ...followed by the text of the message.

"First saved email message received *[DateTime]* from *[sender]* regarding: ...followed by the text of the message.

Task	Voice Command
_____	[access   set   change   manage] [my] [personal] [user] (options   configuration)
_____	[change   set] [my   your] status
_____	[record   change] [my] [user   personal] (prompts   recordings)

[access | set | change | manage] [my] [personal]  
[user] (options | configuration)

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[change | set] [my | your] status

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[status]

Menu Prompt	Voice Command
	escape   [go] back   previous [menu]   return

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[record | change] [my] [user | personal] (prompts | recordings)

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Task	Voice Command
	[set   change] [me   my] [status] [to] \$status [until \$datetime]

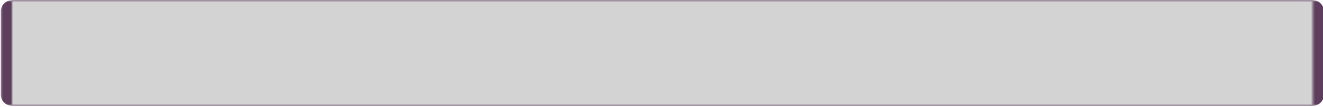
---

[set | change] [me | my] [status] [to] \$status

[until \$datetime]

\$status

\$status



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\$datetime

\$datetime

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Task	Voice Command
<u>                    </u>	escape   [go] back   previous [menu]   return
<u>                    </u>	[transfer   send   get] [me] [to] [a   an] operator



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escape | [go] back | previous [menu] | return

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[transfer | send | get] [me] [to] [a | an] operator

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Task	Voice Command
_____	[record] [my] (extended absence   out-of-the-office) [prompt]
_____	(listen to   review) [my] (extended absence   out of [the] office) [prompt]
_____	reset [my] (extended absence   out of [the] office) [prompt]
_____	[record] [my] (ring no answer   standard greeting) [prompt]
_____	(listen to   review) [my] (ring no answer   standard greeting) [prompt]
_____	[record] [my] [user] (name   username) [prompt]
_____	(listen to   review) [my] [user] (name   username) [prompt]
_____	reset [my] [user] (name   username) [prompt]
_____	[record] [my] agent [greeting] [prompt]
_____	(listen to   review) [my] agent [greeting] [prompt]
_____	reset [my] agent [greeting] [prompt]
_____	[record] [my] [available] forward [prompt]
_____	reset [my] [available] forward [prompt]
_____	[record] [my] [one number] follow me [prompt]
_____	(listen to   review) [my] [one number] follow me [prompt]
_____	reset [my] [one number] follow me [prompt]

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[record] [my] (extended absence | out-of-the-office) [prompt]

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- 

---

(listen to | review) [my] (extended absence | out of [the] office) [prompt]

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- 

---

reset [my] (extended absence | out of [the] office) [prompt]

- 
-

---

[record] [my] (ring no answer | standard greeting) [prompt]

- 
- 

---

(listen to | review) [my] (ring no answer | standard greeting) [prompt]

- 
- 

---

[record] [my] [user] (name | username) [prompt]

- 
- 

---

(listen to | review) [my] [user] (name | username) [prompt]

- 
- 

---

reset [my] [user] (name | username) [prompt]

- 
- 

---

[record] [my] agent [greeting] [prompt]

- 
- 

---

(listen to | review) [my] agent [greeting] [prompt]

- 
-

---

reset [my] agent [greeting] [prompt]

- 
- 

---

[record] [my] [available] forward [prompt]

- 
- 

---

reset [my] [available] forward [prompt]

- 
- 

---

[record] [my] [one number] follow me [prompt]

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---

(listen to | review) [my] [one number] follow me [prompt]

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- 

---

reset [my] [one number] follow me [prompt]

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Task	Voice Command
_____	(access   get   play   read   go to) [my] (calendar   meetings) for \$datetime
_____	(access   get   play   read   go to) [my] (calendar   meetings)
_____	[access   go to] [my   the] Outlook [options   menu]
_____	[access   go to] [my   the] Calendar (options   menu)
_____	[access   go to] [my   the] out-of-office assistant [options   menu]
_____	turn on [my   the] out-of-office assistant [message]
_____	turn off [my   the] out-of-office assistant [message]

\$datetime

(access | get | play | read | go to) [my] (calendar | meetings) for \$datetime

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(access | get | play | read | go to) [my] (calendar | meetings)

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[access | go to] [my | the] Outlook [options | menu]

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[access | go to] [my | the] Calendar (options | menu)

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[access | go to] [my | the] out-of-office assistant [options | menu]

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turn on [my | the] out-of-office assistant [message]

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turn off [my | the] out-of-office assistant [message]

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Task	Voice Command
_____	okay   ([okay] thanks)   ([okay] thank you)
_____ _____	([I am] [all] done)   ([I am] [all] finished)   (that's it)   (that's all)   (you cant)   (you cannot)   good-bye
_____ _____	([go] [back] [to] [the] main menu)
_____ _____	(switch   change) [input] mode
_____ _____	[(what's   what is)] [my] current status
_____	(quit   exit   log (out off))

---

okay | ([okay] thanks) | ([okay] thank you)

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---

([I am] [all] done) | ([I am] [all] finished) | (that's it) | (that's all) | (you cant) | (you cannot) | good-bye

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---

([go] [back] [to] [the] main menu)

- 
- 

---

(switch | change) [input] mode

- 
- 

---

[(what's | what is)] [my] current status

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- 

---

(quit | exit | log (out|off))

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- \_\_\_\_\_

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```
([place] [a] [private] call [to] | dial) <username> ([[at] work [phone] [number] | [[at] home  
[phone] [number]] | [[on] (cell | mobile) [phone] [number]])([private])([[and] record [it] [the]  
[call]])
```

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<name>



TUIMobileOffice.xml

TUIMainMenuDTMF.xml

[user name]

Task	Voice Command
	[check   play   get] (message   messages)
	[change   set] [my   your] status
	something [else   different]

[check | play | get] (message | messages)

- 
- 
- 

[change | set] [my | your] status

- 
- 

something [else | different]

- 
-

- \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_

Task	DTMF	Voice Command
_____	1	[play   get   check] voice [mail   mails   E-mail   E-mails] [message   messages]
_____	2	[play   get   check] (fax [mail   mails   E-mail   E-mails] [message   messages]   faxes)
_____	3	[play   get   check] (mail   mails   E-mail   E-mails) [message   messages]
_____	4	(compose   create   new   send) [a] [message   messages]
_____	5	[access   set   change] [my] [personal] [user] (options   configuration)
_____	6	[access] [the] [company] [private] directory
_____	7	office [wide] (alert   hunt)
_____	8	[change   traverse] folders
_____	9	[access   go to] [my   the] Outlook [options   menu]
_____	*	escape   [go] back   previous [menu]   return
_____	0	[transfer   send   get] [me] [to] [a   an] operator

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0

[play | get | check] voice [mail | mails | E-mail | E-mails] [message | messages]

- \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_

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[play | get | check] (fax [mail | mails | E-mail | E-mails] [message | messages] | faxes)

- 
- 
- 



---

[play | get | check] (mail | mails | E-mail | E-mails) [message | messages]

- 
- 
- 



---

(compose | create | new | send) [a] [message | messages]

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- 
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---

[access | set | change] [my] [personal] [user] (options | configuration)

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[access] [the] [company] [private] directory

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#

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- o
- o

---

7

office [wide] (alert | hunt)

- 
- 
- 

---

8

[change | traverse] folders

- 
- 
- 

[foldername]

[digit]

---

9

[access | go to] [my | the] Outlook [options | menu]

- 
- 
-

\*

escape | [go] back | previous [menu] | return

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0

[transfer | send | get] [me] [to] [a | an] operator

Task	DTMF	Voice Command
_____	1	
_____	2	(review   listen   re-play   play [back]   repeat) [this   the   it] [message   recording]
_____	3	(record   re-record) [this   the   it] [message][again]
_____	4	[set] [the] priority [of] [this   the   it] [message]
_____		[set] [with] [the] [priority] [of] [this   the   it] [message] [to] high [priority] [set] [with] [the] [priority] [of] [this   the   it] [message] [to] low [priority]
_____	5	[set] [the] sensitivity [of] [this   the   it] [message]
_____ _____		[set] [with] [the] [sensitivity] [of] [this   the   it] [message] [to] normal [sensitivity] [set] [with] [the] [sensitivity] [of] [this   the   it] [message] [to] personal [sensitivity] [set] [with] [the] [sensitivity] [of] [this   the   it] [message] [to] private [sensitivity] [set] [with] [the] [sensitivity] [of] [this   the   it] [message] [to] confidential [sensitivity]
_____	*	(cancel   (don't   do not) send) [my] [recording   message   this   it]
_____		[more   other] [what are my] options

---

1

([now] send [this | the | it] [message | recording] [now]) | do it | okay

- 
- 
- 



---

2

(review | listen | re-play | play [back] | repeat) [this | the | it] [message | recording]

- 
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- 



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3

(record | re-record) [this | the | it] [message][again]

- 
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- 



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4

[set] [the] priority [of] [this | the | it] [message]

- 
- 



---

[set] [with] [the] [priority] [of] [this | the  
| it] [message] [to] high [priority]  
[set] [with] [the] [priority] [of] [this | the  
| it] [message] [to] low [priority]

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---

5

[set] [the] sensitivity [of] [this | the | it] [message]

---

[set] [with] [the] [sensitivity] [of] [this | the | it] [message] [to] normal [sensitivity]  
[set] [with] [the] [sensitivity] [of] [this | the | it] [message] [to] personal [sensitivity]  
[set] [with] [the] [sensitivity] [of] [this | the | it] [message] [to] private [sensitivity]  
[set] [with] [the] [sensitivity] [of] [this | the | it] [message] [to] confidential [sensitivity]

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\*

(cancel | (don't | do not) send) [my] [recording | message | this | it]

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[more | other] [what are my] options

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Task	DTMF	Voice Command
_____	1	[now] send [this   the   it] [message   recording] [now]
_____	2	(review   listen   re-play   play [back]   repeat) [this   the   it] [message   recording]
_____	3	(record   re-record) [this   the   it] [message][again]
_____	4	[set] [the] priority [of] [this   the   it] [message]
_____		<div style="border: 1px solid gray; padding: 5px;"> [set] [with] [the] [priority] [of] [this   the   it] [message] [to] high [priority]  [set] [with] [the] [priority] [of] [this   the   it] [message] [to] low [priority] </div>
_____	5	[set] [the] sensitivity [of] [this   the   it] [message]
_____ _____		<div style="border: 1px solid gray; padding: 5px;"> [set] [with] [the] [sensitivity] [of] [this   the   it] [message] [to] normal [sensitivity]  [set] [with] [the] [sensitivity] [of] [this   the   it] [message] [to] personal [sensitivity]  [set] [with] [the] [sensitivity] [of] [this   the   it] [message] [to] private [sensitivity]  [set] [with] [the] [sensitivity] [of] [this   the   it] [message] [to] confidential [sensitivity] </div>
_____	*	(cancel   (don't   do not) send) [my] [recording   message   this   it]

1

[now] send [this | the | it] [message | recording] [now]

- 
- 
- 

2

(review | listen | re-play | play [back] | repeat) [this | the | it] [message | recording]

- 
-

---

3

(record | re-record) [this | the | it] [message][again]

- 
- 

---

4

[set] [the] priority [of] [this | the | it] [message]

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- 

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```
[set] [with] [the] [priority] [of] [this | the  
| it] [message] [to] high [priority]  
[set] [with] [the] [priority] [of] [this | the  
| it] [message] [to] low [priority]
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5

[set] [the] sensitivity [of] [this | the | it] [message]

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[set] [with] [the] [sensitivity] [of] [this | the  
 | it] [message] [to] normal [sensitivity]  
 [set] [with] [the] [sensitivity] [of] [this | the  
 | it] [message] [to] personal [sensitivity]  
 [set] [with] [the] [sensitivity] [of] [this | the  
 | it] [message] [to] private [sensitivity]  
 [set] [with] [the] [sensitivity] [of] [this | the  
 | it] [message] [to] confidential [sensitivity]

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\*

(cancel | (don't | do not) send) [my] [recording | message | this | it]

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Task	DTMF
	1
	2
	3
	*

Task	DTMF
	1
	2
	3
	4
	*





77

un-delete [my | last | my last] [voice | voice mail | fax | fax e-mail | e-mail] message

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- \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_

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[play | get | check] [my] voice [mail | mails | E-mail | E-mails] [message | messages]

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- 

[datetime] [sender]

---

[play | get | check] [my] (fax [mail | mails | E-mail | E-mails] [message | messages] | faxes)

- 
- 
-

---

[play | get | check] [my] (mail | mails | E-mail | E-mails) [message | messages]

- 
- 
- 



	1	[play   get   check] (new   unread) [voice] [mail   mails   E-mail   E-mails] [message   messages]
	2	[play   get   check] (old   saved   read) [voice] [mail   mails   E-mail   E-mails] [message   messages]
	3	[play   get   check] today's voice [mail   mails   E-mail   E-mails] [message   messages]   ([play   get   check] voice [mail   mails   E-mail   E-mails] [message   messages] (for   from) today)

---

1

[play | get | check] (new | unread) [voice] [mail | mails | E-mail | E-mails] [message | messages]

- 
- 
- 

---

2

[play | get | check] (old | saved | read) [voice] [mail | mails | E-mail | E-mails] [message | messages]

- 
- 
- 

[new | saved]

[time]

[play | get | check] today's voice [mail | mails | E-mail | E-mails] [message | messages] |  
 ([play | get | check] voice [mail | mails | E-mail | E-mails] [message | messages] (for | from)  
 today)

- 
- 

Task	DTMF	Voice Command
_____	1	[play   get   check] (new   unread) [voice] [mail   mails   E-mail   E-mails] [message   messages]
_____	2	[play   get   check] (old   saved   read) [voice] [mail   mails   E-mail   E- mails] [message   messages]
_____	3	[play   get   check] today's voice [mail   mails   E-mail   E-mails] [message   messages]   ([play   get   check] voice [mail   mails   E-mail   E-mails] [message   messages] (for   from) today)
	*	

1

[play | get | check] (new | unread) [voice] [mail | mails | E-mail | E-mails] [message |  
 messages]

- 
- 

2

[play | get | check] (old | saved | red) [voice] [mail | mails | E-mail | E-mails] [message |  
 messages]

- 
-



---

3

[play | get | check] today's voice [mail | mails | E-mail | E-mails] [message | messages]) |  
([play | get | check] voice [mail | mails | E-mail | E-mails] [message | messages] (for | from)  
today)

- 
- 

Task	DTMF	Voice Command
_____	1	[play   get   check] (new   unread) [fax   faxes] [mail   mails   E-mail   E-mails   message   messages]
_____	2	[play   get   check] (old   saved   read) [fax   faxes] [mail   mails   E-mail   E-mails]   message   messages]
_____	3	([play   get   check] today's (fax [mail   mails   E-mail   E-mails]   faxes [message   messages]))   ([play   get   check] [my] (fax [mail   mails   E-mail   E-mails]   faxes [message   messages]) (for   from) today)

---

1

[play | get | check] (new | unread) [fax | faxes] [mail | mails | E-mail | E-mails | message | messages]

- 
- 
- 

[timestamp] [source]

---

2

[play | get | check] (old | saved | read) [fax | faxes] [mail | mails | E-mail | E-mails] | message | messages]

- 
- 
-

---

3

([play | get | check] today's (fax [mail | mails | E-mail | E-mails] | faxes [message | messages])) | ([play | get | check] [my] (fax [mail | mails | E-mail | E-mails] | faxes [message | messages])) (for | from) today)

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Task	DTMF	Voice Command
_____	1	[play   get   check] (new   unread) [fax   faxes] [mail   mails   E-mail   E-mails   message   messages]
_____	2	[play   get   check] (old   saved   read) [fax   faxes] [mail   mails   E-mail   E-mails]   message   messages]
_____	3	([play   get   check] today's (fax [mail   mails   E-mail   E-mails]   faxes [message   messages]))   ([play   get   check] [my] (fax [mail   mails   E-mail   E-mails]   faxes [message   messages])) (for   from) today)

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1

[play | get | check] (new | unread) [fax | faxes] [mail | mails | E-mail | E-mails | message | messages]

- 
- 
- 

[timestamp] [source]

---

2

[play | get | check] (old | saved | read) [fax | faxes] [mail | mails | E-mail | E-mails] | message | messages]

- 
- 
-

(([play | get | check] today's (fax [mail | mails | E-mail | E-mails] | faxes [message | messages])) | (([play | get | check] [my] (fax [mail | mails | E-mail | E-mails] | faxes [message | messages])) (for | from) today)

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Task	DTMF	Voice Command
_____	1	[play   get   check] (new   unread) [mail   mails   E-mail   E-mails] [message   messages]
_____	2	[play   get   check] (old   saved   read) [mail   mails   E-mail   E-mails] [message   messages]
_____	3	(([play   get   check] today's (mail   mails   E-mail   E-mails) [message   messages]))   (([play   get   check] [my] (mail   mails   E-mail   E-mails) [message   messages] for today)

nomatch noinput

1

[play | get | check] (new | unread) [mail | mails | E-mail | E-mails] [message | messages]

- 
- 
- 

2

[play | get | check] (old | saved | read) [mail | mails | E-mail | E-mails] [message | messages]

- 
- 
-

---

3

[play | get | check] today's (mail | mails | E-mail | E-mails) [message | messages]) | ([play | get | check] [my] (mail | mails | E-mail | E-mails) [message | messages] for today)

- 
- 
- 

Task	DTMF	Voice Command
<hr/> <hr/> <hr/>	1	[play   get   check] (new   unread) [mail   mails   E-mail   E-mails] [message   messages]
<hr/> <hr/> <hr/>	2	[play   get   check] (old   saved   red) [mail   mails   E-mail   E-mails] [message   messages]
<hr/> <hr/> <hr/>	3	([play   get   check] today's (mail   mails   E-mail   E-mails) [message   messages])   ([play   get   check] [my] (mail   mails   E-mail   E-mails) [message   messages] for today)

---

1

[play | get | check] (new | unread) [mail | mails | E-mail | E-mails] [message | messages]

- -
- 

2

[play | get | check] (old | saved | red) [mail | mails | E-mail | E-mails] [message | messages]

- -
- 

3

([play | get | check] today's (mail | mails | E-mail | E-mails) [message | messages]) | ([play | get | check] [my] (mail | mails | E-mail | E-mails) [message | messages] for today)

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Task	Voice Command
_____	save [this] [voice] [message] [voicemail]
_____	forward [this] [voice] [message] [voicemail]
_____	(next   skip) [this] [message   voicemail]
_____	(repeat   play   again) [this] [message   voicemail] [again]
_____	reply [to] [this] [message   voicemail]
_____	(call ([back] [this] [person]   [this] [person] [back]) [now])   live reply
_____	[play] (envelope information   header) [for] [this] [message   voicemail]
_____	delete [this] [message   voicemail]
_____	delete [all] [messages   voicemails] [with] [same] subject
_____	delete [all] [messages   voicemails] [from] [same] sender
_____	[play] (body   text) [of] [this] [message   voicemail]
_____	(stop   end)

---

save [this] [voice] [message] [voicemail]

- 
- 
- 

---

forward [this] [voice] [message] [voicemail]

- 
- 
-

---

(next | skip) [this] [message | voicemail]

- 
- 
- 

---

(repeat | play | again) [this] [message | voicemail] [again]

- 
- 
- 

---

reply [to] [this] [message | voicemail]

- 
- 

---

(call ([back] [this] [person] | [this] [person] [back]) [now]) | live reply

- 
- 
- 

---

[play] (envelope information | header) [for] [this] [message | voicemail]

- 
- 
-

---

delete [this] [message | voicemail]

- 
- 
- 

---

delete [all] [messages | voicemails] [with] [same] subject

- 
- 

---

delete [all] [messages | voicemails] [from] [same] sender

- 
- 

---

[play] (body | text) [of] [this] [message | voicemail]

- 
- 
- 

---

(stop | end)

- 
-

Task	Voice Command
_____	save [this] [voice] [message] [voicemail]
_____	forward [this] [voice] [message] [voicemail]
_____	(next   skip) [this] [message   voicemail]
_____	(repeat   play   again) [this] [message   voicemail] [again]
_____	reply [to] [this] [message   voicemail]
_____	(call ([back] [this] [person]   [this] [person] [back]) [now])   live reply
_____	[play] (envelope information   header) [for] [this] [message   voicemail]
_____	delete [this] [message   voicemail]
_____	delete [all] [messages   voicemails] [with] [same] subject
_____	delete [all] [messages   voicemails] [from] [same] sender
_____	[play] (body   text) [of] [this] [message   voicemail]
_____	(stop   end)

---

save [this] [voice] [message] [voicemail]

- 
- 
- 

---

forward [this] [voice] [message] [voicemail]

- 
- 
-



---

(next | skip) [this] [message | voicemail]

- 
- 
- 

---

(repeat | play | again) [this] [message | voicemail] [again]

- 
- 
- 

---

reply [to] [this] [message | voicemail]

- 
- 

---

(call ([back] [this] [person] | [this] [person] [back]) [now]) | live reply

- 
- 
- 

---

[play] (envelope information | header) [for] [this] [message | voicemail]

- 
- 
-

---

delete [this] [message | voicemail]

- 
- 
- 

---

delete [all] [messages | voicemails] [with] [same] subject

- 
- 

---

delete [all] [messages | voicemails] [from] [same] sender

- 
- 

---

[play] (body | text) [of] [this] [message | voicemail]

- 
- 
- 

---

(stop | end)

- 
-

"The phone number is..."  
 "Would you like to call back using this number?"

(yes | yup | yep) [correct] [dial | call] no

- 
- 
- 
- 
- 
- 
- 



Task	DTMF	Voice Command
_____	1	save [this] [fax] [message] [mail] [E-mail]
_____	2	forward [this] [fax] [message] [mail] [E-mail]
_____	3	(next   skip) [this] [fax] [message] [mail] [E-mail]
_____	4	(receive   send   accept) [this] [fax] [message] [mail] [E-mail]
_____	6	[play] (envelope information   header) [for] [this] [fax] [message] [mail] [E-mail]
_____	7	delete [this] [message   fax   E-mail]
_____ _____	71	delete [all] [messages   faxes] [with] [same] subject
_____ _____	72	delete [all] [messages   faxes] [from] [same] sender
_____	8	[play] (body   text) [of] [this] [fax] [message] [mail] [E-mail]
_____	#	(stop   end)



---

save [this] [fax] [message] [mail] [E-mail]

- 
- 
- 

---

forward [this] [fax] [message] [mail] [E-mail]

- 
- 
- 

---

(next | skip) [this] [fax] [message] [mail] [E-mail]

- 
- 
- 

---

(receive | send | accept) [this] [fax] [message] [mail] [E-mail]

- 
- 

---

[play] (envelope information | header) [for] [this] [fax] [message] [mail] [E-mail]

- 
- 
-

---

delete [this] [message | fax | E-mail]

- 
- 
- 
- 

---

delete [all] [messages | faxes] [with] [same] subject

- 
- 
- 

---

delete [all] [messages | faxes] [from] [same] sender

- 
- 

---

[play] (body | text) [of] [this] [fax] [message] [mail] [E-mail]

- 
- 

---

(stop | end)

- 
-

Task	DTMF	Voice Command
_____	1	save [this] [fax] [message] [mail] [E-mail]
_____	2	forward [this] [fax] [message] [mail] [E-mail]
_____	3	(next   skip) [this] [fax] [message] [mail] [E-mail]
_____	4	(receive   send   accept) [this] [fax] [message] [mail] [E-mail]
_____	6	[play] (envelope information   header) [for] [this] [fax] [message] [mail] [E-mail]
_____	7	delete [this] [message   fax   E-mail]
_____	71	delete [all] [messages   faxes] [with] [same] subject
_____	72	delete [all] [messages   faxes] [from] [same] sender
_____	8	[play] (body   text) [of] [this] [fax] [message] [mail] [E-mail]
_____	#	(stop   end)

---

save [this] [fax] [message] [mail] [E-mail]

- 
- 
- 

---

forward [this] [fax] [message] [mail] [E-mail]

- 
- 
-

---

(next | skip) [this] [fax] [message] [mail] [E-mail]

- 
- 
- 

---

(receive | send | accept) [this] [fax] [message] [mail] [E-mail]

- 
- 

---

[play] (envelope information | header) [for] [this] [fax] [message] [mail] [E-mail]

- 
- 
- 

---

delete [this] [message | fax | E-mail]

- 
- 
- 
- 

---

delete [all] [messages | faxes] [with] [same] subject

- 
- 
-

---

delete [all] [messages | faxes] [from] [same] sender

- 
- 

---

[play] (body | text) [of] [this] [fax] [message] [mail] [E-mail]

- 
- 

---

(stop | end)

- 
- 

Task	DTMF	Voice Command
_____	1	save [this] [message   mail   E-mail]
_____	2	forward [this] [message   mail   E-mail]
_____	3	(next   skip) [this] [message   mail   E-mail]
_____	4	(repeat   play   again) [this] [message   mail   E-mail] [again]
_____	5	reply [to] [this] [message   mail   E-mail]
_____	6	[play] (envelope information   header) [for] [this] [message   mail   E-mail]
_____	7	delete [this] [message   mail   E-mail]
_____ _____	71	delete [all] [messages   E-mails] [with] [same] subject
_____ _____	72	delete [all] [messages   E-mails] [from] [same] sender
_____	8	[play] (body   text) [of] [this] [message   mail   E-mail]
_____	#	(stop   end)

\_\_\_\_\_ nomatch noinput \_\_\_\_\_



---

save [this] [message | mail | E-mail]

- 
- 
- 
- 

---

forward [this] [message | mail | E-mail]

- 
- 
- 

---

(next | skip) [this] [message | mail | E-mail]

- 
- 
- 

---

(repeat | play | again) [this] [message | mail | E-mail] [again]

- 
- 
- 
- 

---

reply [to] [this] [message | mail | E-mail]

- 
- 
- 
-

---

[play] (envelope information | header) [for] [this] [message | mail | E-mail]

- 
- 
- 

---

delete [this] [message | mail | E-mail]

- 
- 
- 

---

delete [all] [messages | E-mails] [with] [same] subject

- 
- 
- 

---

delete [all] [messages | E-mails] [from] [same] sender

- 
- 
- 

---

[play] (body | text) [of] [this] [message | mail | E-mail]

- 
- 
-

---

(stop | end)

- 
- 

---

Task	DTMF	Voice Command
	1	save [this] [message   mail   E-mail]
	2	forward [this] [message   mail   E-mail]
	3	(next   skip) [this] [message   mail   E-mail]
	4	(repeat   play   again) [this] [message   mail   E-mail] [again]
	5	reply [to] [this] [message   mail   E-mail]
	6	[play] (envelope information   header) [for] [this] [message   mail   E-mail]
	7	delete [this] [message   mail   E-mail]
	71	delete [all] [messages   E-mails] [with] [same] subject
	72	delete [all] [messages   E-mails] [from] [same] sender
	8	[play] (body   text) [of] [this] [message   mail   E-mail]
	#	(stop   end)

---

save [this] [message | mail | E-mail]

- 
- 
- 
- 

---

forward [this] [message | mail | E-mail]

- -
-

---

(next | skip) [this] [message | mail | E-mail]

- 
- 
- 

---

(repeat | play | again) [this] [message | mail | E-mail] [again]

- 
- 
- 
- 

---

reply [to] [this] [message | mail | E-mail]

- 
- 
- 
- 

---

[play] (envelope information | header) [for] [this] [message | mail | E-mail]

- 
- 
- 

---

delete [this] [message | mail | E-mail]

- 
- 
-

---

delete [all] [messages | E-mails] [with] [same] subject

- 
- 
- 

---

delete [all] [messages | E-mails] [from] [same] sender

- 
- 
- 

---

[play] (body | text) [of] [this] [message | mail | E-mail]

- 
- 
- 

---

(stop | end)

Task	DTMF	Voice Command
	2	forward <i>name</i>

Task	DTMF	Voice Command
	2	forward <i>name</i>

2

Task	DTMF	Voice Command
	2	forward <i>name</i>

2

Task	DTMF	Voice Command
_____	1	[change   set] [my   your] status
_____	2	[set   change] [my] forward [number]
_____	3	[set   change] [my] password
_____	4	[set   change] [my] [playback] options
_____	5	[record   change] [my] [user   personal] (prompts   recordings)
_____	6	[set   change] [my] follow-me [options]
_____	7	[manage] [my] deleted messages
_____	8	[manage   change] [my] (notification   notifications) [options]
_____	9	[manage   change] (administration   [interaction] attendant) [options   prompts]
	*	

---

\_\_\_\_\_ 1

[change | set] [my | your] status

- 
- 
- 

---

\_\_\_\_\_ 2

[set | change] [my] forward [number]

- 
- 

*nnn-nnn-nnnn*

---

3

[set | change] [my] password

- 
- 

#

---

4

[set | change] [my] [playback] options

- 
- 

---

5

[record | change] [my] [user | personal] (prompts | recordings)

- 
- 
- 
-



---

6

[set | change] [my] follow-me [options]

- 
- 

---

7

[manage] [my] deleted messages

- 
- 

---

8

[manage | change] [my] (notification | notifications) [options]

- 
-

[manage | change] (administration | [interaction] attendant) [options | prompts]

- 
- 
- 

_____	1	[change   set] [my   your] status
_____	2	[set   change] [my] forward [number]
_____	3	[set   change] [my] password
_____	4	[set   change] [my] [playback] options
_____	5	[record   change] [my] [user   personal] (prompts   recordings)
_____ _____	6	[set   change] [my] follow-me [options]
_____ _____	7	[manage] [my] deleted messages
_____	8	[manage   change] [my] (notification   notifications) [options]
_____	9	[manage   change] (administration   [interaction] attendant) [options   prompts]
_____	*	

1

[change | set] [my | your] status

- 
-

---

2

[set | change] [my] forward [number]

- -
- 

3

[set | change] [my] password

- -
- 

4

[set | change] [my] [playback] options

- -
- 

5

[record | change] [my] [user | personal] (prompts | recordings)

- -
- 

6

[set | change] [my] follow-me [options]

- -
- 

7

[manage] [my] deleted messages

- -
-

---

8

[manage | change] [my] (notification | notifications) [options]

- 
- 

---

9

[manage | change] (administration | [interaction] attendant) [options | prompts]

- 
- 
- 

---

\*

Task	DTMF	Voice Command
_____	1	[change   set] [my   your] status
_____	2	[set   change] [my] forward [number]
_____	3	[set   change] [my] password
_____	4	[set   change] [my] [playback] options
_____	5	[record   change] [my] [user   personal] (prompts   recordings)
_____	6	[set   change] [my] follow-me [options]
_____	7	[manage] [my] deleted messages
_____	8	[manage   change] [my] (notification   notifications) [options]
_____	9	[manage   change] (administration   [interaction] attendant) [options   prompts]

---

1

[change | set] [my | your] status

- 
- 

---

2

[set | change] [my] forward [number]

- 
- 

---

3

[set | change] [my] password

- 
-

---

4

[set | change] [my] [playback] options

- -
- 

5

[record | change] [my] [user | personal] (prompts | recordings)

- - 
  -
- 

6

[set | change] [my] follow-me [options]

- -
- 

7

[manage] [my] deleted messages

- -
- 

8

[manage | change] [my] (notification | notifications) [options]

- -
- 

9

[manage | change] (administration | [interaction] attendant) [options | prompts]

- -
-

Task	DTMF	Voice Command
_____	1	[change   set] [my   your] status
_____	2	[set   change] [my] forward [number]
_____	3	[set   change] [my] password
_____	4	[set   change] [my] [playback] options
_____	5	[record   change] [my] [user   personal] (prompts   recordings)
_____	6	[set   change] [my] follow-me [options]
_____	7	[manage] [my] deleted messages
_____	8	[manage   change] [my] (notification   notifications) [options]
_____	9	[manage   change] (administration   [interaction] attendant) [options   prompts]
_____	*	escape   [go] back   previous [menu]   return

1

[change | set] [my | your] status

- 
- 

2

[set | change] [my] forward [number]

- 
- 

3

[set | change] [my] password

- 
-

---

4

[set | change] [my] [playback] options

- -
- 

5

[record | change] [my] [user | personal] (prompts | recordings)

- - 
  -
- 

6

[set | change] [my] follow-me [options]

- -
- 

7

[manage] [my] deleted messages

- -
- 

8

[manage | change] [my] (notification | notifications) [options]

- -
- 

9

[manage | change] (administration | [interaction] attendant) [options | prompts]

- -
-



---

\*

escape | [go] back | previous [menu] | return

- 
- 
- 
-

- \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_

[status]

[set | change] [me | my] [status] [to] \$status [until \$datetime]

- 
- 
- 
  
- \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_

[Status]

\_\_\_\_\_ nomatch noinput

\_\_\_\_\_

\*

[status]

- \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_

Task	DTMF
	1
	2
	*

Task	DTMF
	1
	2
	*

- \_\_\_\_\_
- \_\_\_\_\_

---

[meetings] [for] today

---

[meetings] [for] *\$datetime*

---

[access | get | play | read | goto] [my] [calendar | meetings] [for] *\$datetime*

- 
- 
- 
- 
- 

- \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_

---

1

[meetings] [for] today

---

2

[meetings] [for] *\$datetime*

- 
- 
-

---

\*

escape | [go] back | previous [menu] | return

- 
- 
- 
- 

	1	turn on [my   the] out-of-office assistant [message]
	2	turn off [my   the] out-of-office assistant [message]
	*	escape   [go] back   previous [menu]   return

Date	Changes
31-October-2011	
29-August-2014	
12-June-2015	
22-September-2015	
14-June-2019	