

User Call Summary



Date/Time connected:	10/31/2015 12:00:00 AM - 10/31/2015 11:59:59 PM	Date/Time initiated:	<All>
User:	<All>	Site ID:	<All>
Remote Name:	<All>	Remote Number:	<All>
Media Type:	Call , Chat	Account Code:	<All>
Call Type:	<All>	Call Direction:	<All>
Caller ID:	<All>	Hold Time:	<All>
		Call Duration:	Greater than 10 Seconds

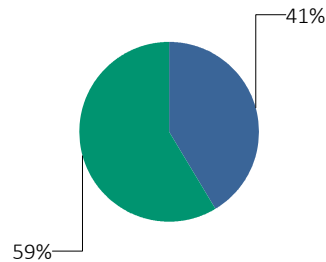
User ID:	-	Site:	1	Extension:	11803
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				Inbound <div><div></div><div></div></div>					Outbound <div><div></div><div></div></div>				
	Count	Duration	Avg	Count	Duration	Avg	External	Intercom	Count	Duration	Avg	External	Intercom
	127	08:53:07	00:04:12	127	08:53:07	00:04:12	127	0	0	00:00:00	00:00:00	0	0
10/31/2015	127	08:53:07	00:04:12	127	08:53:07	00:04:12	127	0	0	00:00:00	00:00:00	0	0

User Call Summary

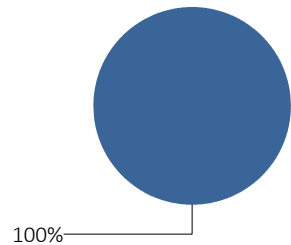
Allie Eutsey User ID: Allie.Eutsey Site: 1 Extension: 88004



Inbound External 41%
Inbound Intercom 0%
Outbound External 59%
Outbound Intercom 0%
Total: 100%

				Inbound					Outbound				
	Count	Duration	Avg	Count	Duration	Avg	External	Intercom	Count	Duration	Avg	External	Intercom
	538	09:46:28	00:01:05	223	08:27:43	00:02:17	223	0	315	01:18:45	00:00:15	315	0
10/31/2015	538	09:46:28	00:01:05	223	08:27:43	00:02:17	223	0	315	01:18:45	00:00:15	315	0

Amy Cooper User ID: Amy.Cooper Site: 1 Extension: 8047

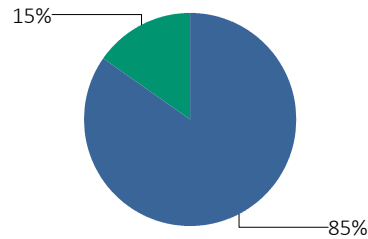


Inbound External 100%
Inbound Intercom 0%
Outbound External 0%
Outbound Intercom 0%
Total: 100%

				Inbound					Outbound				
	Count	Duration	Avg	Count	Duration	Avg	External	Intercom	Count	Duration	Avg	External	Intercom
	23	04:03:32	00:10:35	23	04:03:32	00:10:35	23	0	0	00:00:00	00:00:00	0	0
10/31/2015	23	04:03:32	00:10:35	23	04:03:32	00:10:35	23	0	0	00:00:00	00:00:00	0	0

User Call Summary

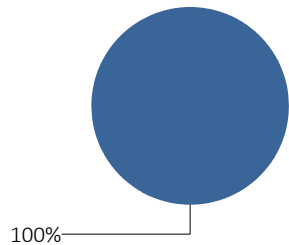
Bob Kemna **User ID:** Bob.Kemna **Site:** 1 **Extension:** 88032



■ Inbound External 85%
 ■ Inbound Intercom 0%
 ■ Outbound External 15%
 ■ Outbound Intercom 0%
 Total: 100%

				Inbound					Outbound				
				Count	Duration	Avg	External	Intercom	Count	Duration	Avg	External	Intercom
				99	04:20:07	00:02:38	84	0	15	00:03:44	00:00:15	15	0
10/31/2015				99	04:20:07	00:02:38	84	0	15	00:03:44	00:00:15	15	0

Bob Tomatoe **User ID:** Bob.Tomatoe **Site:** 1 **Extension:**



■ Inbound External 100%
 ■ Inbound Intercom 0%
 ■ Outbound External 0%
 ■ Outbound Intercom 0%
 Total: 100%

				Inbound					Outbound				
				Count	Duration	Avg	External	Intercom	Count	Duration	Avg	External	Intercom
				15	01:59:20	00:07:57	15	0	0	00:00:00	00:00:00	0	0
10/31/2015				15	01:59:20	00:07:57	15	0	0	00:00:00	00:00:00	0	0

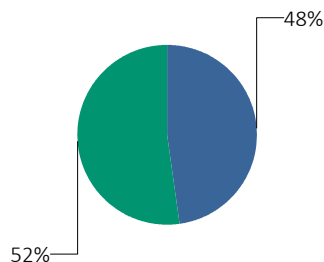
User Call Summary

Brian Boudouris

User ID: Brian.Boudouris

Site: 1

Extension: 88033



■ Inbound External 48%
 ■ Inbound Intercom 0%
 ■ Outbound External 52%
 ■ Outbound Intercom 0%
 Total: 100%

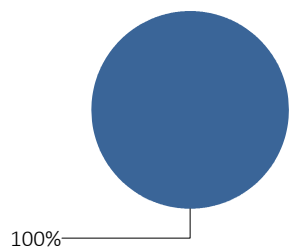
				Inbound					Outbound				
	Count	Duration	Avg	Count	Duration	Avg	External	Intercom	Count	Duration	Avg	External	Intercom
	107	02:51:02	00:01:36	51	02:37:02	00:03:05	51	0	56	00:14:00	00:00:15	56	0
10/31/2015	107	02:51:02	00:01:36	51	02:37:02	00:03:05	51	0	56	00:14:00	00:00:15	56	0

Chris Herr

User ID: Chris.Herr

Site: 1

Extension:



■ Inbound External 100%
 ■ Inbound Intercom 0%
 ■ Outbound External 0%
 ■ Outbound Intercom 0%
 Total: 100%

				Inbound					Outbound				
	Count	Duration	Avg	Count	Duration	Avg	External	Intercom	Count	Duration	Avg	External	Intercom
	21	02:43:41	00:07:48	21	02:43:41	00:07:48	21	0	0	00:00:00	00:00:00	0	0
10/31/2015	21	02:43:41	00:07:48	21	02:43:41	00:07:48	21	0	0	00:00:00	00:00:00	0	0

User Call Summary

Christian Leedy

User ID: Christian.Leedy

Site: 1

Extension: 88012



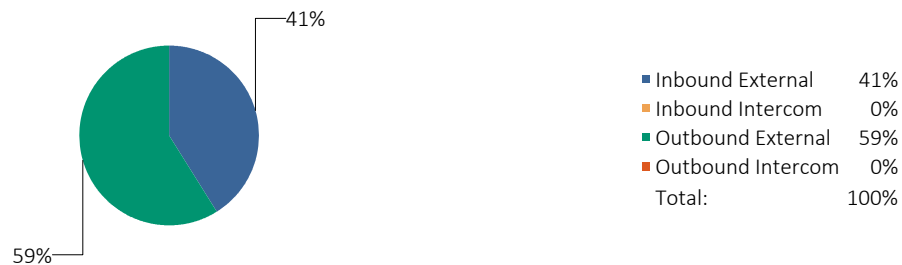
				Inbound					Outbound				
	Count	Duration	Avg	Count	Duration	Avg	External	Intercom	Count	Duration	Avg	External	Intercom
	14	01:59:21	00:08:32	14	01:59:21	00:08:32	14	0	0	00:00:00	00:00:00	0	0
10/31/2015	14	01:59:21	00:08:32	14	01:59:21	00:08:32	14	0	0	00:00:00	00:00:00	0	0

Clinton Hunsucker

User ID: Clinton.Hunsucker

Site: 1

Extension: 88010



				Inbound					Outbound				
	Count	Duration	Avg	Count	Duration	Avg	External	Intercom	Count	Duration	Avg	External	Intercom
	353	06:23:05	00:01:05	145	05:31:06	00:02:17	145	0	208	00:51:59	00:00:15	208	0
10/31/2015	353	06:23:05	00:01:05	145	05:31:06	00:02:17	145	0	208	00:51:59	00:00:15	208	0

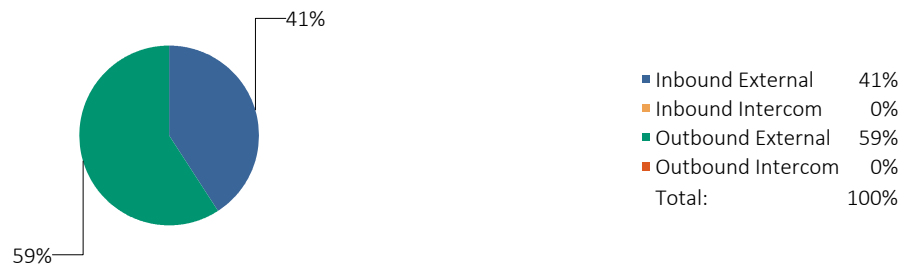
User Call Summary

Dale Pierce **User ID:** Dale.Pierce **Site:** 1 **Extension:** 8032



				Inbound					Outbound				
				Count	Duration	Avg	External	Intercom	Count	Duration	Avg	External	Intercom
				19	02:43:17	00:08:36	19	0	0	00:00:00	00:00:00	0	0
10/31/2015	19	02:43:17	00:08:36	19	02:43:17	00:08:36	19	0	0	00:00:00	00:00:00	0	0

Dona Bellin **User ID:** Dona.Bellin **Site:** 1 **Extension:** 88005



				Inbound <div><div></div><div></div></div>					Outbound <div><div></div><div></div></div>				
	Count	Duration	Avg	Count	Duration	Avg	External	Intercom	Count	Duration	Avg	External	Intercom
	519	09:18:31	00:01:05	212	08:01:45	00:02:16	212	0	307	01:16:46	00:00:15	307	0
10/31/2015	519	09:18:31	00:01:05	212	08:01:45	00:02:16	212	0	307	01:16:46	00:00:15	307	0

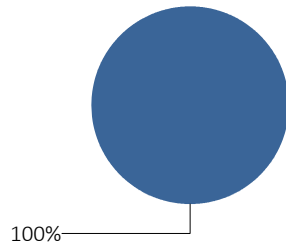
User Call Summary

Doug Mygrant

User ID: Doug.Mygrant

Site: 1

Extension: 8043



■ Inbound External 100%
 ■ Inbound Intercom 0%
 ■ Outbound External 0%
 ■ Outbound Intercom 0%
 Total: 100%

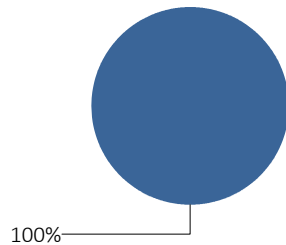
				Inbound					Outbound				
				Count	Duration	Avg	External	Intercom	Count	Duration	Avg	External	Intercom
				17	03:00:30	00:10:37	17	0	0	00:00:00	00:00:00	0	0
10/31/2015	17	03:00:30	00:10:37	17	03:00:30	00:10:37	17	0	0	00:00:00	00:00:00	0	0

Elizabeth Sanders

User ID: Elizabeth.Sanders

Site: 1

Extension: 8038



■ Inbound External 100%
 ■ Inbound Intercom 0%
 ■ Outbound External 0%
 ■ Outbound Intercom 0%
 Total: 100%

				Inbound					Outbound				
				Count	Duration	Avg	External	Intercom	Count	Duration	Avg	External	Intercom
				13	02:12:52	00:10:13	13	0	0	00:00:00	00:00:00	0	0
10/31/2015	13	02:12:52	00:10:13	13	02:12:52	00:10:13	13	0	0	00:00:00	00:00:00	0	0

User Call Summary

Ellis McBride User ID: Ellis.McBride Site: 1 Extension: 7190



				Inbound					Outbound				
	Count	Duration	Avg	Count	Duration	Avg	External	Intercom	Count	Duration	Avg	External	Intercom
	121	11:08:41	00:05:32	0	00:00:00	00:00:00	0	0	121	11:08:41	00:05:32	121	0
10/31/2015	121	11:08:41	00:05:32	0	00:00:00	00:00:00	0	0	121	11:08:41	00:05:32	121	0

Eric Longnecker User ID: Eric.Longnecker Site: 1 Extension: 88034



				Inbound					Outbound				
	Count	Duration	Avg	Count	Duration	Avg	External	Intercom	Count	Duration	Avg	External	Intercom
	102	04:47:30	00:02:49	85	04:43:16	00:03:20	85	0	17	00:04:14	00:00:15	17	0
10/31/2015	102	04:47:30	00:02:49	85	04:43:16	00:03:20	85	0	17	00:04:14	00:00:15	17	0

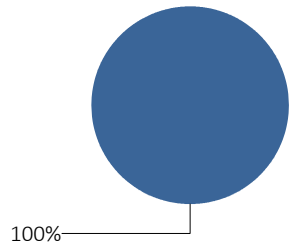
User Call Summary

Ethan Peterson

User ID: Ethan.Peterson

Site: 1

Extension: 8048



■ Inbound External 100%
 ■ Inbound Intercom 0%
 ■ Outbound External 0%
 ■ Outbound Intercom 0%
 Total: 100%

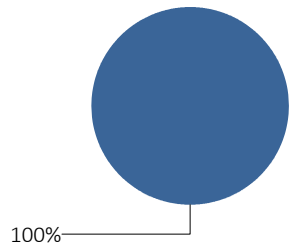
				Inbound					Outbound				
				Count	Duration	Avg	External	Intercom	Count	Duration	Avg	External	Intercom
				13	01:46:41	00:08:12	13	0	0	00:00:00	00:00:00	0	0
10/31/2015	13	01:46:41	00:08:12	13	01:46:41	00:08:12	13	0	0	00:00:00	00:00:00	0	0

Gerard Campbell

User ID: Gerard.Campbell

Site: 1

Extension: 7200



■ Inbound External 100%
 ■ Inbound Intercom 0%
 ■ Outbound External 0%
 ■ Outbound Intercom 0%
 Total: 100%

				Inbound					Outbound				
				Count	Duration	Avg	External	Intercom	Count	Duration	Avg	External	Intercom
				3	00:15:57	00:05:19	3	0	0	00:00:00	00:00:00	0	0
10/31/2015	3	00:15:57	00:05:19	3	00:15:57	00:05:19	3	0	0	00:00:00	00:00:00	0	0

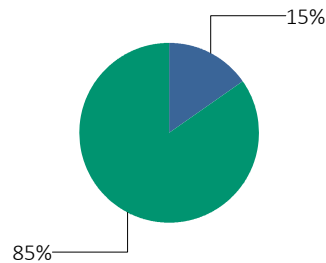
User Call Summary

Guy Risk

User ID: Guy.Risk

Site: 1

Extension: 88029



■ Inbound External 15%
 ■ Inbound Intercom 0%
 ■ Outbound External 85%
 ■ Outbound Intercom 0%
 Total: 100%

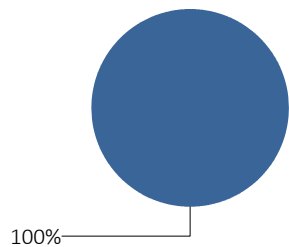
				Inbound					Outbound				
	Count	Duration	Avg	Count	Duration	Avg	External	Intercom	Count	Duration	Avg	External	Intercom
	385	03:36:49	00:00:34	59	02:15:16	00:02:18	59	0	326	01:21:33	00:00:15	326	0
10/31/2015	385	03:36:49	00:00:34	59	02:15:16	00:02:18	59	0	326	01:21:33	00:00:15	326	0

Harriet Terry

User ID: Harriet.Terry

Site: 1

Extension: 7197



■ Inbound External 100%
 ■ Inbound Intercom 0%
 ■ Outbound External 0%
 ■ Outbound Intercom 0%
 Total: 100%

				Inbound					Outbound				
	Count	Duration	Avg	Count	Duration	Avg	External	Intercom	Count	Duration	Avg	External	Intercom
	9	00:47:51	00:05:19	9	00:47:51	00:05:19	9	0	0	00:00:00	00:00:00	0	0
10/31/2015	9	00:47:51	00:05:19	9	00:47:51	00:05:19	9	0	0	00:00:00	00:00:00	0	0

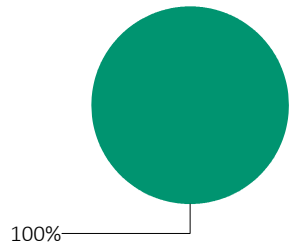
User Call Summary

Henrietta Hall

User ID: Henrietta.Hall

Site: 1

Extension: 7191



■ Inbound External 0%
 ■ Inbound Intercom 0%
 ■ Outbound External 100%
 ■ Outbound Intercom 0%
 Total: 100%

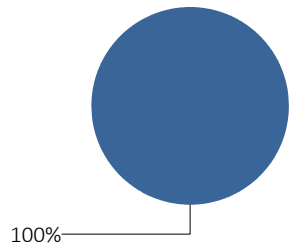
				Inbound					Outbound				
								Avg			Avg		
				Count	Duration	Count	Duration		External	Intercom		Count	Duration
				129	12:27:10	0	00:00:00	00:05:48	0	0	00:05:48	129	0
10/31/2015				129	12:27:10	0	00:00:00	00:05:48	0	0	00:05:48	129	0

Hillary Kehrler

User ID: Hillary.Kehrler

Site: 1

Extension: 88024



■ Inbound External 100%
 ■ Inbound Intercom 0%
 ■ Outbound External 0%
 ■ Outbound Intercom 0%
 Total: 100%

				Inbound					Outbound				
								Avg			Avg		
				Count	Duration	Count	Duration		External	Intercom		Count	Duration
				18	02:45:08	18	02:45:08	00:09:10	18	0	00:00:00	0	0
10/31/2015				18	02:45:08	18	02:45:08	00:09:10	18	0	00:00:00	0	0

User Call Summary

Jamie Mang User ID: Jamie.Mang Site: 1 Extension: 88014



				Inbound					Outbound				
				Count	Duration	Avg	External	Intercom	Count	Duration	Avg	External	Intercom
				12	02:01:20	00:10:07	12	0	0	00:00:00	00:00:00	0	0
10/31/2015	12	02:01:20	00:10:07	12	02:01:20	00:10:07	12	0	0	00:00:00	00:00:00	0	0

Jason.Braun User ID: Jason.Braun Site: 1 Extension: 8037



				Inbound					Outbound				
				Count	Duration	Avg	External	Intercom	Count	Duration	Avg	External	Intercom
				28	04:01:45	00:08:38	28	0	0	00:00:00	00:00:00	0	0
10/31/2015	28	04:01:45	00:08:38	28	04:01:45	00:08:38	28	0	0	00:00:00	00:00:00	0	0

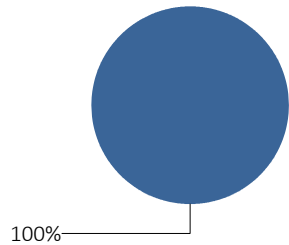
User Call Summary

Jason Lee

User ID: Jason.Lee

Site: 1

Extension: 8013



■ Inbound External 100%
 ■ Inbound Intercom 0%
 ■ Outbound External 0%
 ■ Outbound Intercom 0%
 Total: 100%

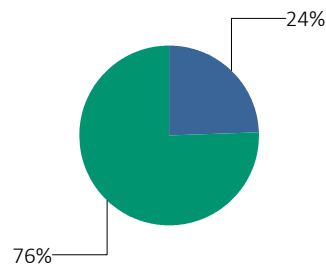
				Inbound					Outbound				
	Count	Duration	Avg	Count	Duration	Avg	External	Intercom	Count	Duration	Avg	External	Intercom
	11	01:37:11	00:08:50	11	01:37:11	00:08:50	11	0	0	00:00:00	00:00:00	0	0
10/31/2015	11	01:37:11	00:08:50	11	01:37:11	00:08:50	11	0	0	00:00:00	00:00:00	0	0

Javier Birdsall

User ID: Javier.Birdsall

Site: 1

Extension: 88027



■ Inbound External 24%
 ■ Inbound Intercom 0%
 ■ Outbound External 76%
 ■ Outbound Intercom 0%
 Total: 100%

				Inbound					Outbound				
	Count	Duration	Avg	Count	Duration	Avg	External	Intercom	Count	Duration	Avg	External	Intercom
	566	07:01:09	00:00:45	138	05:14:11	00:02:17	138	0	428	01:46:58	00:00:15	428	0
10/31/2015	566	07:01:09	00:00:45	138	05:14:11	00:02:17	138	0	428	01:46:58	00:00:15	428	0

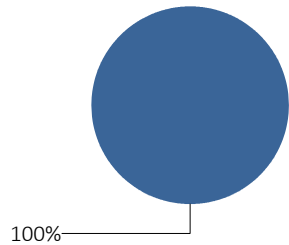
User Call Summary

Jenifer Carpenter

User ID: Jenifer.Carpenter

Site: 1

Extension: 88036



■ Inbound External 100%
 ■ Inbound Intercom 0%
 ■ Outbound External 0%
 ■ Outbound Intercom 0%
 Total: 100%

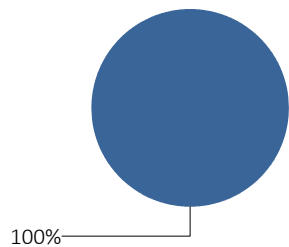
				Inbound					Outbound				
				Count	Duration	Avg	External	Intercom	Count	Duration	Avg	External	Intercom
				24	03:48:53	00:09:32	24	0	0	00:00:00	00:00:00	0	0
10/31/2015	24	03:48:53	00:09:32	24	03:48:53	00:09:32	24	0	0	00:00:00	00:00:00	0	0

Jennifer.Dearborne

User ID: Jennifer.Dearborne

Site: 1

Extension: 8028



■ Inbound External 100%
 ■ Inbound Intercom 0%
 ■ Outbound External 0%
 ■ Outbound Intercom 0%
 Total: 100%

				Inbound					Outbound				
				Count	Duration	Avg	External	Intercom	Count	Duration	Avg	External	Intercom
				8	00:58:12	00:07:16	8	0	0	00:00:00	00:00:00	0	0
10/31/2015	8	00:58:12	00:07:16	8	00:58:12	00:07:16	8	0	0	00:00:00	00:00:00	0	0

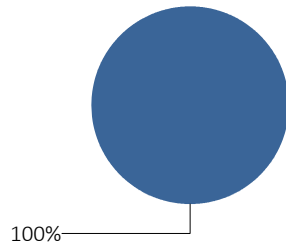
User Call Summary

Jeremy.Carter

User ID: Jeremy.Carter

Site: 1

Extension: 8036



■ Inbound External 100%
 ■ Inbound Intercom 0%
 ■ Outbound External 0%
 ■ Outbound Intercom 0%
 Total: 100%

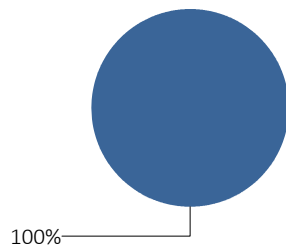
				Inbound					Outbound				
				Count	Duration	Avg			Count	Duration	Avg	External	Intercom
				9	01:14:43	00:08:18			0	00:00:00	00:00:00	0	0
10/31/2015	9	01:14:43	00:08:18	9	01:14:43	00:08:18	9	0	0	00:00:00	00:00:00	0	0

Jessie Hinchey

User ID: Jessie.Hinchey

Site: 1

Extension: 88011



■ Inbound External 100%
 ■ Inbound Intercom 0%
 ■ Outbound External 0%
 ■ Outbound Intercom 0%
 Total: 100%

				Inbound					Outbound				
				Count	Duration	Avg			Count	Duration	Avg	External	Intercom
				1	00:07:24	00:07:24	1	0	0	00:00:00	00:00:00	0	0
10/31/2015	1	00:07:24	00:07:24	1	00:07:24	00:07:24	1	0	0	00:00:00	00:00:00	0	0

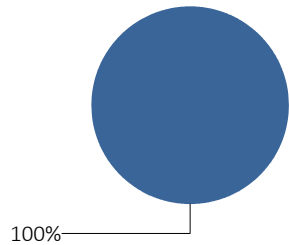
User Call Summary

John Carr

User ID: John.Carr

Site: 1

Extension: 8020



■ Inbound External 100%
 ■ Inbound Intercom 0%
 ■ Outbound External 0%
 ■ Outbound Intercom 0%
 Total: 100%

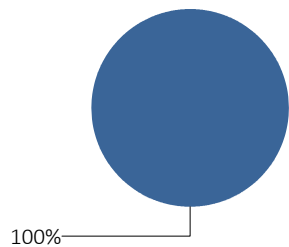
				Inbound					Outbound				
				Count	Duration	Avg	External	Intercom	Count	Duration	Avg	External	Intercom
				18	02:40:26	00:08:55	18	0	0	00:00:00	00:00:00	0	0
10/31/2015	18	02:40:26	00:08:55	18	02:40:26	00:08:55	18	0	0	00:00:00	00:00:00	0	0

Julianne Havel

User ID: Julianne.Havel

Site: 1

Extension: 88017



■ Inbound External 100%
 ■ Inbound Intercom 0%
 ■ Outbound External 0%
 ■ Outbound Intercom 0%
 Total: 100%

				Inbound					Outbound				
				Count	Duration	Avg	External	Intercom	Count	Duration	Avg	External	Intercom
				2	00:09:58	00:04:59	2	0	0	00:00:00	00:00:00	0	0
10/31/2015	2	00:09:58	00:04:59	2	00:09:58	00:04:59	2	0	0	00:00:00	00:00:00	0	0

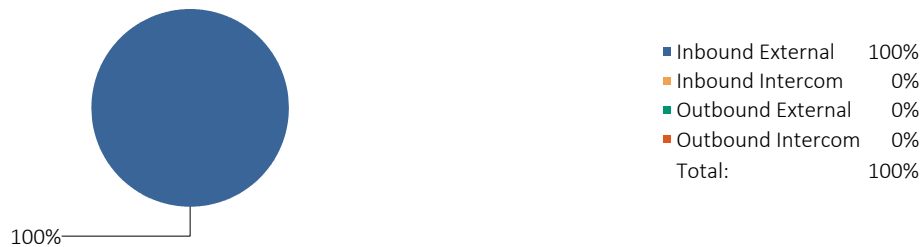
User Call Summary

Julie Smith User ID: Julie.Smith Site: 1 Extension: 8018



				Inbound					Outbound				
				Count	Duration	Avg	External	Intercom	Count	Duration	Avg	External	Intercom
				21	02:45:43	00:07:53	21	0	0	00:00:00	00:00:00	0	0
10/31/2015	21	02:45:43	00:07:53	21	02:45:43	00:07:53	21	0	0	00:00:00	00:00:00	0	0

Karl Stoneking User ID: Karl.Stoneking Site: 1 Extension:



				Inbound					Outbound				
				Count	Duration	Avg	External	Intercom	Count	Duration	Avg	External	Intercom
				15	01:51:30	00:07:26	15	0	0	00:00:00	00:00:00	0	0
10/31/2015	15	01:51:30	00:07:26	15	01:51:30	00:07:26	15	0	0	00:00:00	00:00:00	0	0

User Call Summary

Lance Guan **User ID:** Lance.Guan **Site:** 1 **Extension:** 88025



				Inbound <div><div></div><div></div></div>					Outbound <div><div></div><div></div></div>				
	Count	Duration	Avg	Count	Duration	Avg	External	Intercom	Count	Duration	Avg	External	Intercom
	14	02:14:06	00:09:35	14	02:14:06	00:09:35	14	0	0	00:00:00	00:00:00	0	0
10/31/2015	14	02:14:06	00:09:35	14	02:14:06	00:09:35	14	0	0	00:00:00	00:00:00	0	0

Lesley Martin **User ID:** Lesley.Martin **Site:** 1 **Extension:** 88037



				Inbound <div><div></div><div></div></div>					Outbound <div><div></div><div></div></div>				
	Count	Duration	Avg	Count	Duration	Avg	External	Intercom	Count	Duration	Avg	External	Intercom
	147	07:47:15	00:03:11	119	07:40:16	00:03:52	119	0	28	00:06:59	00:00:15	28	0
10/31/2015	147	07:47:15	00:03:11	119	07:40:16	00:03:52	119	0	28	00:06:59	00:00:15	28	0

User Call Summary

Mathew Autin

User ID: Mathew.Autin

Site: 1

Extension: 88028



				Inbound					Outbound				
	Count	Duration	Avg	Count	Duration	Avg	External	Intercom	Count	Duration	Avg	External	Intercom
	9	01:11:17	00:07:55	9	01:11:17	00:07:55	9	0	0	00:00:00	00:00:00	0	0
10/31/2015	9	01:11:17	00:07:55	9	01:11:17	00:07:55	9	0	0	00:00:00	00:00:00	0	0

Matt Gustitus

User ID: Matt.Gustitus

Site: 1

Extension: 88038



				Inbound					Outbound				
	Count	Duration	Avg	Count	Duration	Avg	External	Intercom	Count	Duration	Avg	External	Intercom
	148	07:56:30	00:03:13	123	07:50:14	00:03:49	123	0	25	00:06:16	00:00:15	25	0
10/31/2015	148	07:56:30	00:03:13	123	07:50:14	00:03:49	123	0	25	00:06:16	00:00:15	25	0

User Call Summary

Melissa Clark **User ID:** Melissa.Clark **Site:** 1 **Extension:** 8049



				Inbound					Outbound				
				Count	Duration	Avg	External	Intercom	Count	Duration	Avg	External	Intercom
				1	00:13:13	00:13:13	1	0	0	00:00:00	00:00:00	0	0
10/31/2015	1	00:13:13	00:13:13	1	00:13:13	00:13:13	1	0	0	00:00:00	00:00:00	0	0

Milagros Dilullo **User ID:** Milagros.Dilullo **Site:** 1 **Extension:** 88016



				Inbound					Outbound				
				Count	Duration	Avg	External	Intercom	Count	Duration	Avg	External	Intercom
				1	00:07:46	00:07:46	1	0	0	00:00:00	00:00:00	0	0
10/31/2015	1	00:07:46	00:07:46	1	00:07:46	00:07:46	1	0	0	00:00:00	00:00:00	0	0

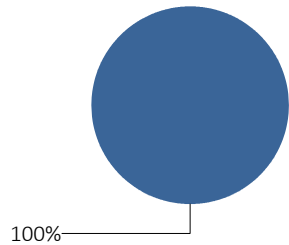
User Call Summary

Morgan Young

User ID: Morgan.Young

Site: 1

Extension:



■ Inbound External 100%
 ■ Inbound Intercom 0%
 ■ Outbound External 0%
 ■ Outbound Intercom 0%
 Total: 100%

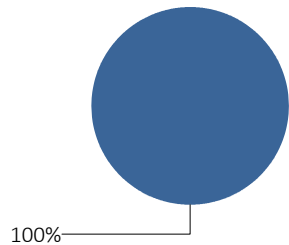
				Inbound					Outbound				
				Count	Duration	Avg	External	Intercom	Count	Duration	Avg	External	Intercom
				1	00:03:01	00:03:01	1	0	0	00:00:00	00:00:00	0	0
10/31/2015	1	00:03:01	00:03:01	1	00:03:01	00:03:01	1	0	0	00:00:00	00:00:00	0	0

Nicholas Miller

User ID: Nicholas.Miller

Site: 1

Extension: 8050



■ Inbound External 100%
 ■ Inbound Intercom 0%
 ■ Outbound External 0%
 ■ Outbound Intercom 0%
 Total: 100%

				Inbound					Outbound				
				Count	Duration	Avg	External	Intercom					
Count	Duration	Avg		Count	Duration	Avg	External	Intercom	Count	Duration	Avg	External	Intercom
11	01:49:01	00:09:55		11	01:49:01	00:09:55	11	0	0	00:00:00	00:00:00	0	0
10/31/2015	11	01:49:01	00:09:55	11	01:49:01	00:09:55	11	0	0	00:00:00	00:00:00	0	0

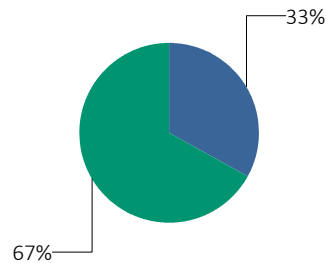
User Call Summary

Penelope Pyne

User ID: Penelope.Pyne

Site: 1

Extension: 88008



■ Inbound External 33%
 ■ Inbound Intercom 0%
 ■ Outbound External 67%
 ■ Outbound Intercom 0%
 Total: 100%

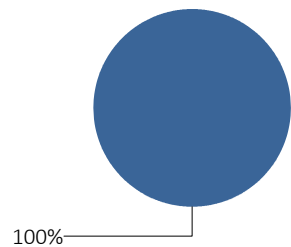
				Inbound					Outbound				
	Count	Duration	Avg	Count	Duration	Avg	External	Intercom	Count	Duration	Avg	External	Intercom
	577	08:48:30	00:00:55	190	07:11:55	00:02:16	190	0	387	01:36:35	00:00:15	387	0
10/31/2015	577	08:48:30	00:00:55	190	07:11:55	00:02:16	190	0	387	01:36:35	00:00:15	387	0

Percy Bowman

User ID: Percy.Bowman

Site: 1

Extension: 777199



■ Inbound External 100%
 ■ Inbound Intercom 0%
 ■ Outbound External 0%
 ■ Outbound Intercom 0%
 Total: 100%

				Inbound					Outbound				
	Count	Duration	Avg	Count	Duration	Avg	External	Intercom	Count	Duration	Avg	External	Intercom
	6	00:31:54	00:05:19	6	00:31:54	00:05:19	6	0	0	00:00:00	00:00:00	0	0
10/31/2015	6	00:31:54	00:05:19	6	00:31:54	00:05:19	6	0	0	00:00:00	00:00:00	0	0

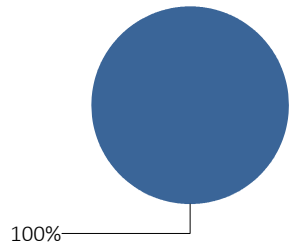
User Call Summary

Rachel Conner

User ID: Rachel.Conner

Site: 1

Extension: 7198



■ Inbound External 100%
 ■ Inbound Intercom 0%
 ■ Outbound External 0%
 ■ Outbound Intercom 0%
 Total: 100%

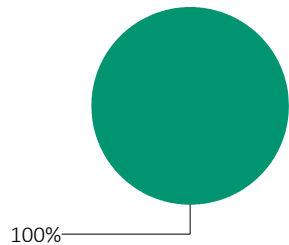
				Inbound					Outbound				
				Count	Duration	Avg	External	Intercom	Count	Duration	Avg	External	Intercom
				6	00:31:54	00:05:19	6	0	0	00:00:00	00:00:00	0	0
10/31/2015	6	00:31:54	00:05:19	6	00:31:54	00:05:19	6	0	0	00:00:00	00:00:00	0	0

Rolando Lawrence

User ID: Rolando.Lawrence

Site: 1

Extension: 7194



■ Inbound External 0%
 ■ Inbound Intercom 0%
 ■ Outbound External 100%
 ■ Outbound Intercom 0%
 Total: 100%

				Inbound <div><div></div><div></div></div>					Outbound <div><div></div><div></div></div>				
				Count	Duration	Avg	External	Intercom	Count	Duration	Avg	External	Intercom
				159	13:55:07	00:05:15	0	0	159	13:55:07	00:05:15	159	0
10/31/2015	159	13:55:07	00:05:15	0	00:00:00	00:00:00	0	0	159	13:55:07	00:05:15	159	0

User Call Summary

Rudy Hunter **User ID:** Rudy.Hunter **Site:** 1 **Extension:** 7195



				Inbound					Outbound				
	Count	Duration	Avg	Count	Duration	Avg	External	Intercom	Count	Duration	Avg	External	Intercom
	128	11:21:11	00:05:19	0	00:00:00	00:00:00	0	0	128	11:21:11	00:05:19	128	0
10/31/2015	128	11:21:11	00:05:19	0	00:00:00	00:00:00	0	0	128	11:21:11	00:05:19	128	0

Sara Newman **User ID:** Sara.Newman **Site:** 1 **Extension:** 7192



				Inbound					Outbound				
	Count	Duration	Avg	Count	Duration	Avg	External	Intercom	Count	Duration	Avg	External	Intercom
	132	12:45:28	00:05:48	0	00:00:00	00:00:00	0	0	132	12:45:28	00:05:48	132	0
10/31/2015	132	12:45:28	00:05:48	0	00:00:00	00:00:00	0	0	132	12:45:28	00:05:48	132	0

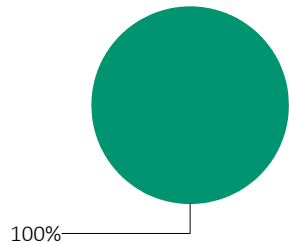
User Call Summary

Sharon Fletcher

User ID: Sharon.Fletcher

Site: 1

Extension: 777193



■ Inbound External 0%
 ■ Inbound Intercom 0%
 ■ Outbound External 100%
 ■ Outbound Intercom 0%
 Total: 100%

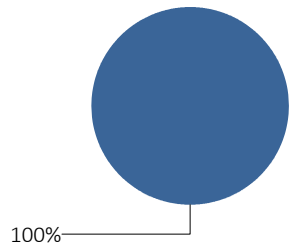
				Inbound					Outbound				
				Count	Duration	Avg	External	Intercom	Count	Duration	Avg	External	Intercom
				138	11:55:32	00:05:11	0	0	138	11:55:32	00:05:11	138	0
10/31/2015	138	11:55:32	00:05:11	0	00:00:00	00:00:00	0	0	138	11:55:32	00:05:11	138	0

Sherry.Stoneking

User ID: Sherry.Stoneking

Site: 1

Extension:



■ Inbound External 100%
 ■ Inbound Intercom 0%
 ■ Outbound External 0%
 ■ Outbound Intercom 0%
 Total: 100%

				Inbound					Outbound				
				Count	Duration	Avg	External	Intercom	Count	Duration	Avg	External	Intercom
				1	00:02:57	00:02:57	1	0	0	00:00:00	00:00:00	0	0
10/31/2015	1	00:02:57	00:02:57	1	00:02:57	00:02:57	1	0	0	00:00:00	00:00:00	0	0

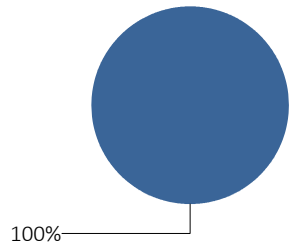
User Call Summary

Steven Simms

User ID: Steven.Simms

Site: 1

Extension: 8024



■ Inbound External 100%
 ■ Inbound Intercom 0%
 ■ Outbound External 0%
 ■ Outbound Intercom 0%
 Total: 100%

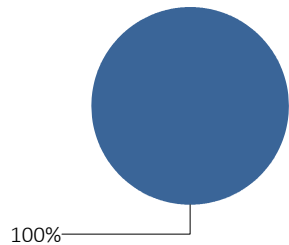
				Inbound <div><div></div><div></div></div>					Outbound <div><div></div><div></div></div>				
	Count	Duration	Avg	Count	Duration	Avg	External	Intercom	Count	Duration	Avg	External	Intercom
	2	00:13:28	00:06:44	2	00:13:28	00:06:44	2	0	0	00:00:00	00:00:00	0	0
10/31/2015	2	00:13:28	00:06:44	2	00:13:28	00:06:44	2	0	0	00:00:00	00:00:00	0	0

Tony.Schwartz

User ID: Tony.Schwartz

Site: 1

Extension: 8042



■ Inbound External 100%
 ■ Inbound Intercom 0%
 ■ Outbound External 0%
 ■ Outbound Intercom 0%
 Total: 100%

				Inbound <div><div></div><div></div></div>					Outbound <div><div></div><div></div></div>				
				Count	Duration	Avg	External	Intercom	Count	Duration	Avg	External	Intercom
				8	01:23:02	00:10:23	8	0	0	00:00:00	00:00:00	0	0
10/31/2015	8	01:23:02	00:10:23	8	01:23:02	00:10:23	8	0	0	00:00:00	00:00:00	0	0

User Call Summary

William Young

User ID: William.Young

Site: 1

Extension: 8029



				Inbound					Outbound				
	Count	Duration	Avg	Count	Duration	Avg	External	Intercom	Count	Duration	Avg	External	Intercom
	10	01:40:04	00:10:00	10	01:40:04	00:10:00	10	0	0	00:00:00	00:00:00	0	0
10/31/2015	10	01:40:04	00:10:00	10	01:40:04	00:10:00	10	0	0	00:00:00	00:00:00	0	0